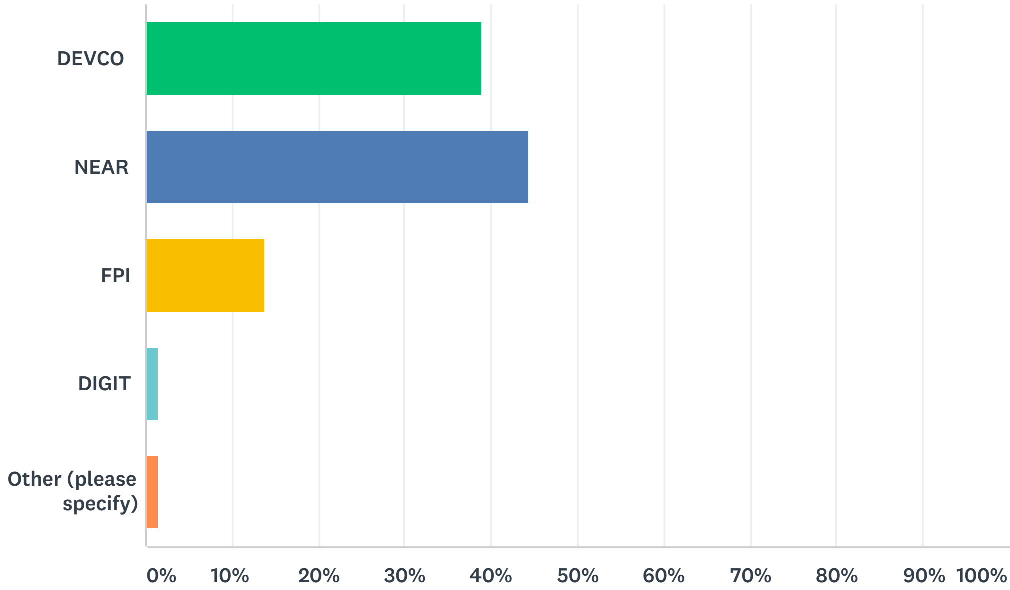
Q1 What DG/Service are you working in?

Answered: 72 Skipped: 0

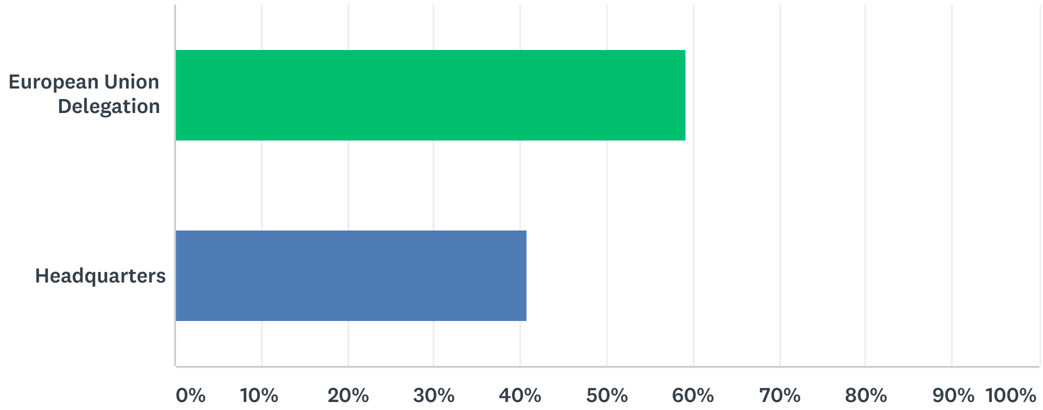


ANSWER CHOICES	RESPONSES	
DEVCO	38.89%	28
NEAR	44.44%	32
FPI	13.89%	10
DIGIT	1.39%	1
Other (please specify)	1.39%	1
TOTAL		72

#	OTHER (PLEASE SPECIFY)	DATE
1	Gartner testing (Clementine)	11/8/2017 3:37 PM

Q2 Where do you work?

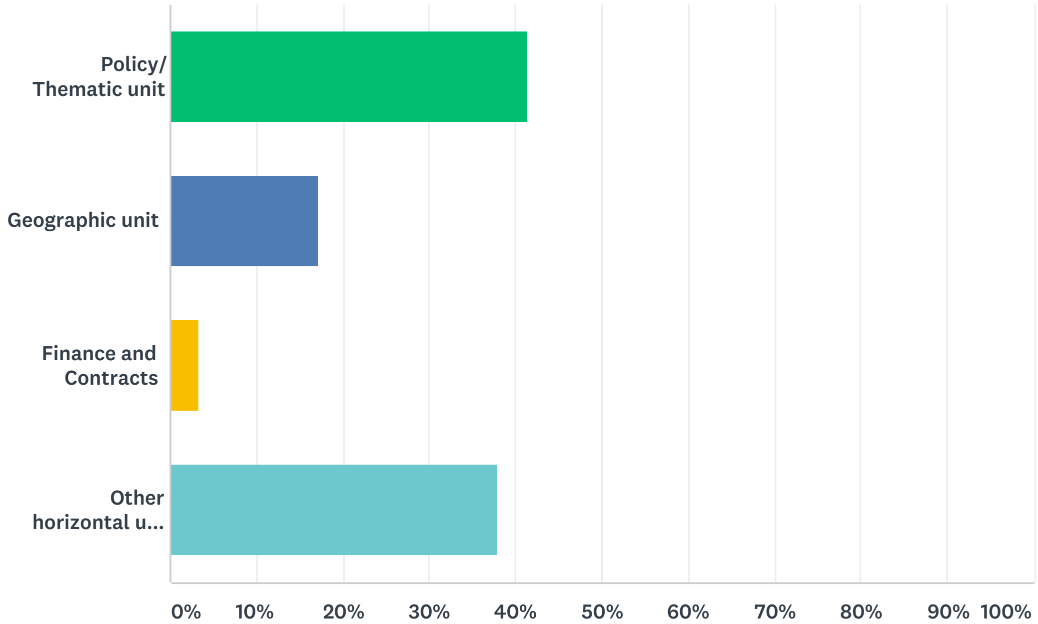
Answered: 71 Skipped: 1



ANSWER CHOICES	RESPONSES	
European Union Delegation	59.15%	42
Headquarters	40.85%	29
TOTAL		71

Q3 In what type of unit do you work in?

Answered: 29 Skipped: 43

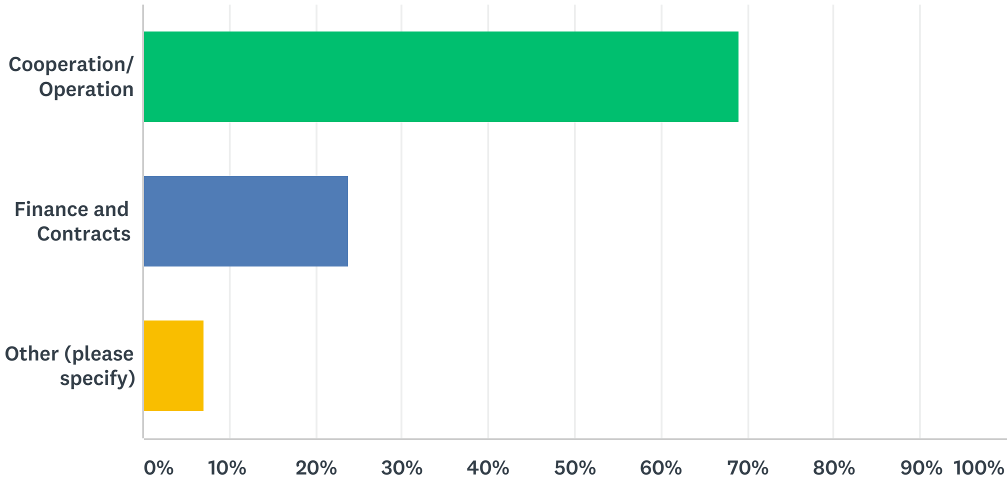


ANSWER CHOICES	RESPONSES	
Policy/ Thematic unit	41.38%	12
Geographic unit	17.24%	5
Finance and Contracts	3.45%	1
Other horizontal unit (please specify)	37.93%	11
TOTAL		29

#	OTHER HORIZONTAL UNIT (PLEASE SPECIFY)	DATE
1	Regional / operatoinal unit	11/28/2017 12:09 PM
2	Coordination	11/22/2017 5:28 PM
3	05 (process owner)	11/20/2017 5:43 PM
4	DEVCO 01	11/20/2017 1:41 PM
5	04	11/17/2017 3:18 PM
6	Geographic and Thematic Unit	11/17/2017 2:54 PM
7	Westen Balkans Regional Cooperation and Programmes	11/17/2017 10:44 AM
8	Interinstitutional relations, planning and reporting	11/17/2017 10:22 AM
9	Monitoring and evaluation	11/16/2017 10:40 AM
10	Resource	11/13/2017 10:06 AM
11	QA	11/8/2017 3:37 PM

Q4 In which section of the Delegation do you work?

Answered: 42 Skipped: 30

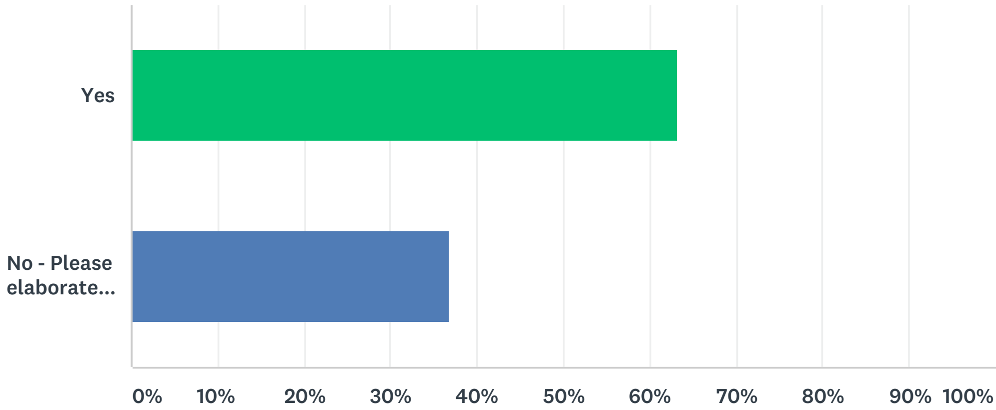


ANSWER CHOICES	RESPONSES	
Cooperation/ Operation	69.05%	29
Finance and Contracts	23.81%	10
Other (please specify)	7.14%	3
TOTAL		42

#	OTHER (PLEASE SPECIFY)	DATE
1	Just transferred from Operations to FCS	11/30/2017 1:28 PM
2	inter-institutional relations and planning & reporting	11/17/2017 3:15 PM
3	FPI	11/17/2017 12:05 PM

Q5 On My Workplace, is the display of aggregated data relevant at portfolio level for results and EU contribution?

Answered: 65 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	63.08%	41
No - Please elaborate further and make proposals	36.92%	24
TOTAL		65

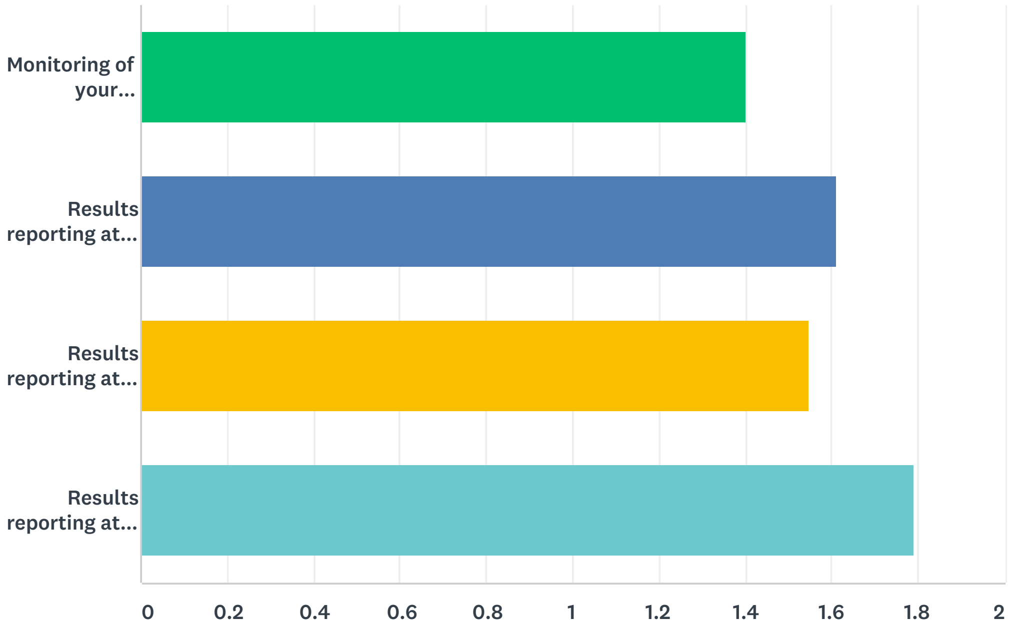
#	NO - PLEASE ELABORATE FURTHER AND MAKE PROPOSALS	DATE
1	In the test for DEVCO A4, I didn't have good examples but I tried as DEL Burkina and it was better for budget support, looks good	12/1/2017 11:05 AM
2	I do not see in the tool any relation between results and indicators. It is true that indicators are under definition, but this is not a reason do do not plan some flexibility and also the links we have betwwen, log frames, indicators chains and SDG drivers, because the possibility to establish such links, will also be a source of effectiveless from the design of the programme.	11/29/2017 11:49 AM
3	It is relevant, but not useful on the frontpage for taskmanagers.	11/27/2017 6:54 PM
4	Only data coming from directly managed project is available as coming from CRIS. In our context (Turkey), majority of projects are indirectly managed by Turkish authorities and CFCU so data is missing in the system. They should be included to ensure proper monitoring of all IPA actions.	11/24/2017 9:26 AM
5	I would need the display at the level of the modality (budget support) and under the modality, the sectors	11/23/2017 6:15 PM
6	This was not part of teh testing scenario so we did not comment on it. In general, we believe that in the pie chart of aggregated data we should be able to drill down to the underlying projects within the OM's portfolio.	11/20/2017 5:57 PM
7	I could not see my portfolio, only department portfolio that does not have structured order of appearance (not clear how aggregated, whether per sector, title, budget year etc.) Aggregated data seem relevant but could be complemented by others that are relevant in particuar for results. Search option does not recognise contract no and that reference is considered crucial for Opsys filtering. In addition, other search references that can be important for work in Opysys may also be contract type, decision no etc. In addition, availability of/access to other colleagues' portfolios is also relevant e.g. for shadowing, check up of relevant parameters like in case of the same contractor, location(s) of intervention, corss-cutting fields etc.	11/20/2017 4:49 PM
8	no data were displayed for DEVCO 04 - I have tested then with a dummy access. Time line	11/17/2017 3:31 PM
9	Since in the testing module there is only one programme it is difficult to assess how clear will be the overall overview of decisions and contracts. Indeed, OPSYS CRIS search allows us to google search the existing CRIS decisions, contracts and documents but clear overview of overal decisions/contract in the portfolio and their joint data would be essential.	11/17/2017 3:05 PM

10	1. " My workplace" lists contracts of PM in charge or all contracts (under Department potrfolio) for actors who do not manage contracts; it would be good to have possibility of seeing both: individual and deparment portfolios (possibilty to switch between them) 2. only basic contact data is displayed currently at the home page; detalis such as: programme/decision ref .no, contracting deadline....contract reference No, status (ongoing, closed, ..) is not awailable; 3. entering specific programme, details are displayed, but then ALL contracts (including other Delegations portfolioa re listed); I would like to see only mine	11/17/2017 2:16 PM
11	Would rather have an overview at the portfolio for the country and the instrument Also, would be relevant to have a classification by PI objective	11/17/2017 12:11 PM
12	The graphs and charts are not useful for me. No added value for my daily work. On the main page I would like to see an overview with my: (1) projects in procurement preparation phase; (2) projects in procurement phase; (3) projects in implementation (after contracting); (4) projects undeer contract closure. Please use the PRAG wording for the software design.	11/17/2017 11:44 AM
13	"My portfolio status" takes too much space in the home screen. It would be good if "My portfolio status" would be placed in the lower part of the screen or on the side to leave more space for all sections which will be displayed in the home page. "My department portfolio" should contain records with clear structure and with data which are priority for average users having this kind of access (e.g. list of all programmes still open for contracting and payments). ANd then that list can be further expanded to lower level entities.	11/17/2017 11:36 AM
14	It is very relevant. I would just add the year and decision numbers to the titles under my portfolio. This is because sometimes names are repetitive or there are recurrent decisions with the same title and can be confusing. As additional comment, when using 'Search', it would be interesting that results could be filtered by type (doc, pdf, link, etc.)	11/17/2017 10:16 AM
15	Too many systems co-exist and are not linked: CRIS, MIS, ROM monitoring, etc. I hope OPSYS will encompass all these	11/17/2017 9:56 AM
16	Mostly I extract data from Dashboard to compile monthly disbursement report. I find OPSYS very helpful as it displays data for the users.	11/17/2017 5:22 AM
17	The Decision and Contract numbers should be displayed in the list. Currently, there is only the titles.	11/16/2017 4:40 PM
18	At first sight it is not clear what it is meant by "Results"	11/16/2017 10:53 AM
19	Aggregate date at higher level is so aggregate that it does not mean much. The number of financial decision each year is relatively small and I don't need to be reminded every day how much of the initial funds from the MIP are still available. Same goes per portfolio. What I liked is the quick access to the active Decisions, without having to search via the decision number in CRIS. However, on the other hand, if I am looking for a contract and I don't know the decision it is difficult to find the contract.	11/16/2017 10:36 AM
20	*Will this part show only the TR allocations for EUD Turkey (especially for the regional programmes) or the overall budget allocated for the specific programme? *Will each Task Manager be able to see his/her own portfolio or the total portfolio for EUD Turkey will be displayed? *Does "my department portfolio" refer to the portfolio managed by EUD Turkey and *CRIS links are not functioning, even with Internet Explorer. Please advise which version of Internet Explorer has to be used. *OPSYS CRIS Search button is not functioning, when I click on the search button, a screen with message "Error 404--Not found" pops up. *What does multi-project/horizontal entity mean? *Main indicators: How to analyse this? Is it the consolidated version of the indicators encoded for each programme? *Data inconsistency (i.e. Civil Society Multi-Project with a total allocation of EUR 196,600,000). The contracted amount is displayed as EUR 23,700,000 under the "Operational entity Status" in the charts below. However under the "list of contracts and calls", the total amount is EUR 186,656,039+EUR 3,000,000 with a total amount of EUR 189,656,039. *When a programme is selected, the "List of calls and contractors" appears at the bottom of the screen. However, when we click on the project, an empty screen pops up. *Timeline and key dates: For the programmes listed under "My portfolio" it is not clear what "end date" indicates (see below), end date of contracting, end date of implementation, end date of disbursement?? For example: For programme "SUPPORT MEASURE 2016 FOR EVALUATION AND MONITORING FOR THE ENLARGEMENT AND NEIGHBOURHOOD REGIONS" the timeline and key dates shows End Date as 31/12/2020. Not clear what the end date refers to. *What does "health status" mean? *For the programme, no CRIS decision number is displayed on the screen and no link to CRIS exists at programme level. It might be good to have a direct link to CRIS as we have for Projects. *When we click on a specific programme, different screens become available, either "with create/access logframe" option at the beginning or with "initiate a call" option. Does it mean that logframes are not applicable to all programmes?	11/15/2017 2:31 PM
21	At this stage of development of the system it is still unclear how the represented data would contribute to daily acitivities.	11/15/2017 9:52 AM

22	It looks nice to see the total value of ones portfolio but it is not really usefull. The aggregated data could still be available but put in a corner or only mentioned on top for reference but not be taking so much space on the screen. It would be more usefull to have the information as compared to the annual forecast of new contracts / payments for the given year. Exple: I have forecast EUR 5M of new contracts for 2017 thus I can track how much is in preparation and how much is already contracted and if I will meet my target. Same for payments: the agregated data is not really useful to understand where I am as compared to my forecast for the year. For results: aggregated data could give a snap shot on how well my projects are doing at any given time, but I believe as PM I would be mainly interested by the aggregated data by action rather the whole portfolio. However I have no strong feeling of having it here.	11/14/2017 4:59 AM
23	I do not have operationa tasks right now	11/13/2017 10:17 AM
24	For the IcSP, the inforgraphic (which is nice) shows only the amount contracted by me. It would be good to have also the option of seeing the overall amount contracted under the instrument including by otehr project managers.	11/8/2017 10:22 AM

Q6 What would be your main use of the Results and Monitoring module?

Answered: 65 Skipped: 7



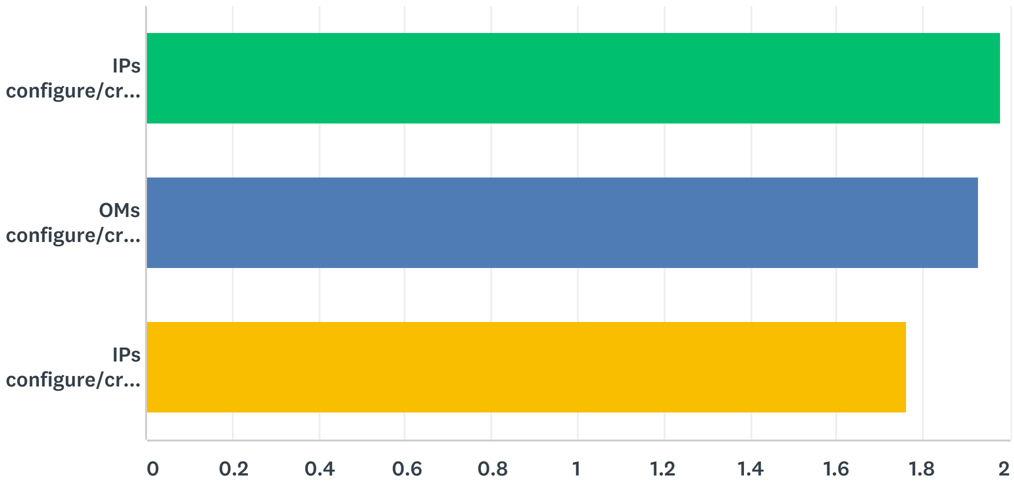
	HIGH PRIORITY	MEDIUM PRIORITY	LOW PRIORITY	TOTAL	WEIGHTED AVERAGE
Monitoring of your interventions	73.02% 46	14.29% 9	12.70% 8	63	1.40
Results reporting at country level	47.54% 29	44.26% 27	8.20% 5	61	1.61
Results reporting at sector level	51.61% 32	41.94% 26	6.45% 4	62	1.55
Results reporting at corporate level	38.10% 24	44.44% 28	17.46% 11	63	1.79

#	OTHER PRIORITIES	DATE
1	Being in charge of the coordination of the cooperation team in India results monitoring module can also be important for mid term assessments/review of specific project implementation with the colleagues (project managers)	12/1/2017 1:47 PM
2	Link with budget support intervention logic and, when relevant/if appropriate, with disbursement conditions	12/1/2017 11:05 AM
3	Coherence between interventions (programme-MIP level)	11/30/2017 1:31 PM
4	In regard of the the indicator chains (not yet finalised) Upper they also should relate to the appropriate SDG Down to the lowerindicators log frame (which should have also taken into account that policy impact dimension and exhaustivity f'rom start, with the appropriate actions in the Action Documents)	11/29/2017 11:49 AM
5	To report on the implementation of the EU Gender Action Plan 2016-2020	11/28/2017 5:23 PM
6		11/24/2017 2:21 PM
7	Results at the modality level (budget support)	11/23/2017 6:15 PM

8	OM would lead monitoring. Depending upon possibilities, specificies of the sector interventions, there could be some external TA, ROM etc. Depending upon specificity of the country's accession status and the EU management mode (in BiH, strictly direct management still), country's reporting under e.g. EU-BIH SAA Sub-committees, country's reports etc. are also very relevant. That also applies for the sector level under both the mechanisms of pre-accession (e.g. IPA Monitoring committees, donor coordination and reporting etc.). From different perspectives above, corporate level may vary from country's context.	11/20/2017 4:49 PM
9	Monitoring the implementation phase is quite important as most of the time we don't have any feedback where projects stand in development and implementation phases	11/17/2017 3:42 PM
10	FPI instruments are not country focused but have a global reach so a high priority for us would be to view results at corporate level in line with themes and the architecture of the FPI Results Framework. EU position as a peace actor on the international scence - covering IcSP, EOM and CFSP operations EU and mutual interests advance and promoted on the international scene - covering PI The way sectors are reported upon and will appear visually on the Workplace must at all costs be fully aligned with OECD DAC sectors. No invention or creativity in terms of identifying other "sectors" should be permitted as this only contributes to confusion in terms of annual reporting for all involved services - DEVCO, NEAR, FPI and further dilutes the public message we wish to convey - EU is a positive actor in the world.	11/17/2017 3:41 PM
11	on which criteria is based the judgement - resultats ? Time vs amount paid ?	11/17/2017 3:31 PM
12	Reporting linked to external counterparts/IP	11/17/2017 12:11 PM
13	I think it is needed to better explain what OPSYS will provide for in its first development phase. For me it is rather unclear what we shall expect.	11/17/2017 11:44 AM
14	Data related to Results and Monitoring are of my interest only in relation to my role in reporting and forecasting (as I work in FCA Section).	11/17/2017 11:36 AM
15	Adapting/correcting actions as per recommendations of the ROM monitors	11/17/2017 9:56 AM
16	Working in Monitoring and evaluation, the usefulness of the module would be reporting at country, sector and corporate level, but not specifically about the contracts managed by the monitoring and evaluation team, which are only support measures, not "real" projects.	11/16/2017 10:53 AM
17	As the Monitoring and Evaluation Support / Assistant for Facility for Refugees, I would like to access to Results and Monitoring Module of OPSYS; a) to support OMs in encoding logframes and current values (if OMs configure/create/encode logframes / indicator values) b) to cross check / validate / encode action level "current" data recorded in OPSYS with disaggregated data collected through Results Framework (RF) (most of the RF indicators are same with logframe indicators) c) Producing sector wise or thematic achievement / progress reports through this module for the use of M&E Manager and HoS.	11/16/2017 8:55 AM
18	Result reporting at multiannual programme level, Result and reporting at Instrument level (IPA, ENI, DCI etc) Result and reporting at MFF level	11/13/2017 10:17 AM

Q7 How do you foresee the role of Implementing Partners (IP) in Results management and monitoring? (assuming that a validation mechanism is implemented for all data encoded by IP)

Answered: 65 Skipped: 7



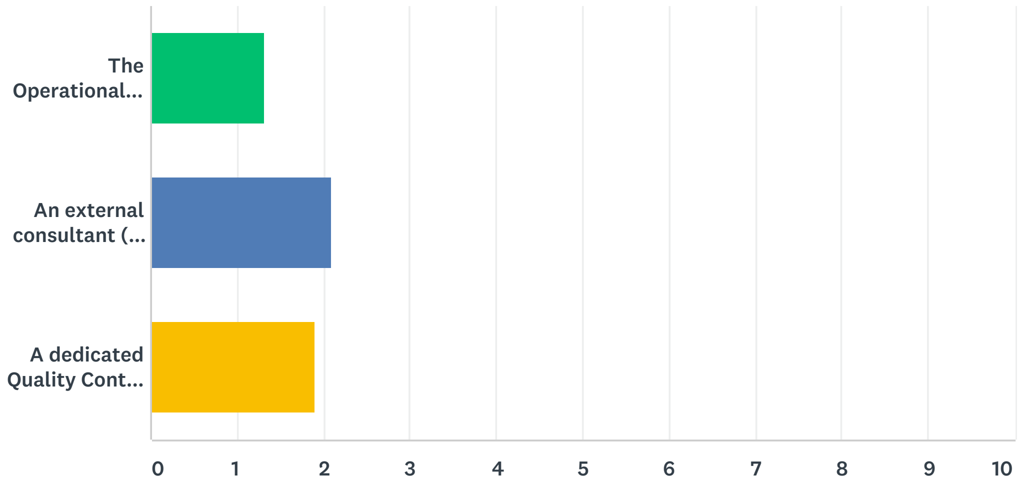
	VERY RELEVANT	RELEVANT	NOT RELEVANT	TOTAL	WEIGHTED AVERAGE
IPs configure/create the logframe and the Operational Managers (OMs) encode indicator values	31.82% 14	38.64% 17	29.55% 13	44	1.98
OMs configure/create the logframe and IPs encode indicator value	38.10% 16	30.95% 13	30.95% 13	42	1.93
IPs configure/create the logframe and encode indicator value	51.85% 28	20.37% 11	27.78% 15	54	1.76

#	OTHER (PLEASE SPECIFY)	DATE
1	La validation devrait être du ressort du OM.	12/4/2017 5:46 PM
2	A word of caution for indicators which are to be used as budget support disbursement conditions (link with track 2 needed)	12/1/2017 11:05 AM
3	These choices are not very relevants, for three reasons 1) The logframe is a common work between IP and OM which should work together 2) There should be a methodology of excellence of the logframe in perspective of the SDG, which should be cross checked and validated centrally, and this expertise centralise shoudl be a third partner with the role of enhancing and validating the log frame 3) The encoding of the LF should be made at 3 visa level first the IP , second the OM, third the validating manager (with possibility to skip on of this visa at the beginning, but in respect of that order) Some works still need to be done at level of Log frames and indicators methodology but OPSYS should already plan these possible improvements for future.	11/29/2017 11:49 AM
4	IP configure and create logframe and encod values, OM verify once done and introduce corrections when necessary	11/27/2017 12:02 PM
5	Plus a verification visa by OM	11/27/2017 8:36 AM
6	The Implementing Partners shall be the owners of the intervention logics and indicators.	11/24/2017 2:21 PM
7	Indirect management - IPs configure/create the log frame and encode indicator value. The OM assesses achievements.	11/24/2017 2:00 PM
8	In the case of grants, IP are the owners of their action so they should be in charge of all data encoding as from the launch of OPSYS. Based on data inseted, OM can then question their relevancy.	11/24/2017 9:26 AM
9	For budget support, variable tranche indicators shoudl be also identified.	11/23/2017 6:15 PM

10		11/21/2017 2:19 AM
11	first option is "not relevant" but the system does not allow us to select this option (?). The reason why we prefer the second option is because in the formulation stage (prior to the signature of the contract) the system will allow the OM to encode a draft logframe that can be commented by central services. This technical support will help the OM in his/her negotiation of the contract with the IP. Thus the logframe should not be created by the IP or this support function will neo be feasible. Conversely, during implementation changes in the logframe may be introduced by the IP and validated by the OM.	11/20/2017 5:57 PM
12	Important to mention that Opsys requirements would ask for IP adjustments in a way that their methodologies, descriptions of the action etc. and their intervnetion logic/logframes are aligned with Opsys methodology so as to provide for relevant inputs within the methodology structures and reporting cycles (progress and others).	11/20/2017 4:49 PM
13	To be clarified if OM and IP agrees already on the indicators and then when this encoding will be done .. at the design of the intervention / design of the programmes.. are they not already decided at an early stage.. only IP and OM can encode some results ? should it be extended to other staff ? If IP encode the logframe, validation by OM is planned ?	11/17/2017 3:31 PM
14	at the contract level	11/17/2017 2:16 PM
15	Should not the IP report against the logframe and the indicator values set by the OM?	11/17/2017 11:44 AM
16	I consider this risky (but acceptable) for IPs to encode logframes, but not indicator values, as some IPs will have interest to present indicator values being better than they really are. The 2nd and 3rd option I would completely rulle out. Therefore, I marked only the 1st option (with medium relevancy).	11/17/2017 11:36 AM
17	dans le cas des subventions, le partenaire de mise en oeuvre crée le cadre logique et encode les indicateurs, l'OM peut y apporter des corrections s'il ya des éléments qui ne sont pas bien définis; si par exemple les indicateurs ne sont pas SMART. Dans le cas d'autres projets autres que des subventions, l'OM doit à la fois créer le cadre logique et encoder les indicateurs sous le contrôle de sa hierarchie.	11/17/2017 11:18 AM
18	The possibility for management to introduce ready-made indicators could also be relevant in order to be able to compare the result of similar actions.	11/17/2017 10:35 AM
19	The OM (=the EU) shoudl steer the process. The IM (the contractor, I understand) should implement but not set objectives of his/her intervention. There would be otherwise a risk here that he/she enters only results (too) easy to achieve	11/17/2017 9:56 AM
20	We should minimise the administrative burden of the operational managers, which sjhould focus on quality check and validation rather than on administrative tasks.	11/16/2017 10:53 AM
21	Notes: Results and Monitoring System is designed in too much detail which is good for reporting and analysis. On the other hand it is very time consuming for OMs to encode logframes or even indicator values. If IPs will do it so, their reporting requirements need to be simplified and cut-off dates for data collection should be standardised. Asking Implementing Agents to reports action level Quarterly Information Notes (QINs), RF QINs and plus to encode current values on the OPSYS will create substantial amount of workload for them. For direct management contracts where EUD is the Contracting Authority, data should be entered into the system after validation and verification processes which necessitates OMs approval.	11/16/2017 8:55 AM
22	At programming level, the indicators are reviewed by the Operational Managers and corrections requested if need be.	11/15/2017 2:31 PM
23	comment: there should be one actor encoding the logframe and indicators which are part of it, there is no need to split them. if this is done by IPs, OMs need to have access to amend logframes or indicators if needed or encode new logframes for the cases when IPs cannot encode	11/15/2017 12:33 PM
24	Any possibility to be able to convert an excel file into opsys without having to recreate the intervention logic ? At least for the 1st encoding ? It would still be possible to then feed in the missing information.	11/14/2017 4:59 AM

Q8 According to the answer provided above, who do you expect to carry out the Quality Control of the values of the logframe during implementation?

Answered: 65   Skipped: 7



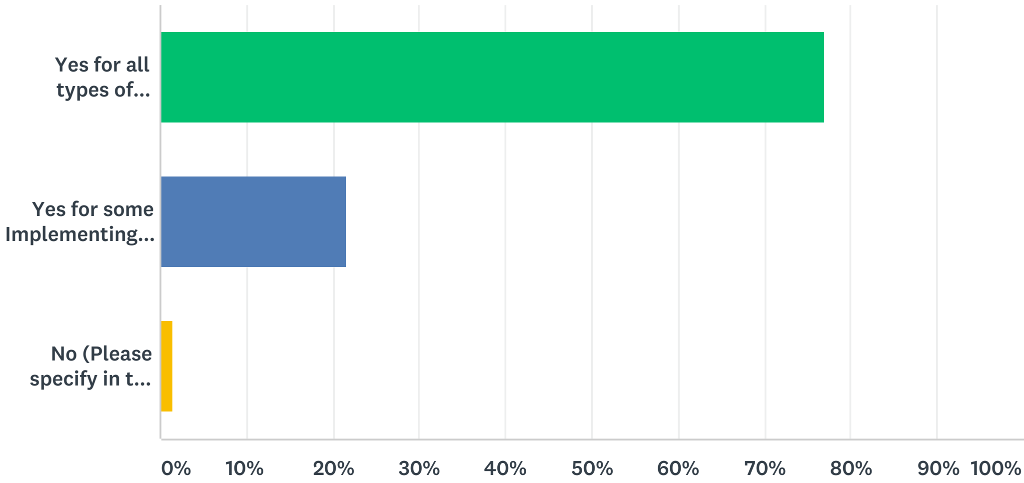
	VERY RELEVANT	RELEVANT	NOT RELEVANT	TOTAL	WEIGHTED AVERAGE
The Operational Manager	73.02% 46	22.22% 14	4.76% 3	63	1.32
An external consultant (ex. Technical Assistance)	22.81% 13	45.61% 26	31.58% 18	57	2.09
A dedicated Quality Control task force	35.00% 21	40.00% 24	25.00% 15	60	1.90

#	OTHER (PLEASE SPECIFY)	DATE
1	A dedicated task quality control task force should instead set the guidelines and assemble lessons learnt in order to ensure cross cutting coherence and quality	12/1/2017 1:47 PM
2	See above, let's be mindful for BS disbursement conditions	12/1/2017 11:05 AM
3	Quality Control Task Force to include partner country and HQ?	11/30/2017 1:31 PM
4	Although the control and the permanent eveolution of the log frame are importants and have to be planned, they should be left at the system level (and in practice) at the operational manager level. There are in any case periodic external evaluation who will also have a screening on results indicators as always. But as said before if we want to planned a "dedicated quality control task force" this is not at the periodic control level that we need to mobilise ressorces as this is relatively trivial, and would be a lost of administrative resources, this is at the level as said previously of the "validation of the logframe", this validation being done very quickly and efficienctly (to avoid uselles lst of time) but according ta a METHODOLOGY to be set up (and linking the basic indicators to the SDG, and to serve development effciciency and effectiveness)	11/29/2017 11:49 AM
5	Always the gender perspective should be taken into account (key role of the Gender Focal Point)	11/28/2017 5:23 PM
6	dedicated quality task force is good idea but only if it interacts with IP directly. Other wise ROM evaluator should be specifically task to check on the logframe/indicators and correct logframe/indicators as needed.	11/27/2017 12:02 PM
7	I think the ideal set up would be: - encoding by IP - verification visa by OM - QA visa by Head of Cooperation Unit or similar	11/27/2017 8:36 AM
8	Indirect management - a dedicated Quality Control task force within the Operating Structures (Quality Control Units)	11/24/2017 2:00 PM

9	Currently, the OM approves reports from IPs and these include results data. Ultimately the OM can control the content of these reports (including results data) through field visits, ROM and external TA experts. We do not expect that an OM is in charge of quality controlling data him/herself, but he/she has a role to play in a QC system which should also have HQs in it.	11/20/2017 5:57 PM
10	Given the posssibilities and specficities in the sector, external TA, rom etc. can also be relevant. Again, given the needs and specificities, possible QC TF may be applied both from the side of the Contracting Authority (e.g. on the spot checks etc.) as well as the IP/internvetion/programme/project structures (monitoring bodies, joint field visits - with OM, beneficiaries etc. assessments etc.)	11/20/2017 4:49 PM
11	Under no circumstances should external consultants be given responsibilty for controlling the values of logframes during implementation as this only serves to subvert the role of the Project Manager who acts in loco parentis on behalf of the Contracting Authority. The Project Manager and he/she alone is responsible to provide due account of results for all contracts signed in order to ensure and report upon progess achieved within contractual deadlines and to be in a position to confidently explain and justify any deviations or shortcomings. In order to be able to do this, he/she has to have the final say in the control of values within the respective project/action/programme logframes .	11/17/2017 3:41 PM
12	Project implementation is always under control of the OM. Should the quality control replace all other forms of control?	11/17/2017 11:44 AM
13	Ex-ante guidance to OMs and control of indicators would also be relevant	11/17/2017 10:35 AM
14	for cohesion within a Delegation's OPS team, I believe the HoS should see and validate, after contract and finance section has seen and given visa (too easy to confuse results, indicators, etc...)	11/17/2017 9:56 AM
15	The operational manager should keep the overall responsibility, but he should be able to rely, is necessary, on external consultants. A dedicated Quality Control task force could be a valid option.	11/16/2017 10:53 AM
16	Notes: Quality Control means identification of correct baseline and target values, SMART indicators (mostly during design) and validation and verification of current values (through field visits during implementation). For large scale projects, quality control shall be ensured with the assistance of external monitoring (on the spot checks, monitoring visits, ROM, etc.) However, the OMs shall assume the overall responsibility for Quality Control of the values of the logframe during implementation including the narrative information on the progress. (QINs on which IPs are quarterly reporting on logframes include narrative info parts to explain, justify and support the values provided in the logframes.	11/16/2017 8:55 AM
17	comment: An external consultant or a quality control task force can play advisory role to OMs	11/15/2017 12:33 PM
18	I believe the first quality control can be given within the delegation by the person in charge of Operational Verification (Team leader, head of section/cooperation) as understanding the context is key to check logframe logic, assumptions, indicator values etc. Indeed an external consultant (such as those involved in ROM monitoring) should have access and make recommendations. A Quality control task force could be usefull if specific issue arise (rather a help desk) rather than a control	11/14/2017 4:59 AM

Q9 Would you foresee the possibility for Implementing Partners to deliver progress reports directly in OPSYS?

Answered: 65 Skipped: 7



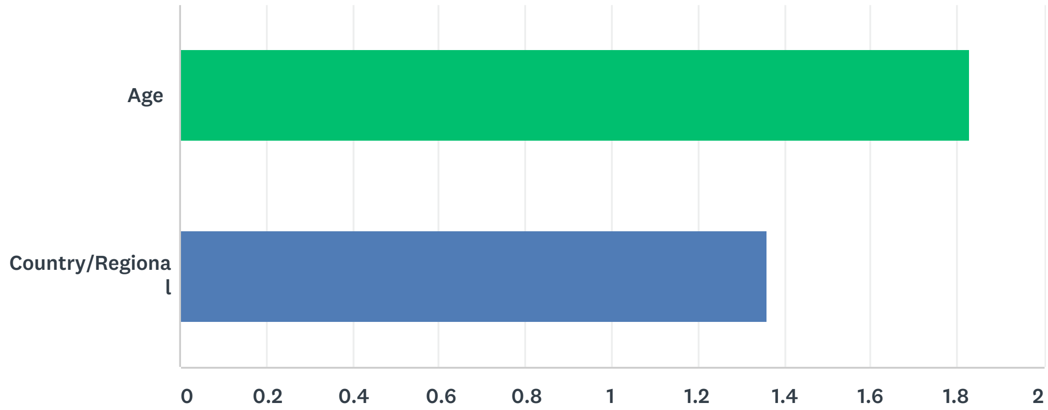
ANSWER CHOICES	RESPONSES	
Yes for all types of Implementing Partners	76.92%	50
Yes for some Implementing Partners (Please specify in the comment box)	21.54%	14
No (Please specify in the comment box)	1.54%	1
TOTAL		65

#	PLEASE SPECIFY	DATE
1	Les partenaires avec qui nous avons des contrats d'appui budgétaire devraient être distingués des autres compte tenu du volume des rapports et du caractère parfois confidentiel des informations. Prévoir éventuellement un onglet spécifique pour ce type de partenaires	12/4/2017 5:46 PM
2	Obviously, when we talked about national authorities, there might be different categories	12/1/2017 11:05 AM
3	Yes, this is interesting because it save a lot of burden both at communication level and related to paperless office aspects. However, the status of document should be clearly foreseen by introdocing or planning different felxible visa level, for instance (with planning and integrating delays of approval since we have the payments delays, which should be respected)... 1) IP dliverable of progress report 2) first approval by OM 3) Second approval by the service or the financial unit (if include accounting aspects) 4) Eventual third approval of the document need to be approved by a Committee (or Interservice meeting, or on purpose by external evaluation)	11/29/2017 11:49 AM
4	For those partners that have adequate logframes, with clear indicators, targets and baseline - e.g. the WB, the EBRD or some UN agencies. For TA and NGO, it would be too difficult and quality control may turn to become very time / effort consuming.	11/24/2017 11:10 AM
5	Has they already use PROSPECT for calls, they should be able to OPSYS for reporting (with strong limitations as far as data encoding - logframes - are concerned). IP should be properly trained and provided with powerful helpdesk to be able to use the logframe module.	11/24/2017 9:26 AM
6	Perhaps contractors. I don't see the government doing this	11/23/2017 6:15 PM
7	I mainly work in Budget Support programmes. Disbursement dossiers are typically very long as supporting documentation has to be included for each indicator and eligibility criteria -I have just submitted a disbursement with 52 annexes, some of them of 100-150 pages-. I would not recommend IPs to upload all these documentation in the system. In some cases, it might be very cumbersome for them and for the OMs.	11/21/2017 2:19 AM

8	Could be for pillar-assessed; also could be good to consider that option also for other legal entities like NGOs, associations, commercial companies etc. Like we did it with our PADOR or PROSPECTS and in case of implementation, with improved ROM system. Enabling IPs having their access for their inputs can bring more of responsibility of their reporting, monitoring and benefits for us/EU in higher level of accountability and traceability of the sector approach that goes more at the level of outcome and effectiveness (and not anymore that much on process compliance and outputs as it was the case before). For question 10, as mentioned pillar-assessed could be that World Bank and possible some lead UN agencies (FAO, UNDP) could be approached but only at later stage when we complete our internal conslutations nad improve the system/solidly set it up based on that.	11/20/2017 4:49 PM
9	For private sector operators under service contracts and for all grant contracts under direct or indirect managment with civil society actors I would see no issue. However for some UN bodies or for other international organisations, there may be issues in terms of willingness to deliver progress reports directly into a portal controlled by the EU even though the EU may have provided up to 100% of the funds for the intervention implemented by the UN body/international organisation. The applicabilty and the limitations of FAFA and other administrative arrrangements with international organisations may need to be carefully examined in this respect.	11/17/2017 3:41 PM
10	I would welcome the possibility for Implementing Partners to deliver reports directly in OPSYS because it would speed up the process of the approval of progres/interim/final reports bearing in mind that some time is always lost in the delivery of reports and additional documentation. However, the implementing partners/beneficiaries should have limited access to the system, they should be able to consult only their action(s).	11/17/2017 3:05 PM
11	comment: appropriate acces control ensured; comment: provided that OM validates what IPs encode	11/17/2017 2:16 PM
12	Most of the time progress reports need to be revised several times. Would OPSYS allow that IP and OM work together in TCc on the document?	11/17/2017 11:44 AM
13	International organisations, government institutions, NGOs and framework contractors.	11/17/2017 11:36 AM
14	Yes but the OM should be informed automatically	11/17/2017 10:35 AM
15	Only if benchmarks/sources of verification have been agreed before with the EU	11/17/2017 9:56 AM
16	I am wondering if all implementing partners, e.g. CSOs working in remote, conflict-ridden areas would actually provide of a good enough internet connection to do so.	11/16/2017 3:17 PM
17	Yes, in view of minimising operational managers administrative workload.	11/16/2017 10:53 AM
18	Depending of the technical capacity of the IPs	11/15/2017 2:31 PM
19	I think all should be given access to OPSYS to their given project. The could produce an updated logframe in OPSYS and attach the narrative progress report. If reports are uploaded in OPSYS and this is the only submission requested to the contractor, it could be usefull to link this to ARES and have ARES number for these documents.	11/14/2017 4:59 AM
20	The progress reports has to be approved by EU . Thus, OPSYS will have to offer the possibility to include the the final version of the report	11/13/2017 10:17 AM

Q10 In terms of data disaggregation, what type of disaggregation would you want in system (beside the disaggregation by sex)?

Answered: 65   Skipped: 7



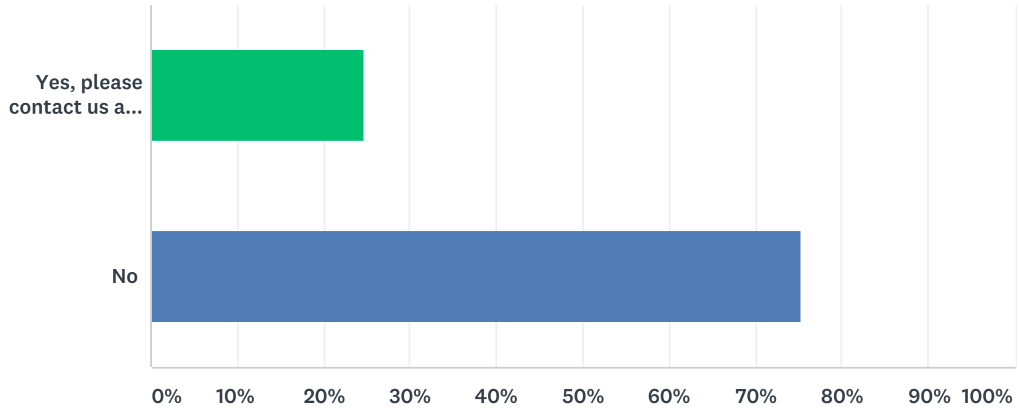
	VERY RELEVANT	RELEVANT	NOT RELEVANT	TOTAL	WEIGHTED AVERAGE
Age	38.98% 23	38.98% 23	22.03% 13	59	1.83
Country/Regional	68.75% 44	26.56% 17	4.69% 3	64	1.36

#	OTHER (PLEASE SPECIFY)	DATE
1	also if possible by areas (provinces) in the country	12/1/2017 1:47 PM
2	Gender, Provinces/Districts, Type of services + other indicator specific disaggregations (e.g. for education: type of educational service or education structure, for health: PHC, sexual reproductive health, mental and psychosocial support, port rehabilitative care...)	12/1/2017 8:49 AM
3	Province, disability, nationality, type of services	11/30/2017 5:32 PM
4	Social category Regions City/urban	11/29/2017 11:49 AM
5	too broad a question. The disaggregation per gender and age is most relevant, per country for regional programmes only.	11/27/2017 12:02 PM
6	- Gender - Social categories (disadvantaged, non-disadvanged groups, rural-urban)	11/24/2017 11:14 AM
7	By disability or not, By different population groups (by vulnerability, wealth etc.). Open options may be envisaged by the system.	11/24/2017 11:10 AM
8	Depends of the type of project...	11/24/2017 9:26 AM
9	* Modality * Under budget support modality, also the variable and fixed tranches	11/23/2017 6:15 PM
10	In general disaggregation depends mainly on the data availability and less on system features.	11/20/2017 5:57 PM
11	-gender -environment (where applicable) -minorities (social vulnarability) -any economic parameters (GDP generators, jobs indexes etc.) - where applicable	11/20/2017 4:49 PM
12	I'd advise the system provides with the possibility to disaggregate the data by age and country/regional. The relevance of the disaggregation will of course vary from one case to the other depending on the nature of the project.	11/17/2017 3:03 PM
13	dissaggreate per sector, contract target groups	11/17/2017 2:16 PM
14	Education	11/17/2017 12:11 PM
15	Not clear!! Purpose? Age of whom? Country of origin of whom?	11/17/2017 11:44 AM
16	Regional (incl. cantonal) is very relevant for projects implemented in Bosnia and Herzegovina.	11/17/2017 11:36 AM
17	The disaggregation by age should be an option incorporated in the disaggregation by sex so as to distinguish women and girls on one hand and men and boys on the other hand	11/17/2017 10:35 AM

18	It depends on the nature of the action. Beside sex, age is indeed often relevant, but many other parameters can be relevant as well, ex.: rural population/city; educated/non-educated; IDP/fixed population, etc. Can thus the OM be offered the possibilty in OPSYS to create his/her own disaggregation parameter?	11/17/2017 9:56 AM
19	Active/Non active	11/17/2017 8:23 AM
20	Rural versus urban population, minorities.	11/16/2017 4:40 PM
21	Minorities, including ROMA; children; disable; LGBTI?	11/16/2017 10:53 AM
22	Age is relevant but we observe during Results Framework exercise that different age scales are relevant for different projects. Therefore, Age ranges need to be defined by the encoder. Others: Provinces, Disability	11/16/2017 8:55 AM
23	the requirement for data disaggregation may come from the new legislation which is not yet there should be an option of adding it in the future	11/15/2017 12:33 PM
24	The indicators should have the possibility to disaggregate data by type: Example: SME / Large business / NGO / academics/government	11/14/2017 4:59 AM

Q11 Could you identify implementing partners (NGOs, consulting companies, UN, World Bank…) that would be willing to test OPSYS?

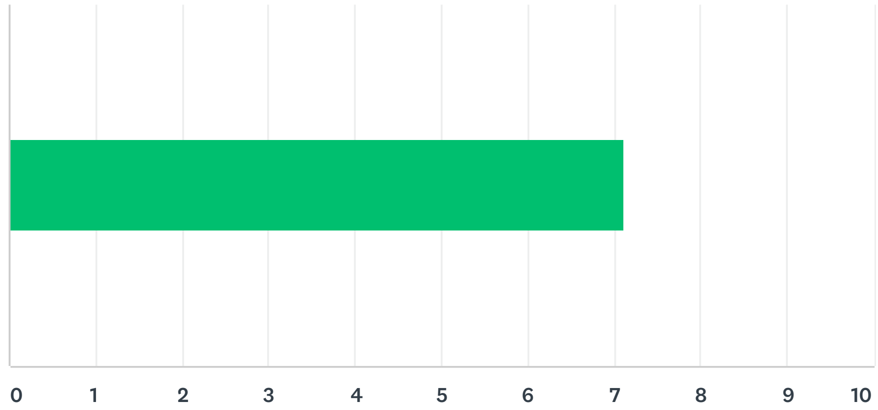
Answered: 65 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes, please contact us at the address EuropeAid-OPSYS-USER-SUPPORT-COMMUNICATION@ec.europa.eu	24.62%	16
No	75.38%	49
TOTAL		65

Q12 How clear was the step by step scenario to be tested?

Answered: 65 Skipped: 7



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	7	463	65
Total Respondents: 65			

#		DATE
1	6	12/4/2017 5:46 PM
2	9	12/1/2017 1:48 PM
3	7	12/1/2017 11:06 AM
4	5	12/1/2017 8:51 AM
5	8	11/30/2017 5:33 PM
6	6	11/30/2017 1:34 PM
7	10	11/30/2017 12:47 PM
8	7	11/30/2017 11:27 AM
9	8	11/30/2017 10:23 AM
10	9	11/30/2017 7:38 AM
11	9	11/29/2017 4:44 PM
12	5	11/29/2017 11:50 AM
13	6	11/28/2017 5:24 PM
14	0	11/28/2017 12:28 PM
15	7	11/27/2017 6:54 PM
16	8	11/27/2017 12:06 PM
17	10	11/27/2017 8:37 AM
18	8	11/24/2017 2:22 PM
19	9	11/24/2017 2:05 PM
20	6	11/24/2017 11:15 AM
21	8	11/24/2017 11:10 AM
22	9	11/24/2017 9:27 AM
23	1	11/23/2017 6:15 PM
24	8	11/23/2017 4:08 AM
25	10	11/22/2017 5:32 PM

26	4	11/21/2017 2:19 AM
27	5	11/20/2017 5:57 PM
28	9	11/20/2017 4:49 PM
29	8	11/20/2017 2:58 PM
30	9	11/20/2017 9:12 AM
31	6	11/17/2017 3:44 PM
32	8	11/17/2017 3:42 PM
33	4	11/17/2017 3:32 PM
34	8	11/17/2017 3:06 PM
35	9	11/17/2017 3:05 PM
36	6	11/17/2017 12:31 PM
37	7	11/17/2017 12:11 PM
38	1	11/17/2017 11:52 AM
39	5	11/17/2017 11:37 AM
40	8	11/17/2017 11:21 AM
41	5	11/17/2017 10:48 AM
42	8	11/17/2017 10:36 AM
43	8	11/17/2017 10:16 AM
44	7	11/17/2017 9:57 AM
45	1	11/17/2017 8:24 AM
46	10	11/17/2017 5:23 AM
47	8	11/16/2017 8:50 PM
48	7	11/16/2017 4:40 PM
49	8	11/16/2017 3:59 PM
50	8	11/16/2017 3:18 PM
51	7	11/16/2017 10:56 AM
52	8	11/16/2017 10:37 AM
53	8	11/16/2017 9:13 AM
54	3	11/15/2017 2:31 PM
55	9	11/15/2017 12:33 PM
56	5	11/15/2017 9:57 AM
57	9	11/15/2017 3:28 AM
58	8	11/14/2017 5:18 PM
59	9	11/14/2017 5:01 AM
60	5	11/13/2017 10:20 AM
61	8	11/10/2017 4:55 PM
62	10	11/8/2017 4:01 PM
63	10	11/8/2017 3:11 PM
64	9	11/8/2017 10:22 AM
65	9	10/31/2017 11:10 AM

Q13 Please provide any additional feedback on the general support provided (webinars, scenario, guidance, user support).

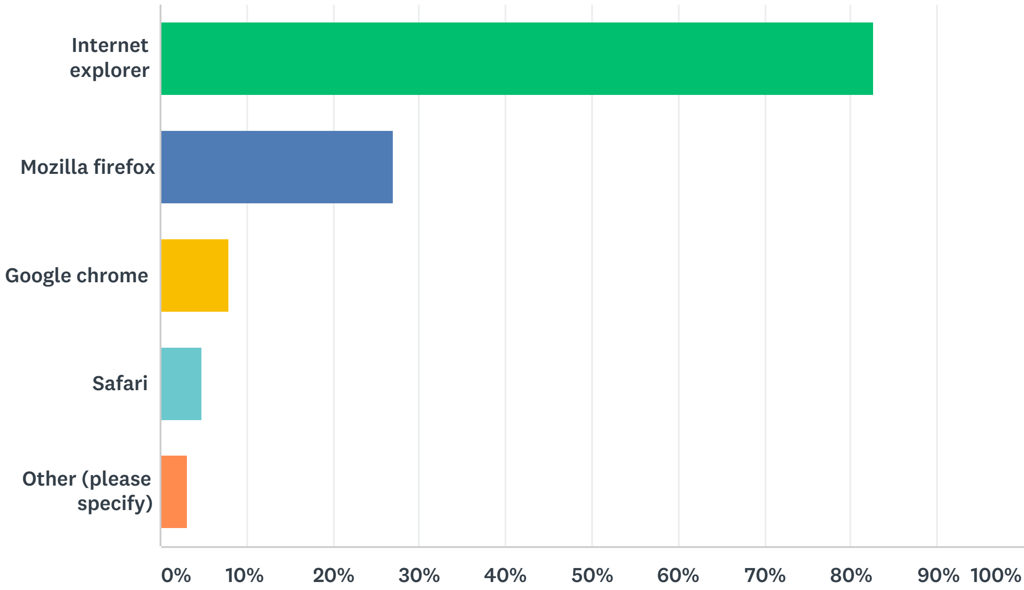
Answered: 33 Skipped: 39

#	RESPONSES	DATE
1	Congratulations for the good work and for understanding our needs	12/1/2017 1:48 PM
2	Webinar was pretty useful but not always engaging (too many different speakers). Questions/polls were useful (but people should be informed how to respond to them... no in the chat box)	12/1/2017 11:06 AM
3	Webinars and user support by OpSys team are the most efficient in that respect. A suggestion would be to have more regular, if not continuous, testing and interaction opportunities - that would help maintain momentum and interest on the side of users	11/30/2017 1:34 PM
4	specific training for DG NEAR was announced, but never organised neither any info on that matter communicated	11/30/2017 10:23 AM
5	raisinig management sensibilty on the importance	11/30/2017 7:38 AM
6	Difficult to participate to online webinars due to the difference of time (6 or 7 hours) between Brussels and LA (webinar starting at 5:30 am or 6:30 am local time).	11/29/2017 4:44 PM
7	good	11/29/2017 11:50 AM
8	The support given by our colleagues in charge of implementing Track 1 has been very good	11/28/2017 5:24 PM
9	the 17 pages scenario was possibly too long for a start - but well detailed. there are few 'Comment' box that are compulsory once trying to create indicator - while it is not clear what kind of comment is expected. A clickable '*' giving access to more info/definition would be handy. The matching indicator is interesting - however when entering data/value, the system seems to require entering matching indicator data as well - in addition to the original indicator. This should be avoided as it doubles the work needed - those indicators should be seen as proxy - if we have date for one, we can consider we have the data for the other...	11/27/2017 12:06 PM
10	excellent	11/27/2017 8:37 AM
11	Good	11/24/2017 2:05 PM
12	Webinar was very interesting!!	11/24/2017 9:27 AM
13	A short user manual would be welcome	11/21/2017 2:19 AM
14	Glossary attached to the scenario could be a useful support.	11/20/2017 2:58 PM
15	webinars and user support would be quite useful	11/20/2017 9:12 AM
16	Webinar was good but the scenario Guide for UAT phase 1 could have been formulated in a clearer way especially point 21. The Glossary of the Scenario is useful and it should be integrated into OPSYS Workplace as another icon alongside the "Help Manual"	11/17/2017 3:44 PM
17	not easy to report or comment on the UAT at the end .. should be possible all along the test process	11/17/2017 3:32 PM
18	No additional feedback. I've not followed up the Test Phase closely nor I attended the first webinar that was organised.	11/17/2017 3:06 PM
19	From opinion OPSYS is not mature enough to be tested. It is also not clear to me what will be the added-value of OPSYS for my daily work.	11/17/2017 11:52 AM
20	The previously announced webinar on NEAR specific issues did not take place and there were no explanation provided. And in general, we need more webinars and other forms of guidance.	11/17/2017 11:37 AM
21	le User test phase 1 est assez clair et les explications données sur les actions à tester assez précises.	11/17/2017 11:21 AM
22	Nothing reached us at the EU Del to Ukraine. I will write an e-mail with all my other comments	11/17/2017 9:57 AM
23	Congratulations for this first test phase	11/17/2017 8:24 AM
24	Excellent	11/17/2017 5:23 AM

25	I strongly encourage one-on-one contacts via VC as well as sub groups for instance of operational staff	11/16/2017 8:50 PM
26	I do not understand clearly the articulation of logframes at different levels (ie contract and project/programme/action level) and how the aggregation of results can be done.	11/16/2017 10:56 AM
27	The webinar and this test were all very clear	11/16/2017 10:37 AM
28	General support was very helpful. Thank you very much.	11/16/2017 9:13 AM
29	Webinars are quite useful	11/15/2017 2:31 PM
30	Online training will be necessary.	11/15/2017 9:57 AM
31	Webinar was very relevant to prepare the test phase. The scenario was clearly explained. I did not require additional support	11/14/2017 5:01 AM
32	It would be helpfull that the booklet accompanying the testing phase would include a state of play of the track/component that is tested.	11/13/2017 10:20 AM
33	Opsys track 1 scenario is clear enough to give a try to this new system.	11/10/2017 4:55 PM

Q14 Which browser did you use?

Answered: 63 Skipped: 9

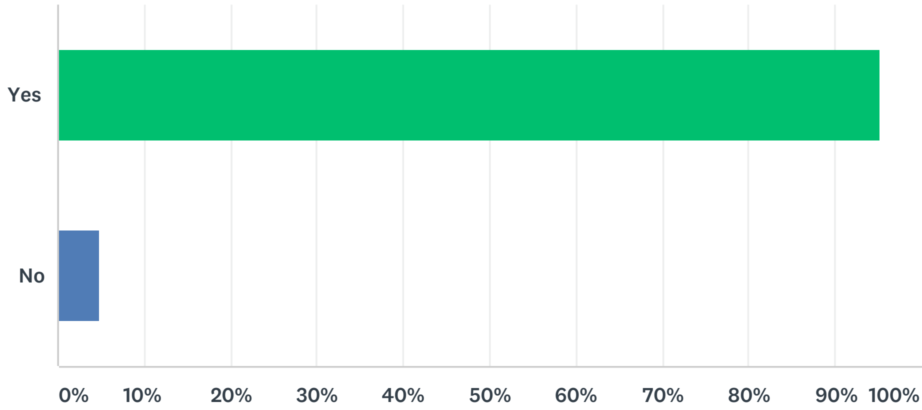


ANSWER CHOICES	RESPONSES	
Internet explorer	82.54%	52
Mozilla firefox	26.98%	17
Google chrome	7.94%	5
Safari	4.76%	3
Other (please specify)	3.17%	2
Total Respondents: 63		

#	OTHER (PLEASE SPECIFY)	DATE
1	issues with Chrome	11/16/2017 4:04 PM
2	I tried with Internet Explorer, but it could not access the OPSYS (an empty page with some symbols was shown).	11/15/2017 10:00 AM

Q15 Could you switch language in My Workplace?

Answered: 63 Skipped: 9

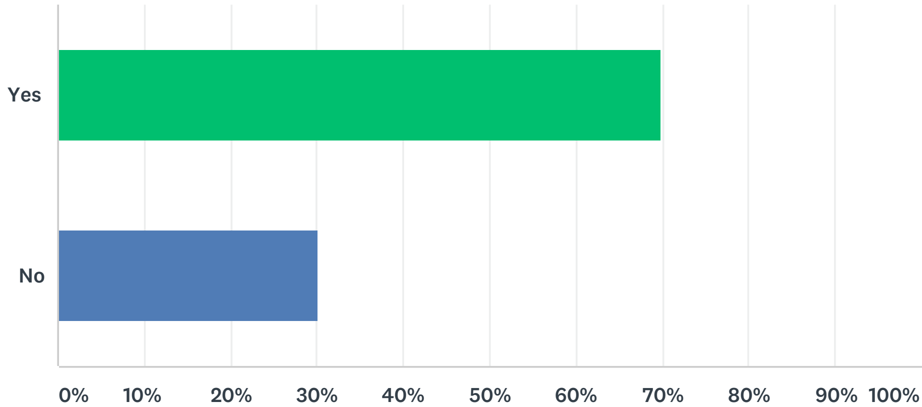


ANSWER CHOICES	RESPONSES	
Yes	95.24%	60
No	4.76%	3
TOTAL		63

#	PLEASE PROVIDE A FEEDBACK ON THIS FUNCTION	DATE
1	easy to find and use	11/30/2017 3:02 PM
2	The finction works correctly	11/24/2017 2:26 PM
3	Good	11/24/2017 2:20 PM
4	No problem with this function.	11/24/2017 11:32 AM
5	But translation is not satisfactory. For instance "Human Rights" becomes "Droits de la personne"	11/24/2017 9:28 AM
6	we did not try it	11/20/2017 5:59 PM
7	No issues encountered	11/17/2017 4:24 PM
8	Aucune difficulté à passer de l'anglais au français et vice versa	11/17/2017 1:16 PM
9	Would add Spanish	11/17/2017 12:12 PM
10	What about German?	11/17/2017 11:54 AM
11	user friendly	11/17/2017 5:25 AM
12	ok	11/16/2017 11:08 AM

Q16 Could you perform a CRIS search?

Answered: 63 Skipped: 9



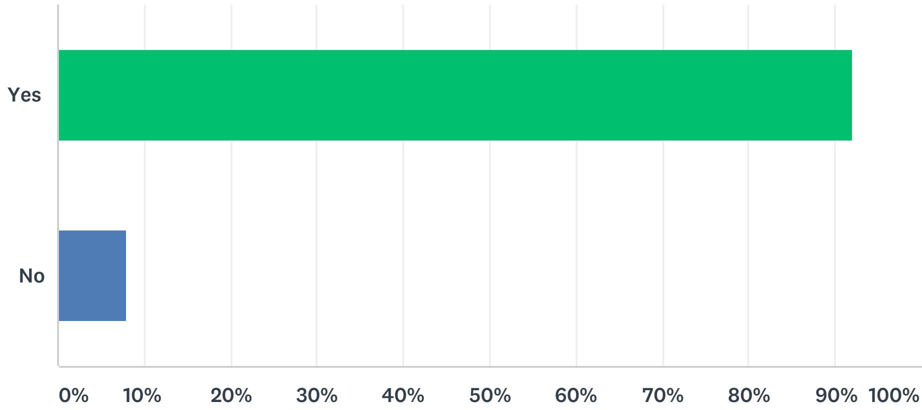
ANSWER CHOICES	RESPONSES	
Yes	69.84%	44
No	30.16%	19
TOTAL		63

#	PLEASE PROVIDE FEEDBACK ON THIS FUNCTION	DATE
1	Le lien n'est pas accessible à première vue et n'a pas fonctionné à toutes les fois	12/4/2017 5:55 PM
2	didn't try since I was on Firefox...	12/1/2017 3:31 PM
3	but...in case you know CRIS number, results returned may be used although results are repeated (e.g. 3 times same contract displayed); in case you do not know the number and you search text/title...you get numeruos results which you can further filter... I would prefer reference number/s or name of the project to which result returned is linked to.	11/30/2017 6:16 PM
4	But only when using office computer; not when accessing remotely.	11/30/2017 1:40 PM
5	It works with the MIP but when clicking on the CRIS reference at the action and contract levels I got a blank page.	11/29/2017 4:47 PM
6	But this did not gave me access to CRIS exports	11/29/2017 11:59 AM
7	When we do a search of CRIS some options appear in the search box as we type. Are these residual from other user's searches or terms that have been encoded "somewhere?"? Search results with one or two terms are too numerous and non-discriminatory. A filter of type of document is needed perhaps. Not clear what "grouped" and "not grouped" refers to. is this referring to Decision? Country? Thematic? The link between the top search option (that takes us to CRIS) and My workplace is not there, meaning the two pages are un-related. When using My workplace search function, which part of the document provides the key words that allow the selection of the documents? is it the tags (but are the tags part of the text of the document)? is it only the title that is included in the search? is it the cover page? Is it the entire text of the project? When we search with DAC code 15180 we receive results where e.g. the budge of the project, includes a similar sum, thus not relevant for the search. How can we distinguish? When searching with the name of staff responsible, no results come up. Is there a way in My Workplace search to select only on-going/ only closed projects?	11/28/2017 5:28 PM
8	but very slow access.	11/27/2017 12:11 PM
9	not yet in operation	11/27/2017 8:41 AM
10	Good	11/24/2017 2:20 PM
11	No problem faced with this function.	11/24/2017 11:32 AM
12	cris was not accessible	11/20/2017 4:50 PM
13	Notification when entering the document: "Training logins cannot access the CRIS production"	11/20/2017 3:02 PM

14	I could but I found that more words - and not just letters - were needed to be input to identify/find what I was looking for and that often more than 5000 items appeared all at once - which is not really user friendly A second issue was to understand the relationship between the Filter function on the left hand side and the Search bar. The utility of all the sub-divisions within the Filter Function is not immediately clear.	11/17/2017 4:24 PM
15	too wide numbers of results miss some filters	11/17/2017 3:36 PM
16	les résultats de ma recherche ont été satisfaisants et cela a été rapide à obtenir.	11/17/2017 1:16 PM
17	We had numerous problems in getting useful data and in searching concrete contracts. Detailed information on these issues is provided in a Word document (with screen-shots) which will be separatelly sent.	11/17/2017 11:42 AM
18	Yes, but it took some time to understand how the "Search" field functions and the filters could be more visible Also there was no button to go back directly from "Search" to "Home"	11/17/2017 10:55 AM
19	user friendly	11/17/2017 5:25 AM
20	This is a very powerful tool as it allows one to find useful documents from other Delegations. It is much easier than carrying out a search directly in CRIS.	11/16/2017 5:00 PM
21	I could do a search, but when I tried to filter only the documents from last year, it didn't work. Even though documents from last year where there.	11/16/2017 3:23 PM
22	ok	11/16/2017 11:08 AM
23	Since this function uses the whole CRIS database for the function the number of results is enormous. Even typing the country name did yield too many results. I hope that in the final version a search function similar to the present one in CRIS will be available, where any search can be done on any contract or decision attribute, except the name. Particularly for making historical overviews this is very useful function, which cannot be replaced by a "Google"-like search engine like the one in the test environment.	11/16/2017 10:53 AM
24	CRIS links are not functioning, even with Internet Explorer. Please advise which version of IE has to be used.	11/15/2017 2:32 PM
25	it takes a long time (compared to Google); I had the impression that the search is done through documents attached in CRIS but not through project sheets as such (with general info), that would be helpful as well so that in the future a page with the relevant project opens	11/15/2017 1:26 PM
26	Error 404--Not Found From RFC 2068 Hypertext Transfer Protocol -- HTTP/1.1: 10.4.5 404 Not Found	11/14/2017 7:06 AM
27	When you click on the seach button it opens a new page. Instead of opening a new page, we should remain on the same and have the possibility to go back then to "my workplace". Besides, even when using IE when you click on help (manual) a new blank page appear.	11/10/2017 4:57 PM
28	Display page unavailable	11/8/2017 10:23 AM
29	I could not enter elements in the search field	10/31/2017 11:12 AM

Q17 Could you access directly one intervention from My Workplace?

Answered: 63   Skipped: 9



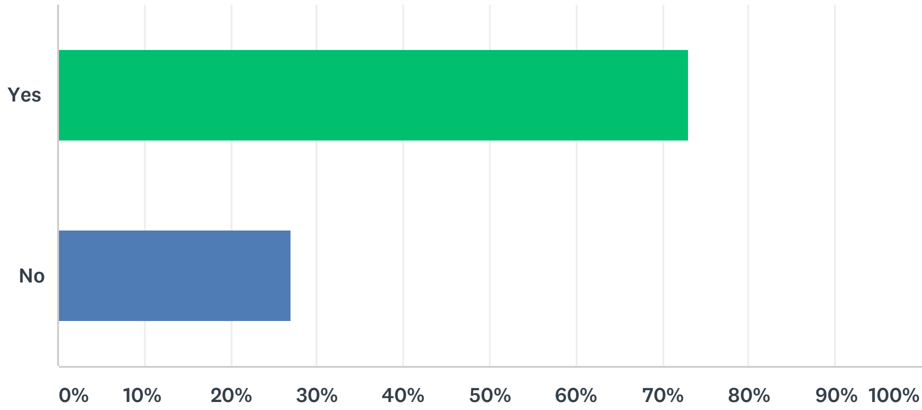
ANSWER CHOICES	RESPONSES	
Yes	92.06%	58
No	7.94%	5
TOTAL		63

#	PLEASE PROVIDE A FEEDBACK ON THIS FUNCTION	DATE
1	Just one aspect to it: we should use the exact wording of financial regulations or applicable manuals - I'm not sure intervention is a proper word in English	12/1/2017 3:31 PM
2	userfriendly	12/1/2017 1:58 PM
3	But I could not access the project/contracts/actions under the "intervention" in the section List of contracts and calls and that's what I am mostly interested in, in seeing the details about a specific action grant signed with one specific partner and its specific project level logframe. But terminology need to be aligned (or better EC should start a process of aligning terminology) and clarified (multi-project, programme in the workplace screen, intervention)...then again contracts, calls, grants, project	12/1/2017 10:07 AM
4	1. I can see My department portfolio with numerous interventions; it is difficult to find specific one by scrolling long list; search functionality per person in charge, programme, sector… contract reference number would be needed; also, graph should not take major part of the screen, I would like to see it somewhere below, smaller, with possibility to enlarge it. 2. An individual portfolio is shown for operational managers without possibility to see entire department portfolio or colleagues' one (I case of shadowing); again, sectorial display might be useful	11/30/2017 6:16 PM
5	It would be nice to have a window in my workplace with my emails or giving acces to my mailbox.	11/29/2017 4:47 PM
6	When using My workplace search function, which part of the document provides the key words that allow the selection of the documents? is it the tags (but are the tags part of the text of the document)? is it only the title that is included in the search? is it the cover page? Is it the entire text of the project? When we search with DAC code 15180 we receive results where e.g. the budge of the project, includes a similar sum, thus not relevant for the search. How can we distinguish? When searching with the name of staff responsible, no results come up. Is there a way in My Workplace search to select only on-going/ only closed projects?	11/28/2017 5:28 PM
7	only my portfolio should be accessible through my workplace/my portfolio but still an option should exist to see all DEL records	11/27/2017 8:41 AM
8	Good	11/24/2017 2:20 PM
9	However, operations appearing in my workplace are actually not mine but is an action managed by another sector manager from HQ DG NEAR C02.	11/24/2017 11:32 AM
10	Obviously we only access the testing environment but nothing else.	11/20/2017 5:59 PM

11	I could but the intervention I wanted to test - ENTRI II under AAP 2016 of IcSP - appeared with the same budget as the overall AAP 2016 which was EUR 27 million. This was confusing and it took some minutes to understand the link between the AAP 2016 (Decision level 1) and the operational entity which was ENTRI II.	11/17/2017 4:24 PM
12	Unit 04 - no data	11/17/2017 3:36 PM
13	Cela s'est chargé assez rapidement. Je souhaite que cette rapidité soit maintenue quand tous les contrats seront chargés et lorsque la possibilité sera donnée à plusieurs utilisateurs de travailler au même moment sur le même contrat.	11/17/2017 1:16 PM
14	Yes, but why I could only see one action. Why not all the actions as I see them in "My Portfolio"? It is strange that the only action I see, precisely I'm not the GESTOPE according to CRIS (though I should be, it has not been corrected yet)	11/17/2017 10:26 AM
15	Calling the intervention "entite" (French version) is confusing, as one does not clearly understand if we speak about a Decision or a Contract	11/17/2017 10:04 AM
16	easy to access	11/17/2017 5:25 AM
17	I manage to find some grants and start creating a logframe	11/16/2017 11:08 AM
18	yes. But it would be very useful if the decision or contract number would also be mentioned.	11/16/2017 10:53 AM
19	the dates on timeline are difficult to read (condense font, white on grey, strange inclination), would be good to improve it if impossible for users to adjust per their preference. the line itself is very simplistic - maybe one can think about a better presentation also, the language used is based on CRIS but it should be improved to be simple and clear. we know what is the 'benefitting zone' or 'operational entity' but possiblt they are better terms for them	11/15/2017 1:26 PM
20	An empty page was shown on a new tab	11/15/2017 10:00 AM
21	When you click on a contract, it opens again a new page and nothing appear. Too many pages are being opened everytime we click on something.	11/10/2017 4:57 PM

Q18 Could you create a logframe?

Answered: 63 Skipped: 9



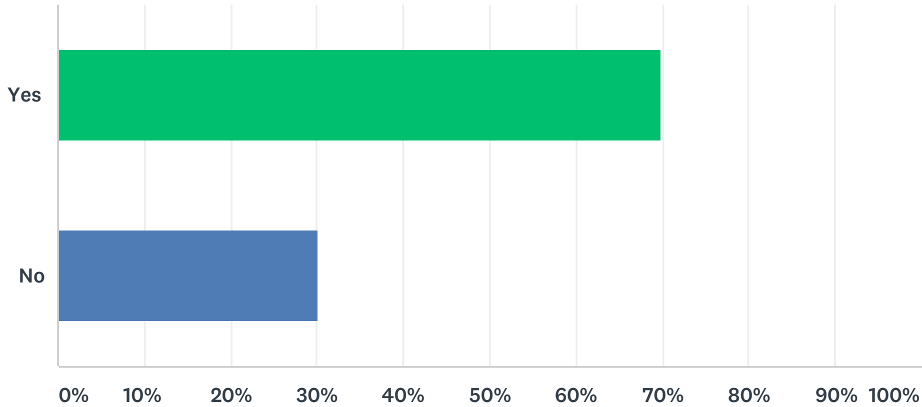
ANSWER CHOICES	RESPONSES	
Yes	73.02%	46
No	26.98%	17
TOTAL		63

#	PLEASE PROVIDE A FEEDBACK ON THIS FUNCTION	DATE
1	Le test a été fait sur 2 postes opérationnels seulement un seul a pu créer le ' logframe'	12/4/2017 5:55 PM
2	didn't try	12/1/2017 3:31 PM
3	did not try	12/1/2017 1:58 PM
4	It seems the country I choose had already logframes and calls for which you can't create logframe	12/1/2017 10:07 AM
5	When I clicked on the different projects, I just received a blank page.	11/30/2017 11:42 AM
6	Did not test yet that feature. But I guess it should work... As explained before we should have a multy entry at diffrent visa levelm for explained reasons and as it is a "common and evoluting work'	11/29/2017 11:59 AM
7	But it is not clear where the objectives are encoded. Logframe: results: assumption must include those derived by gender analysis, of the impact of the action on gender equality and/ or discrimination	11/28/2017 5:28 PM
8	good, easy and user-friendly	11/27/2017 8:41 AM
9	Useful	11/24/2017 2:20 PM
10	I could produce a logframe related to one draft action appearing in my portfolio (through ongoing actions were not mine indeeed) and which is under my responsibility out of the AAP 2017.	11/24/2017 11:32 AM
11	I could but it took a long time as first I had to define a result and only then could I proceed to setting an indicator. I had to repeat this for output, outcome and impact levels which was fully logicall and this I managed to do quite easily. However, while I do see the value in having to describe the result , I do not see the value of having to describe the corresponding indicator when the indicator may already exist in the drop down menu of indicators for FPI manged instruments. I spent more time having to describe results and indicators than I would think necessary. FPI-managed inidcators may be usefully broken down into impact, outcome and outputs indicators in order to faciliate encoding/creation of logframes	11/17/2017 4:24 PM
12	WINDOW of the logframe IS DISPLAYED AT THE BOTTOM OF THE PAGE _	11/17/2017 3:36 PM
13	it was created	11/17/2017 3:06 PM
14	c'est assez convivial	11/17/2017 1:16 PM
15	Probably because I am not intervention's manager I cannot see any action button	11/17/2017 12:11 PM

16	We had some problems with encoding and saving data. Detailed information on these issues is provided in a Word document (with screen-shots) which will be separatelly sent.	11/17/2017 11:42 AM
17	Information should be available in the tool for each item to be filled in correctly Are there enough coherence control foreseen in the instrument? How to ensure that the same type of project will have the same type of logframe for the results to be comparable at a wider scale?	11/17/2017 10:55 AM
18	very relevant function, but I have comments (see e-mail)	11/17/2017 10:04 AM
19	user friendly	11/17/2017 5:25 AM
20	I would find it a lot easier if the logframe entry form was in the form of a table. It would be easier to visualise. The DAC codes need to be alphabetical. the drop down menu was not stable and it was difficult to go up and down without bit collapsing.	11/16/2017 5:00 PM
21	no tab present	11/16/2017 4:04 PM
22	I didn't try as I'm not the responsible project manager of any of the projects currently in OPSYS.	11/16/2017 3:23 PM
23	It was a fictious one, created under BiH. It was not clear the purpose of the scroll-down list of DAC codes and I could not understand what level or status if the list of scroll-down indicators. I did not understand what I had to put in the numerical field and why the only option was always a percentage. I would have expected to be able to upload qualitative or quantitative indicators and to be able to encode either figures or percentages (in a coherent manner for a particular indicator)	11/16/2017 11:08 AM
24	also didn't try	11/16/2017 10:53 AM
25	I tried to encode different level indicators of a Logframe and observed that the system did not permit me to link output indicators to outcomes. (maybe there is a way but I could not find it) It permits to encode outputs under results….. (in the hard copy logframe I used during testing, each output has specific result (not one of the expected results of the project) but they were grouped under outcomes) The system assumes that all logframes are designed ideally and with same terminology. Some logrames are very long, contain duplications (ex; same target is measured at outcome and output levels) The encoder must have LF / OPSYS training. Very long logframes may result in unmanageable or unsustainable tools in OPSYS. Otherwise, the system can generate nice and visual reports assuming that logframes are encoded and managed perfectly.	11/16/2017 9:48 AM
26	I would make a smaller window for that becase there is not much text for the full screen	11/15/2017 1:26 PM
27	see above 16	11/15/2017 10:00 AM
28	At my first attempts, I could create a logframe, but somehow on my first trial, I could not see it immediately, when I tried to save it, it was telling me that savind was not possible. It is only the day after, when I reconnected that I realised the GO/SO/Results had been saved nonetheless. I tried a second time and this time it worked immediately and I could save and see immediately the logframe.	11/14/2017 7:06 AM
29	Create logframe button was only available at the decision level	11/8/2017 10:23 AM

Q19 Could you access a logframe?

Answered: 63   Skipped: 9

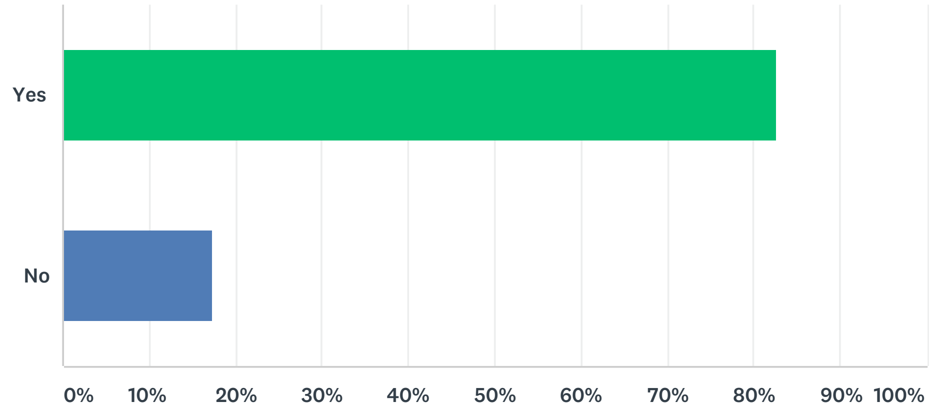


ANSWER CHOICES	RESPONSES	
Yes	69.84%	44
No	30.16%	19
TOTAL		63

#	PLEASE PROVIDE A FEEDBACK ON THIS FUNCTION	DATE
1	Impossible de trouver une des subventions gérées par OM et donc pas d'accès à son cadre logique	12/4/2017 5:55 PM
2	Not as DEVCO A4, but I tried as DEL Burkina and I edited one	12/1/2017 3:31 PM
3	excellent	12/1/2017 1:58 PM
4	When I clicked on the different projects, I just received a blank page.	11/30/2017 11:42 AM
5	Useful	11/24/2017 2:20 PM
6	As mentioned above, as I am not the task manager for the only ongoing action appearing in my portfolio, I could not access its logframe (if any), as indicated in the explanation guide provided. By the way, this action is not very explicit, and the timeline appearing in the workplace is actually incorrect (there was no benchmark / value, no target, final date for the target was not at the right place etc.) though it is the part that is said being finalised.	11/24/2017 11:32 AM
7	Invalid message	11/24/2017 11:17 AM
8	For some reason, I could not access the logframe after its creation with at least one indicator and results per level - output, outcome, impact. I could not save the logframe and by default, could not access it later on.	11/17/2017 4:24 PM
9	We had some problems with consulting data already encoded. Detailed information on these issues is provided in a Word document (with screen-shots) which will be separately sent.	11/17/2017 11:42 AM
10	I have created one but it disapeared (not sure I saved it though)	11/17/2017 10:04 AM
11	Would be more user friendly if presented in the traditional logframe table format that we are used to.	11/16/2017 5:00 PM
12	no tab present	11/16/2017 4:04 PM
13	See above.	11/16/2017 3:23 PM
14	I managed to see mine, but after moving to another contract I could not remember where I had produced the first logframe	11/16/2017 11:08 AM
15	also didn't try	11/16/2017 10:53 AM
16	see above 16	11/15/2017 10:00 AM
17	My project's logframe have not yet been uploaded but I could access and modify the logframe I created.	11/14/2017 7:06 AM

Q20 Could you add a result?

Answered: 63 Skipped: 9



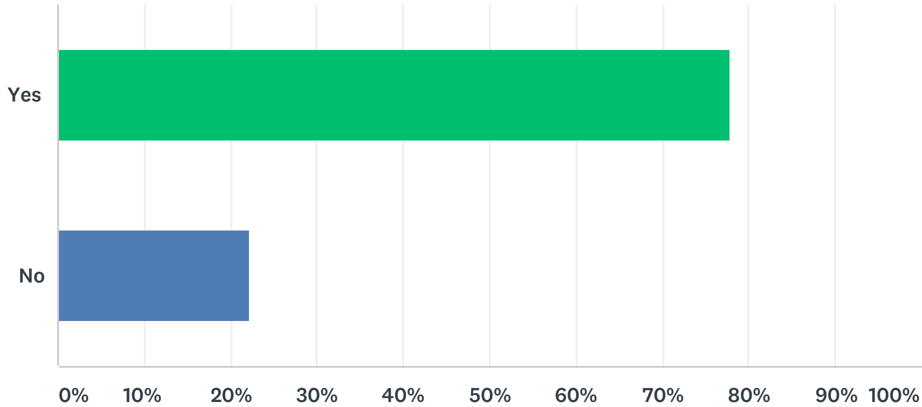
ANSWER CHOICES	RESPONSES	
Yes	82.54%	52
No	17.46%	11
TOTAL		63

#	PLEASE PROVIDE A FEEDBACK ON THIS FUNCTION	DATE
1	Was good - I would just make distinction between denomination of the result (which needs to be short so that a matrix can be summarized within one page and also because it would facilitate any automatic check with pre-defined/recommended list) and the definition of the indicator itself which has to be exact indeed	12/1/2017 3:31 PM
2	When I clicked on the different projects, I just received a blank page.	11/30/2017 11:42 AM
3	When creating a result's value the month and year of the calendar are not active unless you double-click on each fields, a simple click should be sufficient. When adding a result, the source of verification indicated in the corresponding indicator could be automatically filled in as default (none indicated in the default source of verification column). The switch function to the indicator's values and target's values timeline chart is not functionning.	11/29/2017 4:47 PM
4	did not test it yet	11/29/2017 11:59 AM
5	It seems not very user friendly, but this was the first time so it might be due by the unfamiliarity of the new system.	11/24/2017 2:26 PM
6	Useful	11/24/2017 2:20 PM
7	I could add a result to the logframe I ahe created at specific objective and result levels. A remark concerning the save button however. It appears in a band at the bottom of the screen and is therefore not very visible. It would be better to have the button appearing in the middle of the scre in an clearly opened window.	11/24/2017 11:32 AM
8	I could but it took more time than i imagined and I did not understand some of the content of the obligatory boxes that had to be filled in e.g the difference between cumulative and net value and where to use one or the other. The utility of having this input is not clear.	11/17/2017 4:24 PM
9	no check on what was encoded - no possibility to use the search	11/17/2017 3:36 PM
10	Not clear the difference between the results' title and the description	11/17/2017 10:26 AM
11	There should be clickable explanations on what is a results, how it should be worded, etc. with examples.	11/17/2017 10:04 AM
12	It is somewhat a slow process. It would be nicer to be able to do this in a table form. After a while you get lost and forget the relationship between indicator, result and outcome etc.	11/16/2017 5:00 PM
13	no tab present	11/16/2017 4:04 PM
14	See above.	11/16/2017 3:23 PM

15	I think that I did that when I started creating the logframe but I was not sure what I was doing	11/16/2017 11:08 AM
16	also didn't try	11/16/2017 10:53 AM
17	some hints on result levels and what is expected to be in each field would be useful when I came back to the result again and pressed cancel not to save changes, the result has disappeared 'invalid result' message remained after the indicator was added, then disappered when re-entered	11/15/2017 1:26 PM
18	see above 16	11/15/2017 10:00 AM
19	No issue	11/14/2017 7:06 AM

Q21 Could you add an indicator to a result?

Answered: 63 Skipped: 9



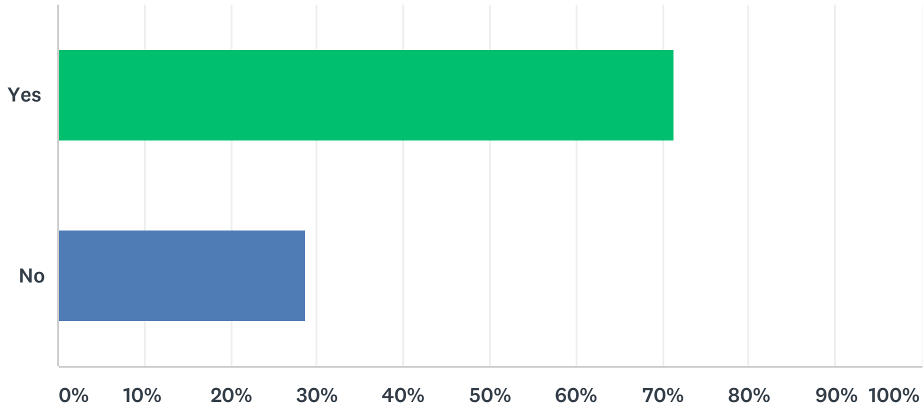
ANSWER CHOICES	RESPONSES	
Yes	77.78%	49
No	22.22%	14
TOTAL		63

#	PLEASE PROVIDE A FEEDBACK ON THIS FUNCTION	DATE
1	Was good	12/1/2017 3:31 PM
2	When I clicked on the different projects, I just received a blank page.	11/30/2017 11:42 AM
3	It was not very well sturcutred visually, could be improved	11/30/2017 7:40 AM
4	Once a indicator is created we cannot modify the title and add a matching indicator, it is necessary to delete it and create it again. A modify function would be necessary. When the indicator name is long (2 lines and more) the box with the acces indicator's page is pushed on the right, out of the global page frame. In the available Indicator's values data window, there is no value type indicated for the results.	11/29/2017 4:47 PM
5	idem	11/29/2017 11:59 AM
6	We want to include SDG indicator relative to Gender Equality and Women's Empowerment, in the drop down menu that helps to decide whether the indicators of the logframe "match" or "don't match" with the EURF… we suggest subsequently (since EURF already has aligned in principle with the SDG indicators) to expand the list of the SDG indicators that refer to GEWE. Tell us how and when you need our input.	11/28/2017 5:28 PM
7	Useful, however it should be thought whether all the indicators need to be fixed to a concrete day. May be mm/yy is more accurate measure.	11/24/2017 2:20 PM
8	However, I could not test the function related to the already existing indicator as none were appearing. Furthermore, the logframe appearance / visibility lacks in clarity and the scrolldown is rather slow. It is difficult to see the difference between the different levels of the logframe, outcomes and outputs being differentiated by a different logo only. Maybe a colour code would be more appropriate. Furthermore, on several occasions I could not validate the logframe due to error messages. However, the faulty level in the logframe is not really immediately visible as it is only indiocated through a very discrete orange coloured strip. Furthermore, the cause of the error was difficult to find out as it just indicated me that there was an error with the indicator (target, value ?) without any other specific indication. In general, the encoding of these logframe may be time consuming and difficult to understand for many of our colleagues. Furthermore, I noted that once encoded, "actual value", though indicated, still shows N/A in the logframe. While values were encoded.	11/24/2017 11:32 AM

9	I could but it took more time than I imagined. The gender disaggregation does not provide for 4 boxes to cover men, women, girls and boys but only 2 for men/boys and women/girls, respectively. This does not meet FPI expectations as it will not help us to realise our reporting obligations under GAP II where EP and Council expect a sex disaggregation of results in relation to these 4 separate groups. Providing only 2 boxes here will help us only 50% of the way !	11/17/2017 4:24 PM
10	dac sector was blocking too many windows I removed the dac sector and then I have a very long list with specific indicators.. very long text .. they are not presented in a logic way.. suggestion, present them from the most simple ones to the most specific ones	11/17/2017 3:36 PM
11	We had some problems with saving data. Detailed information on these issues is provided in a Word document (with screen-shots) which will be separatelly sent.	11/17/2017 11:42 AM
12	In baseline/target when disaggregation between sexes, the fields "Total/Men/Women are not aligned with the boxes	11/17/2017 10:55 AM
13	Yes, but no indicators proposed, no matter what DAC sector I proposed. I created then one indicator and then all matching indicators proposed did not correspond to the level. I was working at impact level (global objective) and the system proposed indicators at output (even activity) level.	11/17/2017 10:26 AM
14	There should be clickable explanations on what is an indicator, how it should be worded, etc. with examples.	11/17/2017 10:04 AM
15	no tab present	11/16/2017 4:04 PM
16	See above.	11/16/2017 3:23 PM
17	didn't try	11/16/2017 10:53 AM
18	search very difficult, need more indicators fed in the system, search very difficult ideally, standard indicators should be already in the system to choose from. OMs should not create each indicator manually establishing a hundred of similar indicators, this would be time consuming, ineffective and will kep the existing system of poor indicators it takes time to encode matching indicators function doesn't work	11/15/2017 1:26 PM
19	see above 16	11/15/2017 10:00 AM
20	As the FPI standard indicators have not been uploaded, I could not test the matching functionality. But I could enter a new indicator and everything seemed OK	11/14/2017 7:06 AM

Q22 Could you add a value to an indicator?

Answered: 63 Skipped: 9



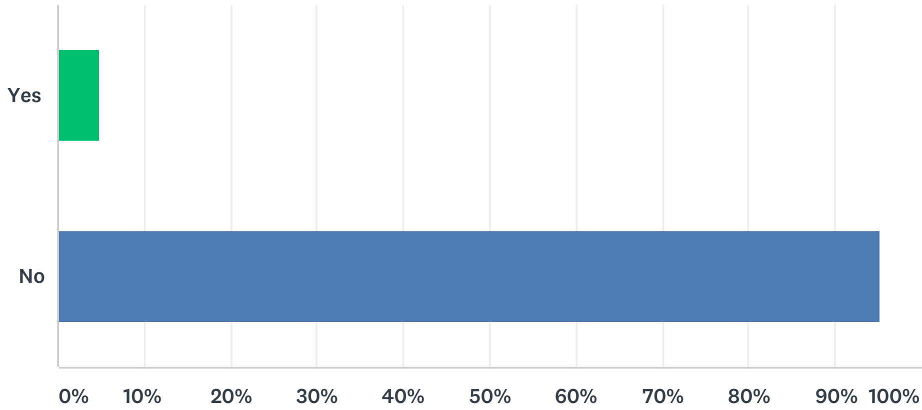
ANSWER CHOICES	RESPONSES	
Yes	71.43%	45
No	28.57%	18
TOTAL		63

#	PLEASE PROVIDE A FEEDBACK ON THIS FUNCTION	DATE
1	was good	12/1/2017 3:31 PM
2	When I clicked on the different projects, I just received a blank page.	11/30/2017 11:42 AM
3	Intermediary targets are not shown in the indicator's timeline.	11/29/2017 4:47 PM
4	idem	11/29/2017 11:59 AM
5	It seems not very user friendly, quite complicated, but this was the first time so it might be due by the unfamiliarity of the new system.	11/24/2017 2:26 PM
6	Useful	11/24/2017 2:20 PM
7	Values were encoded. However, they were not appearing in the logframe (indicated as N/A), though the logframe had been approved. Furthermore, in the progress graph or in the timeline, these values did not appear. The progress re. disaggregation by sex also does not appear in the progress graph, hence one may wonder why these values have to be entered into the intermediary report.	11/24/2017 11:32 AM
8	This proved to be the most difficult part of the test to navigate. From the instructions - point 21 in particular - and from the screen, I could not understand the difference between the value and the matching value or the reason why it was obligatory to have both filled in. I did not manage to visualise the chart alongside the timeline.	11/17/2017 4:24 PM
9	blocking	11/17/2017 3:36 PM
10	Yes, but no indicators	11/17/2017 10:26 AM
11	sub menues, values to be added, are not clear. Unclear where base value should be entered (it took me a few minutes to find out)	11/17/2017 10:04 AM
12	It would be easier to add in a table and update each line.	11/16/2017 5:00 PM
13	no tab present	11/16/2017 4:04 PM
14	See above	11/16/2017 3:23 PM
15	I think it should be possible to encode also qualitative indicators and to encode quantitative indicators not only as percentages but also as figures.	11/16/2017 11:08 AM
16	didn't try	11/16/2017 10:53 AM

17	quantitative works ok qualitative: it would be good to have the values under the dates in the chart immediately for simple indicators (baseline+final). Indicator chart doesn't work for qualitative indicators although it can show done/not done simple chart	11/15/2017 1:26 PM
18	see above 16	11/15/2017 10:00 AM
19	Somehow I could not save the indicators I created. It kept telling me that the indicator was saved but then I was not seing it in the logframe. So I was unable to perform that part of the scenario and enter a value on a existing indicator	11/14/2017 7:06 AM

Q23 Did you manage to test OPSYS via your mobile/tablet (under Apple or Androïd)?

Answered: 63   Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	4.76%	3
No	95.24%	60
TOTAL		63

#	PLEASE PROVIDE A FEEDBACK ON THIS FUNCTION	DATE
1	L'accès a été facile et offre la même perspective que le PC .	12/4/2017 5:55 PM
2	didn't try	12/1/2017 3:31 PM
3	i do not have a corporate device	11/30/2017 6:16 PM
4	Did not attempt to. Only from home computer	11/30/2017 1:40 PM
5	According to the proposed benefits, from these services, If OPSYS is giving access through mobiles and tablet, due to the additional risks and multiplicity of access, the security will have to be increased.	11/29/2017 11:59 AM
6	we have not tried.	11/28/2017 5:28 PM
7	did not try.	11/27/2017 12:11 PM
8	didnot try	11/27/2017 8:41 AM
9	Didn't try	11/24/2017 11:17 AM
10	I did not try.	11/17/2017 4:24 PM
11	I have not tried	11/17/2017 3:36 PM
12	Did not test this.	11/17/2017 11:42 AM
13	I did not try	11/17/2017 10:55 AM
14	I did not try	11/17/2017 10:26 AM
15	Do not have a tablet	11/16/2017 8:51 PM
16	Did not try. You need to be a sad person to do this at home!	11/16/2017 5:00 PM
17	Didn't try.	11/16/2017 3:23 PM
18	I did not try	11/16/2017 11:08 AM
19	didn't try	11/16/2017 10:53 AM
20	did not try	11/15/2017 1:26 PM
21	not tried	11/15/2017 3:29 AM

22	No comment. I try to avoid using my personal device to access work related software thus I am unlikely to use this functionality unless it gives me easy access to reports during missions.	11/14/2017 7:06 AM
23	I did not try - no link is provided to access this app from a mobile/tablet.	11/10/2017 4:57 PM

Q24 Any other comment/feedback?

Answered: 27 Skipped: 45

#	RESPONSES	DATE
1	Le système semble convivial mais difficile d'avoir une vue d'ensemble compte tenu que certins éléments sont encore en construction.	12/4/2017 5:55 PM
2	I don't remember exactly how it was presented (and if it was compulsory) but the DAC Code for indicators is an interesting feature.	12/1/2017 3:31 PM
3	- Terminology issues (intervention, action, multi-projects, programme, project, contract, grant, action grant...) - I couldn't go into "action grant" level...meaning Action grant signed with one implementing partner and as operational/project manager that what I would be most interested in (having action grant logframe, etc...) - (maybe still under construction) - I saw button for pdf export, plus seen charts can be saved as image, but didn't see excel export button in the indicator values screen. In general, it should be possible to export whole pdf/word, or even better, excel logframe and it should be possible to export in excel all the inputed indicators values. - there should be note box also next to frequency selection field (for some action/projects frequency might not be constant/regular) - data disaggregation is not enough: the system should be customizable and allow to insert at least 5-6 disaggregation levels (e.g. georgraphical disaggregation: regions/district/provinces, age, type of services, other specific indicators related disaggregation) - indicator progress chart: for the moment two types of charts but the visual of the bar chart are at the moment a bit awful - The Opsys Track 1-user test phase 1 - guide mention CRIS search but in fact it is a normal search button (doesn't mention specific relation to CRIS) - Doesn't make much sense to me to have photo gallery has first box…it is probably the less relavant box for an operation/desk/project manager – in my opinion should be smaller icon on right down part of the screen or simply a tab somewhere that will go the photo gallery page - Even if I added disaggregated value under an indicator the dashboard didn't show the actual value (maybe under construction?) - the meaning of green, yellow/orange, red is intuitive...but what does Health Status mean?? For me systems and platform are quite intuitive but because I am used to them but most people in the EC will be definitely stuck and adverse to the system. Possibly pop-ups with explanation and or definition should come up when scrolling around the pages. (e.g. on Health status...what define the green, yellow or orange?) - main indicators screen (under my portfolio status) not very clear...what are the number referring to? e.g. 700 (300 this year)...of what? probably it refers to the indicator "unit" such as "No of food insecure people" but the visual is not really nice or clear (but maybe under construction)	12/1/2017 10:07 AM
4	There are mistakes in data displayed at the My workplace. Namely, programme/decision amounts is shown as the project allocation; or one intervention split under two because implementation was split among two contracts; Also in case of multicounty allocations, all contracts without filtering delegation in charge are displayed under that intervention – not clear how to built/update intervention logic in that case.	11/30/2017 6:16 PM
5	The user interface is very user friendly and the system is intuitive, bringing a fresh and relevant perspective on the relevant necessary/available information compared to CRIS	11/30/2017 3:02 PM
6	I found encoding of result indicators particularly cumbersome - two successive encoding windows for a single indicator, without an overall vision of the LF itself, will be a deterrent for a lot of users. In addition the link to different sets of reference indicators through long dropdown menus will not be conducive to accurate encoding and will also discourage a lot of users. And the main set of reference indicators, i.e. SDGs, is cruelly missing.	11/30/2017 1:40 PM
7	Layout can be improved for the logframe, for example we should be able to see logframe as a table and have an option to click on table parts as hyperlink	11/30/2017 7:40 AM
8	Easy access and navigation between the different well structured modules. Keep going like this!	11/29/2017 4:47 PM
9	The system is user friendly and well designed. Points for the future: 1/ What would be the aggregation level of results? In the case of multi-annual programs, following sectoral operational programs that are divided in different priority axes and measures/interventions - what would be the level of aggregation?	11/24/2017 2:20 PM
10	The logframe I have created under the draft action however disappeared despit the fact that I approved it. I could therefore no more access it or edit it. In what concerns the latter function, to edit a logframe a function button should be available and clearly specifying "Edit Logframe" instead of the term "Configuration", which lacks in clarity.	11/24/2017 11:32 AM

11	No	11/24/2017 11:17 AM
12	The exercise has been completed in satisfactory way. However, coming from a horizontal unit, I am not familiar with operational procedures.	11/20/2017 3:02 PM
13	Il est souhaitable qu'il y ait possibilité de passer facilement à BPC, ARES, PROSPECT à partir de OPSYS.	11/17/2017 1:16 PM
14	OPSYS online-information session was cancelled without giving any reason. It is hard to test the new system without having a proper introduction.	11/17/2017 11:54 AM
15	Our numerous comments are provided in a Word document (with screen-shots) which will be separatelly sent.	11/17/2017 11:42 AM
16	The available functionalities seem in general quite user-friendly. At this stage it is difficult to understand how OPSYS could be used as a planning and reporting tool at DG/Service level.	11/17/2017 10:55 AM
17	See my e-mail please sent today 17/11/2017 from Jean-Francois Moret Del Ukraine	11/17/2017 10:04 AM
18	looking forward to test more options of OPSYS	11/17/2017 5:25 AM
19	The system could give something back for all the data that we enter. It would be an enormous help and time saver if it could generate prefilled Explanatory Notes, Checklists, Routing slips, Contracts, Addenda letters etc. We spent a crazy amount of time to copy and paste data from CRIS into templates. This would reduce our bureaucratic burden and have a positive influence on people when introducing Opsys. Management get what they want at the macro level, while operational managers get a user friendly tool in return. The idea of entering a piece of data once would be very attractive.	11/16/2017 5:00 PM
20	There could be a module to allow direct communication/chat with project stakeholder(s), implementers,etc. Module "initiate a call" seems to be functional and intuitive Visibility of other modules (shortlists) less evident Once you are in the man menu "Procedure Manager Features" you cannot easily escape and go back at decision or Unit level	11/16/2017 4:04 PM
21	I think that it would be useful to have a question mark to click on explaining concept such as Results, the list of DAC codes and the rationale of the scroll-down list with pre-defined indicators.	11/16/2017 11:08 AM
22	At decision level, the following categories were mentioned: Programme, multi-project, horizontal entity. And at the contract level: horizontal component and project. I have tried to find some logic in the attribution of these categories. Horizontal entity refers to all types of support measures. Multi-project seems to refer to larger programmes for specific instruments like EIDHR. However, some of our DCI decisions are also called "multi-project", while they just have multiple contracts, like most. Furthermore a horizontal component seems for me to be something like an audit or a monitoring contract. However, large TA contracts also are categorised as such, while all grants are "projects". Apart from the fact that I do not understand the added value of this categorisation, I would like to suggest an evaluation of how these different names are attributed, as currently is seems quite confusing.	11/16/2017 10:53 AM
23	Search function did not work although I was using internet explorer.	11/16/2017 9:48 AM
24	the system should be more intuitive without reaching out to a step-by-step instruction. E.g instead of "configuration" it should say "add a logframe" to make it clear	11/15/2017 1:26 PM
25	I am looking forward to see the integration of the procurement, in particular paper less procedure. I also look forward to see the integration of financial data with OPSYS as this was a positive aspect of CRIS to be able to merge finances and project management data.	11/14/2017 7:06 AM
26	In the intervention/programme page, the following actions button did not appear: - Edit - Create/Access logframe - Generate component Moreover , "export file to PDF" should also foresee export file to Excel.	11/10/2017 4:57 PM
27	thank you for all the work on Opsys! I think it will be an excellent tool, kindly not underestimate though that program managers who are for a long time working with CRIS could not be very enthusiastic with using new tools (based on the problems experienced in the past with PROSPECT in terms of access rights...), this 'soft' aspect has to be managed as well	10/31/2017 11:12 AM