

# **EVALVOICES**FOR EVALUATORS BY EVALUATORS

15 JULY 2025 | 1400 - 1500 (CET) | SESSION 01

# EVALUATION SCIENCE

**FOUNDATIONS & FUTURE DIRECTIONS** 



with Michael Potar [Eval4Just] and 10 others



#### MICHAEL QUINN PATTON

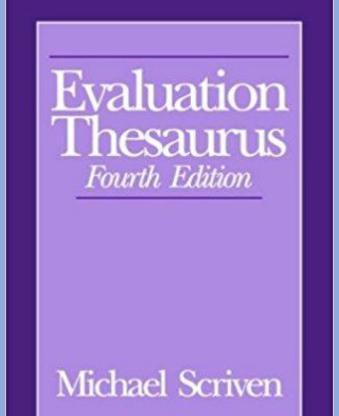
INDEPENDENT ORGANISATIONAL DEVELOPMENT & PROGRAMME EVALUATION CONSULTANT

# Proliferation of evaluation approaches

101 and counting...

# What kind of evaluator are you?





## MARCH FOR SCIENCE



On April 22, 2017, millions marched for science in 600 cities worldwide (NY Times, 2017).

The American Evaluation Association was one of 270 partner organizations that supported the March for Science

### **Evaluation Science**

 Science is systemic inquiry into how the world works and why.

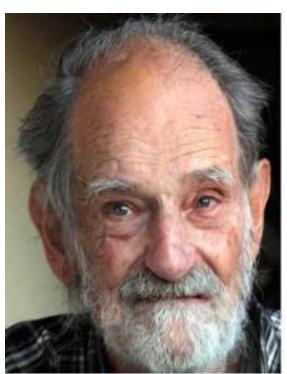
 Evaluation science is systematic inquiry into how, whether, and why interventions to change the world work.

# Evaluation Science

"I am an evaluation scientist."

# Scientific wisdom from Nobel Prize laureates

**Roth and Shapley Won** the 2012 Nobel **Economics Prize for Matching Theory** 





### Match-making

How to pair doctors with hospitals, students with schools, kidneys with transplant recipients and even men with women in marriage.

### **Key evaluation question:**

What works for whom in what ways under what circumstances with what results?

# Matching question: Situational analysis

When it is useful and appropriate to position what we do as

**Evaluation Science** 

and ourselves as...

**Evaluation Scientists** 



#### PROFESSION

- · Standards and principles
- Training for essential skills and professional development
- Diversity inititatives
- Conferences, advocacy

#### DISCIPLINE AND TRANSDISCIPLINE

- Logic of evaluation
- Validated body of knowledge
- Drawing on and respecting indigenous knowledge
- Theory
- · Peer-reviewed journals

#### SCIENCE

- · Science of valuing
- Systematic inquiry
- Transparency
- · Scientific norms adhered to
- Openness to validation and critique
- Part of the global scientific community

#### EVALUATION

#### TECHNOLOGY

- Innovation
- Contextual adaptation
- · Problem solving
- Useful information
- · Creative applications
- · Real-world practicality
- Combining elements

#### METHODS

- · Applied social science
- Tools
- · Logic models
- Rigor
- Credibility of evidence
- Culturaly responsive methods

#### PRACTICE

- Engaging with users
- · Doing the work
- Competencies
- Specializations
- Culturally responsive

#### ART

- · Creative designs
- Visualization
- Aesthetic qualities
- Evocative methods
- Artistic and evocative representations

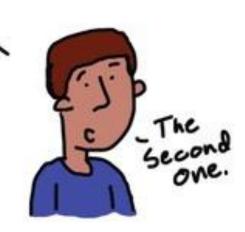


Let's try this...

# Positioning Evaluation as Science

I'm a theoretical evaluator.

Meaning you develop evaluation theory, or you just consider yourself an evaluator in theory?





### Evaluation Science: 5 stances

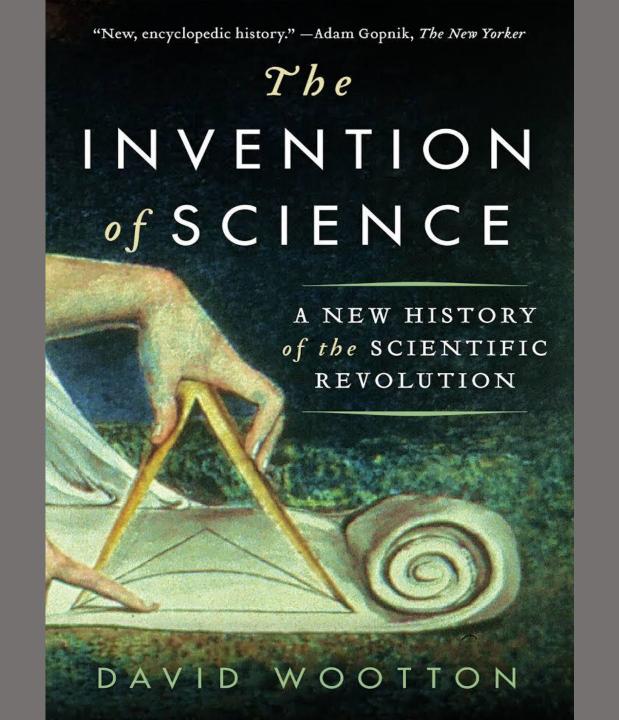
- 1. Definitional stance: Certain kinds of, approaches to, and uses of evaluation constitute science.
- 2. Nature of inquiry stance:

Evaluative thinking is scientific thinking, and vice versa

- 3. Body of knowledge stance: What we know
- 4. Trend and credibility stance:

Emergent and innovative directions in Science

5. Political stance: Making common cause with other scientists in support of Science



# Science Defined

### Principles of science are...

- Openness to the world as it is
- Systematic inquiry
- Transparency of methods
- Sharing of findings for review by peers
- Cumulative knowledge

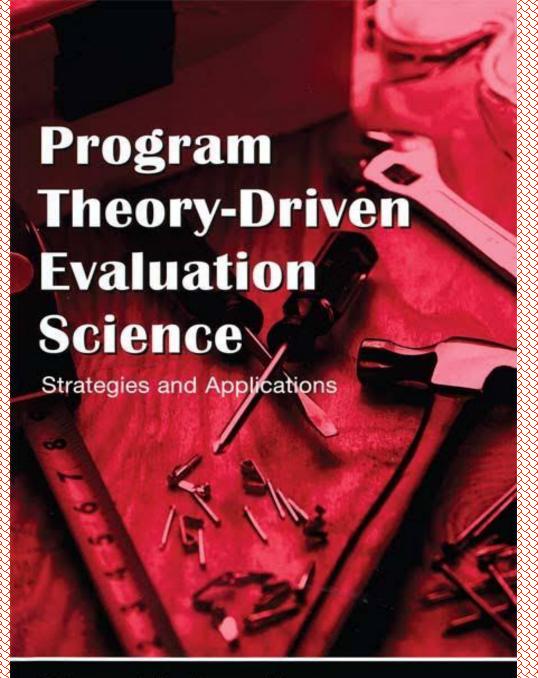
### Reverend William Whewell



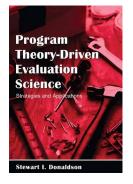
"Scientist"

1833

affecte who gover



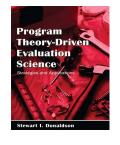
Stewart I. Donaldson



Evaluation science
(instead of evaluation)

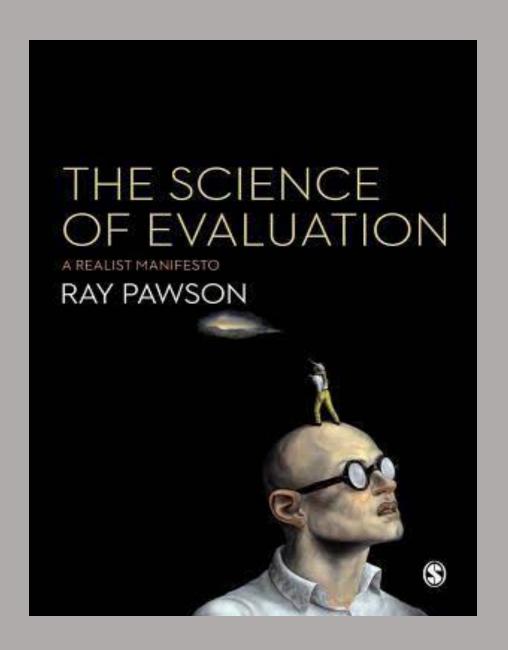


is intended to underscore the use of rigorous scientific methods (i.e., qualitative, quantitative, and mixedmethod designs) to attempt to answer valued evaluation questions.

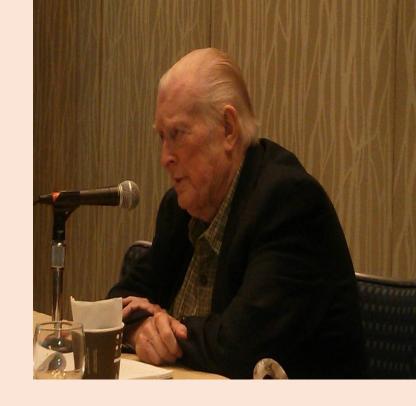




The term evaluation science signals the emphasis placed on the guiding principle of systematic inquiry (Guiding Principles for Evaluators, 2004) and the critical evaluation standard of accuracy (joint committee on standards for educational evaluation, 1994). (Donaldson, 2007, p. 11; emphasis in the original)



# The Territory Ahead AEA,1999



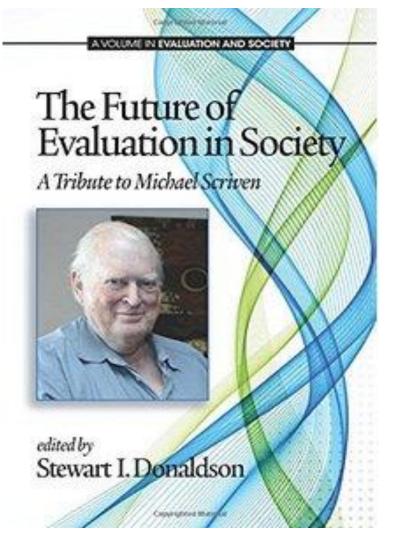
Evaluation as the Science of Valuing

### "Future Tense," AJE, 2001

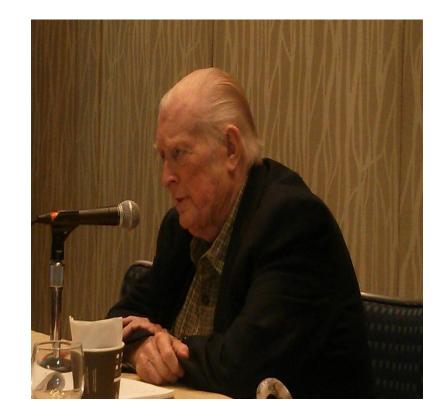
[T]here is no science without evaluation, because without evaluation one could not distinguish science from pseudoscience, let alone good science from poor science. And distinguishing good science from bad science (e.g., in work submitted for publication, graduation, course grades, or promotion, and in one's own work) is an essential part of being a competent scientist.

...Science is in fact totally dependent on evaluation for even the use of its name. Judgments of value...are in fact highly objective elements in every scientific enterprise, every scientific publication, and every plausible version of the scientific method....

# Evaluation as Transdisciplinary







# International Evaluation Academy



We volunteer to contribute to the transformation, influence, and professionalization of scientific evaluation and practices to address economic, social, and environmental sustainability challenges. We use participatory practices and partnerships with diverse sectors of society to build, learn, share, and use a credible body of knowledge about the processes and consequences of systems and interventions aimed at building the resilience and sustainability of the world.



# Global Evaluation Agenda (GEA) 2.0

EvalAgenda: For a Future-Fit Evaluation

### GEA 2.0 Evaluation

Recognizes and affirms that participatory practices and engaging evaluation processes have an impact as evaluation is being done, not just through production of findings and reports, but by infusing evaluative thinking and timely feedback throughout an initiative.

New Directions for Evaluation **Evaluative Thinking** Anne T. Vo Thomas Archibald View this journal online at wileyonlinelibrary.com

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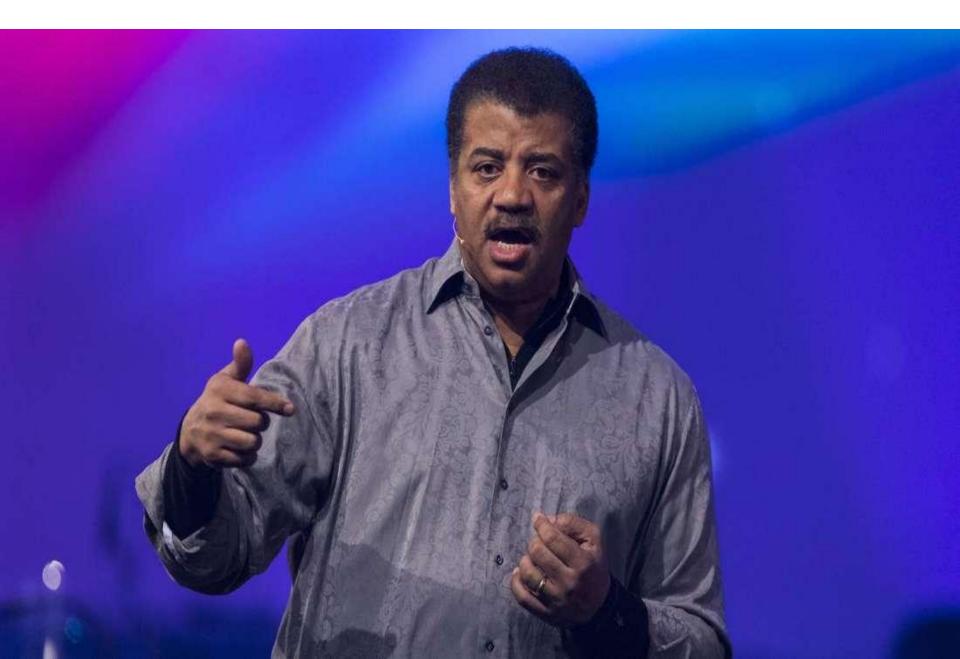
Evaluative thinking is scientific thinking, and vice versa

### Carl Sagan, cosmologist

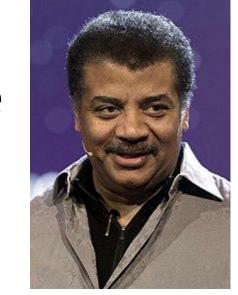
"Science is a way of thinking much more than it is a body of knowledge."

1934 - 1996

# Neil deGrasse Tyson



"You've never seen me debate anybody. On anything. Ever. My investment of time, as an educator, in my judgment,



is best served teaching people how to think about the world around them.

"Teach them how to pose a question. How to judge whether one thing is true versus another."



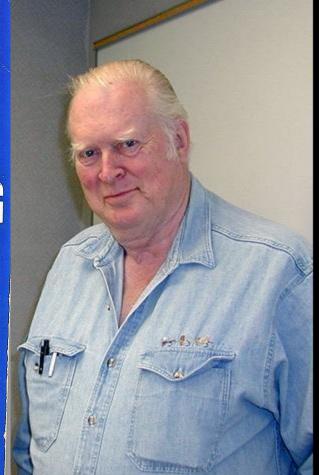
# STEM: Science, Technology, Engineering and Math

"Science is more than a school subject, or the periodic table, or the properties of waves. It is an approach to the world, a critical way to understand and explore and engage with the world, and then have the capacity to change that world..."

President Barack Obama, March 23, 2015

Science, Technology, Engineering and Math: Education for Global Leadership | U.S. Department of Education

# Michael Scriven REASONING



# Evaluation Science as a *Transdiscipline*

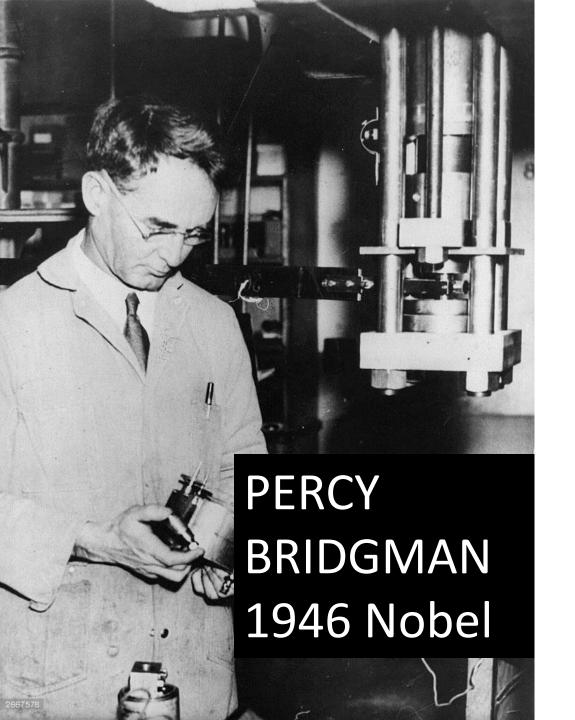
- Philosophy
- Statistics
- Evaluation science

**EVALUATIVE THINKING** 

# RIGOROUS EVALUATIVE THINKING

# Evaluation as an intervention in critiical thinking

# SCIENTIFIC METHOD



"There is no scientific method as such, but the vital feature of the scientist's procedures has been merely to do his utmost with his mind, no holds barred"

Albert Szent-Györgyia, Hungarian physiologist; Nobel Prize in Physiology or Medicine in 1937



"Discovery consists of looking at the same thing as everyone else and thinking something different."

### **GOLD STANDARD**

# METHODOLOGICAL APPROPRIATENESS

not

Methodological orthodoxy or rigidity



# Strong evaluations

"Strong evaluations employ methods of analysis that are appropriate to the question; support the answer with evidence; document the assumptions, procedures, and modes of analysis; and rule out the competing evidence."

# Strong evaluations

Strong studies pose questions clearly, address them appropriately, and draw inferences commensurate with the power of the design and the availability, validity, and reliability of the data. Strength should not be equated with complexity. Nor should strength be equated with the degree of statistical manipulation of data. Neither infatuation with complexity nor statistical incantation makes an evaluation stronger.

### **Strong Evaluations**

The strength of an evaluation is not defined by a particular method. Longitudinal,



experimental, quasi-experimental, before-andafter, and case study evaluations can be either strong or weak.... That is, the strength of an evaluation has to be judged within the context of the question, the time and cost constraints, the design, the technical adequacy of the data collection and analysis, and the presentation of the findings. 48

# **Evaluation Science**

"A strong study is technically adequate and useful—in short, it is high in quality."



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### **Nobel Prizes**

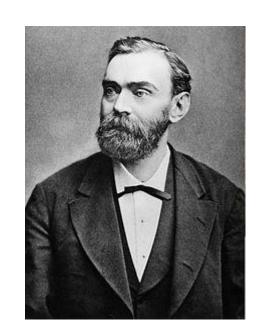
- **Chemistry**
- **Physics**
- > Literature
- **Peace**
- Physiology or Medicine



The Sveriges Riksbank Prize in Economic Sciences in Memory of Alfred Nobel

# Alfred Nobel, 1833-1896

Swedish chemist, engineer, innovator, and creator of the



### Nobel Prizes.

He held 355 different patents, dynamite being the most famous.

#### Dynamite, Medicine, Peace, and the Nobel Art of Evaluation

American Journal of Evaluation 2014, Vol. 35(3) 377-386 © The Author(s) 2014 Reprints and permission: sagepub.com/journalsPermissions.nav DOI: 10.1177/1098214014535482 aje.sagepub.com



Peter Dahler-Larsen

My factories may make an end of war sooner than your congresses. The day when two army corps can annihilate each other in one second, all civilized nations, it is to be hoped, will recoil from war and discharge their troops.

-Alfred Nobel, the inventor of dynamite

Controversy is no good judge.

-Geir Lundestad, secretary of the Norwegian Nobel committee

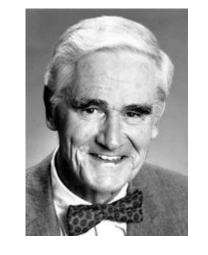
The Nobel Prize is the most prestigious award in the world. Each year, a small handful of Nobel laureates, most typically only one in each category, are sifted from hundreds of nominees, the rest of which get nothing, no grading, no ranking, or no public praise. Behind the brutally simple structure of this decision lies an evaluation process that is complicated, elaborate, institutionalized, and partly secret.

The purpose of this article is to allow the reader to understand this evaluative process, as it is described by two key people who are directly involved in it. I am grateful to Göran Hansson (GH), secretary general of the Nobel Assembly in medicine, and Geir Lundestad (GL, 2001), secretary of the Norwegian Nobel committee for their willingness to participate in the following interviews. While GH was interviewed in Stockholm, February 12, 2014, and GL in Oslo, February 24, I have summarized and reorganized the material, so that their answers to comparable questions are placed under similar headings immediately after each other as service to the reader. Both interviews were conducted by native Scandinavians, but took place in English, having in mind the journal you are now reading. Both interviewees have reviewed the way their quotes were transcribed and condensed and had no substantial objections.

Guidelines for the Nobel Prize were already described in Alfred Nobel's will in 1896. However, his evaluation criteria are not particularly specific but require careful interpretive work. The world has changed in ways he could not predict and so has the definition of the domains of science, culture,



# Chemistry Nobel, 1987 Donald J. Cram



Anyone reading my work "can see, in some detail, how I have spent most of my mature life. They can become familiar with the quality of my mind and imagination. They can make judgements about my research abilities.... I know of no other field in which contributions to world culture are so clearly on exhibit, so cumulative, and so subject to verification."

# Things we're trying...

- Visualization
- Using social media
- Shorter reports
- No reports
- Building relationships with intended users
- Building evaluative capacity
- Shaping Al

# Dr. Angus Deaton 2015 Nobel Prize in Economics

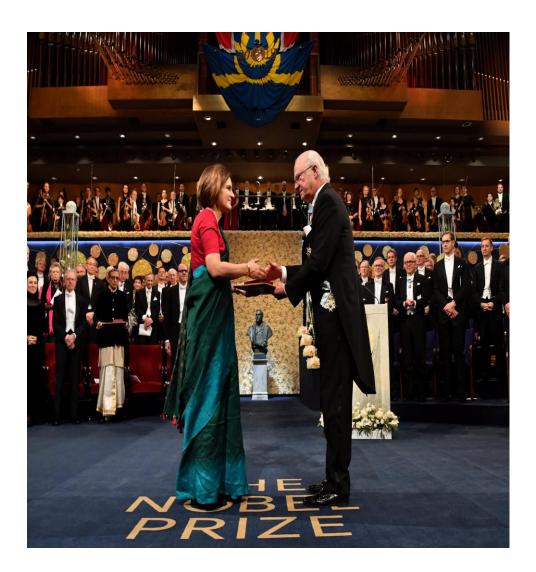




"This award is a great tribute to my tribe within the tribe, those of us who worry about measurement, about how to provide coherent accounts of what we measure...."

"Just trying to figure stuff out, and also to try and bring data to bear on the world's puzzles and get some illumination. It's a murky world out there and it's hard to figure things out sometimes....You bring information, you bring data to bear in a way that helps illuminate something..." Esther Duflo was awarded the Sveriges Riksbank Prize in Economic Sciences in 2019 along with her two co-researchers Abhijit Banerjee and Michael Kremer for their experimental evaluations of efforts to alleviate global poverty.





### NO **BEST** PRACTICES

- Evidence-based practices
- Better practices
- Promising practices
- Bad practices
- Really bad practices
- Really, really bad practices

BUT...

The appropriate evaluation question is not

"Does IT work?"

but the more nuanced question...

# Impact question

"What works for whom in what ways under what conditions with what results in what contexts?"

# The Challenge:

Matching the evaluation design to the evaluation's purpose, resources, and timeline to optimize use.

# Context matters Culture matters

# Evaluation's Diversity Initiatives



Dr. Stafford Hood leader in culturally responsive modes of evaluation

### Cultural competence

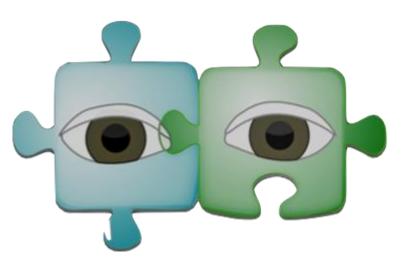
The capacity to engage respectfully, authentically, and effectively with diverse people – understanding and taking into account the impact of culture on all aspects of evaluation.

AEA statement: A culturally competent evaluator is prepared to engage with diverse segments of communities to include cultural and contextual dimensions important to the evaluation. Culturally competent evaluators respect the cultures represented in the evaluation.

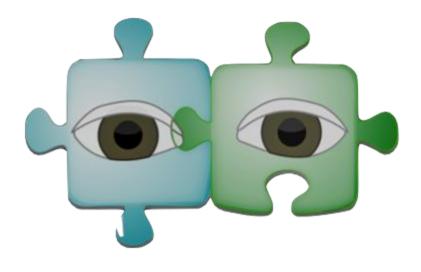
## Two-Eyed Seeing

The Guiding Principle brought into the Integrative Science co-learning journey by Mi'kmaw Elder Albert Marshall.

Etuaptmumk is the Mi'kmaw word for Two-Eyed Seeing.



Two-Eyed Seeing refers to learning to see from one eye with the strengths of Indigenous knowledges and ways of knowing, and from the other eye with the strengths of Western knowledges and ways of knowing ... and learning to use both these eyes together, for the benefit of all.



Elder Albert indicates that

Two-Eyed Seeing is the gift of multiple perspectives treasured by many Aboriginal peoples. We believe it is the requisite Guiding Principle for the new consciousness needed to enable Integrative Science work, as well as other integrative or transcultural or transdisciplinary or collaborative work.

# African Ways of Knowing





Dr. Sulley Gariba

# Evaluation science knowledge: Importance of...

- 1. Rigorous scientific evaluative thinking
- 2. Process use
- 3. Validated theories of change
- 4. Information alone seldom produces lasting behavioral change
- 5. Personal factor

# Evaluation science knowledge: Importance of...

- Methodological appropriateness and pluralism no gold standard
- 7. Contextual sensitivity: No best practices
- 8. Cultural responsiveness
- 9. Learning from failure
- 10. Looking for unanticipated consequences

My list...Yours?

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Emergent and innovative directions in Science

## Emergent "Sciences"

- Implementation science
- Translational science
- Policy science
- Action science
- ❖ Big data science
- Complexity science
- Sustainability science
- **❖** Al Science

- Decision science
- Cognitive science
- Strategy science
- Brain science
- **❖** Network science
- Community Science



## The Center on Network Science

SCHOOL OF PUBLIC AFFAIRS

UNIVERSITY OF COLORADO DENVER

Number 155 Spring 2017

New Directions for Englishion

#### Improvement Science in Evaluation: Methods and Uses

Christina A. Christie Morra Inkolas Sobastian Lemina Edico



MERCON — A Publication of Among Gass and Modernia - The American Explosion Association

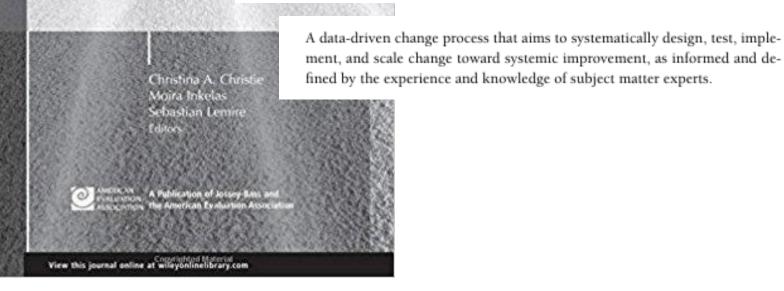
View this journal online at wileyonline/ibrary.com



#### The Methods and Tools of Improvement Science

Sebastian Lemire, Christina A. Christie, Moira Inkelas

Informed by the contributions cited here, a working—or at least workable—definition of improvement science



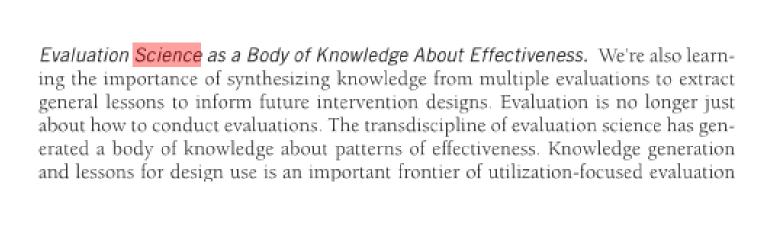


## UTILIZATION-FOCUSED EVALUATION

Michael Quinn Patton Charmagne E. Campbell-Patton



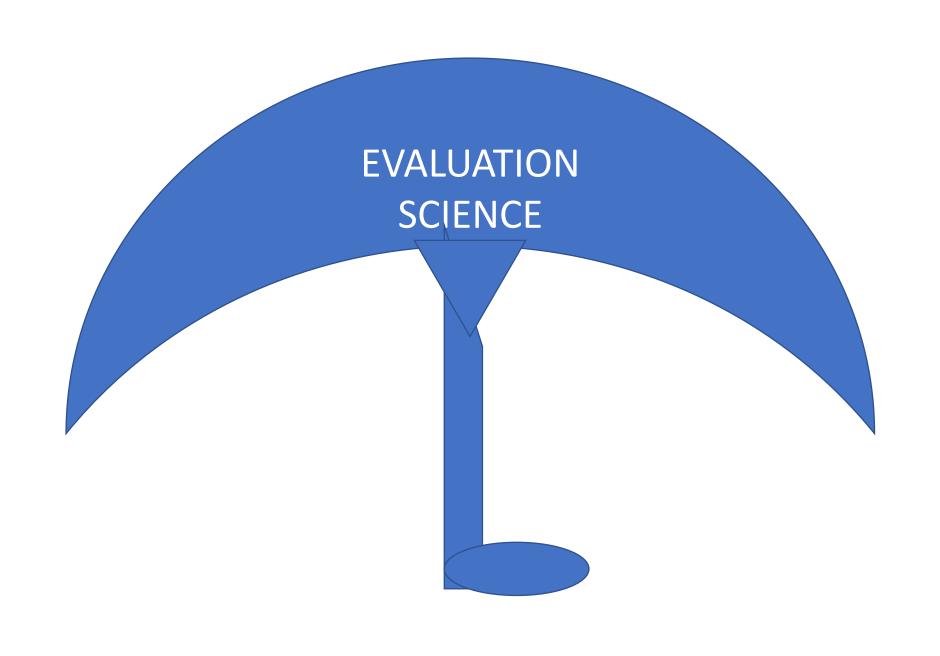




#### **David Chavis**

Principal Associate/CEO of Community Science





## Rigorous Evaluative Thinking

- Systems thinking
- Strategic thinking
- Design thinking
- Complexity thinking
- Scientific thinking
- Mixed methods thinking
- Principles-driven thinking
- Innovation-focused thinking
- IMPACT THINKING

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Emergent and innovative directions in Science

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## AEA President's Prize

**Evaluation and Politics** 

When and under what conditions is evaluation not political?

## Political Viability Standard... Be politically adept...

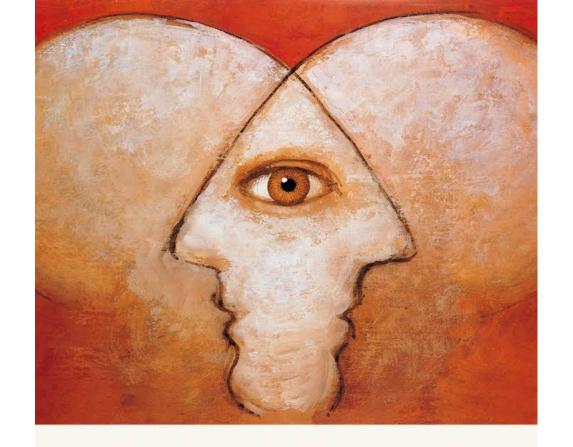
Politically astute...

Politically sophisticated...

Politically skilled...

Politically engaged...

Politics comes with the territory: Expect it! Get good at it!



## TRUTH

A GUIDE

SIMON BLACKBURN



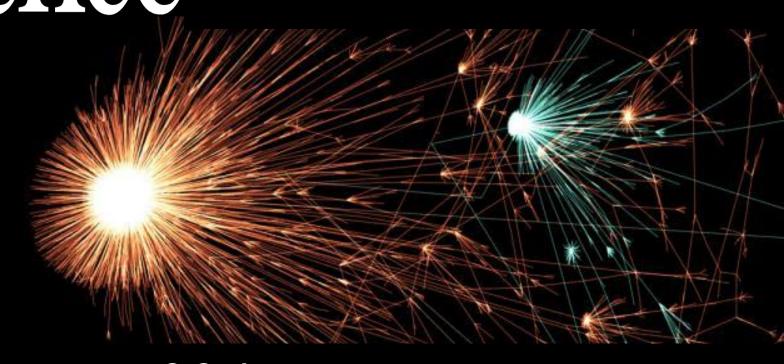
In November, 2016, the Oxford Dictionaries announced *post-truth* as its international Word of the Year.

POST-TRUTH ERA post-truth adjective:
Relating to or denoting circumstances in which objective facts are less influential in shaping public opinion than appeals to emotion and personal belief.



## The spread of true and news online Soroush Vosoughi, Deb Roy, Sinan Aral The spread of true and false

March 9, 2018



The science of fake news, March 9, 2018

### How fake news spreads online

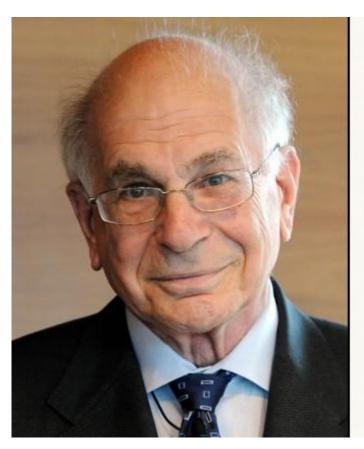
- MIT "data scientists": journal SCIENCE
- 12 year study
- 126,000 Twitter cascades
- Falsehoods were 70% more likely to be retweeted
- Time it took for a false claim to reach 1,500 people was 6 times faster than true news

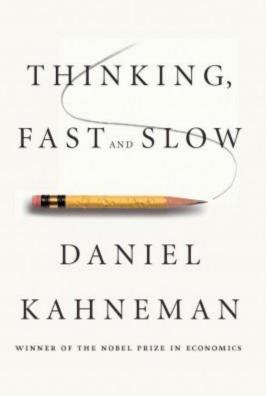
## TRUTH IS IN DANGER

## Evaluators as Fact Checkers Evaluators as Truth Tellers

## Scientific wisdom from Nobel Prize laureates

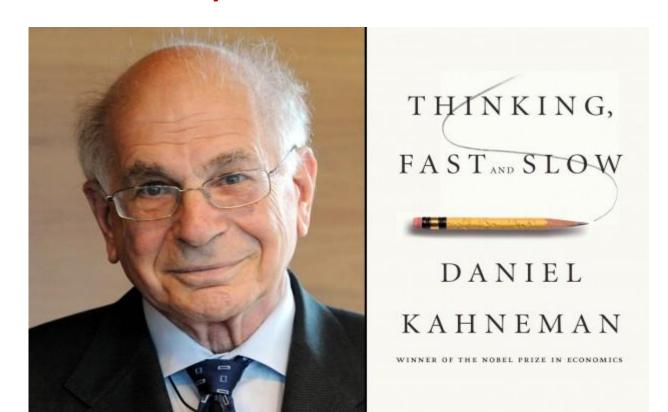






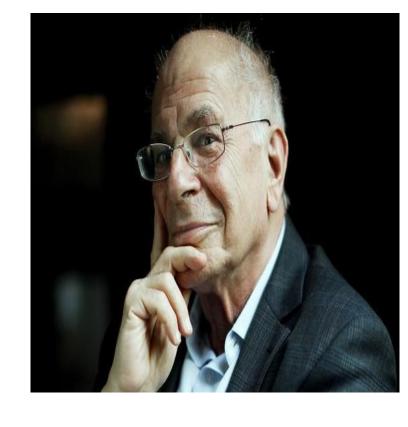
Economics Nobel Prize recipient Daniel Kahneman (2002) won for his work on the psychology of judgment and decision-making.

Our rationality is bounded and distorted.



A major barrier to appropriately interpreting scientific and evaluation findings is our biased and illogical interpretation and decision-making processes.

"A reliable way to make people believe in falsehoods is frequent repetition, because familiarity is not easily distinguished from truth. Authoritarian institutions and marketers have always known this fact."



Daniel Kahneman

# Evaluation Scientists: Maintain Equity and Sustainability as criteria

Commitment of the evaluation profession not just individuals

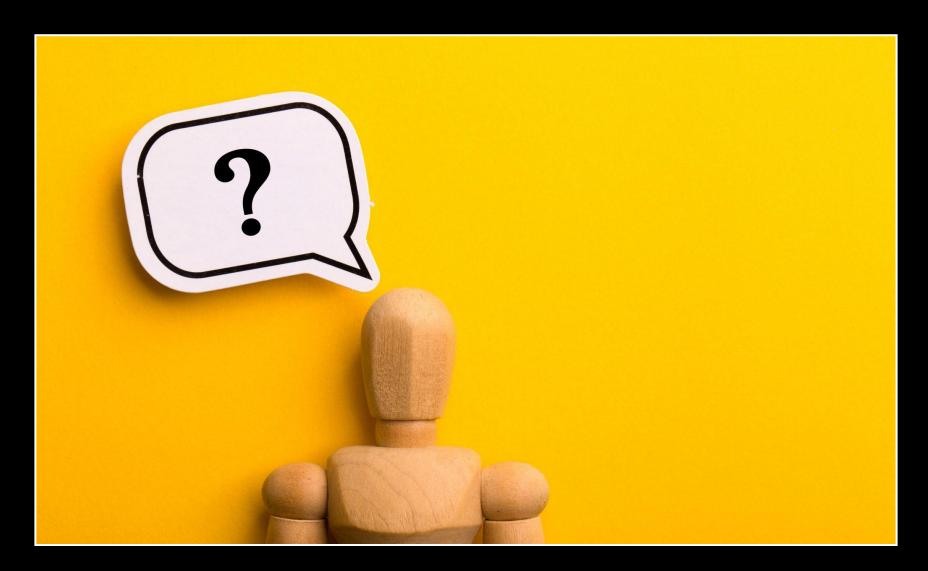


The importance of evaluative thinking was spotlighted by the conflict in responses to the coronavirus pandemic between science and politics. The mantra "follow the science" became significant, and remains significant, when politicians politicize and dispute scientific findings, as occurred repeatedly throughout the pandemic. As historian John M. Barry (2020) has observed, "When you mix politics and science, you get politics. Here's one example among many: Christi Grimm, the Inspector General at the U.S. Department of Health and Human Services, an evaluation function, surveyed 343 hospitals and documented major shortages of COVID-19 testing kits and personal protective gear. President Trump attacked the findings as "fake" and fired her."









Why Evaluation Matters

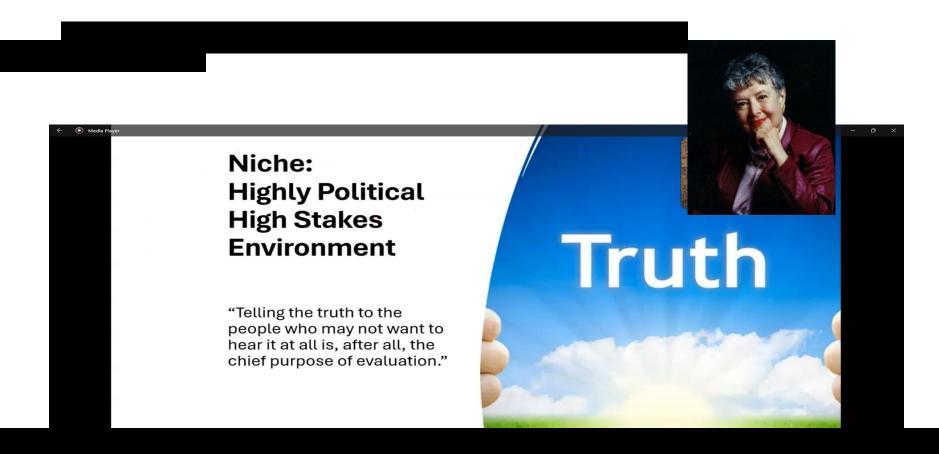


Eleanor Chelimsky

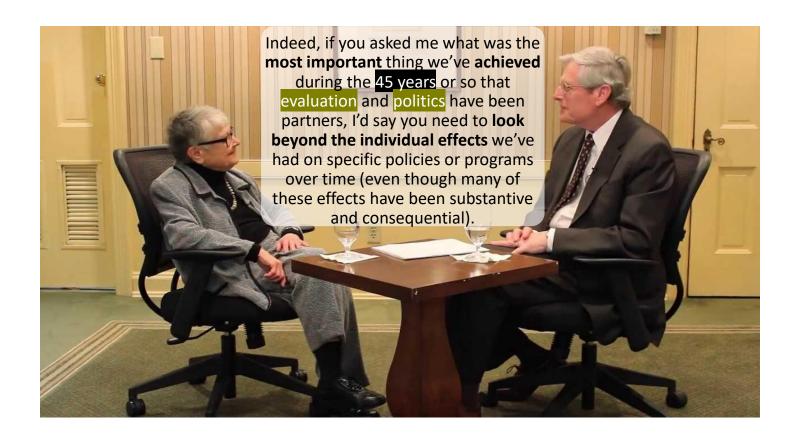
1926-2022

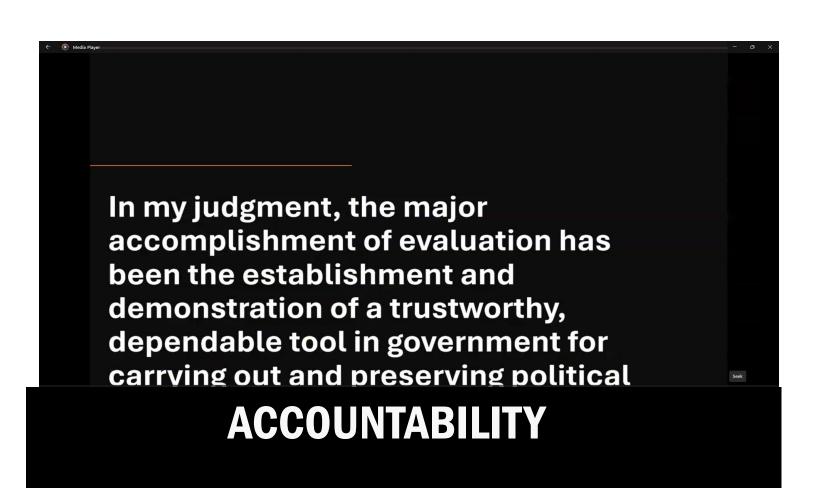
## **GAO's** Program Evaluation and Methodology Division

- Between 1980 and 1994
- Eleanor Chelimsky, Director
- The unit was charged with doing evaluations for Congress and improving GAO's methodological capabilities.
- With 80 to 100 people, PEMD had between 45 and 50 evaluations under way at any given time, and produced 30 major products annually.



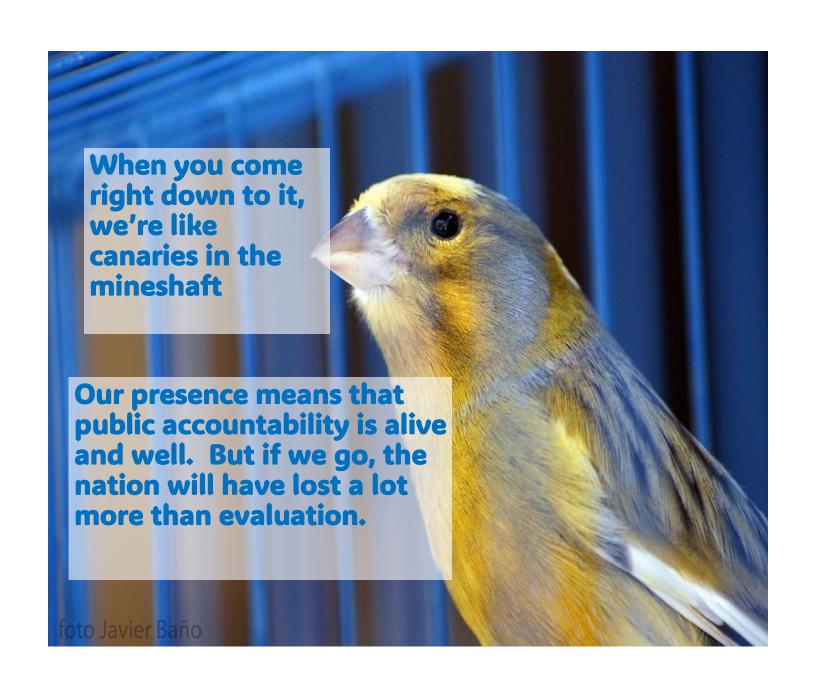






So, we have to get it right. Because if we don't try, and don't succeed, and systematic evaluation of what the government is doing becomes a thing of the past, then our failure would affect not only evaluation itself but also our democracy and its political freedoms.





#### **Evaluation Science**

???????? Comments