



## TRAINING

# Water, Sanitation and Hygiene (WASH) Interventions for EU Cooperation.

54, Rue Joseph II (J54 building) – Brussels,  
13h30 – 17h00, 10 January 2025

INTPA.F.2, Water Team, and EU Water Facility

# **SESSION 3:**

## **WASH Finance and Management**

INTPA.F.2 Water Team and GWOPA



## OBJECTIVES

Enhance' knowledge and capacities to design EU supported interventions in provision of, and access to, Water, Sanitation and Hygiene services

- Identify WASH within the EU policy landscape
- Work on Intervention Design based on practical examples
- • Understand Finance and Management aspects of WASH interventions



Link to online presentation:



**<https://prezi.com/view/uEEJfSYreK5SuYI7xrx1/>**

# THE #EUWOP PROGRAMME

Helping water and sanitation service providers help one another reach the **SDGs**

Managed by



Funded by



European  
Commission

[gwopa.org/eu-wops](http://gwopa.org/eu-wops)



## OUTLINE

- 1. Utility Challenges and the Role of Water Operators' Partnerships**
- 2. The EU WOP Programme Objectives and Modalities**
- 3. Phase I Interim results**
- 4. Phase II Overview**
- 5. EUD Benefits and Opportunities**

## WATER AND SANITATION OPERATORS

- Front line basic service providers: est 300,000 worldwide
- Services: drinking water > sewerage > drainage > sanitation > ++
- Ownership: Vast majority publicly owned and managed with some private participation
- Scale: Municipal > Regional > National
- Finances: Mixed Revues (3Ts), Varying degrees of autonomy/corporatization,
- Common Challenges: financial management, water quality and losses, sanitation services lacking, aging infrastructure, rapidly growing (informal) urban settlements, growing climate risks

# WHAT ARE WOPs?

Water Operators' Partnerships (WOPs) are peer-support partnerships between water and sanitation service providers

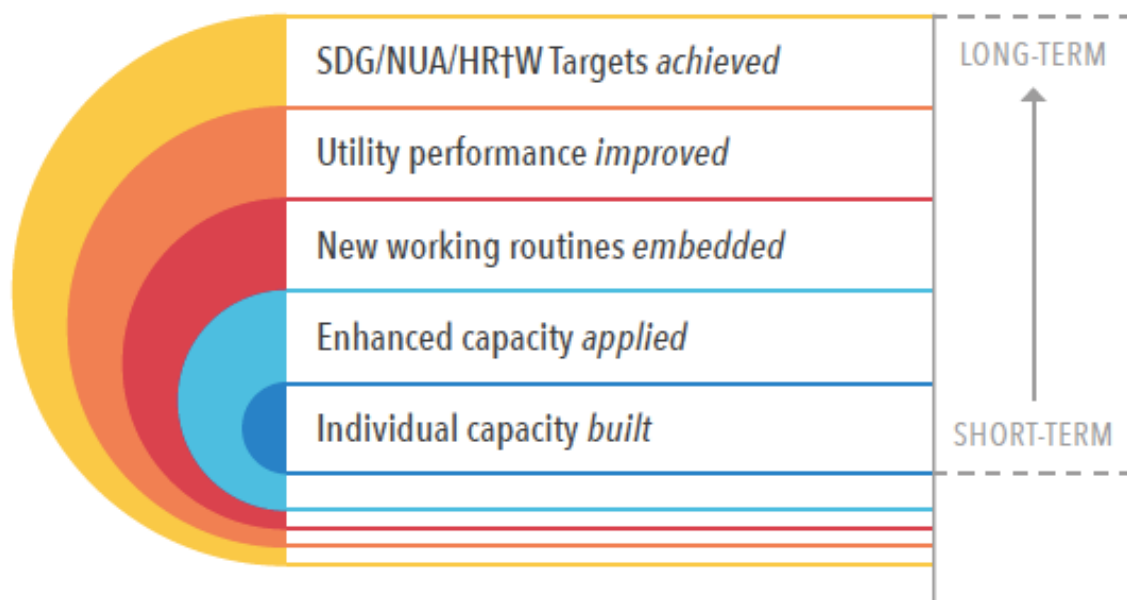


They focus on **building capacity and performance** of resident operator staff, rather than “doing it for them”.

They are **peer partnerships**, meaning that the support comes from professional counterparts with hands-on experience.

WOPs are carried out on a **not-for-profit basis** for effectiveness and efficiency

## WOPS RESULTS



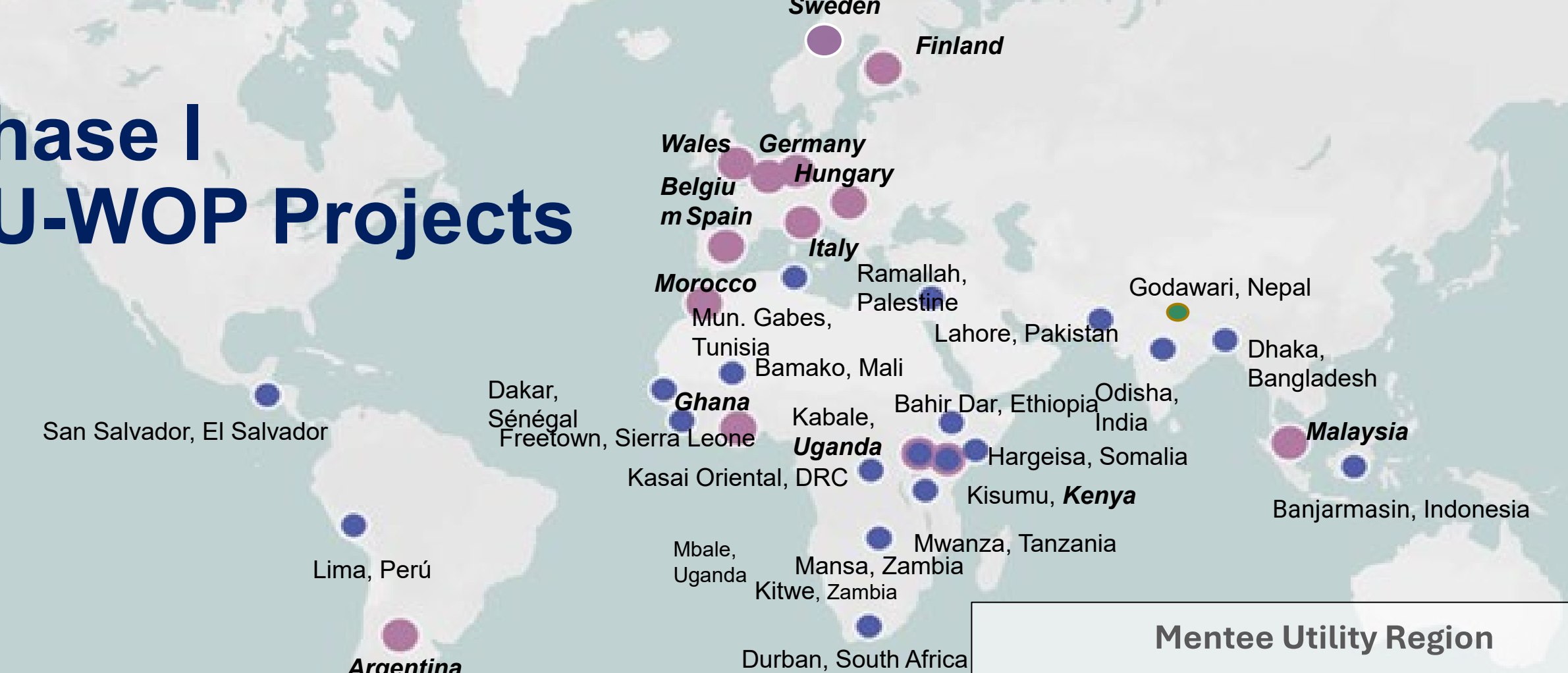
- Improving capacity and performance
- Attracting and sustaining investments
- Ripple Effect within and beyond utility





## EU-WOP PROGRAMME OBJECTIVES

- Strengthen the capacity and operational performance of beneficiary water and sanitation operators in DG INTPA partner countries
- Facilitate flows of needed investments towards beneficiary utilities

# Phase I EU-WOP Projects

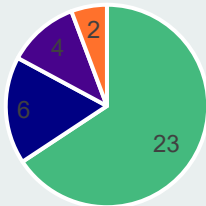


 Mentees

 **Mentors**

- 22 WOPs involving over 50 partners (utilities +)
- Avg grant appx 350,000 Euros (+ 75% leverage)
- 36 months' implementation of WOPs

Mentee Utility Region



 Africa  Asia Pacific  Arab Countries

## NKANA WSC, KITWE, ZAMBIA

**Mentor:** NWSC Uganda

**Key data:** Duration: February 28, 2022 – February 27, 2025.  
Total Budget: \$622,500. EU Contribution (Cash): \$412,580.  
In-Kind Contributions \$209,920.

**Focus areas:** Water Distribution, Commercial Operations, Low-Income Area Management, Sanitation and Wastewater Treatment, Enabling Environment .

**Key results so far:** NRW reduced from 59.3% to 54.9%; metering efficiency improved from 81% to 78%; 56% leakage resolution achieved; revenue collections increased to ZMK 10.29 million; customer response to bill payments improved from 39% to 67%; IT connectivity enhanced from 81% to 73%; policy frameworks and debt management strategies implemented.

**Potential for Leverage in phase II**



## DWASA, DHAKA - BANGLADESH

**Mentor:** VEI, Netherlands

**Key data:** Duration: May 19, 2022 – May 18, 2025

Total Budget: \$638,969. EU Contribution (Cash): \$449,930, VEI Contribution (Cash): \$61,250, In-kind Contribution: \$127,789.

**Focus areas:** Asset Management, Water Distribution-Hydraulics Modelling, Infrastructure Development and Investments, Low Income Area Management, WOP Project Management, Organization and Strategy.

**Key results so far:** 919 staff trained in asset management, NRW reduction, and hydraulic modeling; 3 DMA pilots completed for NRW reduction and monitoring; 97 protected water connections installed in low-income areas; 95% infrastructure completed, including pipelines, reservoirs, and overhead tanks; 5 training modules developed with master trainers prepared for sustainability

**Potential for Leverage in phase II**



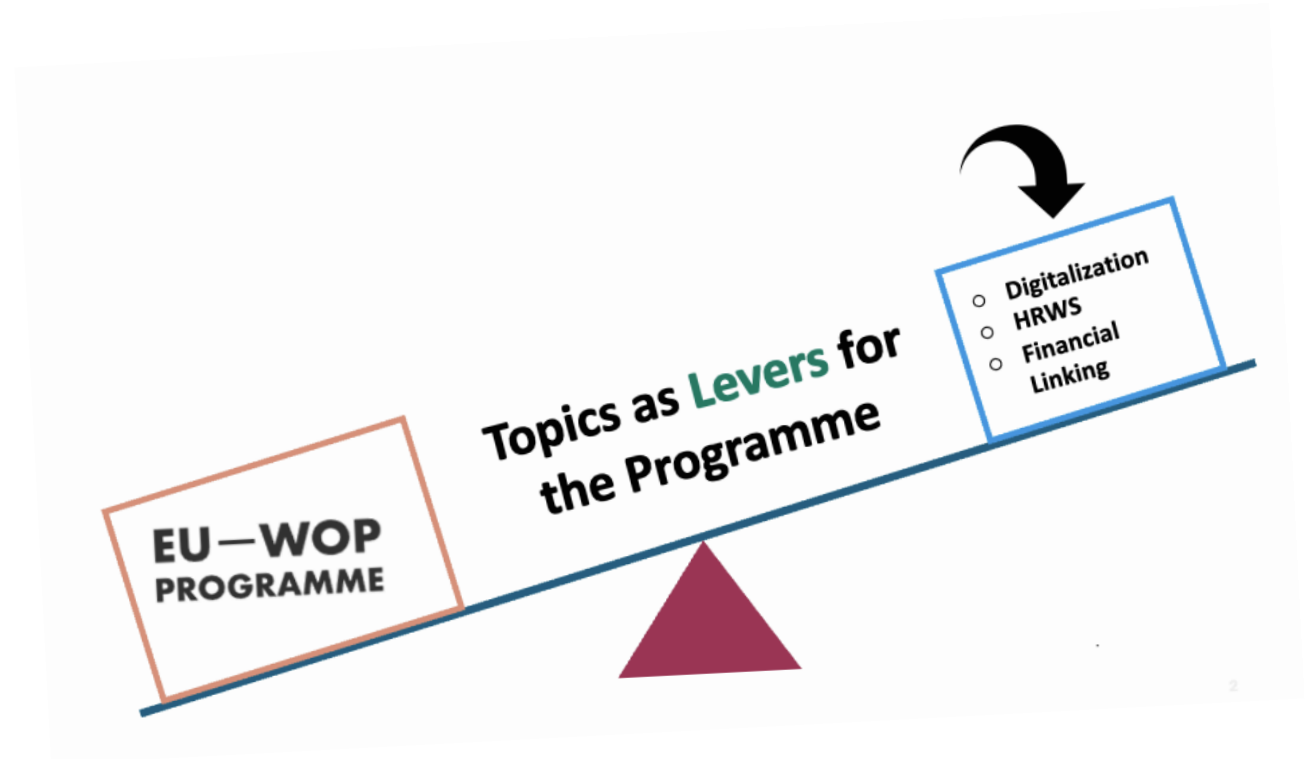
## PHASE II 2025-2030: WHAT'S NEW

- 14M Additional Euros in Programme Funds
- Adding 4-year partnership funding duration for appx 30 projects
- Building on phase I partnerships and opening new ones
- Eligible\* countries in Africa (73%), Asia and Pacific (17%) and Latin America and the Caribbean (10%)



## PHASE II: EMPHASIS ON ?

- Consolidating or amplifying change for improved performance
- Commitment from beneficiary utility and country-level alignment
- Association of a Lever: Finance, Digitalisation, Human Rights



## EU WOP LEVER: FINANCIAL LINKING



**Improve Financial Efficiencies and Leverage Internal Resource**  
(enhanced creditworthiness)



**Mobilising external resource acquisition throughout the project**



**Synergising with parallel large investment programmes (from DFIs/others)**

# EU-WOP LEVER: HUMAN RIGHTS TO WATER AND SANITATION

## Availability

- Water supply for each person must be continuous and enough for personal and domestic uses: including drinking water; personal sanitation; washing of clothes; food preparation; and personal and household hygiene, including menstrual hygiene. Likewise, enough sanitation facilities must be available.

## Accessibility

- Water and sanitation services should be accessible to everyone within, or in the immediate vicinity of households; health and educational institutions; public institutions; public places; and workplaces, without discrimination.

## Affordability

- The price of sanitation and water services must be affordable for all.

## Quality

- Water should be safe for direct human consumption (such as for drinking water) and other personal or domestic uses, with no threat to human health. Sanitation facilities must ensure privacy and be hygienically and technically safe to use.

## Sustainable

- Available access for present and future generations alike.

WEBINAR & ONLINE WORKSHOP

The Role of Water and Sanitation  
Utilities in Realizing the Human  
Rights to Water and Sanitation

26 November 2024 | 13:00 CET



## EU WOP LEVER: DIGITALISATION

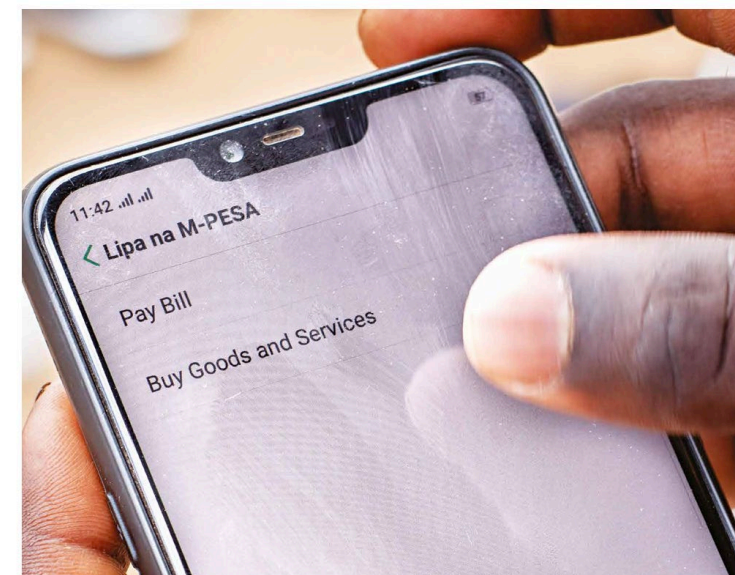
- Digitalisation as a **means to an end**
- **Human centric vision:** ensure that it serves people effectively, ethically and inclusively
- Attention to **the process** for adequate integration and application
- Analysis of **suitable** technology with criteria context and interoperability
- Awareness of the **risks** of deepening inequalities

WEBINAR & ONLINE WORKSHOP

Digitalization journeys of water and sanitation utilities in low- and middle-income settings

10 December 2024 | 13:00 CET



# **BENEFITS AND OPPORTUNITIES OF EU-WOPS FOR EUDS**

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## **BENEFITS**

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Strengthens EUD work: improved sustainability, anchorage of, or lever for policy dialogue

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No funding or project monitoring required

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## **OPPORTUNITIES**

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EUD interest and priorities as call for proposal criteria

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Opportunity to input call design and project selection

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## TIMELINE FOR PHASE II



## ENGAGING EUDS IN EU-WOPS

Info sessions:  
Training, Webinars

EUD Interest to  
determine WOP  
eligibility:  
Feedback Form

EUD Feedback on  
pre-selected  
WOPs

# WHAT'S THE MONEY FOR? COSTS OF WASH

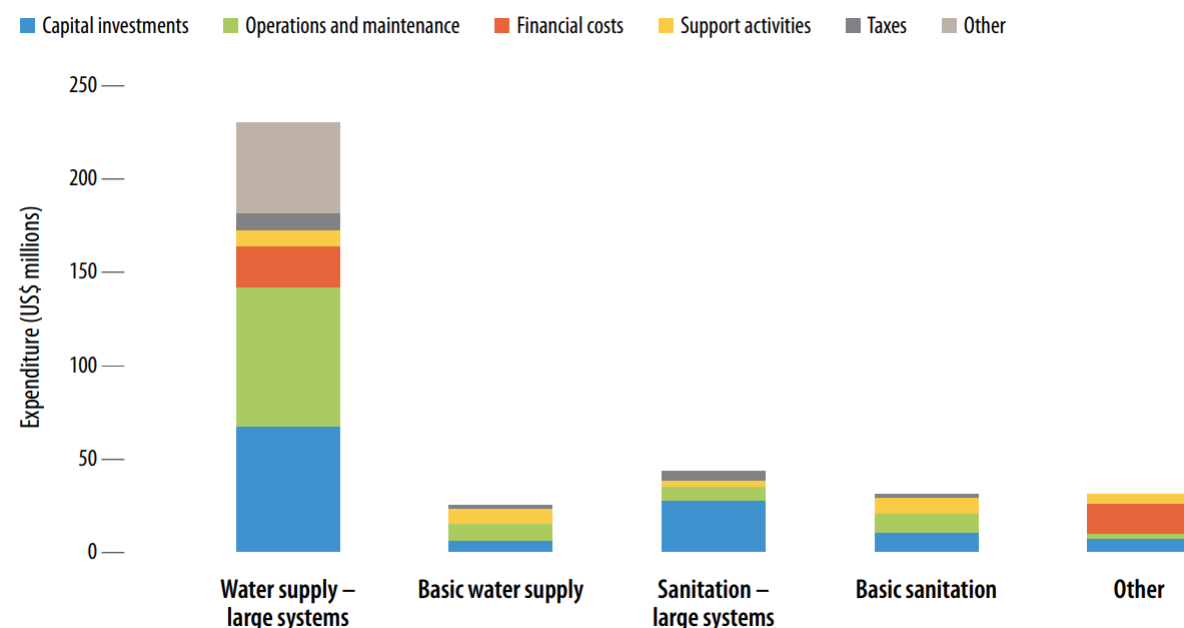
The total cost of sustainable services is much more than the up-front capital expenditure (CapEx).

Recurrent costs include:

- Operations and maintenance (OpEx) – minor and major
- Financial costs (e.g., interest on repayable finance)
- Direct and indirect support costs
- Taxes and other costs

Cost components can vary significantly between urban and rural areas and small and large systems

## Expenditure types for different WASH services in Burkina Faso (2015)



Source: WHO (2021) [Reflecting on TrackFin, 2012-2020](#)

## WHERE'S THE MONEY? SPENDING LEVELS, GAPS

The World Bank's latest estimates show nearly \$165 billion is spent in developing countries each year on water.

### The Size of Spending in Water

**Nearly \$165 billion**

is spent annually in the water sector.



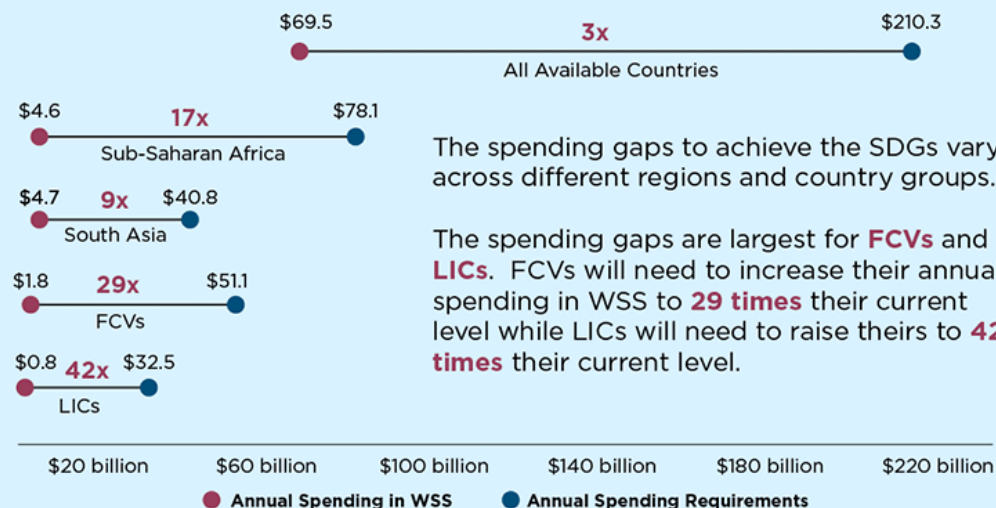
**The public sector dominates spending in water**

Roughly 91% comes from the public sector — government spending and SOEs. The private sector constitutes less than 2%.

Source: World Bank (2023) [Funding a Water Secure Future](#)

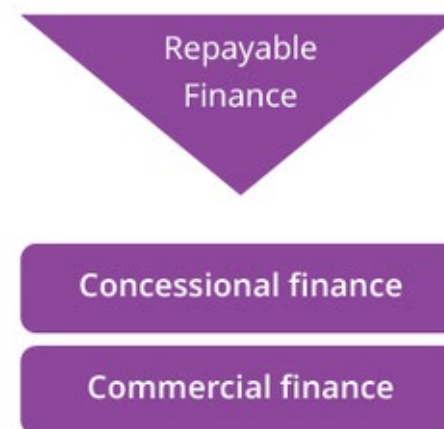
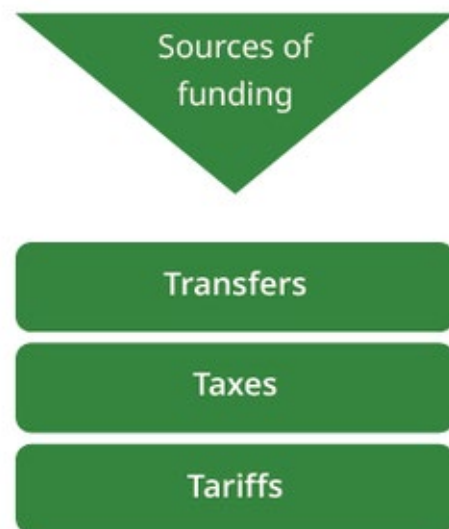
This is mainly government spending. However, to meet the SDGs, spending needs to increase three-fold globally, and 42 times in LICs.

Annual Spending in WSS vs Annual Spending Requirements to Achieve SDGs 6.1 and 6.2 (2017-2030) (billions)



# SOURCES OF FUNDING AND FINANCE

Funding for WASH ultimately comes from three sources: transfers, taxes and tariffs ('3Ts')



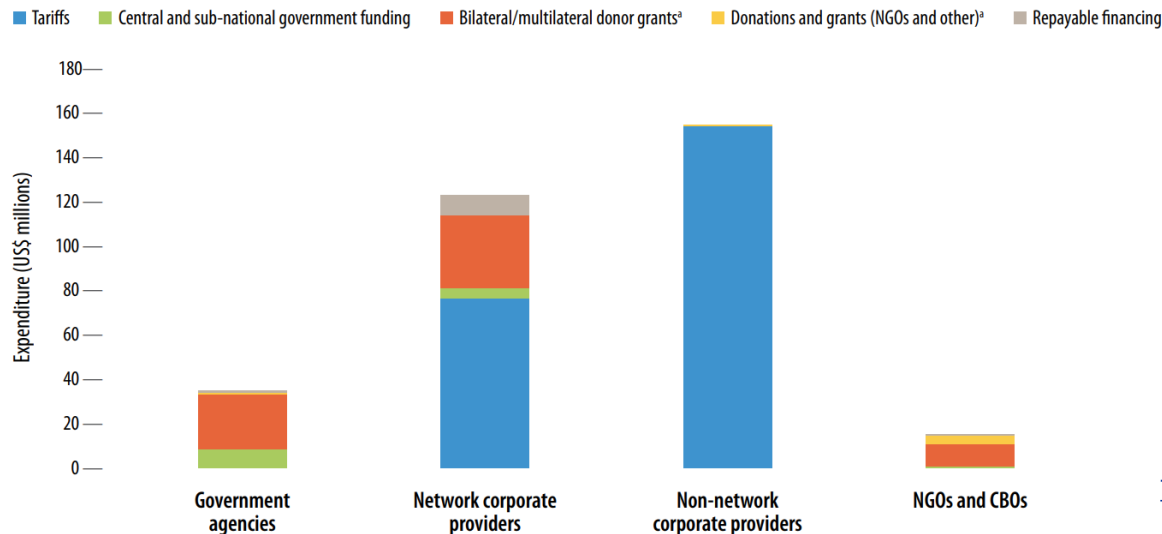
Finance, provided with expectation of a return, can be sustainably mobilised only if 3Ts are sufficient

Source: OECD (2024) "[Water](#)"

# THE PRIVATE FINANCE GAP

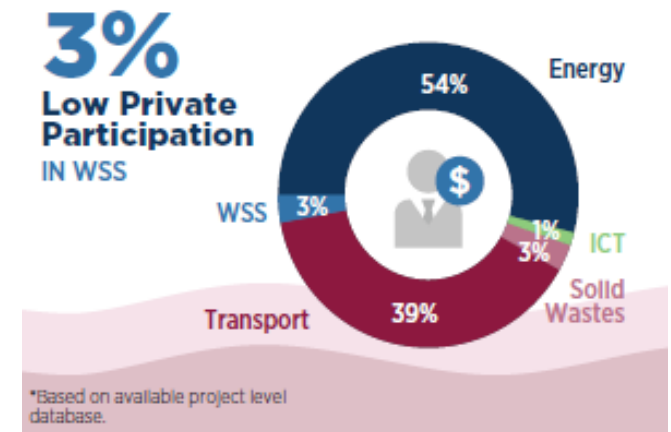
- Just 2-3% of total finance for water supply and sanitation in developing countries is private. \$1.8bn/ 19 projects in 2023 vs. \$5.3bn/ 27 projects in 2022, and \$ 62.4 billion/187 projects in energy
- Often concentrated in large, networked services
- Challenges include suppressed tariffs and limited investable project pipelines
- Lessons from history: fix foundations; share risk; be realistic

## Contribution of different funding types to WASH service providers in Burkina Faso (2015)



Source: WHO (2021) [Reflecting on TrackFin, 2012-2020](#)

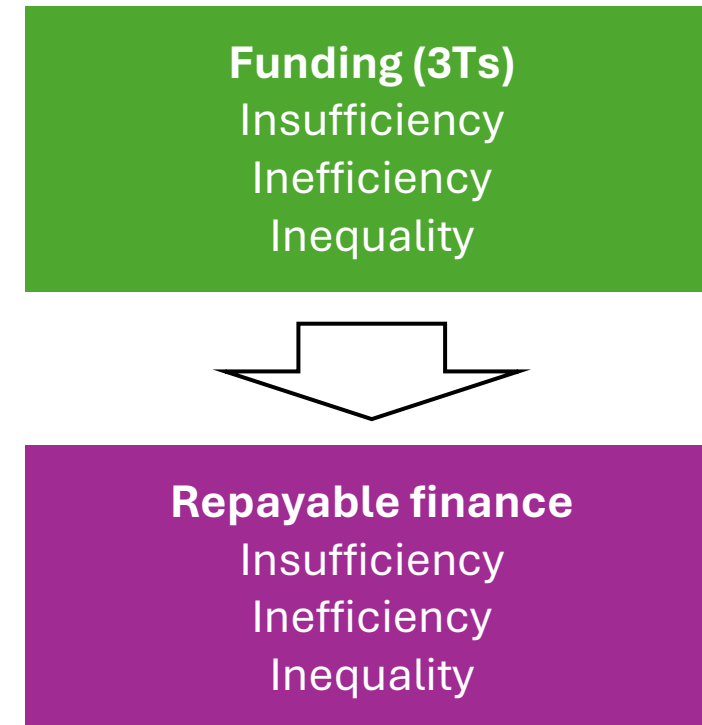
## PRIVATE SECTOR INFRASTRUCTURE INVESTMENTS BY SECTORS (2009-20)



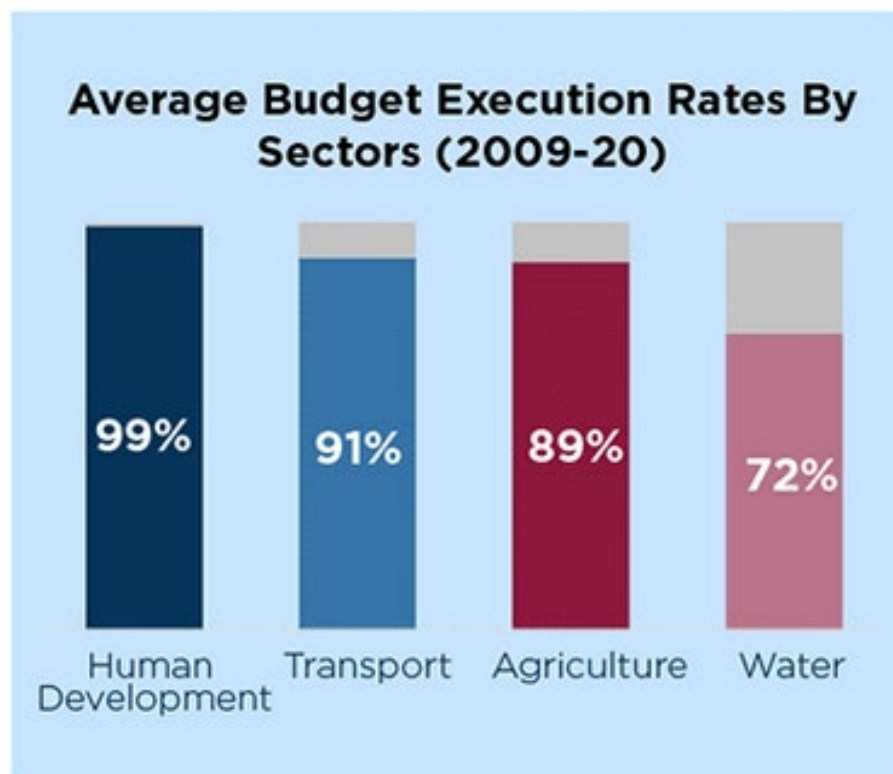
Source: World Bank (2023) [Funding a Water Secure Future](#)

## CHALLENGES

- Sources of funding may be **insufficient**, but they can also be **inefficiently** or **unequally** raised and spent. In turn, this often means repayable finance can't be mobilised.
- Finance can also be **inefficiently** spent (though expectation of return may be expected to improve management). Without adequate regulation, finance is likely to be spent unequally. Inefficiencies arise in how WASH services are operated (e.g. non-revenue water, energy inefficiency) but also in how they are governed and managed (e.g. budget execution).
- **Inequitable** spending can also be regarded as inefficient, if it means it costs more to achieve policy goals (e.g. poor targeting of connection and consumption subsidies)



## THE SECTOR INEFFICIENCY



Source: Funding a water secure future - WB (2024)



**\$21.38 million**

is lost annually due to cost inefficiencies by a typical water utility

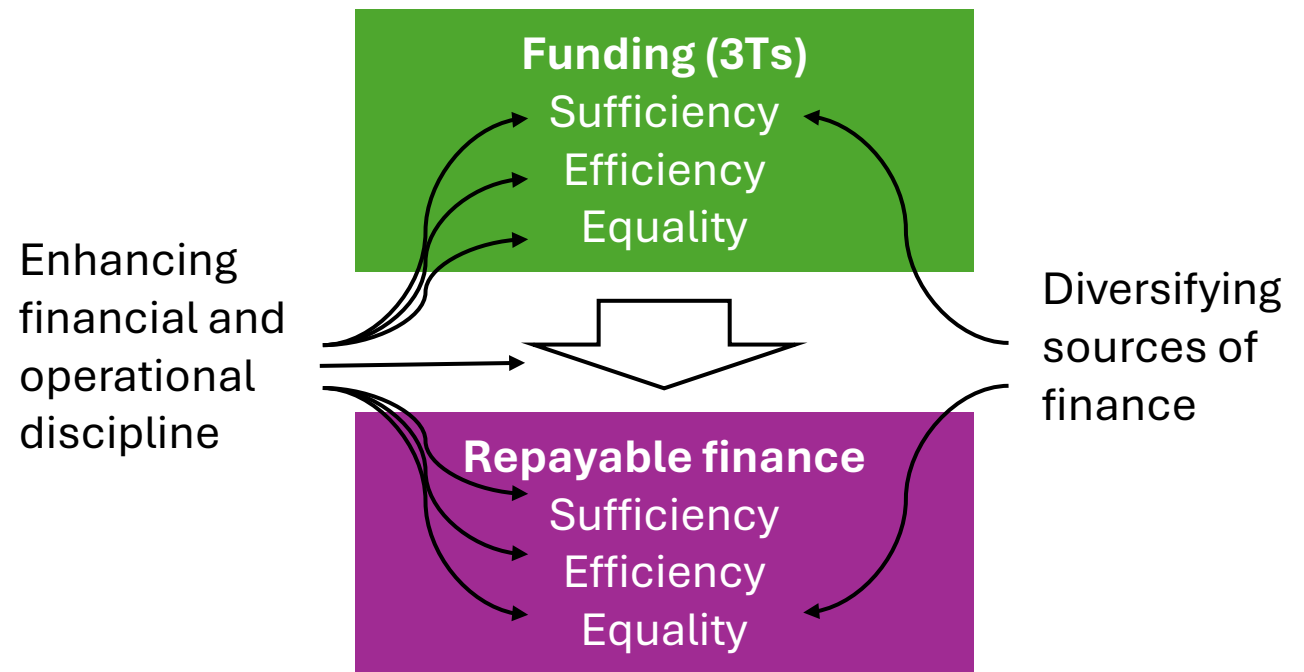
**Hidden Losses:** Water service provider inefficiencies lead to significant "hidden" losses, averaging about \$21 million annually per utility.

# STRATEGIES

Two overarching strategies, in combination:

- Enhancing financial and operational discipline (can improve efficiency and equality, as well as sufficiency by attracting new funding/ finance)
- Diversifying sources of finance (mainly improves sufficiency)

Aiming to move to positive feedback loop: better performance attracts new investors



# ENHANCING FINANCIAL AND OPERATIONAL DISCIPLINE

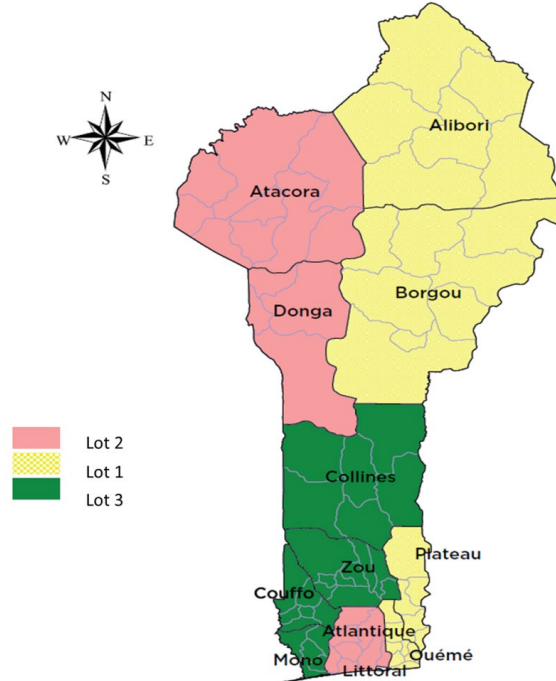
## “Regional Affermage” – Rural drinking water, Benin

Rural water O&M previously delegated to municipalities and subsidised concession contracts with poor results

New approach rationalises into 3 zones (~9million people) – one contract per zone

Contract (affermage) incentivises non-revenue water reduction, improved bill collection

Source: World Bank (2022) [The Water Blog](#)



## “Hybrid Annuity Model” – Urban sanitation, India

Sewage treatment plants often constructed then neglected

Model shares construction costs between private operator (60%) and government (40%). Operator repaid via annuities over 15 years if they meet performance standards

### Construction phase

40% public;  
60% private



### O&M phase

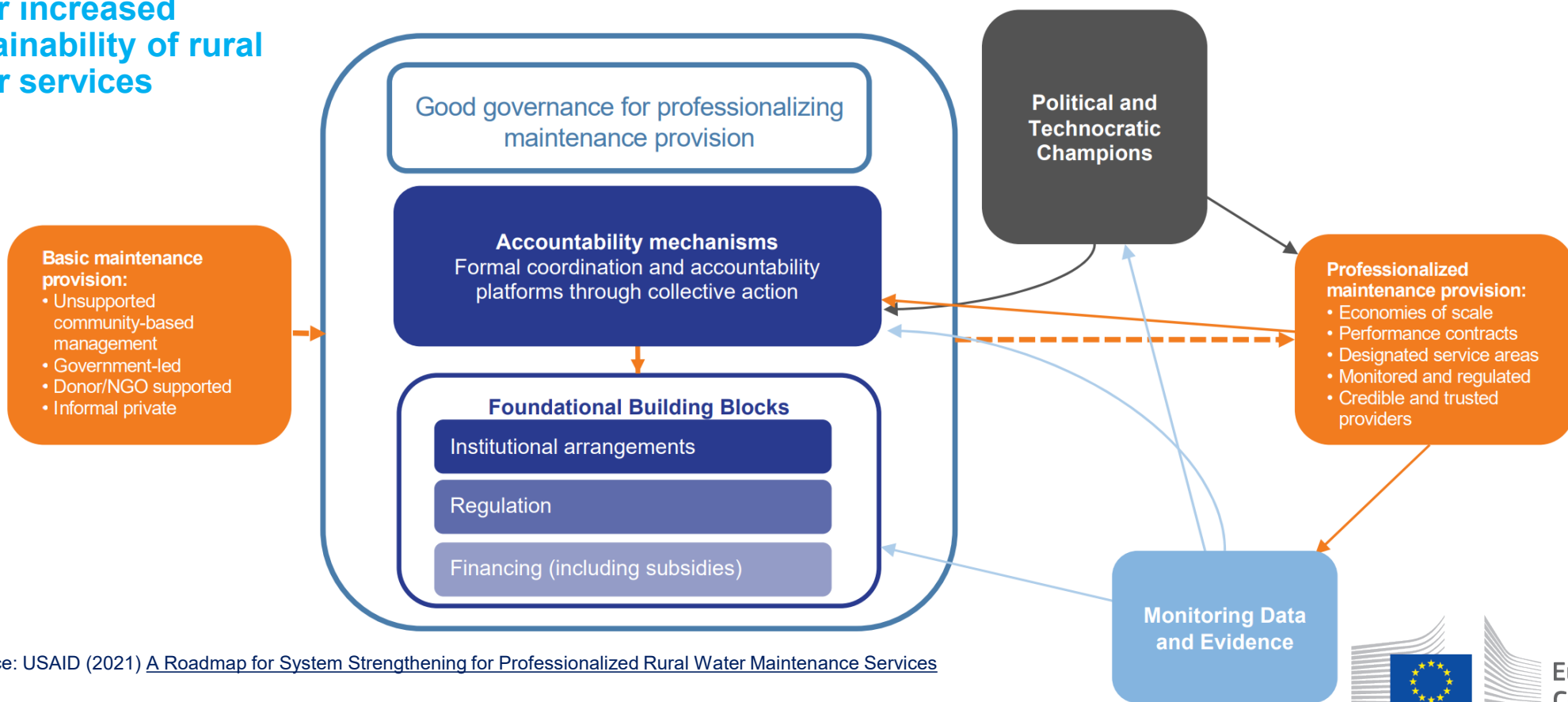
Annuity payments over 15 yrs reimburse capital and O&M costs *Linked to performance standards*

Source: Mehta (2023) [Leveraging Private Investment in Sanitation and Wastewater in India](#)



# ENHANCING FINANCIAL AND OPERATIONAL DISCIPLINE

... for increased sustainability of rural water services



Source: USAID (2021) A Roadmap for System Strengthening for Professionalized Rural Water Maintenance Services

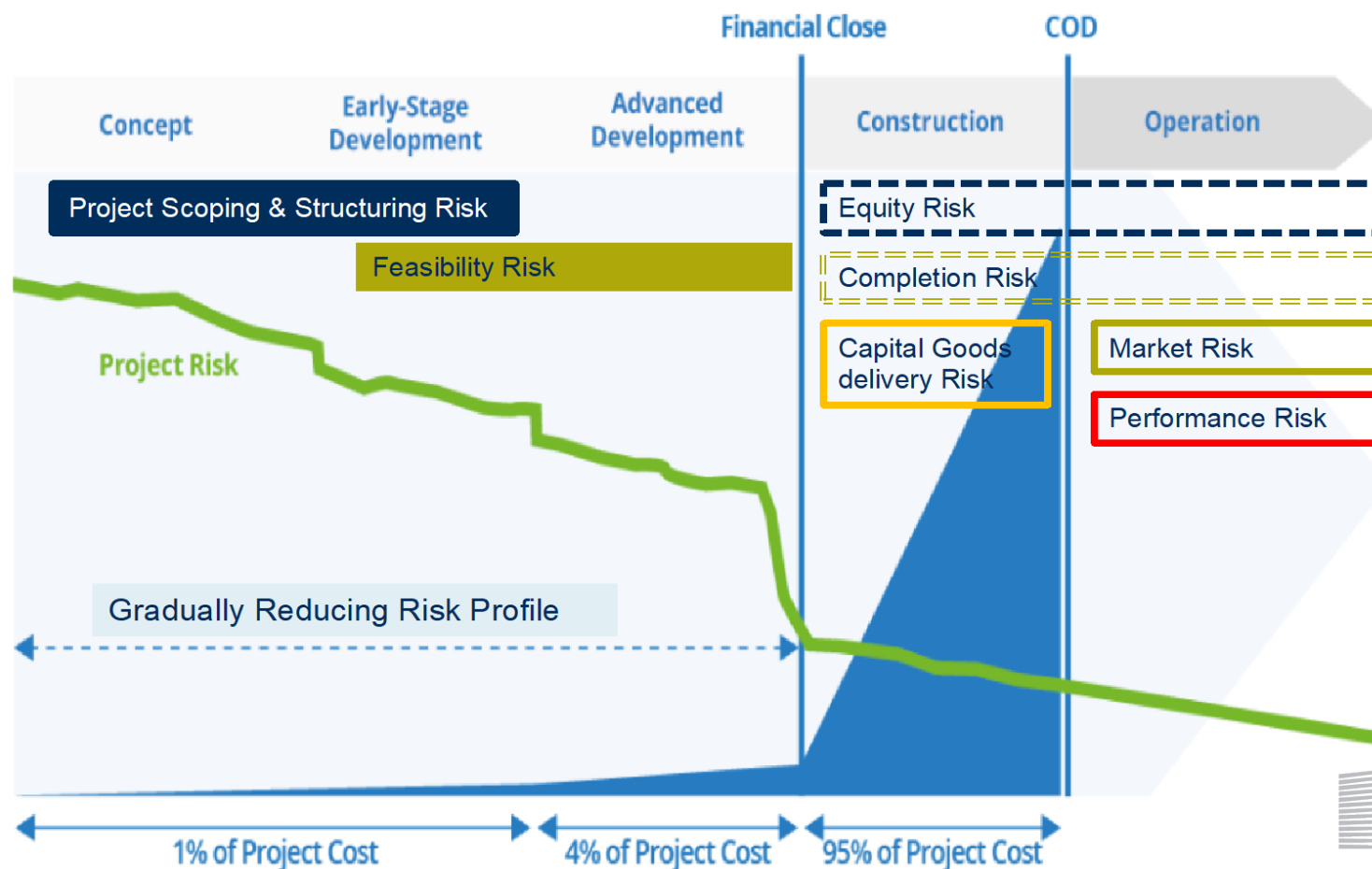
# DIVERSIFYING SOURCES OF FINANCE:

## Overview of finance instruments



# DIVERSIFYING SOURCES OF FINANCE:

Based on  
project cycle  
and risks

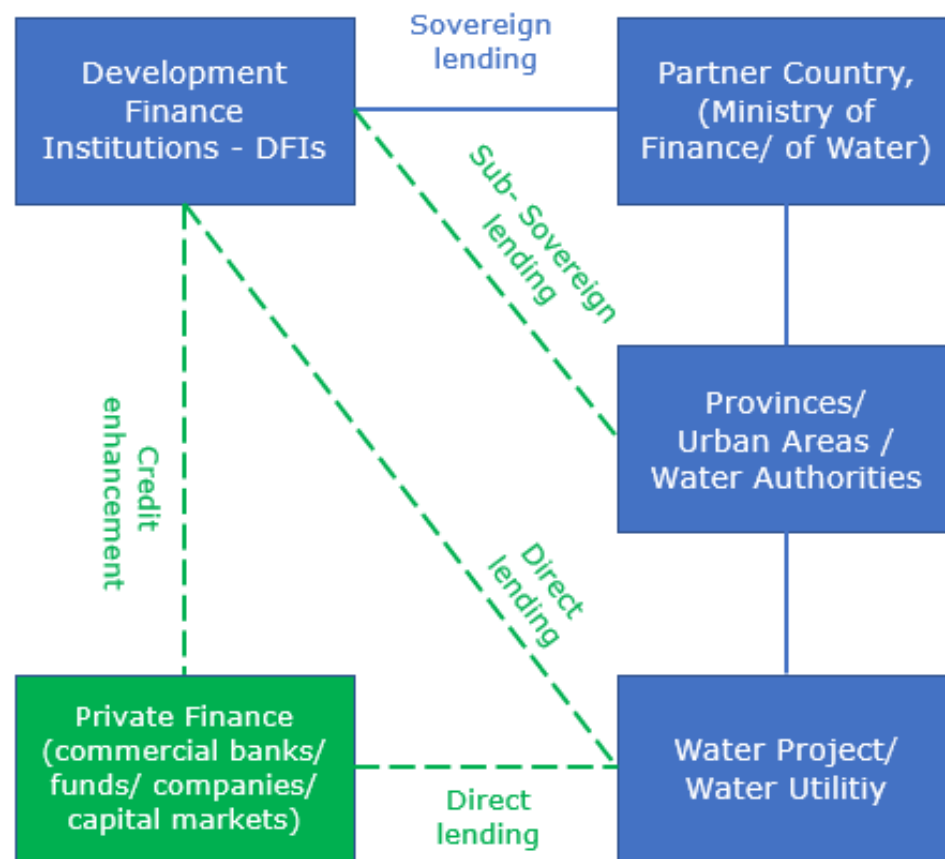


# DIVERSIFYING SOURCES OF FINANCE:

## Pathways

Broaden investment opportunities in the water sector, moving beyond traditional sources.

- Examples:
  - Sub-sovereign lending
  - Direct lending
  - Credit enhancement
- Keys to success
  - Policy and regulations (inc. implementation!)
  - Performance standards and benchmarking
  - Risk management instruments



Conventional approaches to finance WASH infrastructure complemented/ expanded with **alternative finance pathways**, attracting additional investors

## PRIVATE SECTOR PARTICIPATION MODELS

PSPs	I	II	III	IV	V
<b>Ownership</b>	Public	Public	Public	Public/Private	Private
<b>Finance</b>	Public	Public	Private	Public/ Private	Private
<b>Management</b>	Public	Private	Private	Private	Private
Contract formats	<i>SLA Corporatisation</i>	<i>Management Contracts</i>	<i>BOT Concessions DBFM</i>	<i>BOOT DBF/BTO/TOT</i>	<i>Privatisation Master concession</i>

It is greyer than you think – It is not Public or Private, it has to be both. Business as usual is a no go.

The EU is agnostic – all types of models co-habits and all can be sucessfull but some are more realistic according to each country.

Transparency is key as well as good regulatory mechanisms

# EU TOOLBOX – EFSD+ GUARANTEES

## WINDOW 1

**Implementer:** EIB only

**Budget:** €27 bn

### Sovereign & non-commercial sub-sovereign

**Beneficiary:**

Government and entities fully backed by state unable to finance themselves in the market.

**Examples:**

- Large infrastructure projects (e.g. metro, hospital, port)

## WINDOW 2 – Open Architecture

**Implementer:** financial partners selected through call for applications

**Budget:** €13 bn

### Commercial sub-sovereign

**Beneficiary:**

Public entity able to finance themselves in the market.

**Examples:**

- Loan to public water and sanitation company.
- Upgrading capacity of national utility company

### Private sector

**Beneficiary:**

Private sector companies from SMEs to large companies.

**Examples:**

- SME credit line
- Solar off-grid project
- Support to cocoa producers

# EU TOOLBOX – EFSD+ GUARANTEES

## WINDOW 1



## WINDOW 2 – Open Architecture

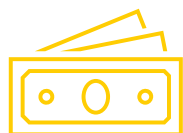


# EU TOOLBOX – EFSD+ GUARANTEES

**EFSD+ Open Architecture Window** guarantees cover (for example):

## Loans

to private sector through local commercial banks



## Off-take agreements

such as for semi-public utility / local companies



## Equity/venture capital

Funding emerging companies with potential to growth



## Capital market operations



### ***Who can access guarantees?***

Governments  
&  
Private sector operating in partner countries\*

### ***How can you access guarantees?***

Indirectly through local financial institutions (in the partner country) or through contacting the lead financial institutions (DFI).

# EU TOOLBOX – EFSD+ GUARANTEES

## FOCUS on the EFSD+ Open Architecture Window

Four Water-related guarantees are under preparation and **will be available by the end of 2024**.

Title	Partner	Volume	Sector	Region	Type	Pipeline
<b>FAST-Cities</b> Financing and Accelerating the Sustainable Transition of Cities	AFD	€ 244 M	Urban services Waste disposal, Water and Sanitation, Housing, Transportation	Global	Direct loans to intermediary cities or operators, Credit lines to public financial intermediaries	Operations in Ecuador and in Colombia on sanitation and mobility
<b>ACTIAM Sanitation and Water Impact Fund (ASWIF)</b>	FMO	€ 260 M	Sanitation	Asia (60%) SSA (40%)	Loans to WASH MSMEs and Households	8 M people with access to sanitation services by 2028
<b>Urban Water Catalyst Fund (UWCF)</b>	KfW	€ 206 M	Water and Sanitation	NEAR (65%) LAC (20%) SSA (15%)	Grants and Loans to Water and Sanitation Utilities Loans and Guarantees to Domestic Banks	Enhance efficiencies and making urban utilities bankable
<b>Guarantee Facility for Sustainable Cities (GFSC)</b>	UNCDF	€ 686 M	Water resources management Water and Sanitation	SSA (86%) Asia – Pacific (14%)	Guarantees, Grants and Capital to non-sovereign transactions benefitting secondary cities	Pilot and test innovative infrastructure financing solutions that can be taken to scale.

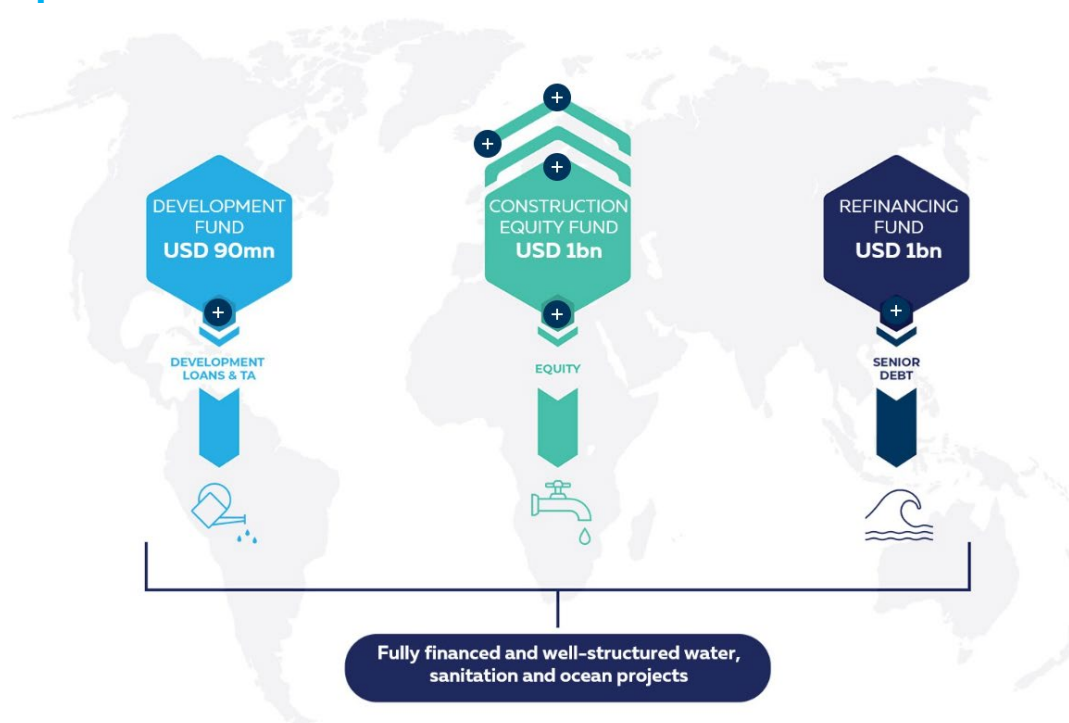
More information: [EFSD+ Open Architecture Guarantees](#)

# EU TOOLBOX – EFSD+ BLENDING

## Example of Blending:

Public financial partner - Clean up the Bay of Hann

Private financial partner – Climate Investor 2



## Financing for the entire lifecycle of a project

- ✓ Access to safe drinking water for 8 million people in developing countries
- ✓ Access to wastewater treatment for 4 million people in developing countries
- ✓ 115 MW of renewable energy capacity producing 1,200GWh per year from the use of wastes, sludges and wastewaters

## EU TOOLS IN ACTION IN WASH

Tubig Pilipinas Group Inc – A clean water platform in the Philippines, supplies 76 MLD of potable water to 270 000 people residing in underserved communities in towns outside Metro Manila

EFSD+ supported Climate Investor 2, a climate-centric blended finance investment manager, has taken minority stake in Tubig.

CI2 aims to raise standards and compliance as a water platform, especially in environmental and social aspects.

Expected cost: \$58 million

Expected impacts:

- Improvements in water service delivery
- Non-revenue water (NRW) reduction
- Introduction of septage treatment services
- Jobs creation in operations and construction

Figure 1: CEF2-Funded Projects



## EU SUPPORT IN WASH: NOT JUST FINANCE

CONTINUUM		
FINANCE	GOVERNANCE	SKILLS
EFSD+ financial instruments Guarantees & Blending	In country dialogue (SWA) Sector reforms & Budget Support Link to water resources: IWRM, support to water convention and water agreements Facilitation of contacts with government	Water Operators Partnerships Scientific data Erasmus

## FURTHER INFORMATION

- OECD [Roundtable on Financing Water](#)
- UNICEF (2022) [How to Develop a Water, Sanitation and Hygiene \(WASH\) Finance Strategy](#)
- World Bank (2023) [Funding a Water Secure Future](#)
- DG INTPA (forthcoming) Innovative solutions series: Finance for Water – tapping into alternative sources

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