

# **SWM Webinar Series**

## **Plastic Waste**





# Topics Overview

Welcoming remarks.

## 1. Conceptual Introduction.

- Basic Concepts and Overview of SWM in Sub-Saharan Africa.
- Waste Recovery Context.

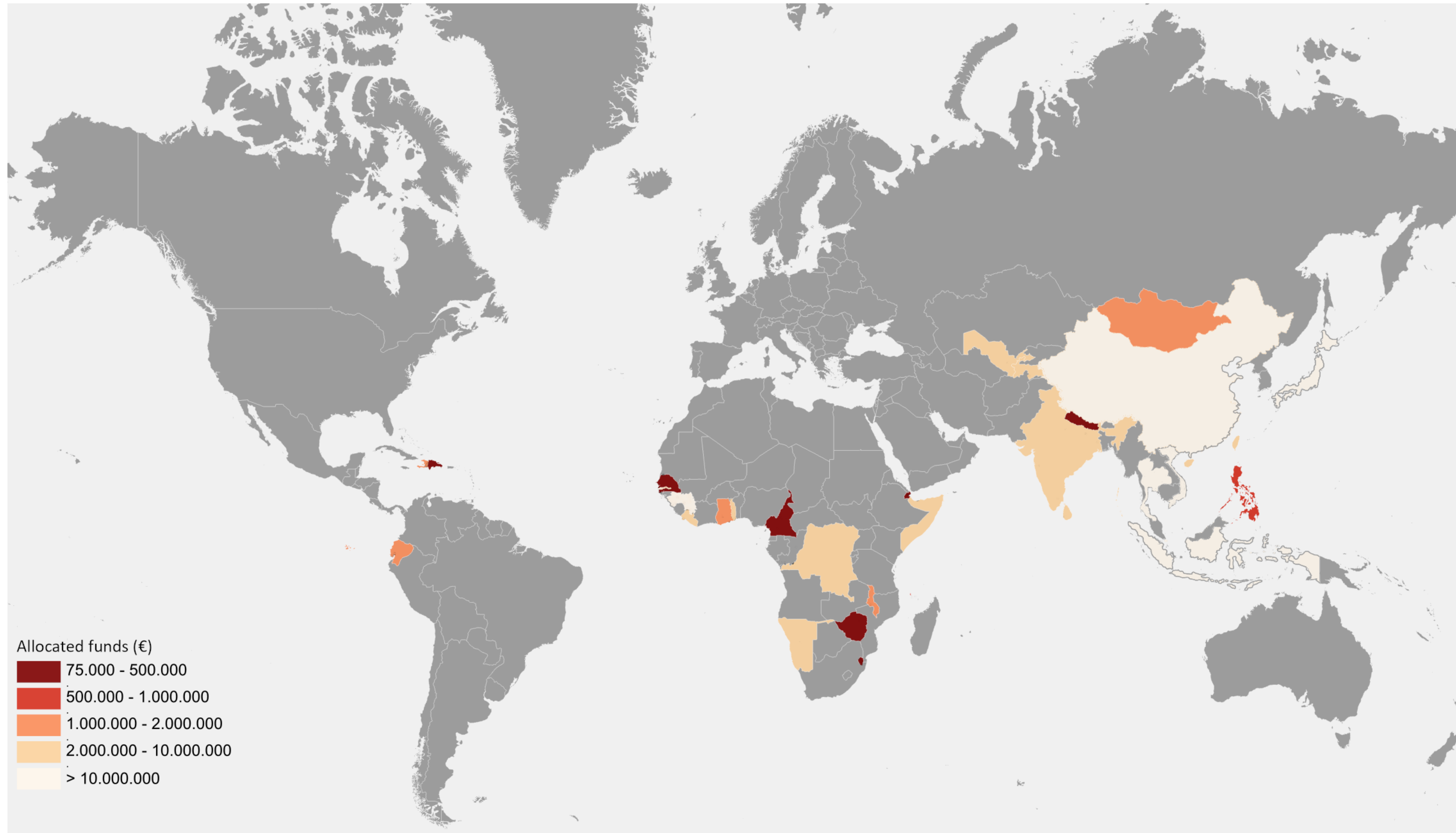
## 2. Deep dive: Focus on Plastics.

- Plastic Waste.
- Collection and Recycling.
- Business Models and Market Situations.
- Plastic Waste Policies and Future Developments.
- Practical Application Examples.

## 3. Ask the Expert Session.



# Overview of INTPA SWM projects



Cameroon  
China  
Comoros  
Congo D.R.  
Djibouti  
Dominican Rep.  
Ecuador  
Eswatini  
Gambia  
Ghana  
Guinea, Rep.  
Haiti  
India  
Indonesia  
Japan

Liberia  
Malawi  
Mongolia  
Nepal  
Philippines  
Senegal  
Singapore  
Somalia  
Sri Lanka  
Tajikistan  
Thailand  
Togo  
Vietnam  
Zimbabwe

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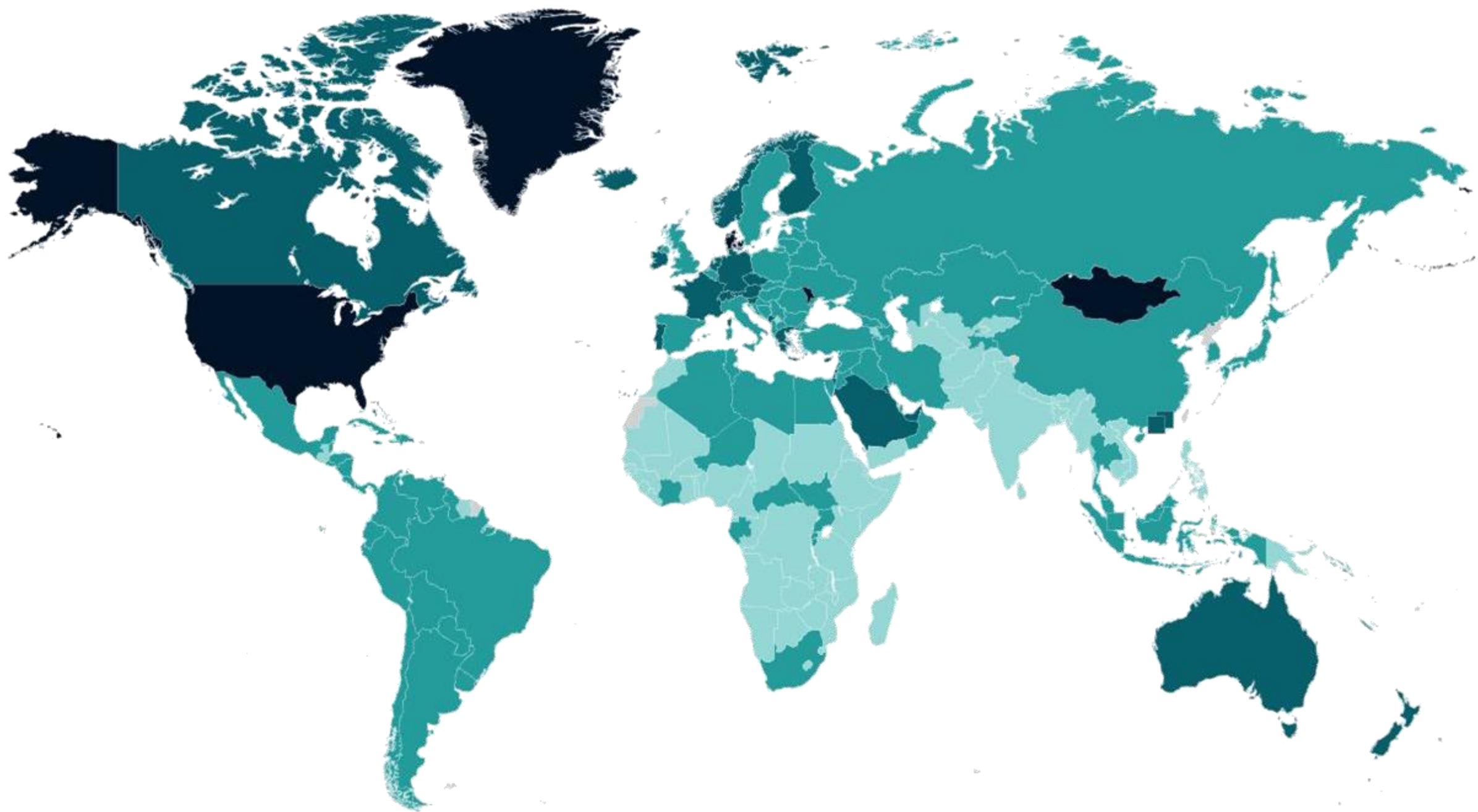


# Waste Generation by region

Today, most countries in **SSA** generate less waste than most countries in the world. **However**, SSA and S. Asia **will experience** the **fastest growth** in the decades to come. It is forecasted that **SSA, EA&P** and the **high income** and **OECD** countries will **generate about the same** amount of waste by **2080**.

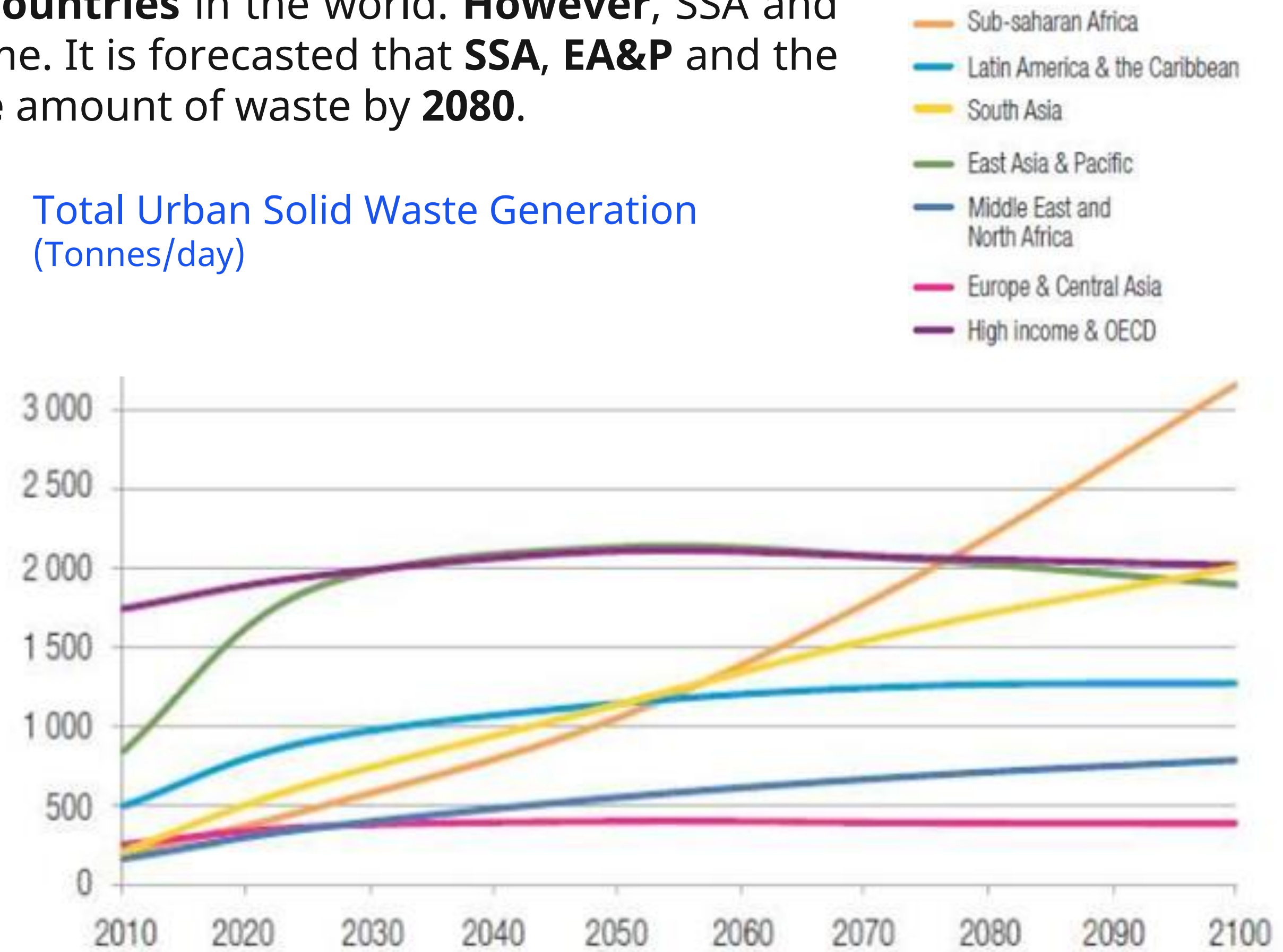
Municipal solid waste generated per year (Kg/capita)

■ Less than 200 kg  
 ■ 200-499 kg  
 ■ 500-799 kg  
 ■ 800-1,100 kg



Source: World Bank What a Waste Database, 2018 or latest available.

Total Urban Solid Waste Generation (Tonnes/day)



Source: UNEP, 2015 – “World’s Cities Produce up to 10 Billion Tonnes of Waste”



# Waste in S-S Africa

- **Urban population** in Africa is **increasing at a faster rate** than any other continent (3.5 % per annum).
- **Sub-Saharan Africa is forecasted** to become the world's largest **waste generator** (tonnes/day), if **current generation trends** persist.
- **19 of the world's 50 biggest dumpsites** are located in Sub-Saharan Africa.
- More than **90% of waste** generated in Africa is **disposed at uncontrolled dumpsites**, leaks into the environment or is openly burned.
- In Africa, **64% of the plastic** material ends up **mismanaged and uncollected**.





# Waste Everywhere

- Openly burnt producing harmful air pollution.
- Polluting water bodies and the oceans, and ecosystems. Increasing flooding.
- Negative impact in livelihoods and economic development.







## Current Situation Dumpsites



Landfills poorly built and managed in Africa



Uncontrolled landfill fires



Dangerous leachate leakage



Heavy CO<sup>2</sup> footprint



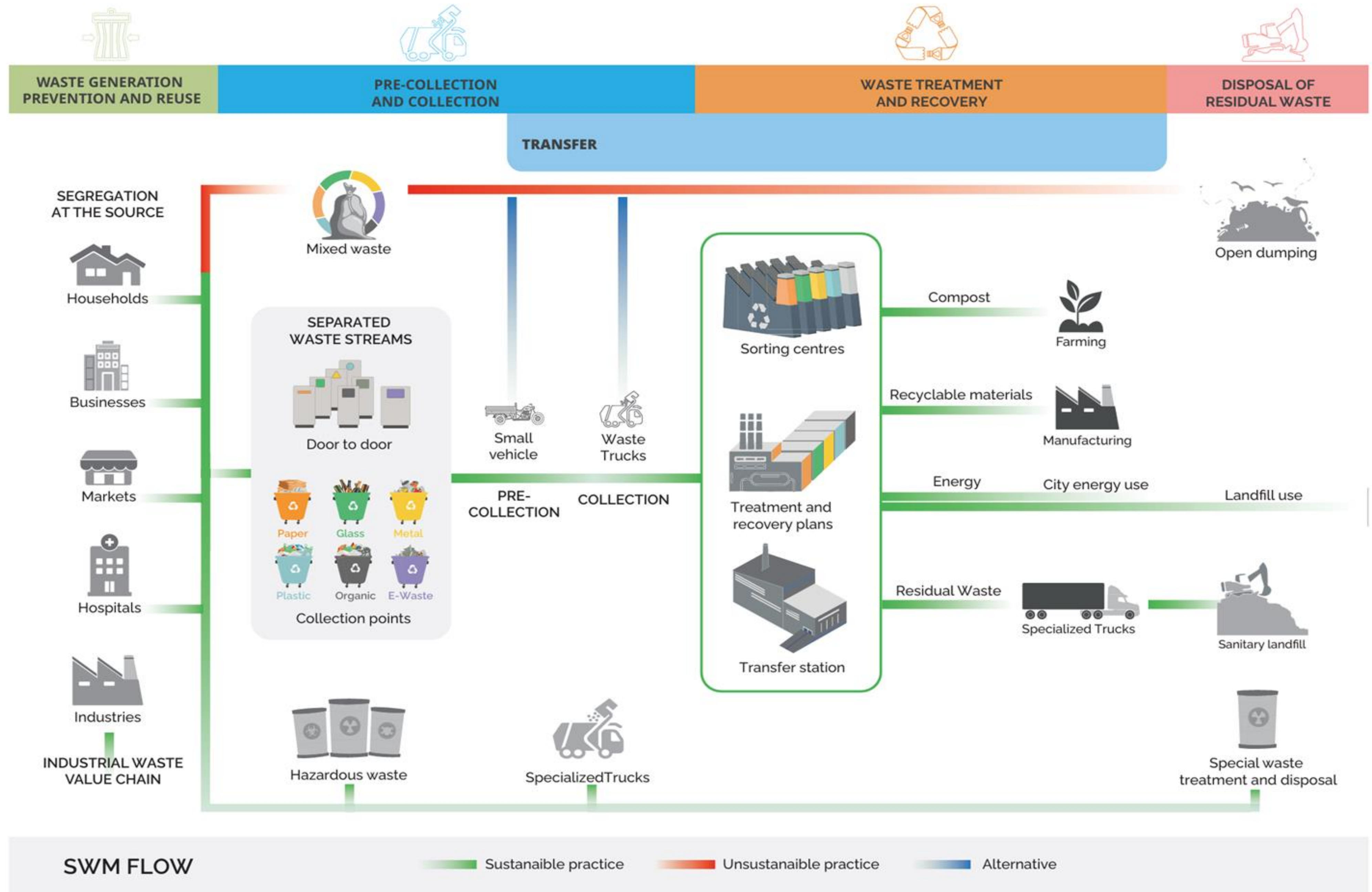
# Waste Management Challenges in Cities

- Solid waste management (SWM) to be addressed in **urban contexts**.
  - Most waste **generated in cities**.
- SWM **responsibility of local governments** but SWM systems, or parts or it, are **often operated by the private sector** formally, or informally.
- **Urban shapes, densities, distances and road conditions affect SWM** planning, costs, and the system's feasibility.
  - **Optimisation** of technical aspects, cost, and coverage by **SWM and urban planning**.
  - **Concentration** is key to **tackle negative impacts**.
  - Economies of scale, resources efficiency and extended coverage by **metropolitan and regional agreements**.
- **Cities** can take **advantage** of material **recovery**.
  - **Agglomeration** is **key** to take advantage of economies of scale and to **maximize the profitability** of recycling and composting





# Overview of Urban SWM value chain and flows





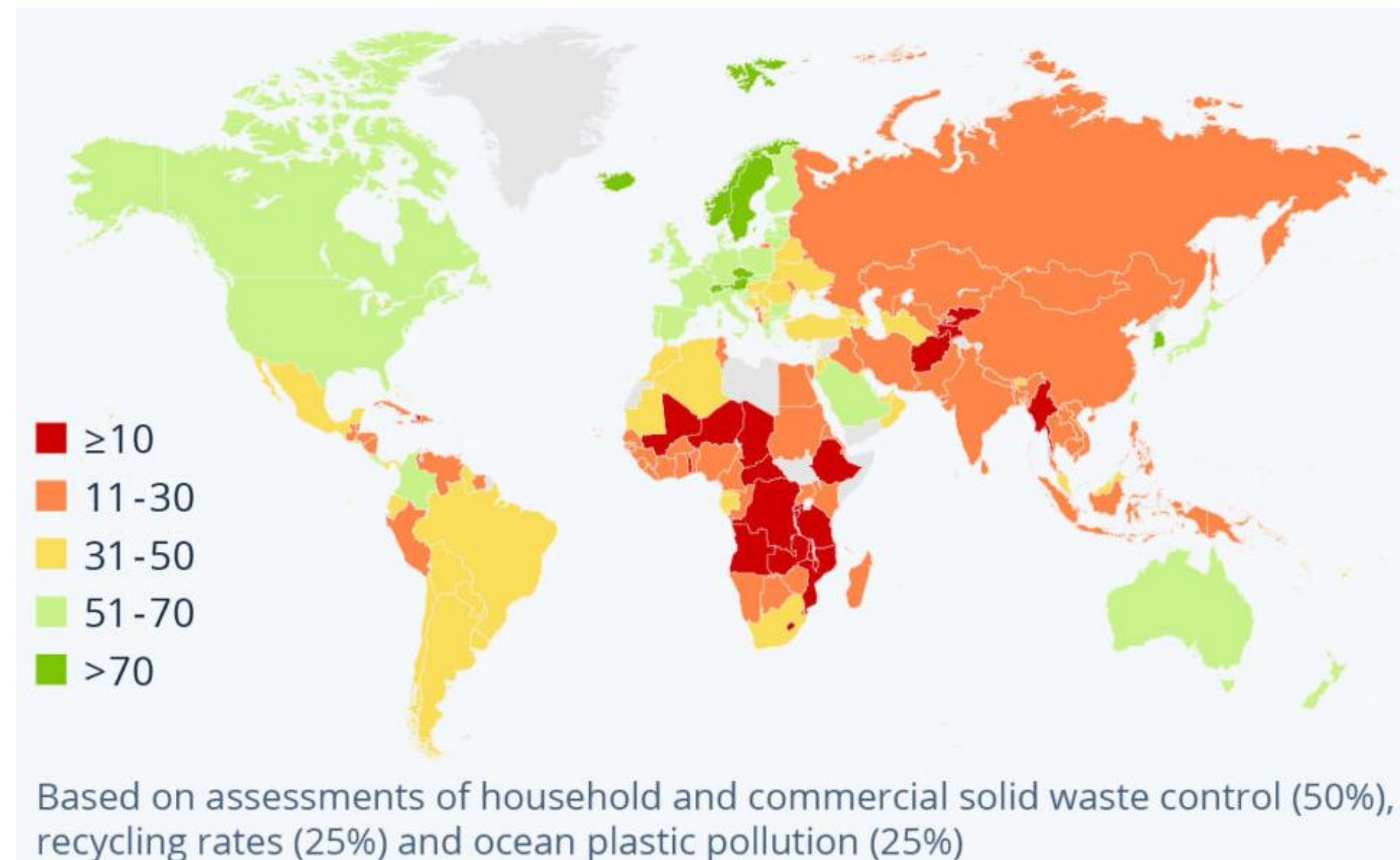
# Waste Management Challenges

## Management and operation of SWM services

- **Public sector not used to manage SWM professionally** - do not give SWM the needed priority in terms of funds, staff and equipment.
- The private sector is **less restricted by bureaucracy** and has slightly more freedom from political influence – though **corruption is prevalent in the private sector**.
- SWM services are usually not well financed as **costs are not known** and municipal budget does not provide the necessary funds.
- **User fee systems** are either not in place or do not reflect the financial needs – **can only cover costs in high-income countries**
- Potential for cost savings by **improving service efficiency** only possible if proper costs/revenues accounting is established.

## The Global State of Waste Management

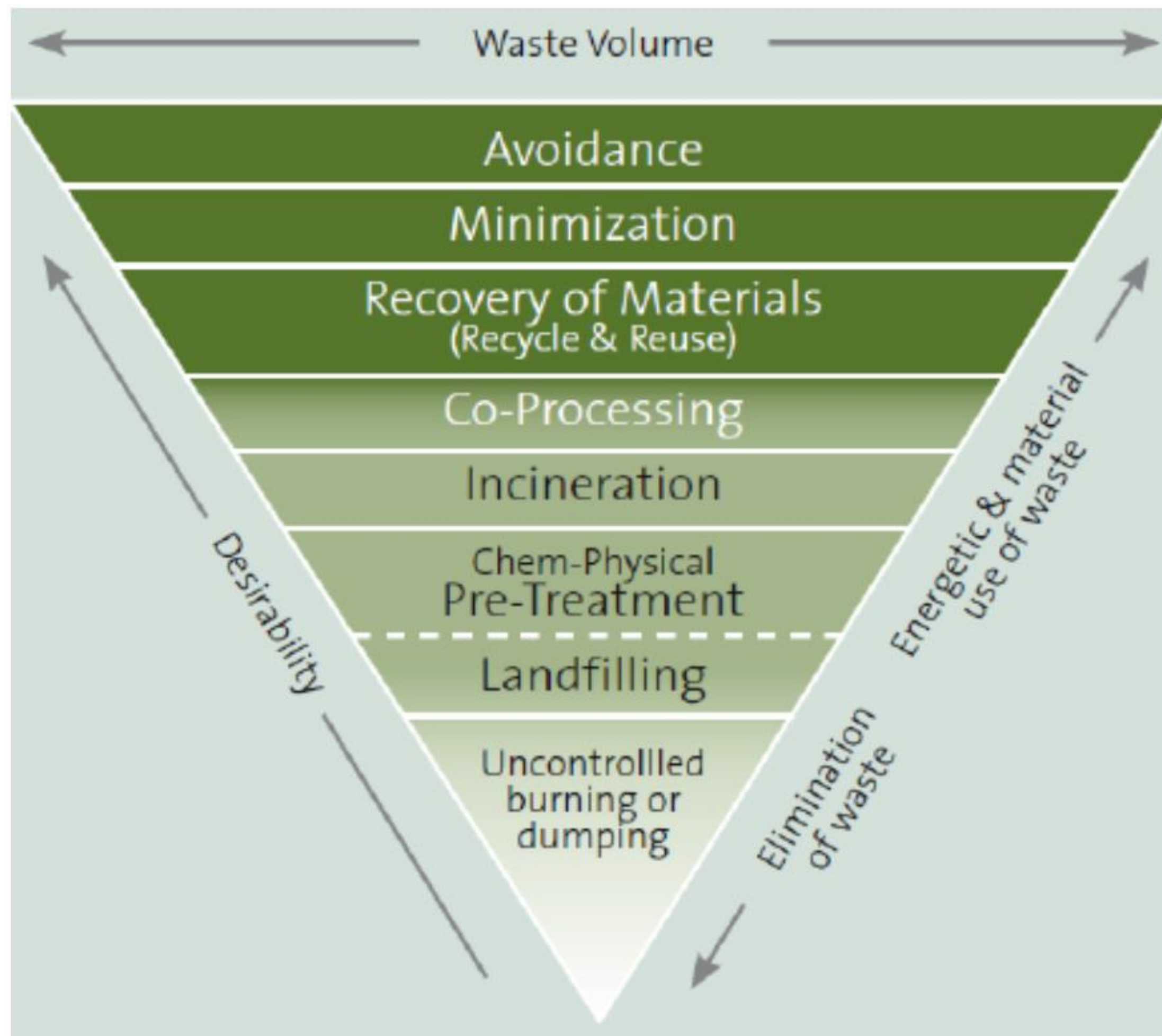
Countries' waste management score based on assessments of household and commercial solid waste control (50%) recycling rates (25%) and ocean plastic pollution (25%). 100 = Best managed



Source: Yale Environmental Performance Index. (2022)



# Waste Management Hierarchy and Conditions



- **Prevention** of waste generation should be implemented as **policy**, e.g., a ban of single use plastic bags.
- **Sorting** at **source** or in **collection points**: base for any kind of proper later treatment with clean segregated material.
- **Hazardous waste** to be collected and stored **separately** for proper treatment.
- **Collection** and **transport** systems need to be **adjusted to local conditions** and separate waste streams.
- **Consider private** waste **operators** through proper **contracting models**.
- **Long distance transport** needs special transfer sites and trucks.
- Adequate **treatment solutions** need to be developed and implemented **for each** waste/material **stream**.
- **Landfilling only** for stabilized **non usable** material.



# Waste Composition Quiz

High-income vs Low-income countries.

Please rank this materials [here](#). (See the link on Webex's chat box).

**Metal**



**Plastics**



**Paper**



**Organic Waste**



**Glass**

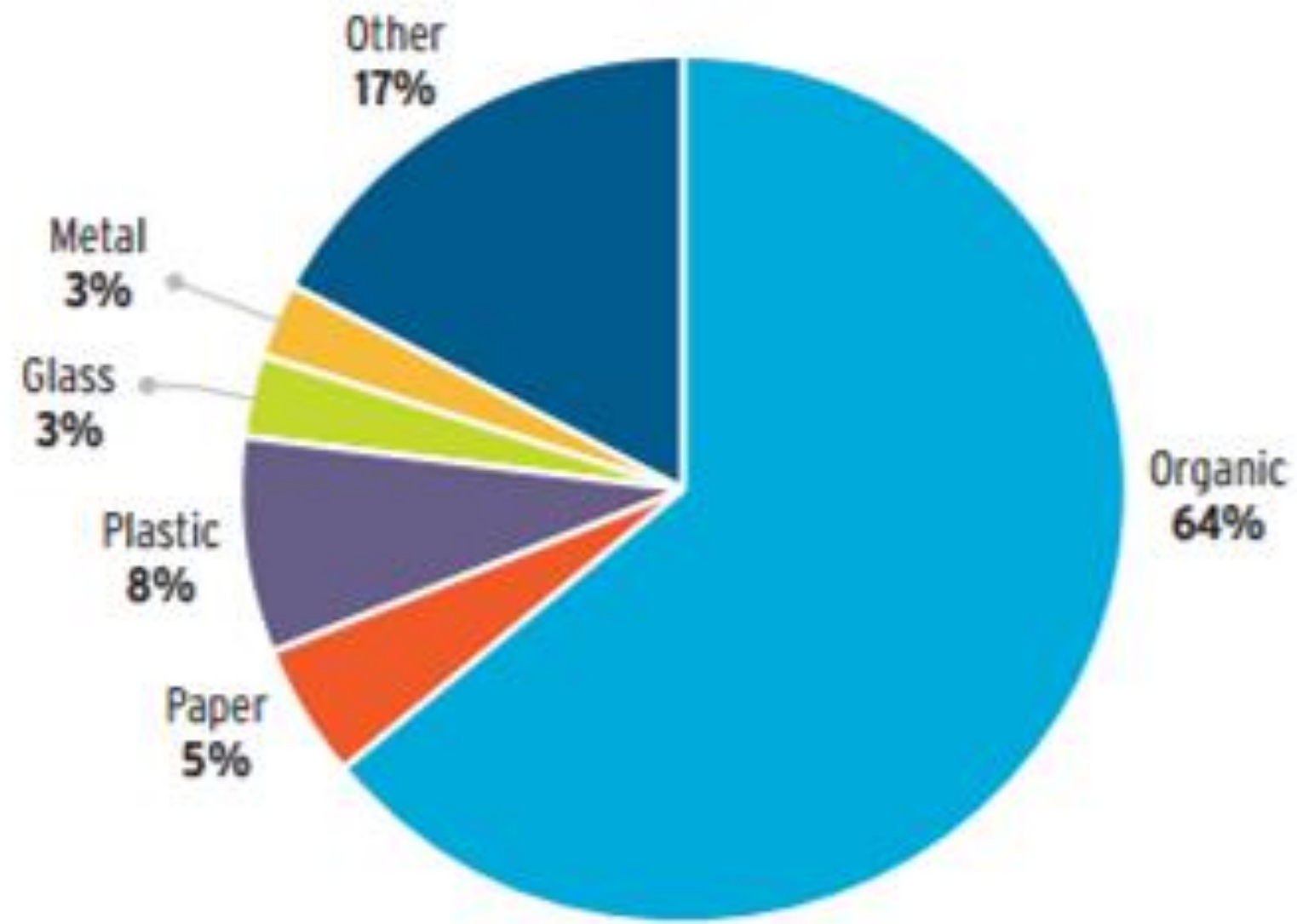




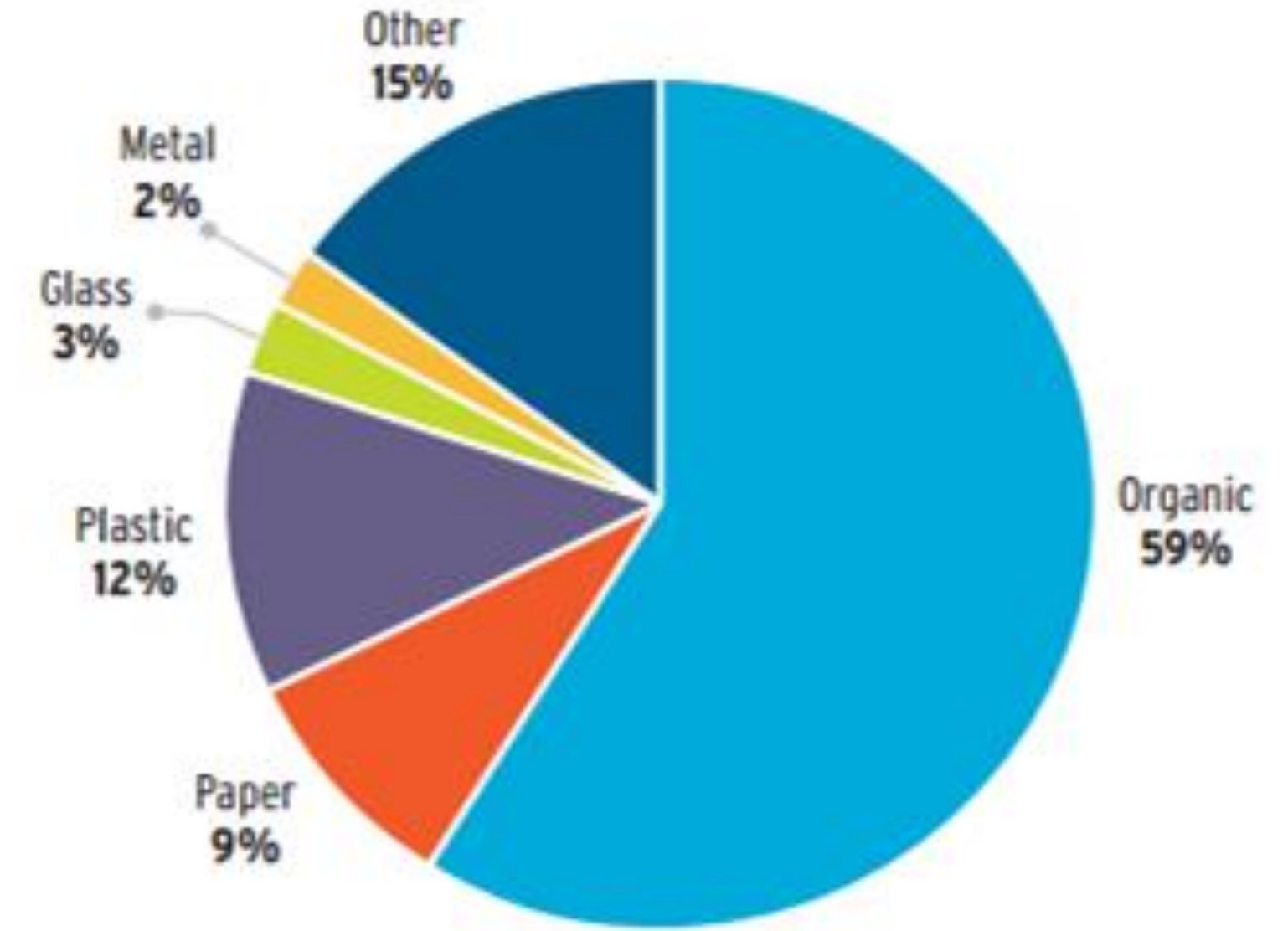
# Waste Composition Quiz

High-income vs Low-income

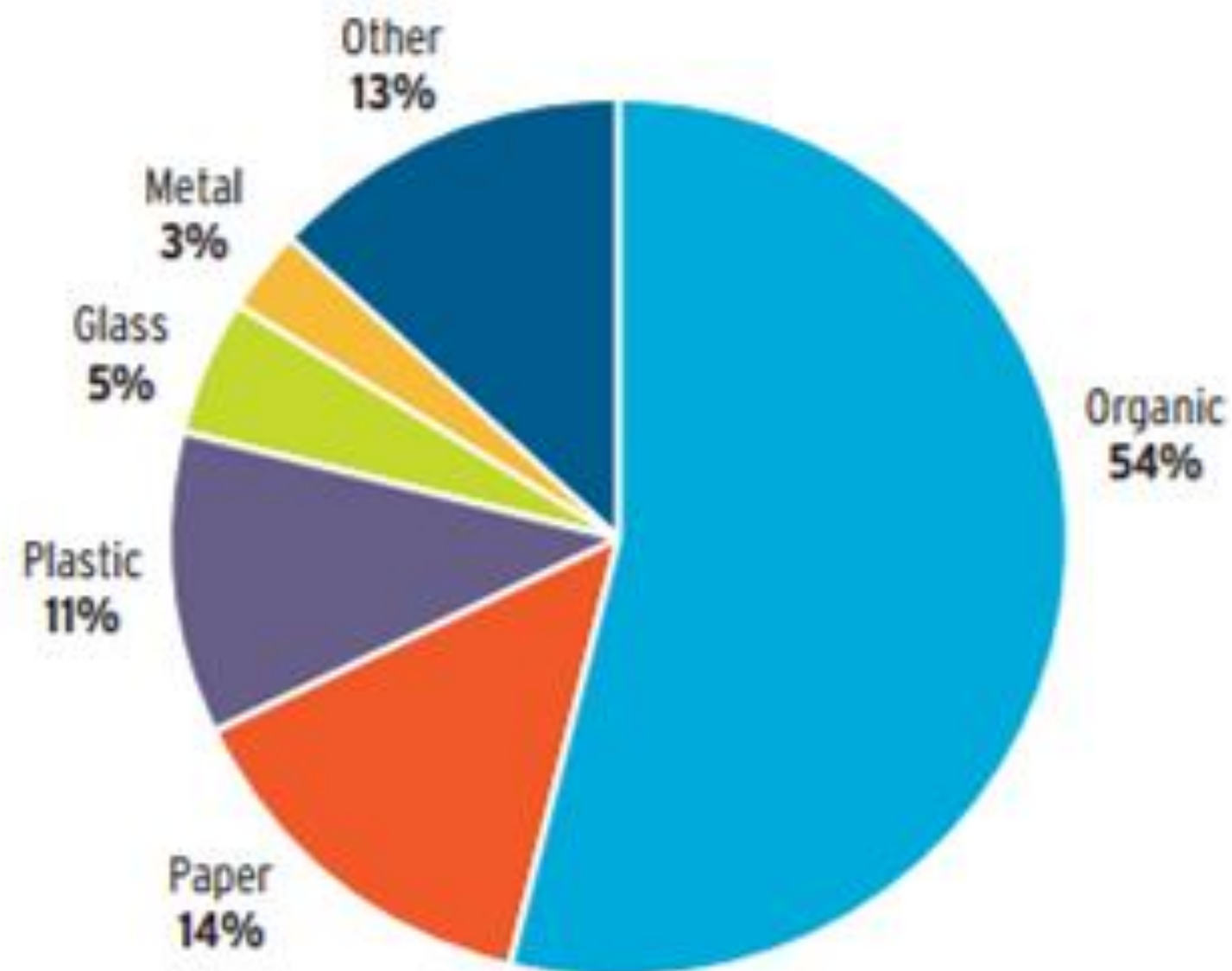
a. Waste Composition in Low-Income Countries



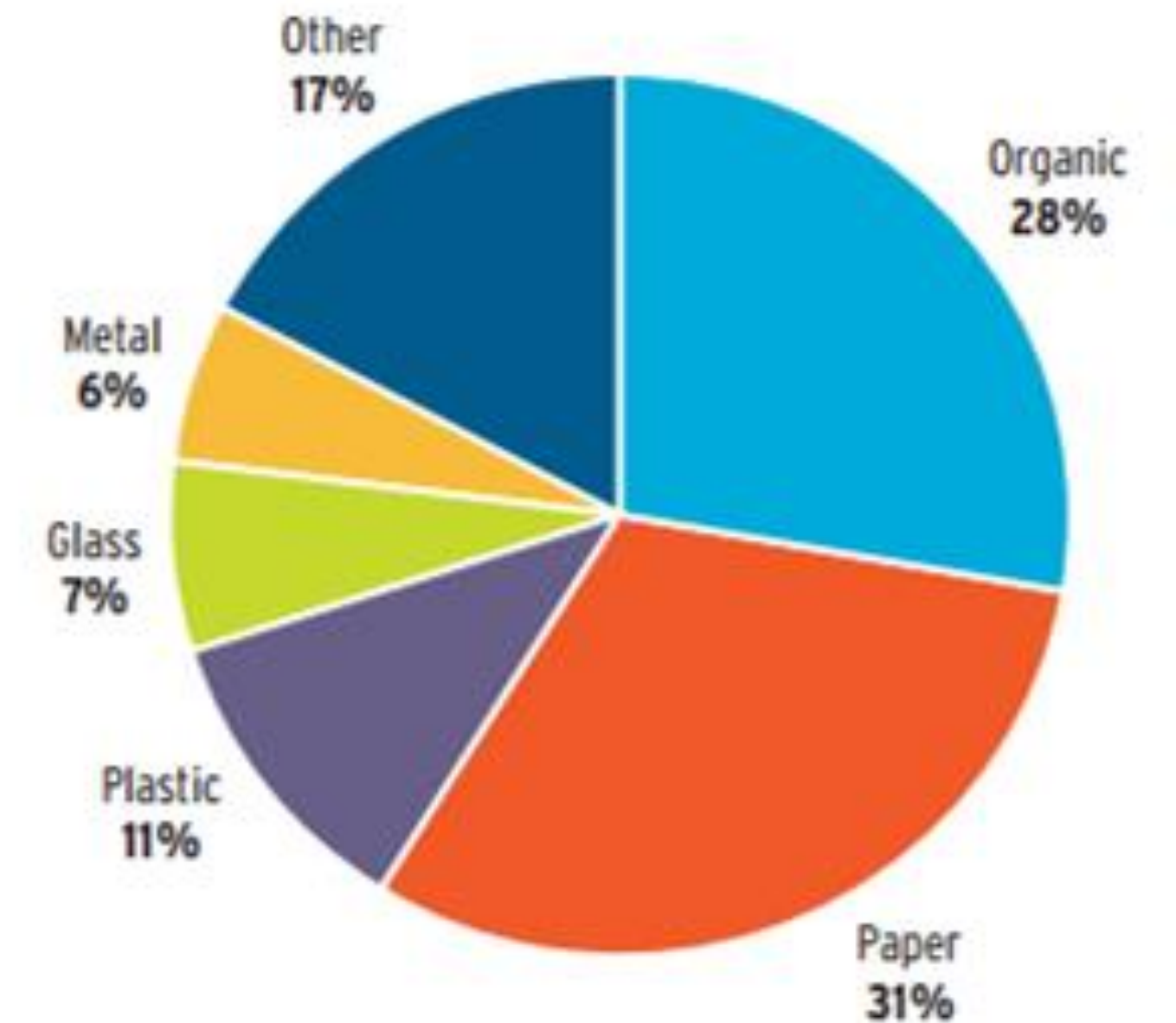
b. Waste Composition in Lower Middle-Income Countries



c. Waste Composition in Upper Middle-Income Countries



d. Waste Composition in High-Income Countries





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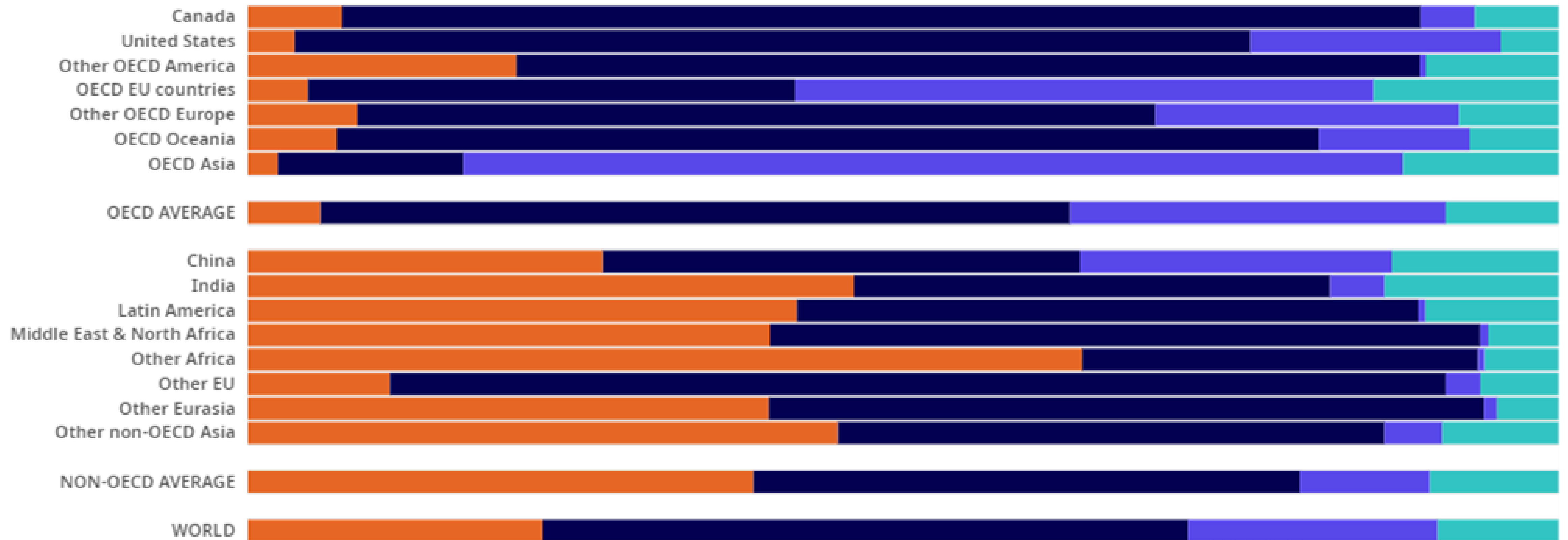




# Plastic Waste Treated by Region

Globally, only 9% of plastic waste is recycled while 22% is mismanaged.

■ Mismanaged & uncollected litter 
 ■ Landfilled 
 ■ Incinerated 
 ■ Recycled



Source: OECD Global Plastics Outlook Database. Share of plastics treated by waste management category after disposal or recycling residues and collected litter, 2019.



# Opportunities and challenges

- High portions of **plastic** waste are **burned or dumped** in uncontrolled landfills and plastic contributes to air pollution – one of the leading causes of death in the developing world.

- **Negative Impacts on economic activities:**

**Tourism:** plastic choked beaches and environment.

**Fisheries:** through ingestion and entanglement leading to **reduced fish stocks** and impacting livelihoods of fishers.

**Agriculture:** plastic pollution can **degrade soil quality** and affect crop growth by **hindering water infiltration** and **root development**.

- **Health impacts** with microplastics in humans.
- **Negative effect** on **urban infrastructure** – clogging drainage systems leading to flooding and increased maintenance.





# Opportunities and challenges

- **Millions** of the poorest urban dwellers **make their living collecting recyclable plastics** in cities.
- Plastic **recycling can provide raw materials** and processing to contribute to further **industrialization**.
- **Business opportunities** for private sector to reuse plastic such as PET, PE and others, under certain conditions. Hundreds of tons of **plastic waste** are **exported for recycling** across Africa, generating foreign exchange.
- Private **companies can support urban waste management** by taking up this service and relieving cities from part of the SWM system.
- **Financing mechanisms needed** to involve the producers and retail to cover cost and reduce burden for population.



- Technologies **must be adapted to local conditions**, providing job opportunities and being less mechanized and less costly.



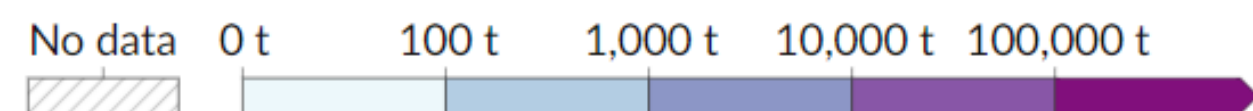
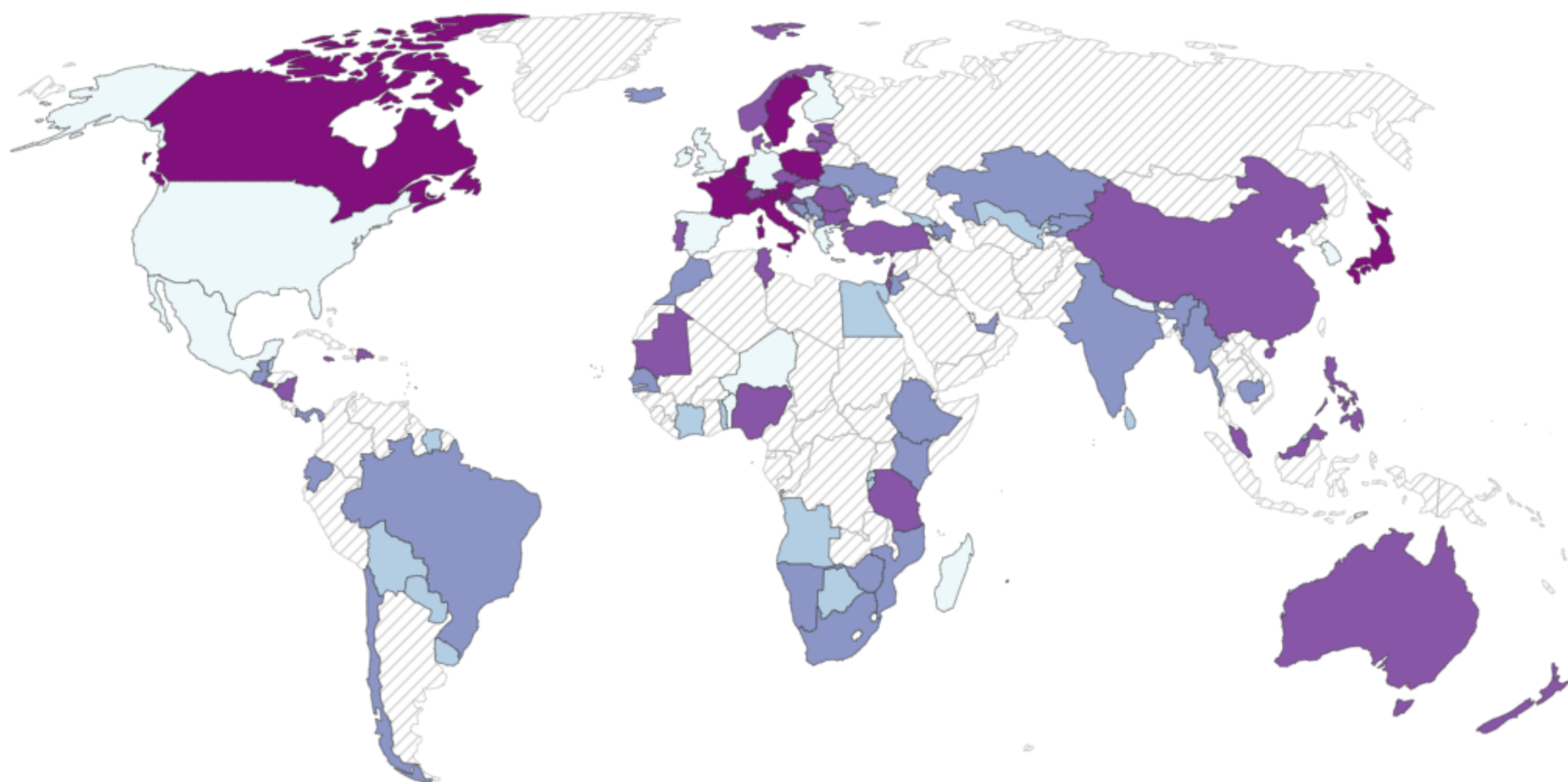
# Opportunities and challenges

**Plastic waste exports from Africa are increasing – and imports to Europe are increasing.**

Policy based: Europe R-pet regulations require 25% recycled PET. China “National Sword” policy.

## Plastic waste exports

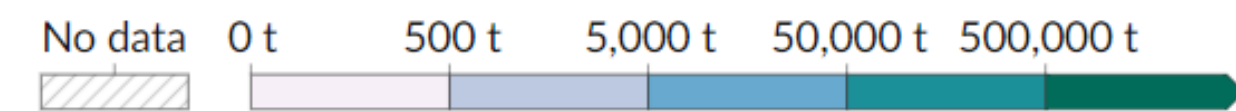
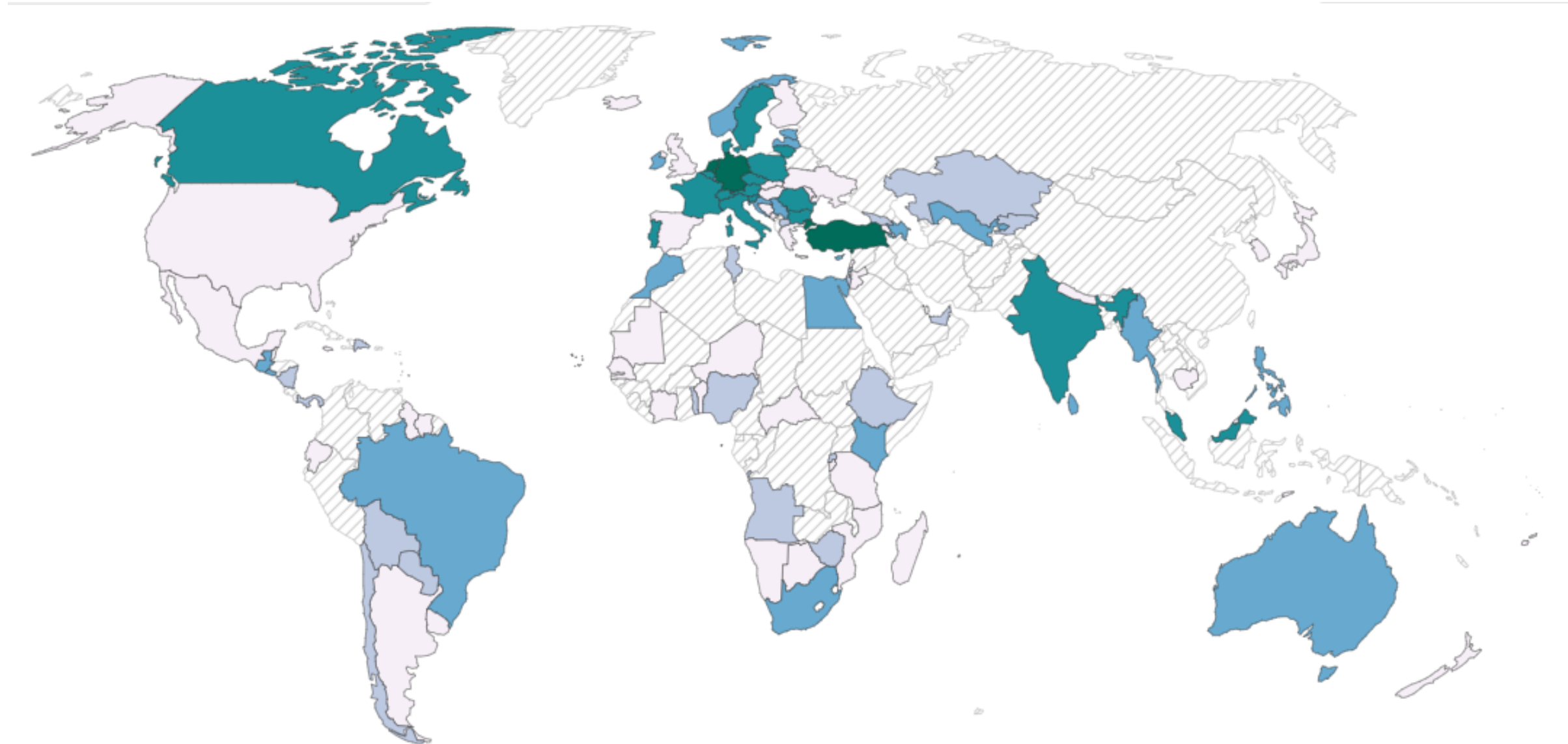
Plastic waste exported by all modes of transports in a year



Source: United Nations Comtrade database (2023).

## Plastic waste imports

Plastic waste imported by all modes of transports in a year



Source: United Nations Comtrade database (2023).



# Opportunities and challenges

## Positive

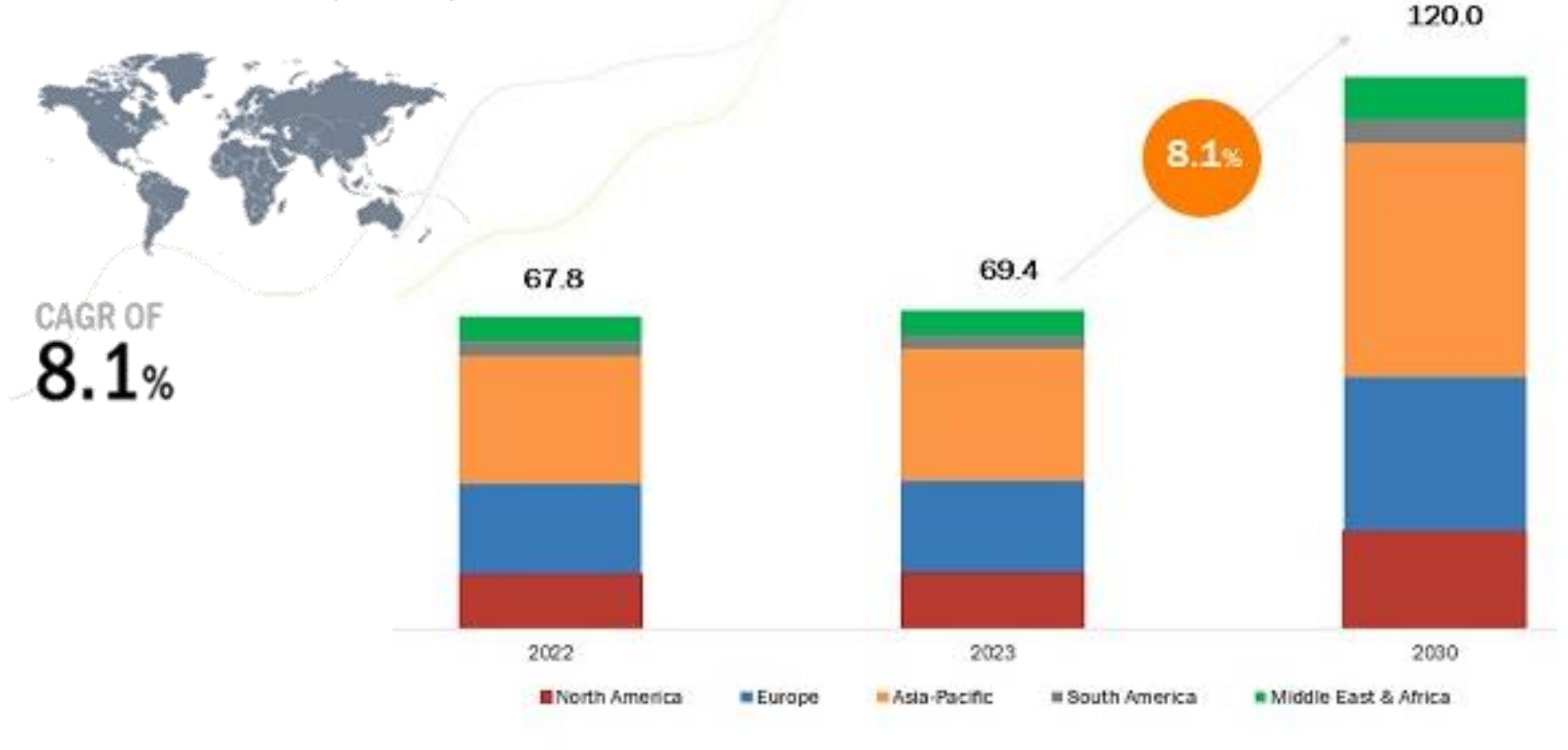
Global demand for recycled plastics is growing – mostly policy based.

- Local demand in S-S Africa is also growing – mostly demographic based.

## Negative

- Oil and gas companies pushing plastic as their new growth areas as countries switch to renewables.

Recycled Plastics Market  
20230 Global Forecast (USD BN)

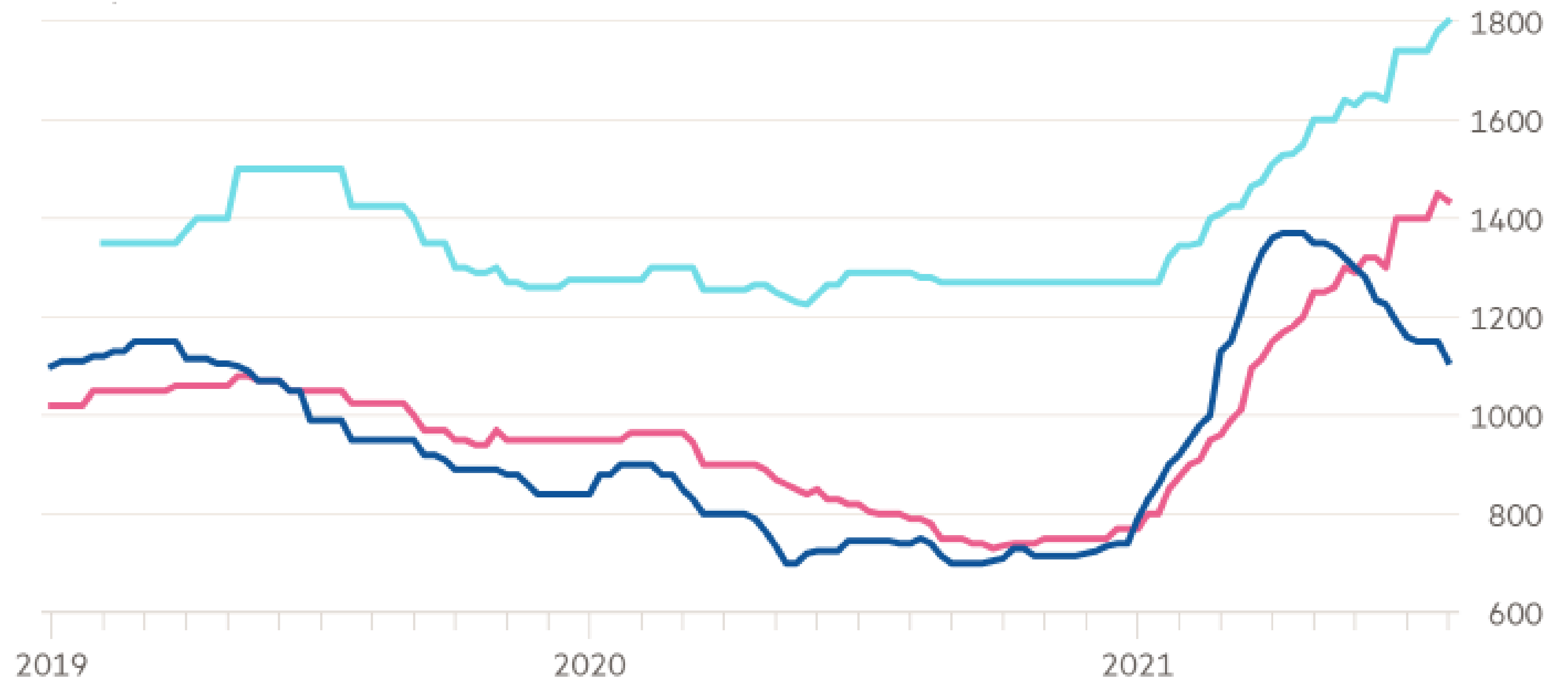


The global recycled plastics market is expected to be worth USD 120 Billion by 2030, growing a CAGR of 8.1% during the forecast period.



# Opportunities and challenges

Recycled plastic prices overtake 'virgin' material (€/tonne)



Source: S&P Global Platts. 2019-2022

- **Recyclable Plastic** is now fetching a **better price than virgin** material
- This is due to **regulation**
- No longer needs to **compete** on an even playing field with **virgin material**

— PET  
— Recycled-PET flakes  
— Recycled-PET Food Grade Pellets



# Types of Plastic

## What are those numbers?

The resin codes on packaging tell you what kind of plastic it is. You still need to check your local recycling rules to see which types can go in your bin. Here are some examples!



PET



HDPE



PVC



LDPE



PP



PS/EPS



Other



## What they recycle into:

New bottles, clothing, carpet

New bottles, lumber, furniture

Pipes, flooring, siding, binders

New bags, mailers, decking

New jars, bins, buckets, car parts

Picture frames, crown molding

Electronic housing, lumber



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# Recycling Quiz

## Recycling Value

Please rank the type of recycling material from highest value to lowest [here](#). (Please see the link on Webex's chat box).





# Answers in terms of most valuable







# Recyclable Waste Typologies and Economic Values

Typology	Price (Euros /Ton)	Prices (USD/Ton)
Copper	3,640 - 8,190	4,000 – 9,000
Aluminum (Used Beverage Cans)	1,260.35	1,385
PET flakes (Clear) (plastic bottles)	819	900
PET flakes (Green)	637	700
PET flakes (Brown)	491.40	540
HDPE / PP flakes (Shampoo bottles, oil bottles)	650.65	715
LDPE pellets (Bubble wrap, stretchy plastic covering)	486.85	535
White Paper	364	400
Corrugated cardboard paper	291.20	320
Newsprint paper	136.50 - 182	150 – 200
Glass cullet (Clear)	40.95	45
Glass cullet (Green/Brown)	18.20	20



# Recyclable Plastic

## PLASTIC PROCESSING DIFFICULTIES





# Recyclable Plastic – Rigid vs Flexible



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# Recycling





# Recyclable Plastic

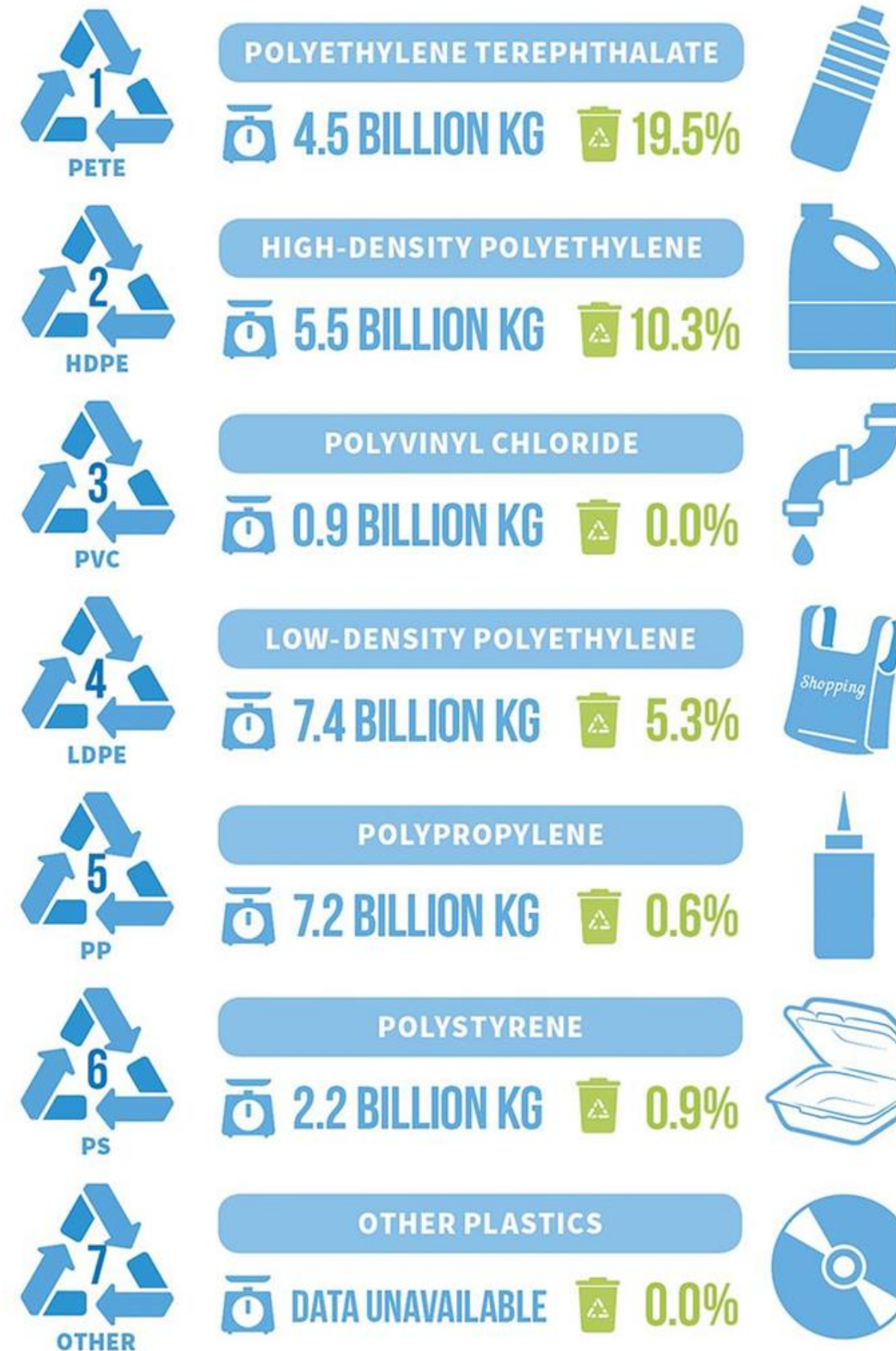
- Some **African cities** likely have **higher** PET, HDPE and LDPE **recycling rates** than high-income countries – due to **waste pickers**.
- US based, but this is a good representation of which material are actually recycled - mostly PET, HDPE and a little LDPE
- Highest recycling rate PET** though one of the lower quantities produced.

## How is plastic Recycled

### PLASTICS AND U.S. RECYCLING RATES

KEY: MASS PRODUCED PERCENTAGE RECYCLED

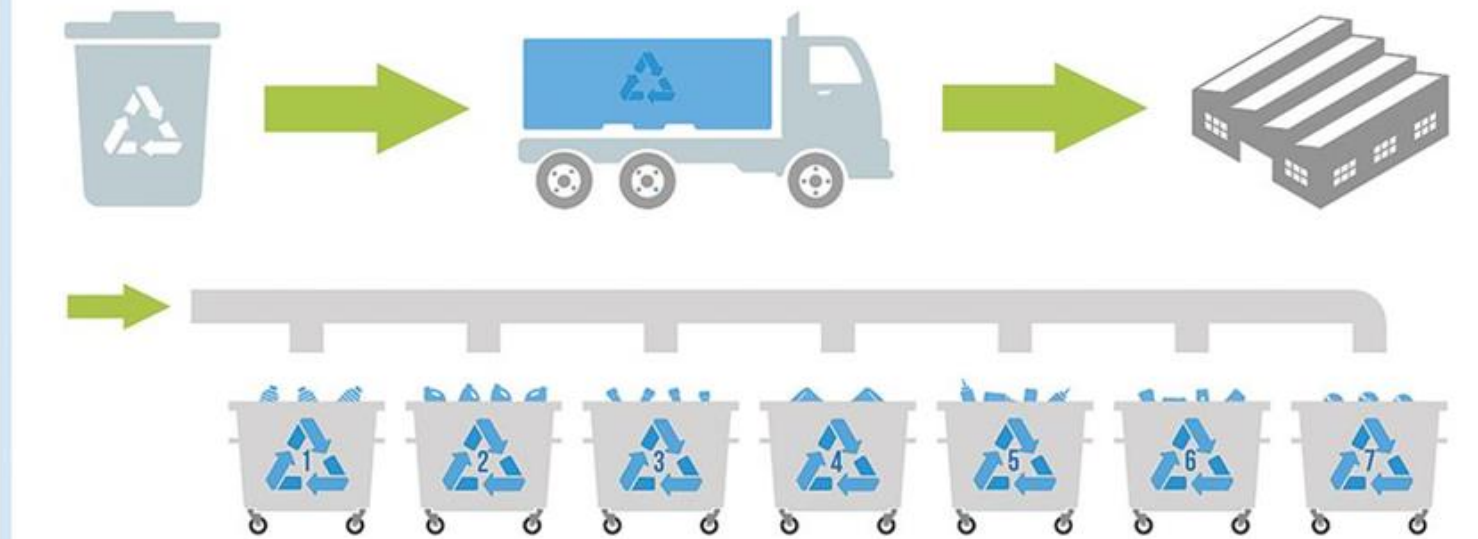
Figures for 2012; Source: U.S. EPA 2014



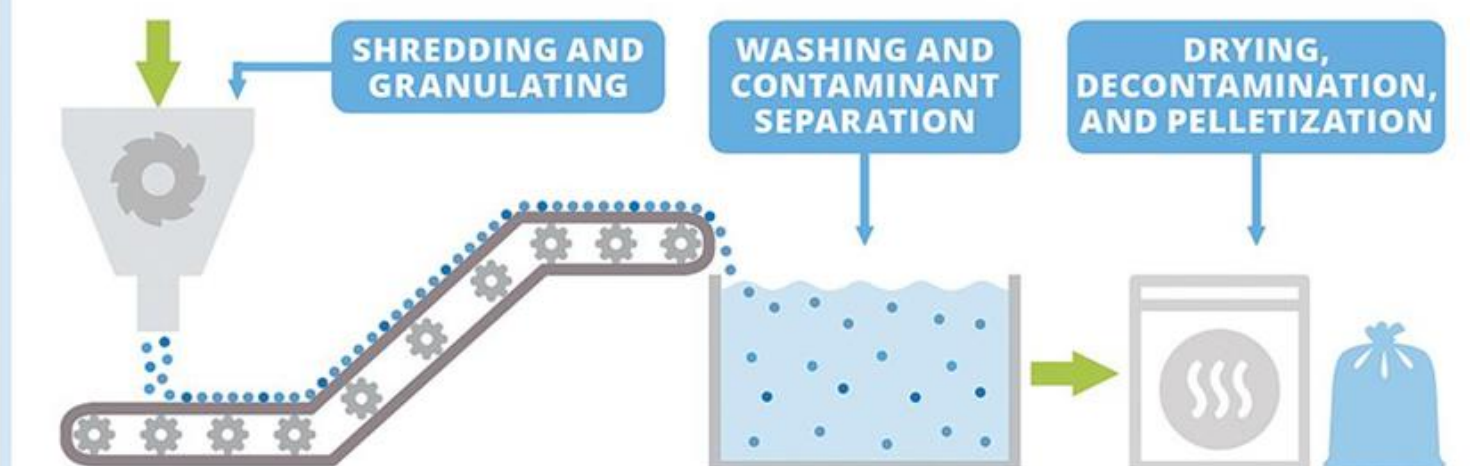
### THE RECYCLING PROCESS

**6,300 BILLION KG** PLASTIC WASTE GENERATED **567 BILLION KG** PLASTIC WASTE RECYCLED

Worldwide 1950–2015; Source: *Sci. Adv.* 2017, DOI: 10.1126/sciadv.1700782



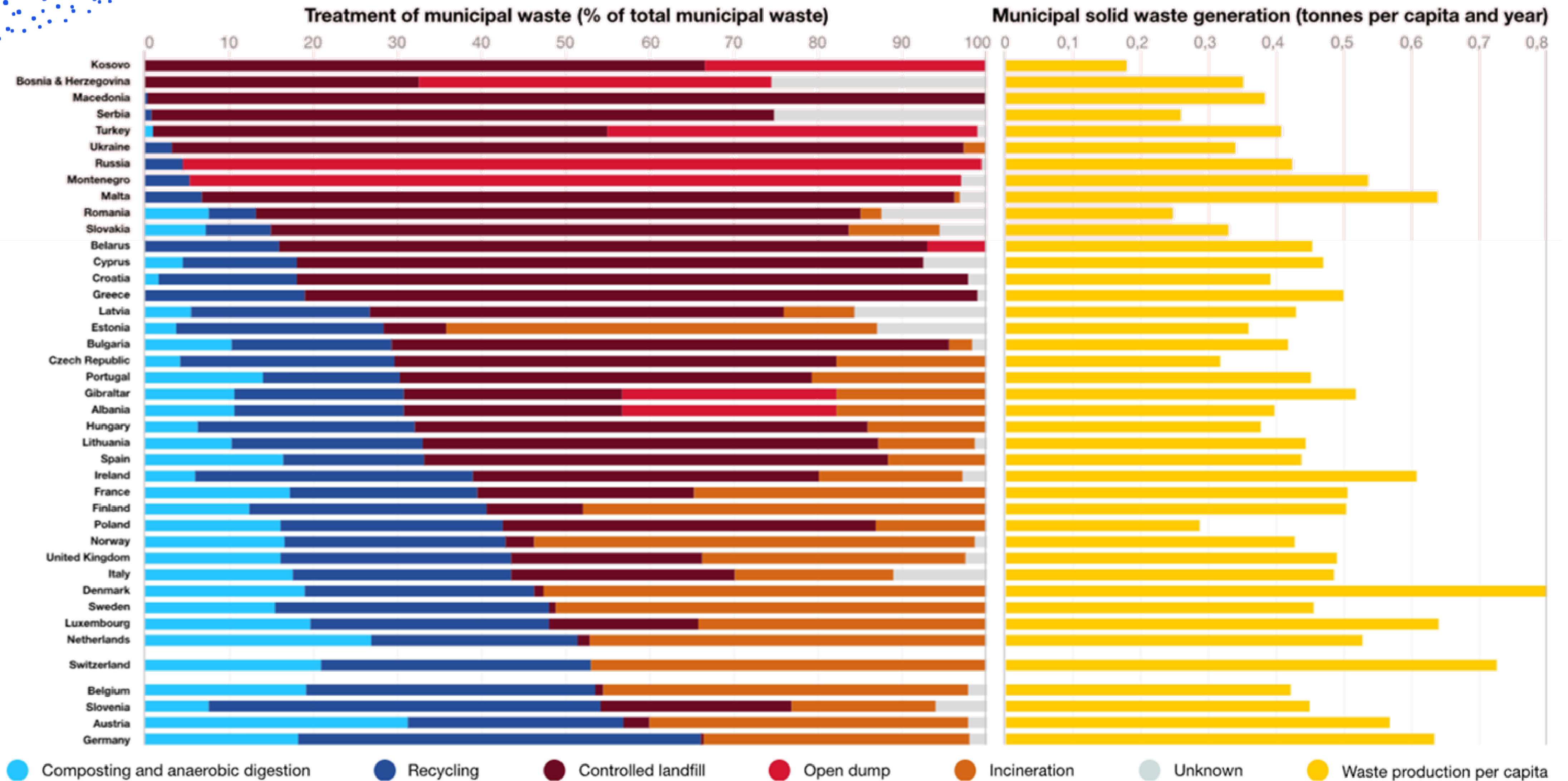
Plastic must be sorted by type before it can be recycled. This is done by hand, by selectively dissolving mixtures, or with techniques such as near-infrared spectroscopy and electrostatic separation.



Washing removes dirt and labels, and density separation removes contaminants. During drying, recyclers separate plastics by color using fluorescent or UV light. The pellets produced at the end of the process can be redistributed to make new plastic products.



# Collection and Recycling



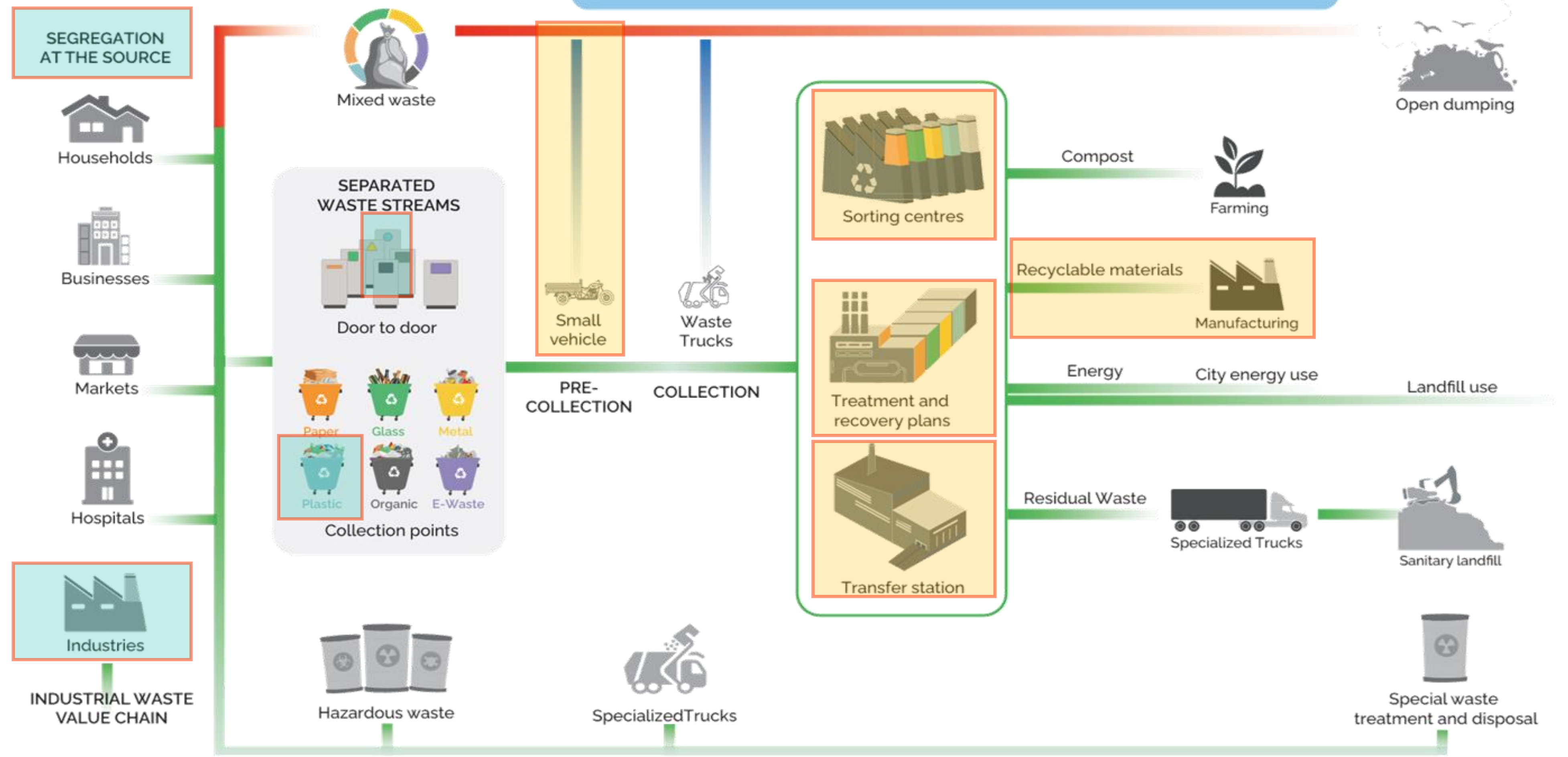
Source: Data prepared in Pollak (2019) on the basis of data from Kaza et al (2018)





# Sorting and segregation

- Plastic management starts with **materials** and **product design**.



**Separate collection** is key to obtain clean material. The **sooner** in the value chain, **the better**.

Plastic can get further sorted, treated or processed to be recovered.



# Collection and Recycling

## Challenges in Africa

- Agglomeration and concentration: **still less than 50% urban.**
- **Lack of Roads** – high proportion of people live in informal settlements.
- **Low income** – reduces ability to pay for service.
- **Lack of investment** in efficient collection equipment.
- **Poor Dumpsite Infrastructure** – vehicles get stuck.
- Low levels of enforcement.
- Corruption.





# Collection and Recycling

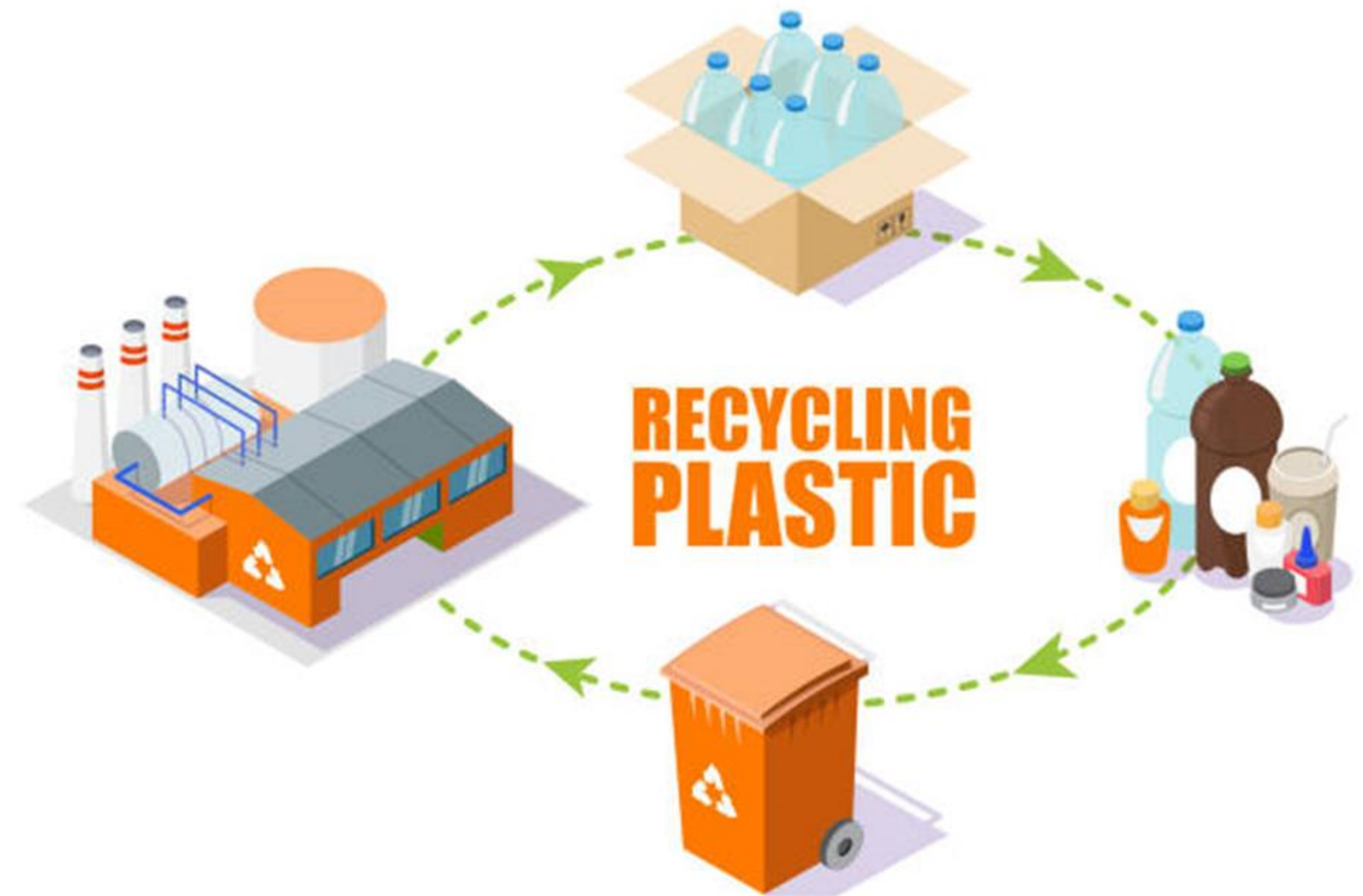
## Types of Waste

### Pre-Consumer

Waste from the factory that is generated in the process of making products. This material never reaches the consumer. This is the easiest to separate and the cleanest material to recycle

### Post-Consumer:

Waste that has been used and discarded. This material is harder to collect and separate.



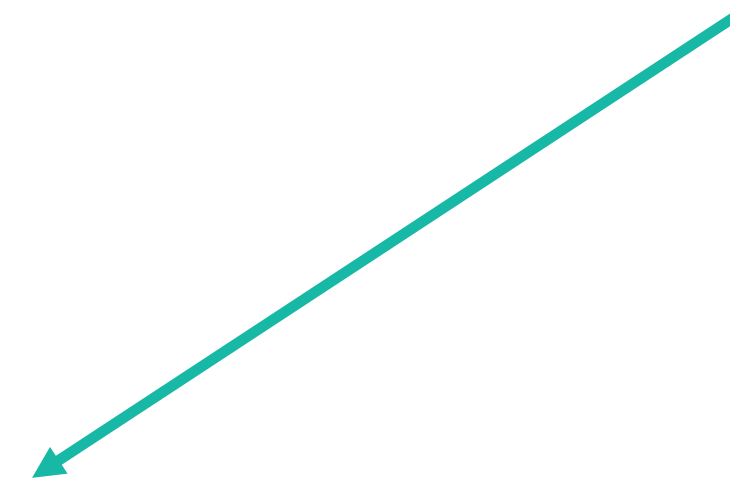
Source: istockphoto.com





# Collection and Recycling

Informal Recyclers





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# Business Models and Market Situations

## Conditions for Plastic Recycling

- Transport Costs – Transporting air – need to be within **200 Km from a port or processor user.**
- Volume – Need a minimum of **200 tons a month** in a location to make economic sense.

Price per Kg of PET in Tanzania paid to informal collectors

- Dar es Salaam (Port) – 400 TZS (0,14 EUR)
- Bagamoyo (70km away) – 250 TZS (0,09 EUR)
- Morogoro (200km) – 150 TZS (0,05 EUR)





# Business Models and Market Situations

## Opportunities with Plastic

- Small Scale Shredders and Small-Scale Baling for pre-processing and transport cost reduction
  - Cost around 5,460 EUR (6,000 USD)
- Horizontal Baler – potential to export baled PET & LDPE
  - Cost - 40,950 EUR (45,000 USD)



Horizontal Baling Equipment



Vertical Baling Equipment



Plastic Crusher



# Business Models and Market Situations

## Opportunities with Plastic

Material	Price Euro/Ton
Baled Plastic Bottles	273
Baled Plastic LDPE	273
PET flakes (Clear)	819
PET flakes (Green)	637
PET flakes (Brown)	491
HDPE / PP flakes	650
LDPE pellets	486

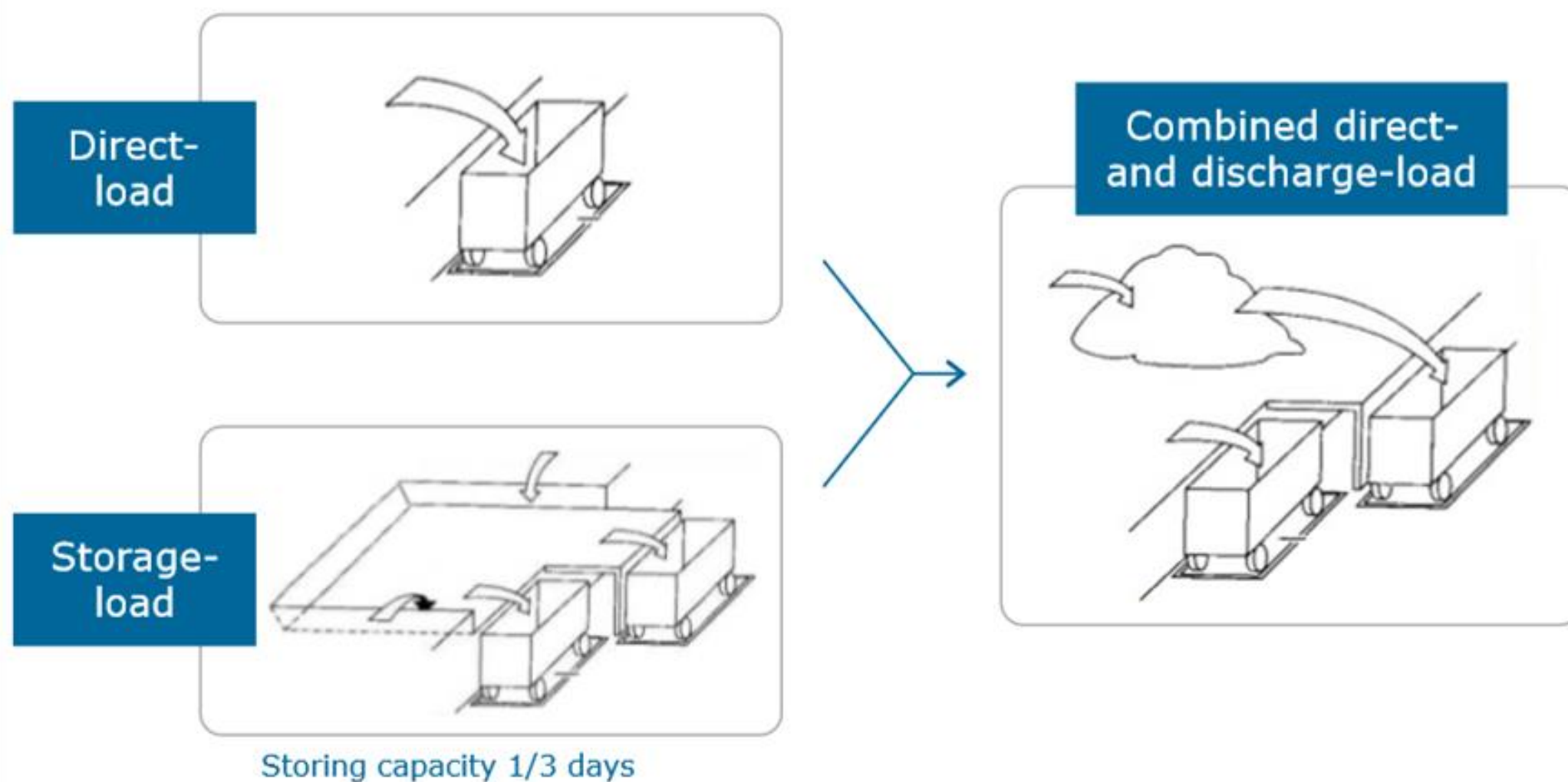




# Business Models and Market Situations

## Opportunities with Plastic

Government contracts to collect waste, run transfer stations, material recovery facilities, do household recycling





# Business Models and Market Situations

## Faux Opportunities with Plastic

- Upcycling
- Construction Blocks
- Poles
- Pyrolysis





# Business Models and Market Situations

## Opportunities with Plastic

With cities of 200 tons of plastic/month and access to a port – PET shredding, washing lines.



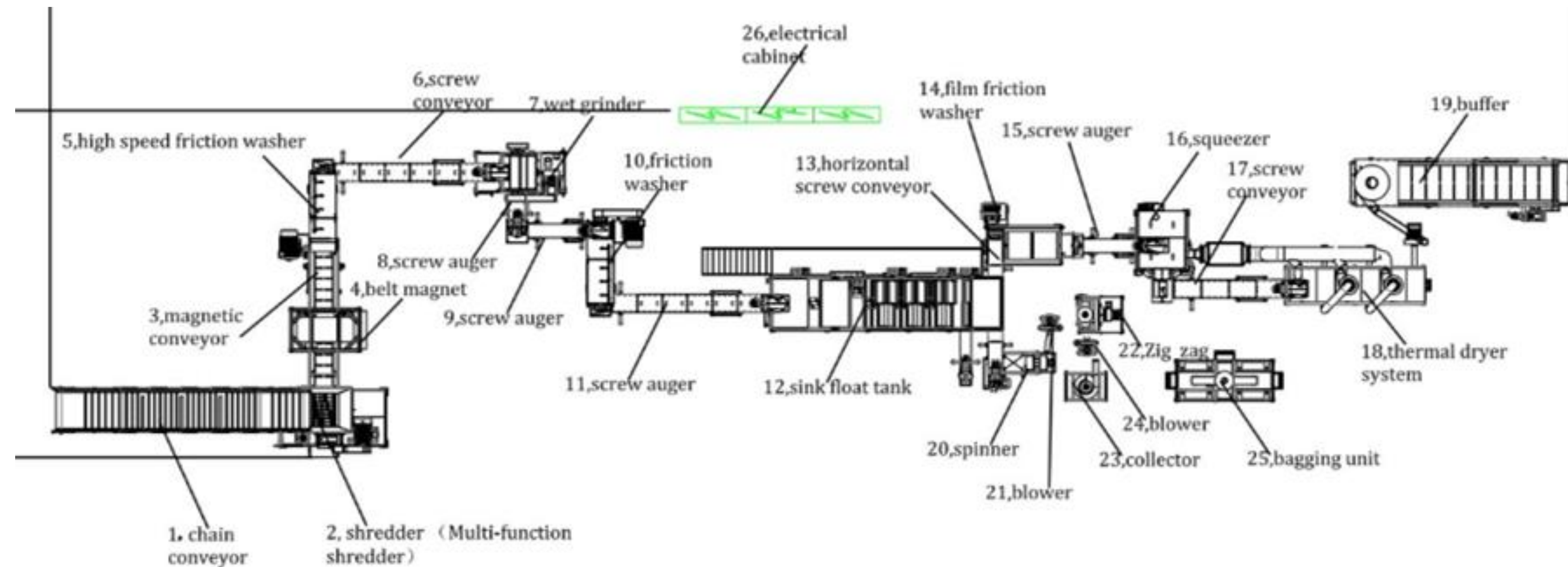
- CAPEX: €255,000 EUR
- OPEX: €38,250 EUR per month
- Cost of Material: €38,250 EUR
- Revenue: €93,500 EUR per month
- Factory Staff: 50 people
- Informal Collector supporting: 1,000 people



# Business Models and Market Situations

## Opportunities with Plastic

With cities of 200 tons of plastic/month and access to a port – HDPE / LDPE flexible shredding, washing lines.



- CAPEX: €425,000 EUR
- OPEX: €34,000 EUR per month
- Cost of Material: €29,750 EUR
- Revenue: €85,000 EUR per month

- Factory Staff: 50 people
- Informal Collector supporting: 1,000 people

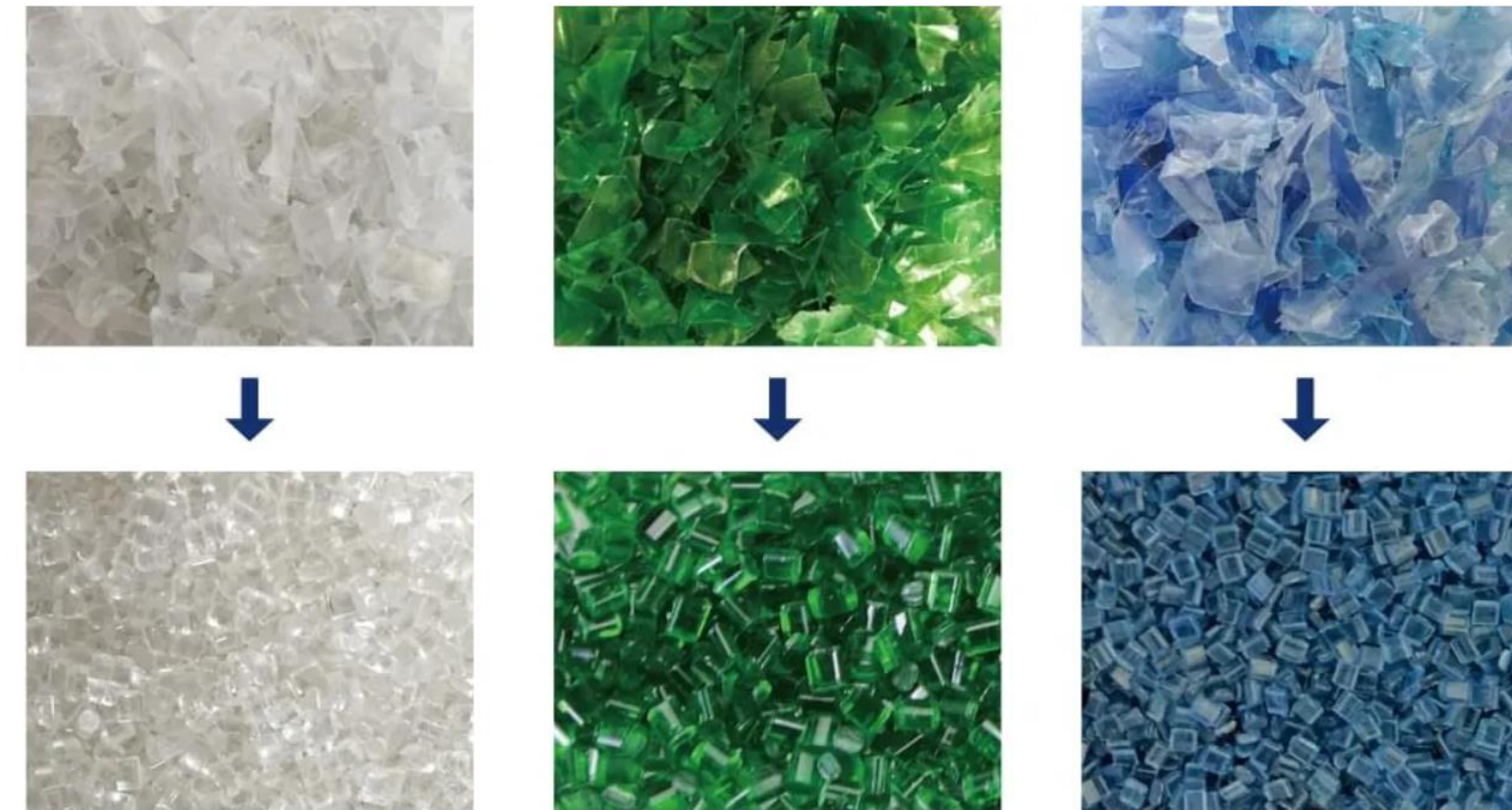


# Business Models and Market Situations

## Opportunities with Plastic

PET, HDPE or LDPE Extrusion into pellets for cities with plastic manufactures willing to substitute virgin plastic for recycled pellets.

- CAPEX: €127,500 EUR
- OPEX: €25,500 EUR per month
- Price of Material: €59,500 EUR per month
- Revenue: €102,000 EUR per month
- Staff members – 20 people





# Business Models and Market Situations

## Co-Processing/Refuse Derived Fuel – Cement Plants



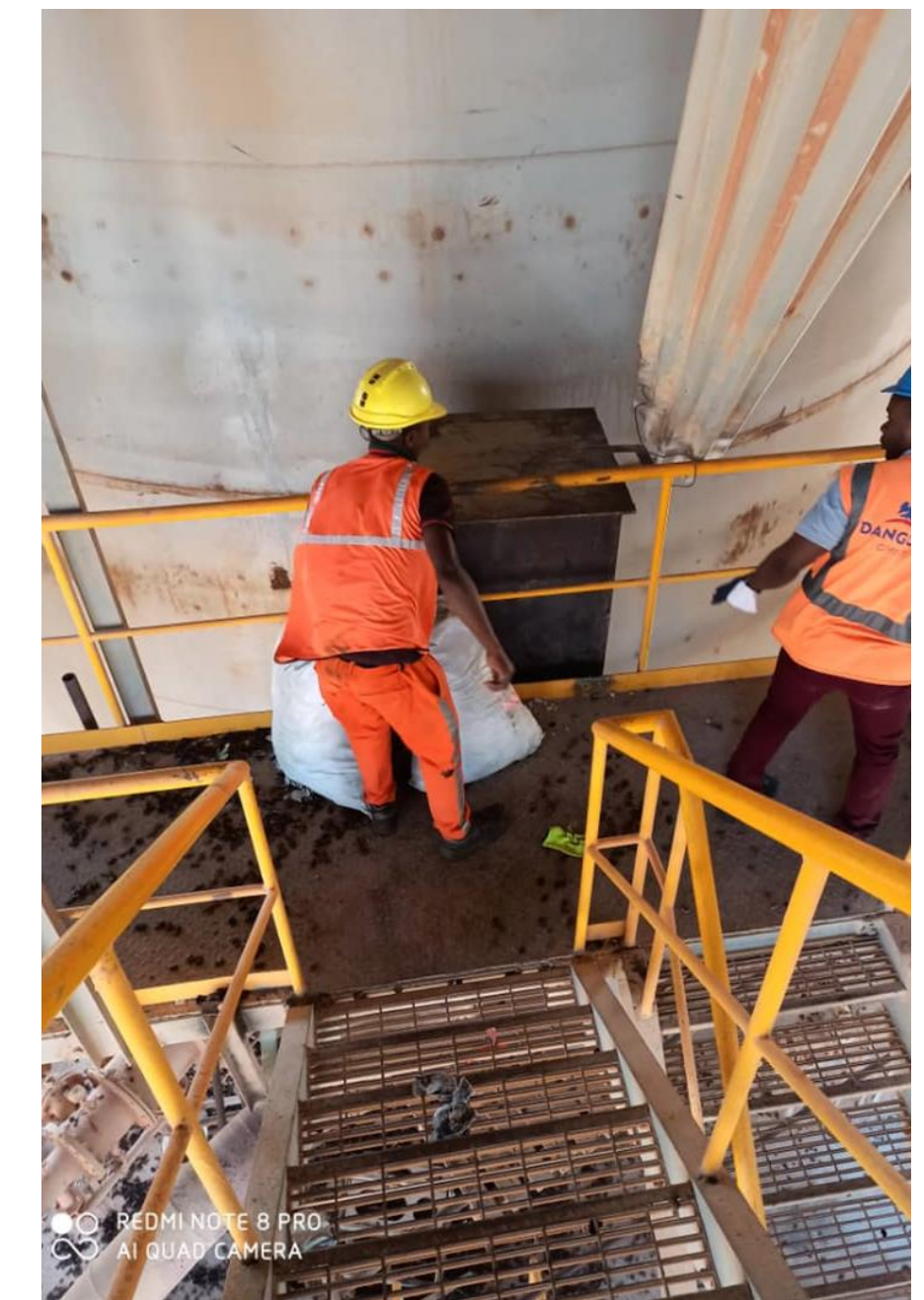
Sorting



Drying



Transporting



Waste to fuel





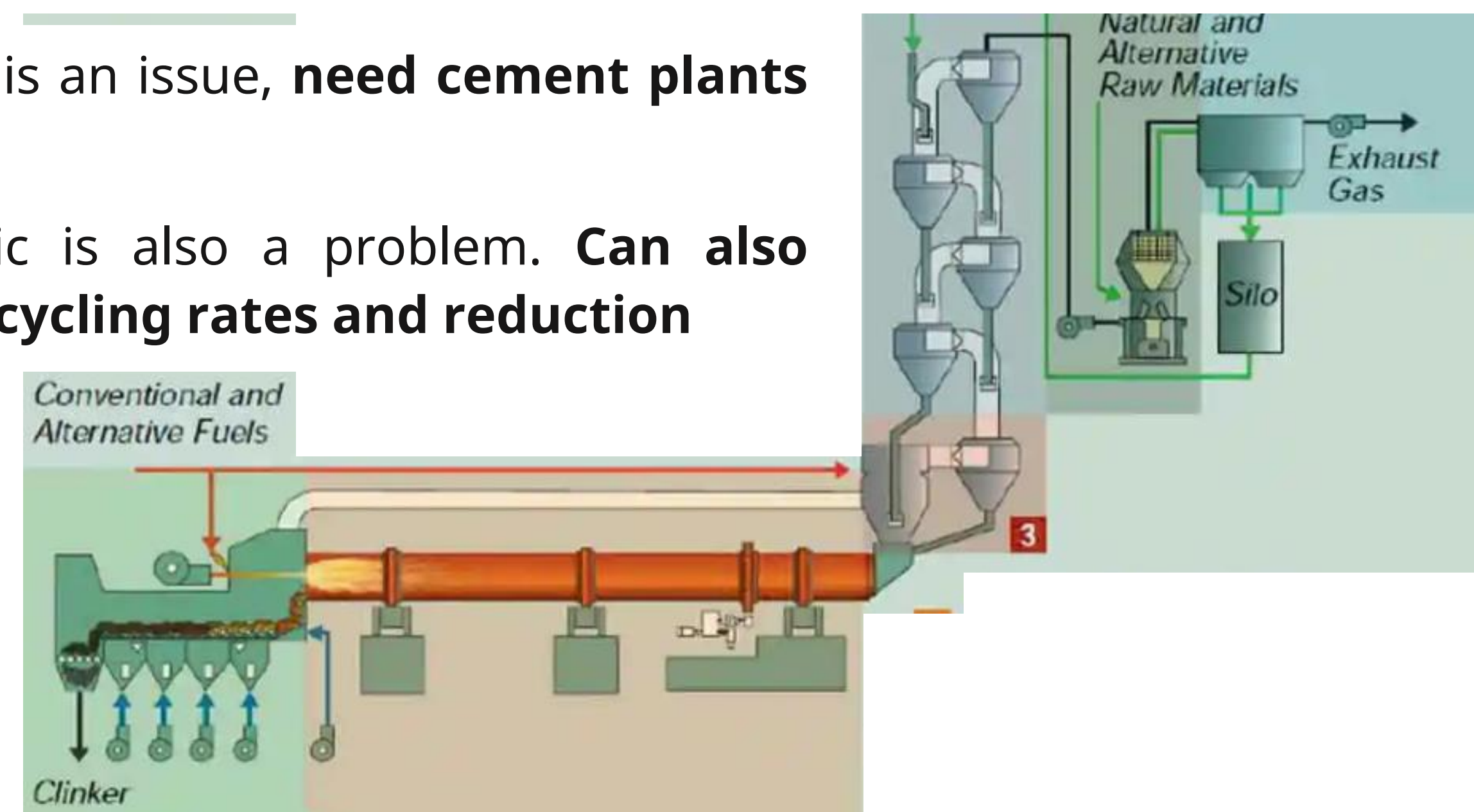
# Co-Processing / RDF – Cement Plants

## Positive

- There are **over 150 kilns in Europe** that use **waste to fuel** every day, with waste making up 40% of thermal energy used in the clinker-making process at EU-based cement factories.
- This **process** is accepted and **recommended** by both the **Basel Convention** and the **Montreal Protocol**.
- When Replacing Coal – has lower GHG, has **similar GHG as natural gas**.
- **No microplastics in water** from plastic recycling.
- There are already **over 100 kilns in S-S Africa**, do not need to build new plants like WtE plants.

## Negative

- **Waste to Fuel is not Recycling.**
- **Competing against Coal** – very cheap – can be even 30 – 50 USD per ton plus transport.
- **Material needs to be relatively dry** and often **shredded** depending on the feeding system.
- Transport is an issue, **need cement plants nearby.**
- PVC plastic is also a problem. **Can also impact recycling rates and reduction**

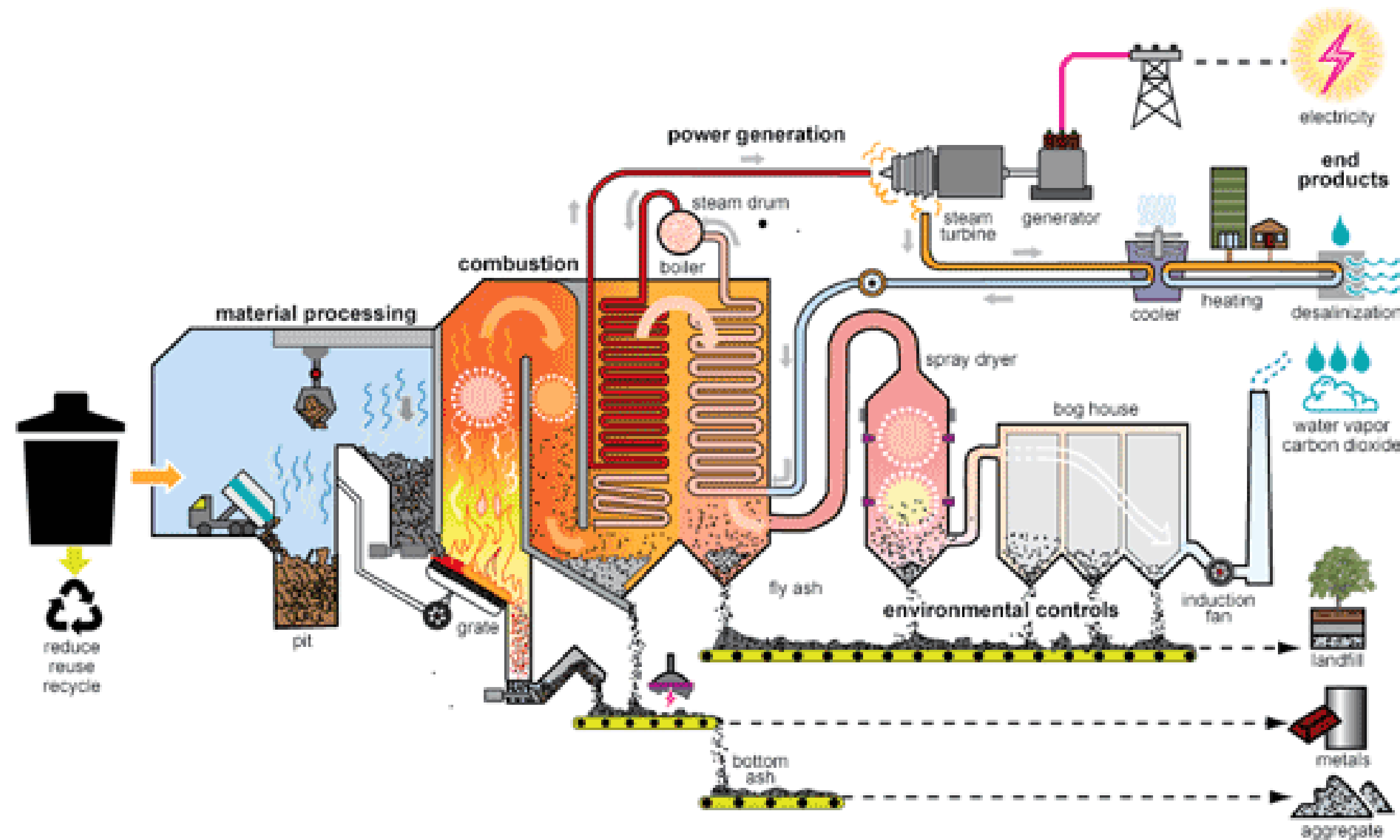




# Waste to Energy: Plants

## Positives

- Used in Europe and North America.
- **No microplastics** in water from plastic recycling.
- Efficient way to **reduce waste** quantities by around 80%
- Still recommended as one element of the **chain for Megacities** where more than 10,000 tons of waste come up every day.



## Negatives

- Waste to Energy is **not Recycling**.
- Most **expensive** way to **get rid of waste**, and most expensive way **to generate energy**.
- **Does not work** as well in S-S Africa due to **high moisture** content of waste and lack of segregation.
- Many **projects fail** and **does not send the right messaging** around reduction.



# Business Models and Market Situations



## How to Identify Projects - Checklist

- Go to the dumpsite/landfill and see **what material is being collected already**.
- Go to Coca-Cola or Pepsi and see **where they sell their different scrap material** from the factory.
- **Trace this material to** the buyer and **final user** – there will be more than one.
- Find **manufacturers of different plastics** – look at the furniture, buckets, etc. and meet with the manufacturers to see if they are willing to use recyclable material.
- Meet with **local cement plants** and ask about what fuel they use and how do they load it.
- Meet with **informal recyclers** and middle people that are collecting material.



# Recap of Businesses that Work

- If a location has over 200 tons per month of PET, HDPE, or LDPE then a recycling business can work.
- Easiest is setting up a horizontal baler system, then when volumes established chose which processing machinery depending on local manufactures available and port access
- Co-processing will likely be the future for plastic waste in Africa, especially as cement companies set alternative fuel targets, and Plastic Credits develop
- Caution on developing WtE or even large-scale Material Recovery Facilities as they often fail due to access to waste, high organic waste composition and equipment failures
- Important to look for additionality – what is already being done, how will your work affect waste pickers.
- Large million-dollar investments to develop bottle to bottle or fiber need to secure supply of material first





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# Plastic Waste Policies and Future Development



## Problems with Recycling Plastic

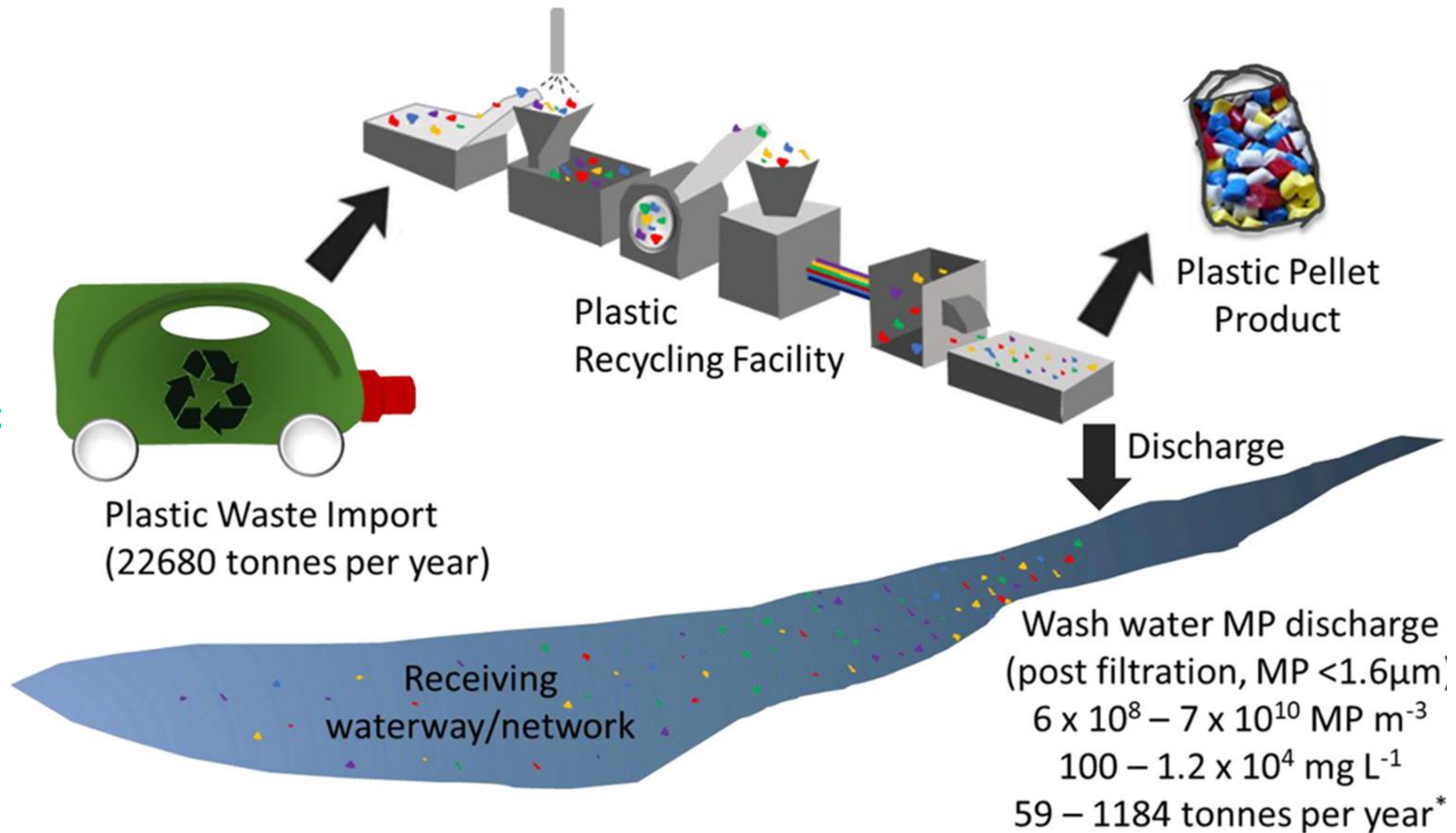
- We are losing too much plastic generated to recycle.
- Different colors, smaller sizes, sachets, mixed material, plastic seal.
- Dumping by high-income countries – especially in terms of textiles.





# Plastic Waste Policies and Future Development

## Problems with Recyclable Plastic





# Plastic Waste Policies and Future Development

## Policy



**Alex Svanevik** 🐧 🔒 @ASvanevik · 5/17/24 ...  
the pinnacle of European innovation last 25 years



569

2K

22K

2.6M

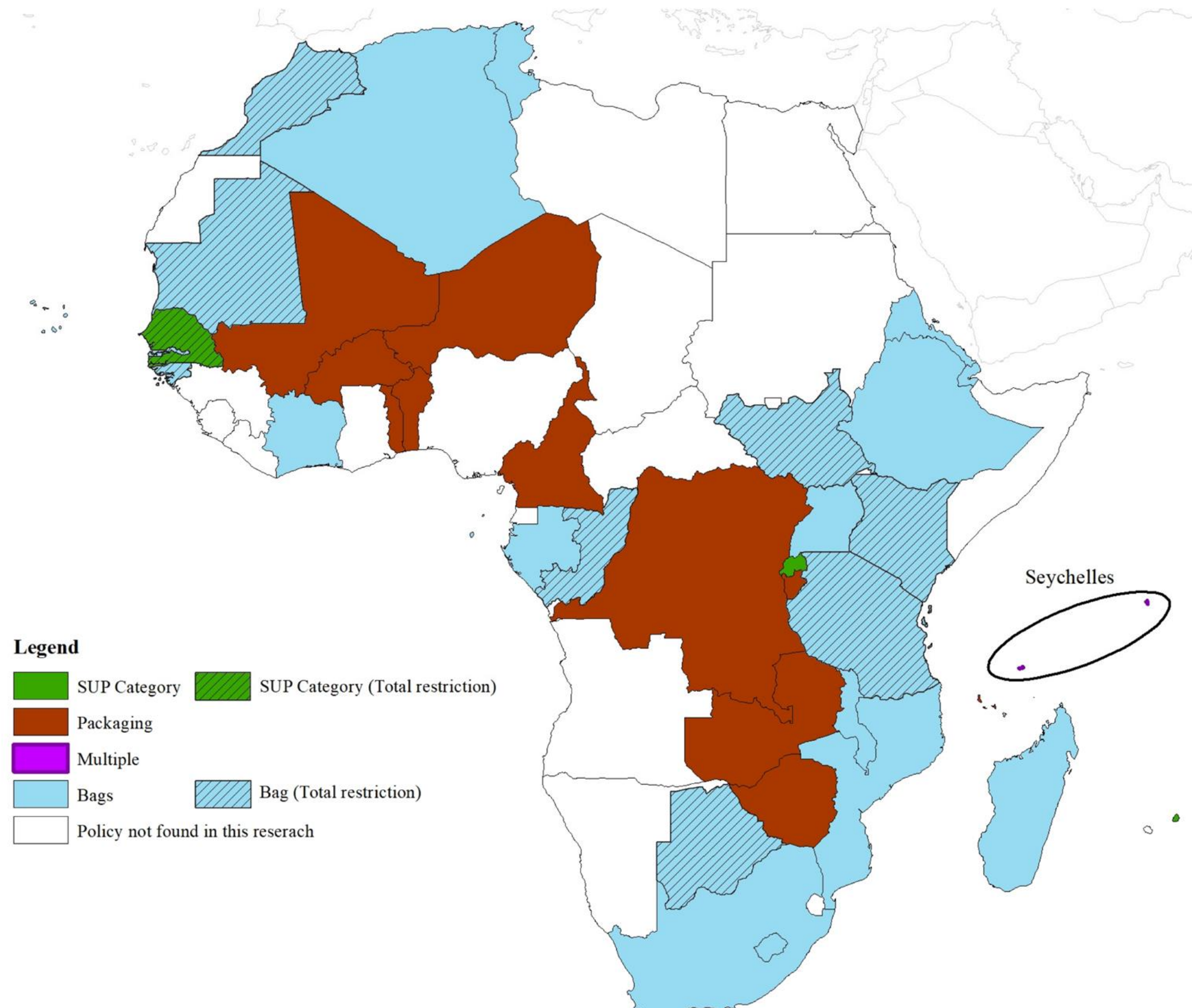




# Plastic Waste Policies and Future Development

## Policies in Africa have been mixed

- Kenya's plastic ban was mostly successful.
- Tanzania banned water sachets and alcohol sachets successfully – plastic bags mostly successful.
- Rwanda banned many different SUPs successfully.
- Ivory Coast ban a failure.





# Plastic Waste Policies and Future Development

## Policy: thoughts to consider

- There are a lot of easy wins – water sachets, plastic carrier bags.
- Requires long term planning and speaking with manufacturers and port administrators, giving over 1-year timelines for the ban and then having heavy fines for manufactures and users.
- Must be clear what is allowed – suggestion for plastic carrier bags is ban on all bags that are not large bin liners – Tanzania allowed small bin liners that people used as plastic bags.
- Must be constant enforcement and fines.





# Plastic Waste Policies and Future Development

## Policy: scale of bans, step by step

1. Ban water and alcohol sachets.
2. Ban plastic carrier bags.
3. Ban straws, cutlery, plates, cups.
4. Ban smaller than 1 liter plastic bottles and non-clear color water bottles.
5. Ban polystyrene (Styrofoam) and single use toiletries in hotels.
6. Ban non-returnable plastic bottles.
7. Ban Plastic Packaging for Food and Retail Items.



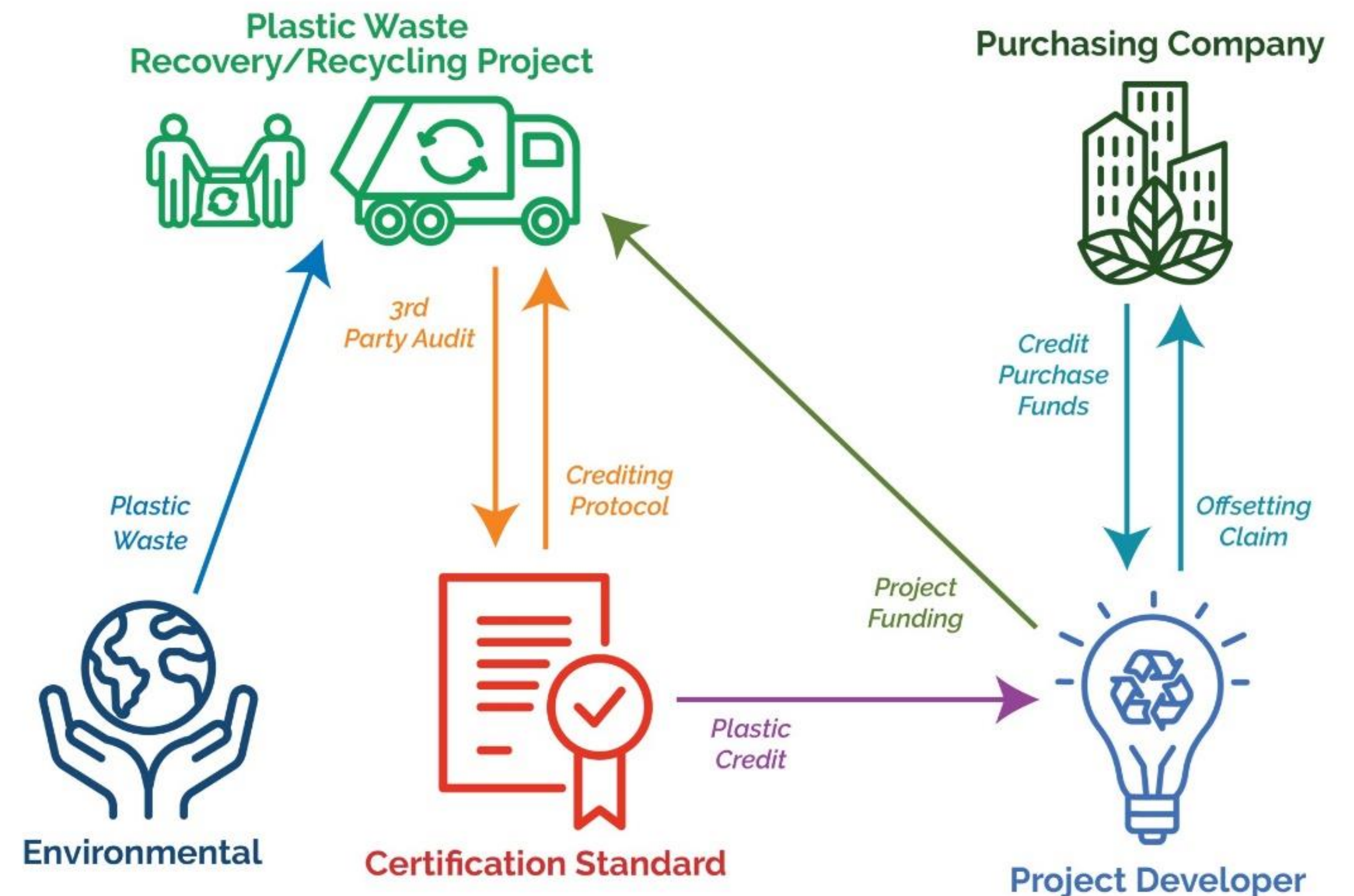


# Plastic Waste Policies and Future Development

## Plastic Credits & Extended Producer Responsibility (EPR)

- Pushed by industries like Coca-Cola who already have to report on their plastic due to corporate governance.
- Can be helpful in some cases, if implemented appropriately – distinguishments between rigid and flexible and organizing extra costs for plastics out of main urban centers.
- Plastic credits are a way to do this globally.

## PLASTIC CREDIT CREATION





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# Waste to Fuel with Plastic Credits in Tanzania



- The Recycler – signed deal with European Company CleanHub to collect non-recyclable waste.
- Buys non-recyclable plastic waste from informal collects, beach clean ups, river traps at a price per kg like other recyclable material.
- Uploads the material into an app managed by CleanHub with weight and photos.
- The Recycler shreds the material and then delivers it to a local cement company where it is weighed again and used as waste to fuel.
- The Recycler receives 150 euros per ton (cost for material, collection and processing with small margin) and transport costs by the cement plant to deliver to cement plant, this is paid by brands who want to remove plastic from the environment as a voluntary Plastic Credit Payment.



# Solution - Waste Management

Services for commercial/industrial clients:

- On-site sorting and cleaning.
- Waste reduction and Recycling.
- Zero Waste to Landfill.
- Reporting.





# Recycling Collections



The Recycler

Waste Management and Recycling



# Electronic Reporting



## Tanzania Breweries Limited Recycling Report

**Glass**  
= 5,000 bottles recycled



**124,321 bottles**  
(69,620 kilograms)



## Tanzania Breweries Limited Recycling Report

April 2020

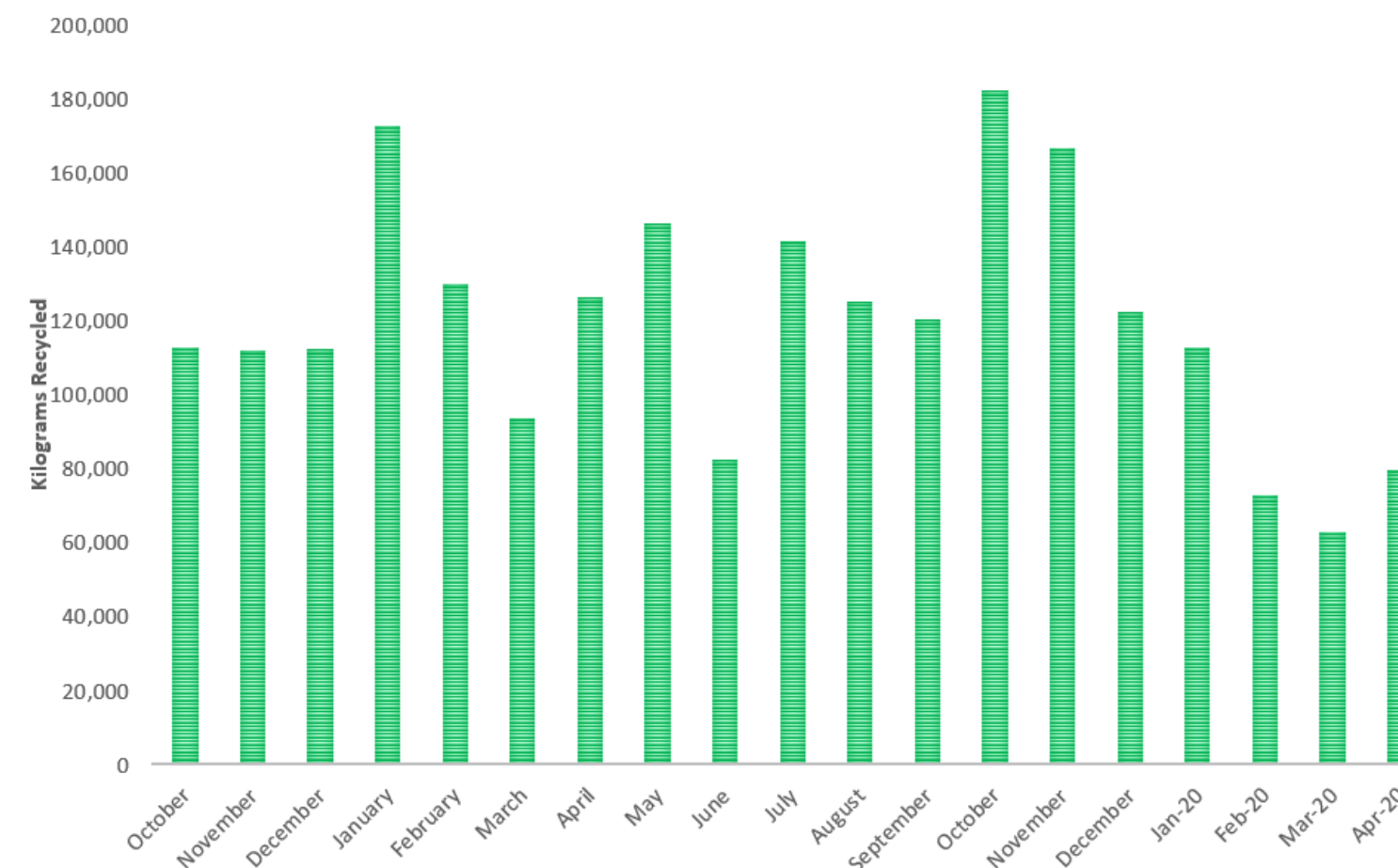
**Plastic Bottles**  
= 10,000 bottles recycled



**195,236 bottles**  
(5,661 kilograms recycled)



## Tanzania Breweries Limited Recycling Comparison



## Monthly (Kilograms Recycled)

Month	Cardboard	Plastic Bottles	Cans	Glass	Nylon	Scrap Metal	Wood / Ceiling	PP Bags	Total (in Kilograms)
JUNE	853	3,627.31	2,460	72,800	0	0	1,844	960	82,544
JULY	200	2,600	0	134,720	0	48	1,768	1,993	141,329
AUG	0	3,074	660	109,740	0	740	8,283	3,440	125,325
SEPT	2060	1,959	1,330	110,220	0	64	3,088	1,500	120,221
OCT	3,325	1,365	230	170,200	0	0	4,464	2,536	182,120
NOV	0	1,589	0	146,400	0	3,824	8,817	2,798	20,447
DEC	0	4,786	0	106,080	0	0	9,344	2,088	122,298
JAN 2020	0	5,091	200	97,980	0	0	8,207	1,240	112,718
FEB 2020	0	2,763	300	65,940	0	0	3,945	0	72,949
MAR	0	4,179	380	55,600	0	0	2,352	400	62,911
APR	820	5,661	500	69,620	0	0	1,944	1,200	79,746
*Grand Total	266,567	92,875	52,918	4,322,160	27,185	14,009	345,871	100,543	5,231,473

\* Total since beginning of collections



The Recycler

Waste Management and Recycling



# Recyclables - majority locally processed





# Other Projects: Large Scale Composting

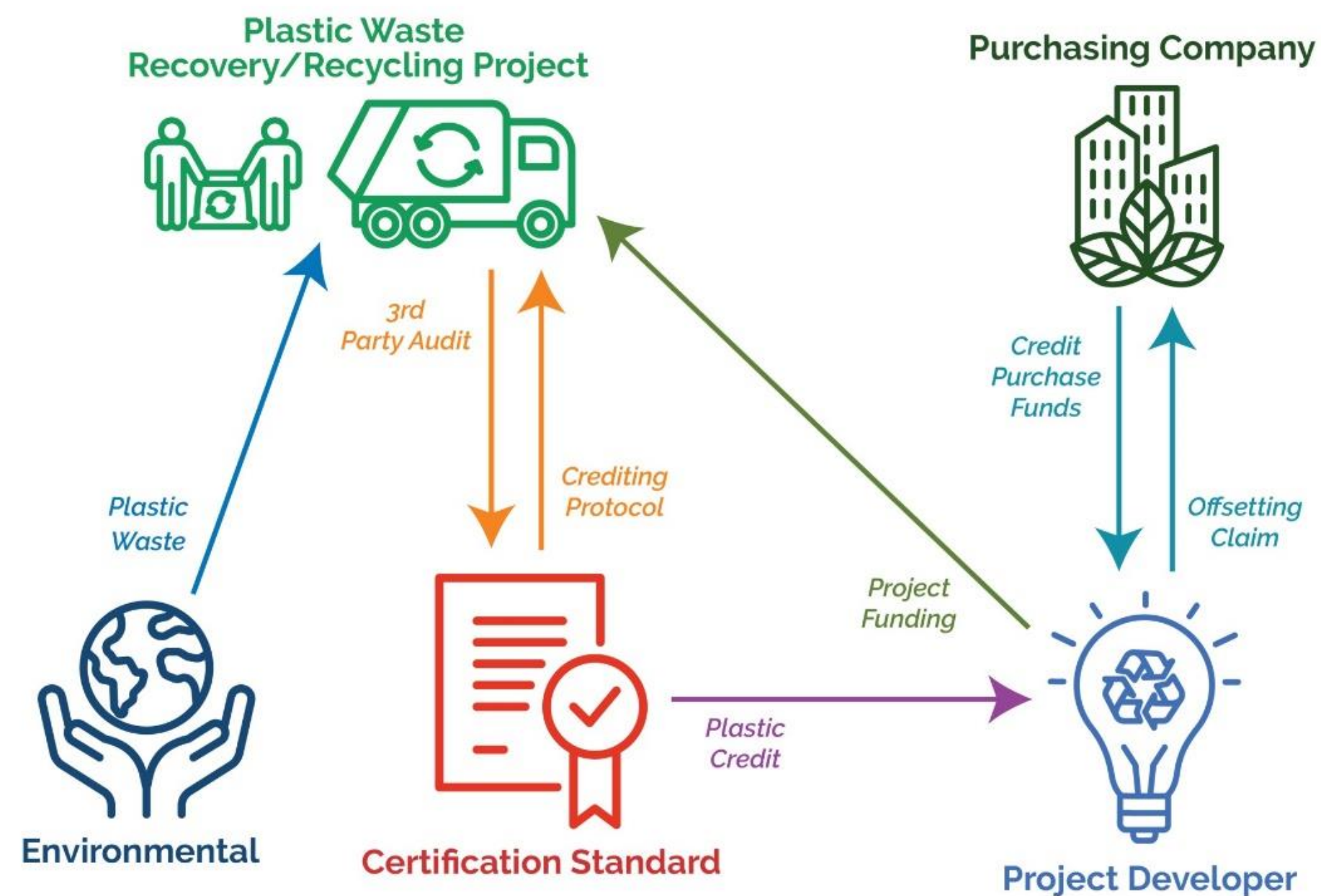




# The Recycler – Plastic Credits

- Non-Recyclable Plastic – 9% of plastic worldwide is recycled – most not made to be recycled

## PLASTIC CREDIT CREATION



## Non-Recyclable Plastic Waste to Energy



Shredding



Transporting



Waste to Energy

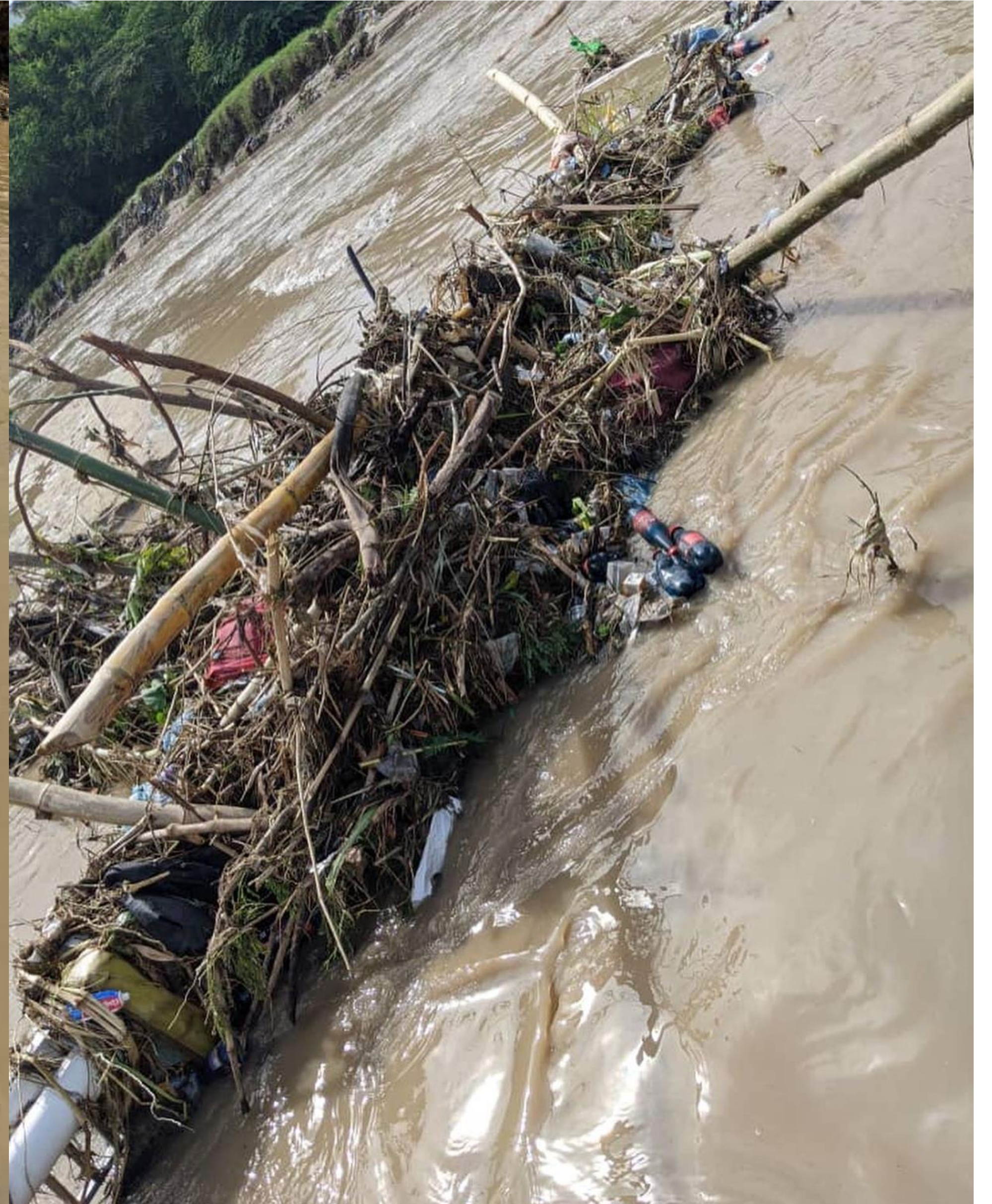
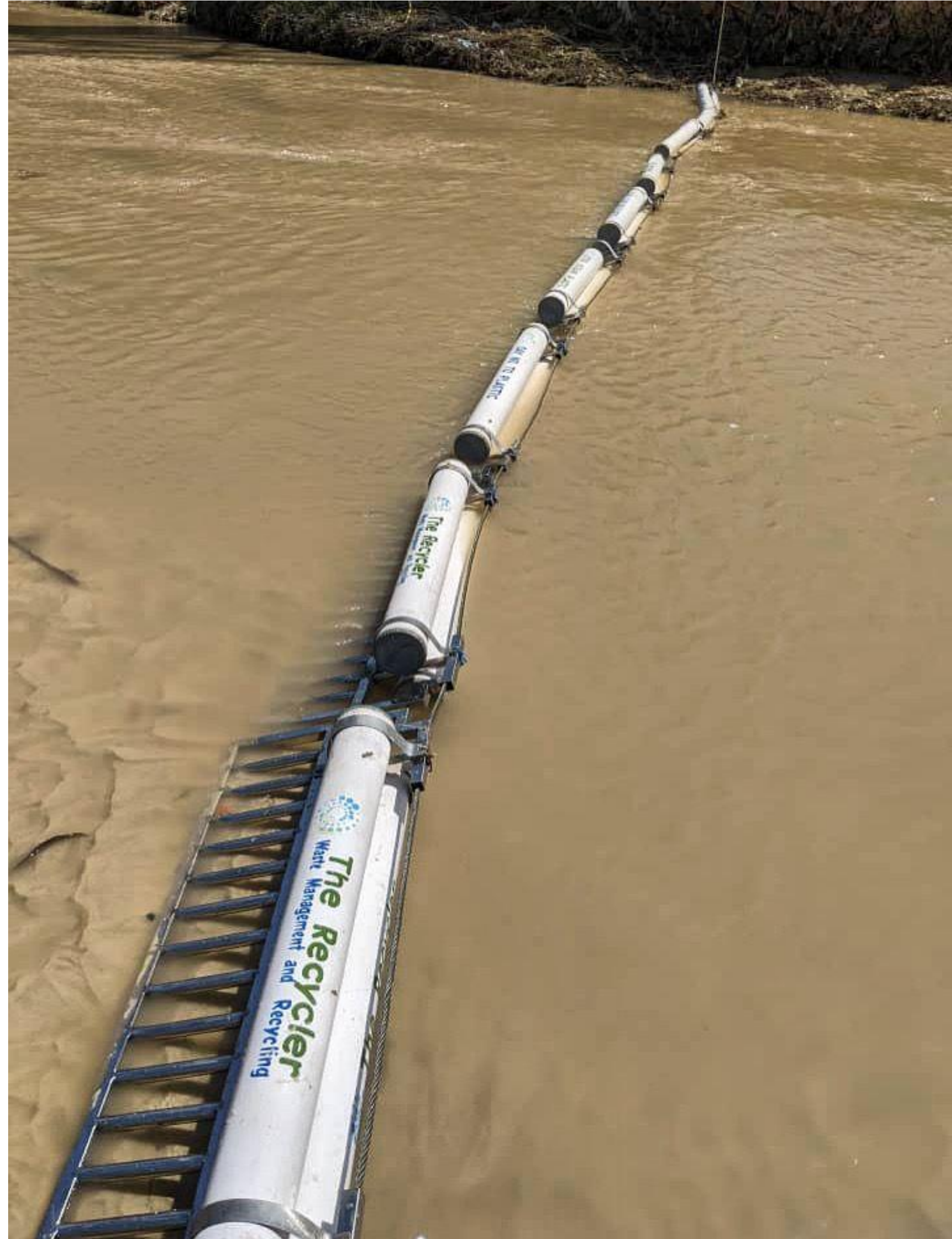


# Beaches





# Rivers Traps







# Rivers Traps





# Bottle to Bottle Recycling in Tanzania



- Largest Plastic Soda Bottle Producer in Tanzania – Azam purchased a full PET washing, shredding and pelletizing line when they purchased the bottling line.
- They ran the line for 2 years setting the price for plastic bottles in Dar es Salaam and using 25% recycled plastic to make bottles.
- The cost of virgin plastic dropped along with the price of oil in 2016.
- Azam decided to shut down the facility and just import virgin plastic due to small returns on running such a huge plant and the difficulty in importing in chemicals to make the recycled plastic food grade.
- Price of plastic bottles dropped by 40% in Dar es Salaam overnight and equipment has remained unused for 8 years.
- Second largest soda maker has now spent 11 million on a new bottle to bottle facility that opens in 2024.



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# Ask the expert session

## Matthew Haden

Plastic Waste Management  
and Ocean Plastics Specialist

## Bernhard Schenk

Solid Waste Management Expert

- Please present yourself, the country or region you are currently working in and your unit.
- Formulate your question to the experts.



# Thank you!

## **INTPA F4 - Urban Development Technical Facility UDTF.**

The UDTF focuses on supporting partner countries in their urban development challenges. It delivers technical assistance and policy advice to improve the quality and impact of the EU's interventions in urban development at all levels - local, regional and global - with a focus on Africa, Asia, the Caribbean, and Latin America.

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