

**Delivering on the promise of people-centred justice:  
Engaging with customary, informal, and community justice services**  
Webinar within the framework of the Team Europe Democracy (TED) Initiative

**Date and time:** May 23 14:30-16:00 CET

**Co-convenors:** Hiil, International Development Law Organization (IDLO), and World Justice Project (WJP)

**Overview:** 2024 is a key turning point for Sustainable Development Goal (SDG) 16, with the High-Level Political Forum (HLPF) in July likely to highlight inadequate progress toward delivering on the promise of justice for all. Game-changing action is urgently needed. The webinar, co-convened by IDLO, Hiil, and World Justice Project within the framework of the TED Network, will share insights on how customary, informal, and community justice services used by the vast majority of justice seekers can be leveraged for rapid, cost-effective improvements in access to people-centred justice, relevant to all TED stakeholders working on the rule of law. It will explore successful models for sustainably scaling and integrating customary, informal, and community justice services into a coherent people-centred justice system that also includes formal institutions.

**Programme:**

Time	Agenda item	Speakers
14:30-14:35	Welcome from partners Welcome from TED Network	- Fabricio Guariglia, Director, THO, IDLO
14:35-14:45	Introduction to customary, informal, and community justice services <i>Scope and extent, key challenges, and relevant policy frameworks</i>	- Martin Gramatikov, Knowledge and Research Director, Hiil - Alejandro Ponce, Chief Research Officer, WJP - Michael Warren, CIJ Advisor, IDLO
14:45-14:53	Presentation of research findings	- Zainab Malik, Senior Justice Sector Advisor, Hiil
14:53-15:01	Case study Somalia	- Adam-Shirwa Jama, Country Director, Somalia, IDLO
15:01-15:09	Case study Mexico	- Ana Cárdenas, Director of Justice Projects, Mexico, WJP
15:10-15:20	Insights and recommendations <i>Main insights on engagement to support access to justice, with actionable recommendations</i>	- Michael Warren, CIJ Advisor, IDLO - Daniela Barba, Director of Research on Access to Justice, WJP
15:20-15:55	Q&A	- Michael Warren, CIJ Advisor, IDLO
15:55-16:00	Conclusions and wrap-up	



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