PART II – EU STRATEGY AND ACTION PLAN TO ENGAGE WITH CSOs

KEY CHALLENGES AND OPPORTUNITITI ES	PRIORITIES FOR EU ENGAGEMENT WITH CS	TARGETS OF EU ENGAGEMENT WITH CS	ACTIONS/ACTIVITIES (analysis, policy dialogue, financial or non-financial support)	INDICATIVE MEANS (programmes/instruments, etc.)
General EU engage	ement with civil society			
Limited technical and financial capacity of local CSOs, Lack of transparency and accountability as well as limited internal capacity have been major constraints to CSOs' performance	Contribute to promoting space for CSOs to better operate in different domains of public life.	Capacity of local CSOs to perform their role increased.	Use of self-assessment tools/platforms that provides organizational certification based on highest quality standards. Provide financial support to third party in EU calls for proposal to promote transparent and accountable internal structures of CSOs including local grass root CSOs. Continue to advocate for operational space of CSOs (e.g. through 3RF governance structures and bodies).	Sub-granting to CSO platform to CSOs internal governance structures Introduce capacity building component in all EU funded programmes (EUD and MS) in support of CSOs in various sectors and at all levels including those engaged in the 3RF process Promote an inclusive networking among CSOs in national and regional campaigns on pressing needs of vulnerable groups (women, youth, People with Disability (PwD).
	Contribute to a more structured collaboration among CSOs and the government to improve CSO inclusion and relevance.	Structured dialogue promoted Coordination between EU DEL, EU MS and other development partners enhanced	Advocacy through public diplomacy and political dialogue with Government of Lebanon (centrally and locally) to ensure higher degree of responsiveness of the government in involving CSOs at policy level. Contribute to activating the role of CSO in the economic and social council Establish a framework for a structured dialogue among CSOs and between CSOs, government and EU	CSOs leading in organising regular consultation meetings of EUD with CSOs for the establishment of an institutional framework regulating CSO-public sector relations. EU/CSOs meetings/speeches/press releases/social media including joint statements issued by EU DEL and EU MS advocating to enhance the role of CSOs in policy dialogue Funding to pilot initiatives enhancing Regulatory Impact Assessment (RIA) approach in all newly drafted laws Meetings/joint initiatives with the Economic and Social Council re-activated in December 2018 Involve CSOs in the EU programming process,

			monitoring and evaluation of programmes implementation
To strengthen accountability systems through promoting CSOs' role in oversight	Transparency and accountability promoted in monitoring the reform process, preventing and fighting corruption in line with the 3RF CSOs-parliament Interaction/relation Enhanced	Implement capacity building initiatives to CSOs using innovative and sustainable approach and tools CSOs monitoring initiatives of public services/policy implementation including Policy dialogues/meetings with parliamentarians /with marginalised groupsetc.	On-going/future programmes Put in place a structure/tool for a structured/regular dialogue Monitoring and evaluation tools of EU funded programmes ENI and Thematic instruments Financial Support to Third Party (FSTP) Use of twinning instrument in support of Parliament

KEY CHALLENGES AND OPPORTUNITITI ES Engagement wit	PRIORITIES FOR EU ENGAGEMENT WITH CS h civil society in priority	TARGETS OF EU ENGAGEMENT WITH CS sector 1- Accompanying a new	ACTIONS/ACTIVITIES (analysis, policy dialogue, financial or non-financial support) w social contract in a secured environment	INDICATIVE MEANS (programmes/instruments, etc.)
A.1- Fight against corruption	Engaging CSOs in monitoring reform agenda, preventing and fighting corruption. Promoting social accountability and a culture of integrity and	Internal governance, organisational and institutional capacity of CSOs increased (mainly networks/coalitions/platfo rms Communities to participate in spreading and instilling a culture of integrity empowered	capacity building and coaching to municipalities aiming at preventing corruption awareness raising and information sharing with public to improve citizen access to information Monitoring initiatives of public services/policy implementation CSOs monitoring implementation governance pillar under the 3RF Strengthening the role of oversight bodies control and auditing mechanisms to reinforce accountability.	On-going and future programmes under ENI and 3RF implementation process CSOs engaged in the institutional arrangements of the 3RF Projects supporting implementation of the National Anti-corruption Strategy (NACS) Public diplomacy to support government implementation of the NACS Joint messages (EUDel/EUMS) at political level to enhance transparency and activate accountability
A.2 - Reform of the judicial system	CSO contribute to promotion of transparency and accountability at all levels of the justice system CSO scrutinise justice actors' performance and support individuals in	The CSO capacity to play a watchdog role is strengthened. Dialogue platforms with the justice actors are established and the CSO advocacy role is enhanced.	Capacity building to better support citizens in claiming their rights and better monitor cases of violations Capacity building on awareness raising and advocacy to further promote transparency and accountability among justice actors Supporting platforms for dialogue with justice actors/ law enforcement	Inclusion of the civil society in the design of relevant programmes and actions, including sub-granting components to grassroots organisations Raising the essential role of the civil society in promoting and ensuring of accountability and transparency in political dialogue with the authorities and justice actors Regular dialogue and consultation with the civil society on issues pertaining to the functioning of the justice system

	claiming and defending their rights		agencies Supporting CSOs alliance and coalition to joint advocacy	
A.3 - Strengthening State's Institutions	Contribute to allow the CS to be better informed of the economic and social situation of the country so that it can better contribute to the public debate about the economic and social policies and act more efficiently in its oversight role.	The CS has up-to-date data about the living conditions of the citizens and has public finance reports and budget laws that allow an easy understanding of the situation of the public finances, of the plans of the government and of the budget execution and that allow international comparisons.	Funding of surveys about the living conditions of households, Organisation of events targeting the CSOs for the dissemination of the results of the surveys Organisation of events targeting the CSOs and explaining the importance of a reform of the public accounting standards for the transparency of the public accounts, for the drafting of budget laws that reflect the government's plan and for the monitoring of its execution, Organisation of events targeting the CSOs and explaining the tax reforms that the EU supports after consultations with the Ministry of Finance, the Member States and the local and international CSOs and think-tanks and the new EU programmes in that regard, Organisation of regular events to up- date the CSOs on the on-going programmes of reform in public finance and on the potential difficulties they face Organisation of final events to inform the CSOs of the results obtained in the field of public finance reform, on how to access the modernised public finance reports and budget laws and how to read them.	Financial and technical support to the Central Administration of Statistics to conduct surveys on the living conditions of households, to publish the results on paper and electronic means and to organise public dissemination events. The EU will mobilise to insure the presence of CSOs at these events, Twinning programmes at the Ministry of Finance for the modernisation of the accounting standards and the drafting of budget laws and for the introduction of tax reforms. The twinning programmes will foresee dissemination events at every stage of their implementation (at the start, during implementation and at the end) with presentations by the EU experts. The EU will mobilise to insure the presence of CSOs at these events.

A.4- Counter- terrorism, violent extremism	CSO actors at national and community levels contribute to prevent and address violent extremism	Reinforce CSO capacities in VE prevention (focus on relevant legislation, raising awareness, messaging, VE factors, etc.)	Capacity building of CSO in supporting implementation of the National PVE Strategy Continue to advocate for a dialogue between security actors and CSOs Support to CIMIC (civilian-military cooperation) activities	Involvement of CSO in EU (EUD and MS) assistance in the security sector, whenever relevant Raise security agencies awareness on the role to be played by CSO in promoting human security and safety Political dialogue to guarantee an integrated approach to security for an effective collaboration between security actors and CSO
A.5 - Electoral processes	CSOs contribute to inclusive, transparent and fair elections	Reinforce the capacities of CSOs to contribute to inclusive, transparent and fair elections and monitor electoral processes	Support CSOs for thematic information and awareness campaigns and activities on elections and electoral processes, notably aiming at enhancing the political participation and representation of women, youth and persons with disabilities. Enhance the capacities of NGOs on civic education, voter information and public awareness on democracy. Training and assistance to CSOs in the area of preparation and organization for elections campaigns, including on operations and domestic observation. Support to CSOs for coalition building, joint advocacy, lobbying, policy-making and monitoring on elections.	On-going and future programmes under ENI. Regular policy and technical dialogue with the EU Delegation, and in particular during the possible Elections Observation Mission and Electoral Follow-up Missions.

KEY CHALLENGES AND OPPORTUNITITI ES	PRIORITIES FOR EU ENGAGEMENT WITH CS	TARGETS OF EU ENGAGEMENT WITH CS	ACTIONS/ACTIVITIES (analysis, policy dialogue, financial or non-financial support)	INDICATIVE MEANS (programmes/instruments, etc.)
Engagement wit	h civil society in priority	sector 2- Securing Access to E	ssential Services	
B.1 - Digital Economy	CSOs advocate that: Relevant digital skills are taught throughout the life cycle (school/TVET/HE, in the workplace), Public services are increasingly digitised Increased digital entrepreneurship and digital business transformation among MSMEs	Closer coordination and dialogue between EU DEL, EU MS and other development partners on: Key advocacy messages on digital education (towards the Ministry for Education and Higher Education) Key advocacy messages on integrating the teaching of digital skills to MSME Employees (toward MSME associations) Key advocacy messages on how digital entrepreneurship and digital business transformation can increase market share, and lead to greater productivity and collaboration (toward MSME associations)	Advocate for and/or facilitate a technical dialogue on the development of digital skills between CSOs and MEHE Advocate for and/or facilitate a technical dialogue on the progress of public service digitisation between CSOs and OSMAR Advocate for and/or facilitate a technical dialogue on the progress of public service digitisation between CSOs and MSME associations/the private sector Creation of spaces for enlarged dialogue between digital economy donors and CSOs to exchange on challenges faced	Digital Economy action under MIP 2021-2027 On-going and future programmes under ENI.
B.2 - Agriculture and agri-food industries	sector reforms in the agriculture/rural	CSOs have access to neis/suppadid trabout EU fieldport to national public policies, plans and actions drelated to agriculture, food security	The EU encourages the inclusion of CSOs specialised on agriculture, rural development, nutrition or food security in national/sectorial commissions/committees/advisory bodies to discuss and/or formulate	

		-CSOs have access to information (e.g. through information meetings, etc.) about procurement opportunities and upcoming calls for proposals	policies in these areas. -Encouraging greater inclusion of women and youth organisations/rural and vulnerable groups /cooperatives in decision- making Promoting innovation (e.g. climate- smart agriculture) and experimenting in geographic areas or disciplines which are hard to reach for government agencies, particularly in the field of food and nutrition security.	
B.3 - Water	To create a mechanism for improvement of social accountability of water and wastewater public services	Ministry of Electricity and Water (MoEW) and Water Establishments (Wes) Adoption of managerial practices based on transparent data collection and proper measurement of performances of public actors and of the service provided (it is part of the NRW reduction approach Improve mechanisms for data collection in relation to citizens' satisfaction. CSOs should be able to articulate their position on the sector based on facts and evidences NGOs should help in	Financial and Technical Support the creation of a space of collaboration between local CSOs and ensure that they will enabled to receive information and formulate independent positions in relation to the reform process of the sector. This mechanism will be linked to the 3RF Ensure that each EU funded project has a component of communication and involvement of civil society. This will ensure their participation in control of public services provided at local level. Ensure that Local NGOs are part of consortia of NGOs for future projects funded in the sector Non-financial support	Technical Assistance Project for reform of Water Sector (ENI Delegation Agreement with AFD – duration 5 yrs.) will produce and disseminate information about reform processes in the sector for feeding CSOs dialogue; EUTF MADAD funded projects have already included local partners as implementer of the actions at local and national level; Ensure that Local NGOs are part of consortia of NGOs for future projects funded in the sector

		representing citizens in a more constructive dialogue with public institutions (MoEW and WEs)	Advocacy and support the participation of a representative of the NGOs working in the water sector in the coordination mechanism at MoEW level.	
B.4 - Marine and terrestrial biodiversity	To increase the financial and technical contribution of NGOs to the management of protected areas	At least 50% of existing protected areas are supported by NGOs	Financial and Technical Advocacy and support the participation of NGOs in policy dialogue with the Ministry of Environment	On-going and future programmes under ENI.

KEY CHALLENGES AND OPPORTUNITITI ES	PRIORITIES FOR EU ENGAGEMENT WITH CS	TARGETS OF EU ENGAGEMENT WITH CS	ACTIONS/ACTIVITIES (analysis, policy dialogue, financial or non-financial support)	INDICATIVE MEANS (programmes/instruments, etc.)
Engagement wit	h civil society in priority	sector 3- Securing access to e	ssential services	
C.1 - Social protection	To promote CS engagement in social protection	Increased and structured CSOs engagement in the social protection sector	Advocacy and monitoring of social assistance to extremely poor and vulnerable Policy dialogue on the	Third party monitoring for social assistance programmes funded by the EU (NPTP and food assistance to Syrian refugees) CSOs consultations on the implementation of Social
			implementation of the Social protection Strategy	protection strategy (forthcoming) – envisaged under contract in negotiation with UNICEF and ILO
C.2 - Health	CSOs are key actors and agents of change within the advocacy for Universal Health Coverage (UHC) in Lebanon for Lebanon and non-Lebanese (including refugees, migrants and persons of other nationalities, LGBTIQ+ persons) Ensure CSOs are engage and participants within the response to COVID19 and maximum reach through vaccinations	Creation of key advocacy messages and points for CSO engagement with MoPH on ensuring UHC as well as vaccination and immunisation programmes for Lebanon Engaging with CSOs in an effort to achieve maximum reach and access to health care Engage with CSOs in an effort to reduce vaccination hesitancy in the context of COVID19 and encourage COVID19 best practices (social distancing etc)	Advocate for and facilitate a technical dialogue on health sector between CSOs, donors and MoPH with the aim of achieving a Health Plan Enabling dialogue between health donors and CSOs to exchange on challenges faced within the health sector, lessons learning from past projects and experiences, Encouraging the generation of research and joint advocacy key messages between CSOs and health donors. Financial support to CSOs providing direct services in health sector (specifically primary health care)	On-going and future programmes under NDICI and 3RF implementation process Field and site visits to ongoing EU programmes as well as CSOs and other initiatives running in the health space. Facilitating policy and technical level dialogue, joint advocacy messages with MoPH Participation of CSOs to specific donor working group meetings on the health sector and encouraging thematic focuses in priority areas of intervention
C.3 - Education	CSOs contribute to enhanced advocacy and actions for better access to	Closer coordination and dialogue between EU DEL, EU MS and other	Continue to advocate for and/or facilitate a technical dialogue on education between CSOs and the Ministry for Education and Higher	On-going and future programmes under ENI, EU Trust Fund and 3RF implementation process, and field visits. Policy/technical dialogue, joint advocacy messages, and

quality education for	development partners on:	Education, notably around the	possibly technical assistance.
all vulnerable children in an education crisis context.	Key advocacy messages on education towards the Ministry for Education and Higher Education Ensuring access to quality formal and non-formal education for all vulnerable children (support to programs)	implementation of the 5-Year Education Sector Plan. Creation of spaces for enlarged dialogue between education donors and CSOs to exchange on challenges faced by the education sector, sharing lessons learned and recommendations, generating evidences and pieces of research, and drafting joint advocacy messages.	Participation of CSOs to specific donor working group meetings on education

PART III- FOLLOW-UP ON THE PROCESS AND STRATEGY

Process indicators				
INDICATOR	TARGET	BASE LINE INFORMATION AND FURTHER COMMENTS		
Involvement of Member States in the RM.	Member States present in the country are actively involved in the RM process.	As requested by EU Delegation, EUMS assigned a civil society and Gender Focal Point for the drafting process of both CS Roadmap and Country Level Implementation Plan (CLIP) under GAP III.		
		State of play on the drafting process shared regularly with members states in the EU/MS monthly Cooperation Meetings		
		Final draft of the roadmap shared with EUMS for review/comments/input		
Number and quality of consultations held.	The RM entails consultations with a broad range of local CSOs. Ultimately it leads to more permanent	Diverse type of consultation meetings held with Civil society in terms of location, sector, target groups:		
Number and diversity (in terms of location, sector, capacities) of CSOs consulted regarding the RM.	and structured dialogue.	 Under the Reform, Recovery and Reconstruction plan (3RF) – the operational emergency plan set by EU/WB/UN to meet the needs of citizens affected by the port of Beirut Blast of the 4th of August. Wide range of consultation meetings organised to define the priority areas/pillars on which the support will focus. 		
		 During the drafting process of the Multi-Annual Indicative Plan (MIP2021-2027), online, virtual and bilateral consultation meetings were held under the proposed priorities sectors identified 		
		- Following the uprising movement of October 2019, many bilateral small scale meeting were organised with various segments of civil society actors involved in the revolution (i.e. CS activists, academia, Private sectoretc)		
Complementarity of RM vis-à-vis related EU and other Donor partners' processes.	RMs are complementary to related processes including human rights and democracy country strategies, the rights-based approach to development, gender action plans, etc.	Implementation of RM will be line with the Rights and Democracy Country Strategy for Lebanon (2021-2024), GAP III priority areas and based on the Leave-no-One behind principle. Activities to be implemented		

Outcome indicators				
PRIORITIES	TARGET	INDICATORS	BASELINE INFORMATION (if available)	SOURCES OF INFORMATION & MEANS OF VERIFICATION
General EU engagen	nent with civil societ	ÿ		
Limited technical and financial capacity of local CSOs, Lack of transparency and accountability as well as limited internal capacity have been major constraints to CSOs' performance	CSOs operating better in public domains and have suitable environment space for dialogue with relevant stakeholders including government on policy related matters	mechanism for structured dialogue established CSOs capacity improved through innovative approaches in line with international standards CSOs successfully engaged in monitoring the 3 RF implementation process	Programme in pipeline includes a specific component to build a structured dialogue between EU and CS and among CS, government and other stakeholders Building on output of previous pilot programme in support of CS (in implementation of RM 2018-2020 Existence of joint statements issued by the EU (EUDel and EUMS) and/or CSOs on 3RF implementation in all its pillars Number of dialogue sessions/consultation meetings organised by EU on political and sectoral topics	Reports on EU funded programmes Stock-tacking reports provided by relevant actors in the 3RF implementation process Ex-post evaluation reports on EU support given. Minutes of meetings of dialogue sessions/consultation meetings 3RF Consultative group (CG) and Independent Oversight Body (IOB)
	CSOs are accountable for the oversight role they will be engaged in	Increase in number of CSOs engaged in playing a watchdog role to the reform process in Lebanon Existence and adherence to certification mechanisms/code of conduct	foreseen in various EU programmes	number of grass root CSOs engaged in the development process at community level Progress reports of EU projects mainly on Financial Support to Third Party

Outcome indicators					
PRIORITIES	TARGET	INDICATORS	BASELINE INFORMAITON (if available)	SOURCES OF INFORMATION & MEANS OF VERIFICATION	
Engagement with civil society i	n priority sector 1- Accompanying a	a new social contract in a secured env	vironment		
A.1- Fight against corruption	CSOs at national level including grass root organisations, community based organisation are more engaged in fighting corruption at community level Capacity of Local authorities, oversight bodies, inspection board , citizens improved to increase transparency and accountability in service delivery and policy making. Risk of using CS actors (CSOs, foundations, associations) in helping community political leaders is reduced to prevent clientelism	Number of CSOs benefiting from capacity building programmes to monitor implementation of the 3RF process Number of initiatives carried out by CSOs in fighting/preventing corruption Level of awareness by the CSOs, municipalities and citizens on means for fighting/preventing corruption		Progress reports on on-going programme	
A.2 - Reform of the judicial system	The EU engages in dialogue With CSOs playing a watchdog role, monitoring the implementation of policy frameworks monitoring the performance of the judicial Sector (reform) activities. Government and public bodies Able to conduct	Extent to which CSOs are involved in the design of relevant programmes adhering to transparency and independent principles Number of raising awareness, advocacy and consultations/dialogue organised with justice civil society actors at	Number and type of on- going justice programmes	Programmes/projects reports Minutes of meetings organised Justice reports issued by relevant authorities Social media posts/discussions	

	effective law enforcement, ensuring responses adhere to transparency and independence principles CS engaged in the legislative reform process at its various levels	community level		
A.3 - Strengthening State's Institutions	CSOs informed/engaged in an oversight role to the economic and social reform process	Number of surveys/mapping carried out on social and economic issues and extent to which citizens are informed and reached out on the results Number of awareness raising events on reform, public account, state budget, standards for public procurement and accounts and other governance related areas		Meeting/events reports Results of mapping/surveys
A.4- Counter-terrorism, violent extremism	CSO actors at national and community levels engaged in addressing/preventing violent extremism	Number of capacity building initiatives organised to PVE actors Extent to which EU funded programmes are mainstreaming social cohesion to prevent PVE	PVE reports	Reports issued by EU funded projects/programmes Political reports by EU (EU Del/EUMS)
A.5 - Electoral processes	CSOs engaged in the election process for a transparent and fair election	Number of CSOs engaged in preparing/monitoring the electoral process Number of CSOs promoting role of women in the election both as candidate and voter	EU and LADE Report on 2017 parliamentary election	EU electoral Observation mission Government Electoral body (Ministry of Interior)

Outcome indicators	Outcome indicators					
PRIORITIES	TARGET	INDICATORS	BASELINE INFORMAITON (if available)	SOURCES OF INFORMATION & MEANS OF VERIFICATION		
B.1 - Digital Economy	CSOs to advocate for promoting digital skills, digitising public services and digital business transformation	Number of CSOs advocacy messages on digital education in various sectors Level of responsiveness of the government actors to the need for integrating digital skill in MSME Number of times related topics are discussed during EU consultations with CSOs and included in the agenda of the EU political dialogue with the government		Ministry of economy reports on digital economy Joint statement issued by the EUD and/or EUMS/other donors		
B.2 – Agriculture and agri-food industries						
B.3 - Water	CSOs contributes to the creation of mechanism for improvement of social accountability of water and wastewater public services	Number of financial and technical support given to Ministry of Electricity and Water (MoEW) and Water Establishments (Wes) Quality of space of collaboration among local CSOs to be engaged in the 3RF		Programmes/Projects reports MoW&E and Wes reports Communication reports/social media input on CSOs work with public		

		Level and quality of engagement of CSOs in a constructive dialogue with public institutions	institutions
B.4 - Marine and terrestrial biodiversity	CSOs more engaged in the management of protected areas		Project and programmes reports Minutes of meetings of dialogue sessions Ministry of environment open reports

Outcome indicators				
PRIORITIES	TARGET	INDICATORS	BASELINE INFORMAITON (if available)	SOURCES OF INFORMATION & MEANS OF VERIFICATION
Engagement with civil so	ciety in priority sector 3- Securing	g Access to Essential Services		
C.1 - Social protection	Role of CSOs promoted in social protection	Number and quality of structured dialogue among CSOs and with public authorities and donors Number of social assistance activities provided to poor and vulnerable groups Number of field visits to SDCs and CSOs providing social protection for vulnerable groups	Ministry of Social Affairs reports on SDCs	SDCs reports Project/programmes progress reports Field visits reports
C.2 - Health	CSOs fully engaged in the response of COVID 19 CSOs advocating as key actors and agents of change for Universal Health Coverage (UHC) in Lebanon CSOs contributing to reaching maximum	Del/EU MS on CSO engagement with relevant public authorities on vaccination and immunisation programmes in Lebanon Number of awareness raising sessions on access to health care	Ministry of Health reports on health care UN reports on vaccination to refugees and hosting communities	Reports of EU funded programmes Ministry of Health regular reports on vaccination

EU – Lebanon Roadmap for Engagement with Civil Society – 2021-2027

	vaccinations	on health care and vaccination		
C.3 - Education	Advocacy of CSOs promoted for better access to quality education Children receive quality formal and non-formal education	Level of coordination and dialogue between EU Del, EU MS and other development partners Number of key advocacy messages issued Number of coordination meetings organized with MoE to promote better access to quality education of vulnerable communities	Ministry of Education Reports	EU project/programmes steering committee meetings Donor coordination meetings