



European  
Commission



## Session 3.1 Decentralisation and improved public service delivery

### Interactive Panel: CAR, Lesotho, Morocco and the Philippines

## Question 1

- How decentralised is public service delivery in your country?
- What were the political motivations behind the choice for a particular system of public service delivery with specific decentralisation features? (How do politicians look at public service delivery, e.g. as a vehicle to be re-elected by showing that they deliver services)?
- How do citizens see public service delivery? How much societal push for better services at local level?

## Question 2

- What has been the overall response strategy of the EU with regard to public service delivery?
- What “entry points” did you use to work on issues such as improving equity, access and quality of services?
- Did you also work on the “demand-side” for better services and domestic accountability?
- Can you describe some of your concrete implementation experiences?