Q1 What DG/Service are you working in?

Answered: 10   Skipped: 0
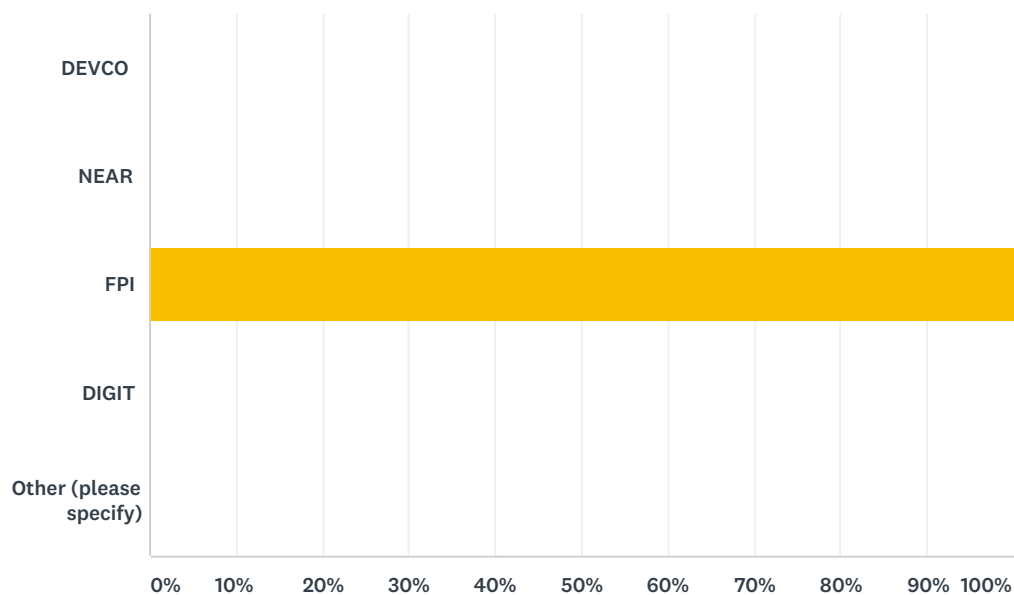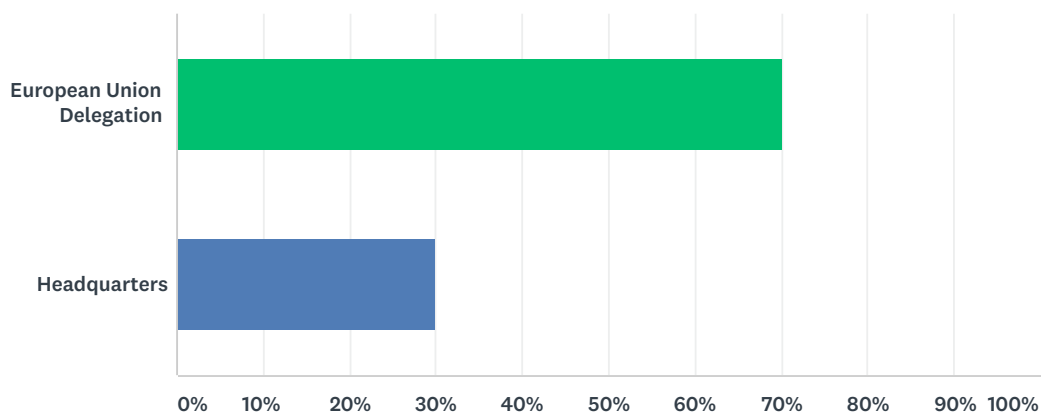
ANSWER CHOICES	RESPONSES	
DEVCO	0.00%	0
NEAR	0.00%	0
FPI	100.00%	10
DIGIT	0.00%	0
Other (please specify)	0.00%	0
TOTAL		10

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q2 Where do you work?

Answered: 10   Skipped: 0

ANSWER CHOICES	RESPONSES	
European Union Delegation	70.00%	7
Headquarters	30.00%	3
TOTAL		10

Q3 In what type of unit do you work in?

Answered: 3   Skipped: 7
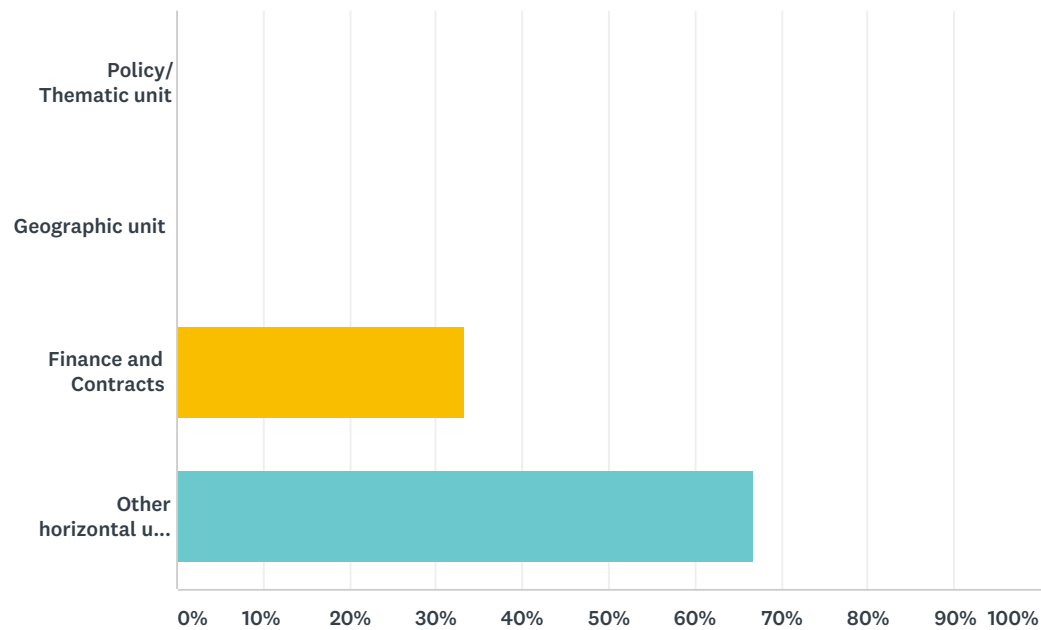
ANSWER CHOICES	RESPONSES	
Policy/ Thematic unit	0.00%	0
Geographic unit	0.00%	0
Finance and Contracts	33.33%	1
Other horizontal unit (please specify)	66.67%	2
TOTAL		3

#	OTHER HORIZONTAL UNIT (PLEASE SPECIFY)	DATE
1	Geographic and Thematic Unit	11/17/2017 2:54 PM
2	Interinstitutional relations, planning and reporting	11/17/2017 10:22 AM

# Q4 In which section of the Delegation do you work?

Answered: 7   Skipped: 3
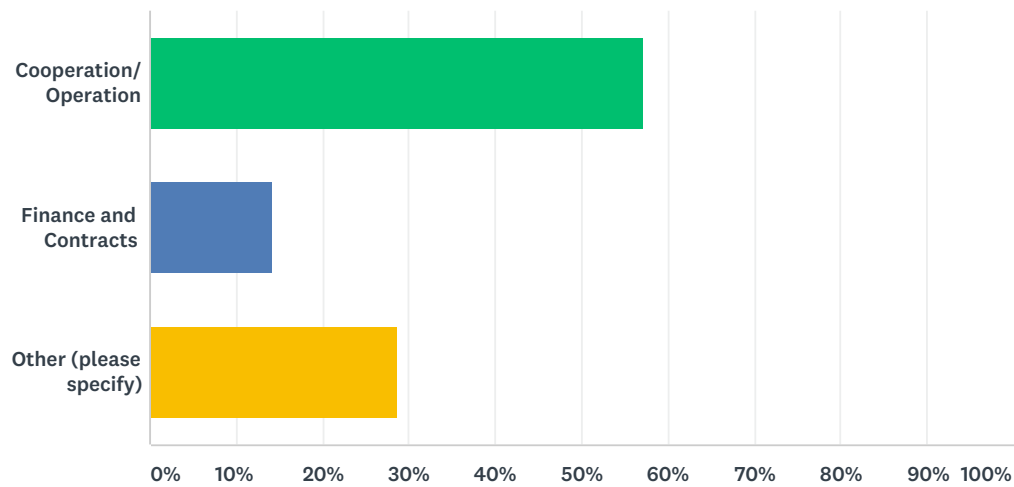
ANSWER CHOICES	RESPONSES	
Cooperation/ Operation	57.14%	4
Finance and Contracts	14.29%	1
Other (please specify)	28.57%	2
TOTAL		7

#	OTHER (PLEASE SPECIFY)	DATE
1	inter-institutional relations and planning & reporting	11/17/2017 3:15 PM
2	FPI	11/17/2017 12:05 PM

Q5 On My Workplace, is the display of aggregated data relevant at portfolio level for results and EU contribution?

Answered: 10   Skipped: 0
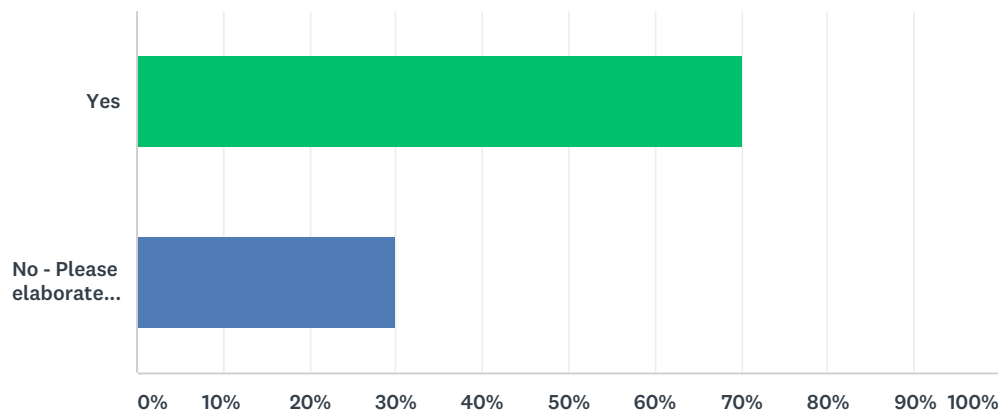
ANSWER CHOICES	RESPONSES	
Yes	70.00%	7
No - Please elaborate further and make proposals	30.00%	3
TOTAL		10

#	NO - PLEASE ELABORATE FURTHER AND MAKE PROPOSALS	DATE
1	Would rather have an overview at the portfolio for the country and the instrument Also, would be relevant to have a classification by PI objective	11/17/2017 12:11 PM
2	It looks nice to see the total value of ones portfolio but it is not really usefull. The aggregated data could still be available but put in a corner or only mentioned on top for reference but not be taking so much space on the screen. It would be more usefull to have the information as compared to the annual forecast of new contracts / payments for the given year. Exple: I have forecast EUR 5M of new contracts for 2017 thus I can track how much is in preparation and how much is already contracted and if I will meet my target. Same for payments: the aregated data is not really useful to understand where I am as compared to my forecast for the year. For results: aggregated data could give a snap shot on how well my projects are doing at any given time, but I believe as PM I would be mainly interested by the aggregated data by action rather the whole portfolio. However I have no strong feeling of having it here.	11/14/2017 4:59 AM
3	For the IcSP, the inforgraphic (which is nice) shows only the amount contracted by me. It would be good to have also the option of seeing the overall amount contracted under the instrument including by otehr project managers.	11/8/2017 10:22 AM

Q6 What would be your main use of the Results and Monitoring module?

Answered: 10   Skipped: 0
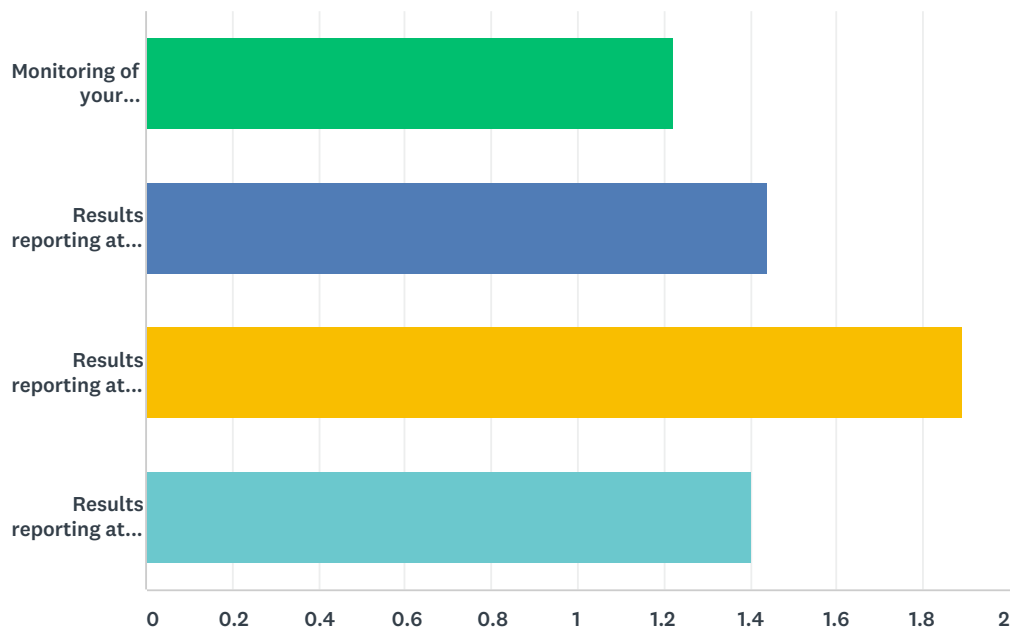
	HIGH PRIORITY	MEDIUM PRIORITY	LOW PRIORITY	TOTAL	WEIGHTED AVERAGE
Monitoring of your interventions	88.89% 8	0.00% 0	11.11% 1	9	1.22
Results reporting at country level	55.56% 5	44.44% 4	0.00% 0	9	1.44
Results reporting at sector level	11.11% 1	88.89% 8	0.00% 0	9	1.89
Results reporting at corporate level	60.00% 6	40.00% 4	0.00% 0	10	1.40

#	OTHER PRIORITIES	DATE
1		11/24/2017 2:21 PM
2	FPI instruments are not country focused but have a global reach so a high priority for us would be to view results at corporate level in line with themes and the architecture of the FPI Results Framework. EU position as a peace actor on the international scence - covering IcSP, EOM and CFSP operations EU and mutual interests advance and promoted on the international scene - covering PI The way sectors are reported upon and will appear visually on the Workplace must at all costs be fully aligned with OECD DAC sectors. No invention or creativity in terms of identifying other "sectors" should be permitted as this only contributes to confusion in terms of annual reporting for all involved services - DEVCO, NEAR, FPI and further dilutes the public message we wish to convey - EU is a positive actor in the world.	11/17/2017 3:41 PM
3	Reporting linked to external counterparts/IP	11/17/2017 12:11 PM

Q7 How do you foresee the role of Implementing Partners (IP) in Results management and monitoring? (assuming that a validation mechanism is implemented for all data encoded by IP)

Answered: 10   Skipped: 0
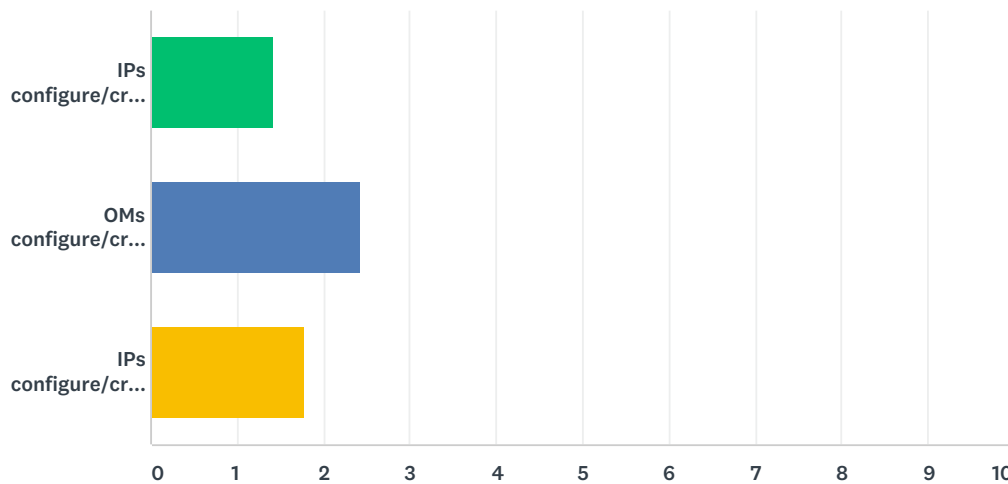
	VERY RELEVANT	RELEVANT	NOT RELEVANT	TOTAL	WEIGHTED AVERAGE
IPs configure/create the logframe and the Operational Managers (OMs) encode indicator values	57.14% 4	42.86% 3	0.00% 0	7	1.43
OMs configure/create the logframe and IPs encode indicator value	14.29% 1	28.57% 2	57.14% 4	7	2.43
IPs configure/create the logframe and encode indicator value	55.56% 5	11.11% 1	33.33% 3	9	1.78

#	OTHER (PLEASE SPECIFY)	DATE
1	The Implementing Partners shall be the owners of the intervention logics and indicators.	11/24/2017 2:21 PM
2	The possibility for management to introduce ready-made indicators could also be relevant in order to be able to compare the result of similar actions.	11/17/2017 10:35 AM
3	Any possibility to be able to convert an excel file into opsys without having to recreate the intervention logic ? At least for the 1st encoding ? It would still be possible to then feed in the missing information.	11/14/2017 4:59 AM

Q8 According to the answer provided above, who do you expect to carry out the Quality Control of the values of the logframe during implementation?

Answered: 10   Skipped: 0
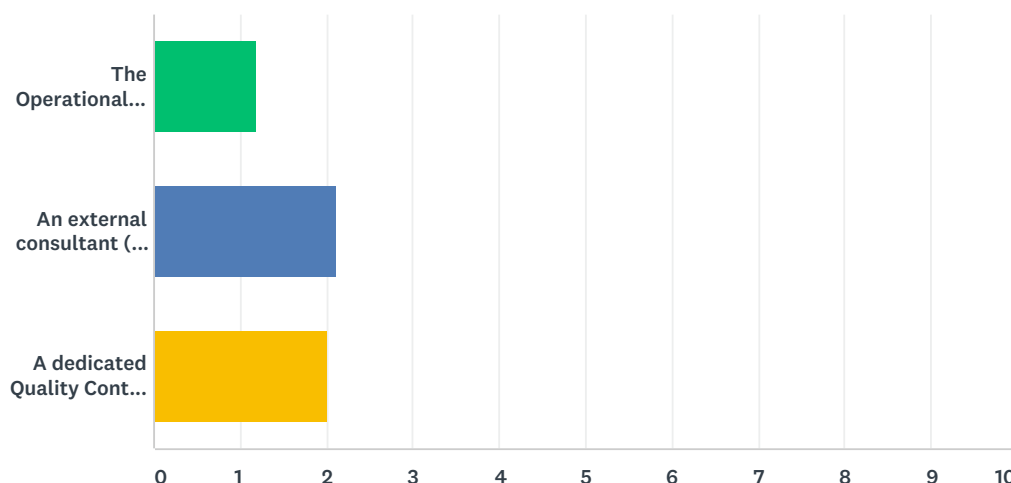
	VERY RELEVANT	RELEVANT	NOT RELEVANT	TOTAL	WEIGHTED AVERAGE
The Operational Manager	80.00% 8	20.00% 2	0.00% 0	10	1.20
An external consultant (ex. Technical Assistance)	11.11% 1	66.67% 6	22.22% 2	9	2.11
A dedicated Quality Control task force	20.00% 2	60.00% 6	20.00% 2	10	2.00

#	OTHER (PLEASE SPECIFY)	DATE
1	Under no circumstances should external consultants be given responsibilty for controlling the values of logframes during implementation as this only serves to subvert the role of the Project Manager who acts in loco parentis on behalf of the Contracting Authority. The Project Manager and he/she alone is responsible to provide due account of results for all contracts signed in order to ensure and report upon progess achieved within contractual deadlines and to be in a position to confidently explain and justify any deviations or shortcomings. In order to be able to do this, he/she has to have the final say in the control of values within the respective project/action/programme logframes .	11/17/2017 3:41 PM
2	Ex-ante guidance to OMs and control of indicators would also be relevant	11/17/2017 10:35 AM
3	I believe the first quality control can be given within the delegation by the person in charge of Operational Verification (Team leader, head of section/cooperation) as understanding the context is key to check logframe logic, assumptions, indicator values etc. Indeed an external consultant (such as those involved in ROM monitoring) should have access and make recommendations. A Quality control task force could be usefull if specific issue arise (rather a help desk) rather than a control	11/14/2017 4:59 AM

Q9 Would you foresee the possibility for Implementing Partners to deliver progress reports directly in OPSYS?

Answered: 10   Skipped: 0
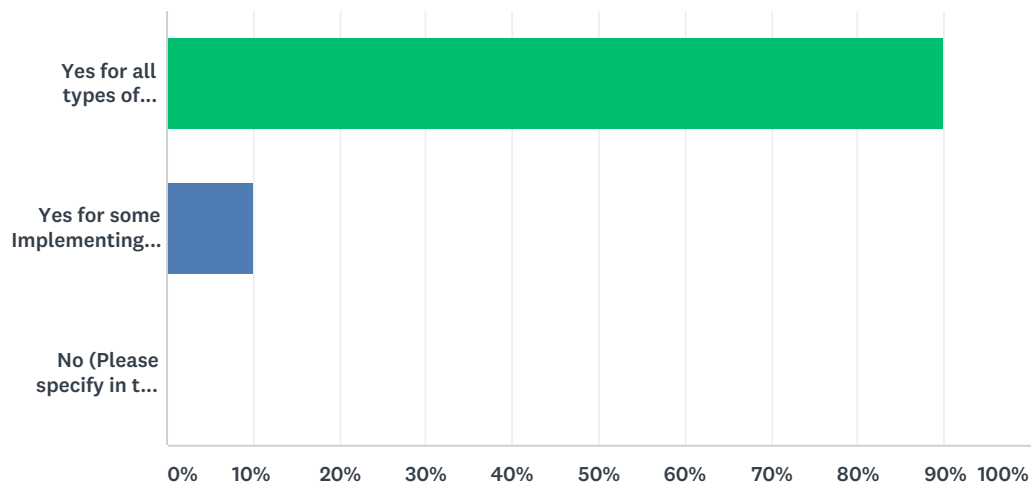
ANSWER CHOICES	RESPONSES	
Yes for all types of Implementing Partners	90.00%	9
Yes for some Implementing Partners (Please specify in the comment box)	10.00%	1
No (Please specify in the comment box)	0.00%	0
TOTAL		10

#	PLEASE SPECIFY	DATE
1	For private sector operators under service contracts and for all grant contracts under direct or indirect managment with civil society actors I would see no issue. However for some UN bodies or for other international organisations, there may be issues in terms of willingness to deliver progress reports directly into a portal controlled by the EU even though the EU may have provided up to 100% of the funds for the intervention implemented by the UN body/international organisation. The applicabilty and the limitations of FAFA and other administrative arrrangements with international organisations may need to be carefully examined in this respect.	11/17/2017 3:41 PM
2	Yes but the OM should be informed automatically	11/17/2017 10:35 AM
3	I am wondering if all implementing partners, e.g. CSOs working in remote, conflict-ridden areas would actually provide of a good enough internet connection to do so.	11/16/2017 3:17 PM
4	I think all should be given access to OPSYS to their given project. The could produce an updated logframe in OPSYS and attach the narrative progress report. If reports are uploaded in OPSYS and this is the only submission requested to the contractor, it could be usefull to link this to ARES and have ARES number for these documents.	11/14/2017 4:59 AM

Q10 In terms of data disaggregation, what type of disaggregation would you want in system (beside the disaggregation by sex)?
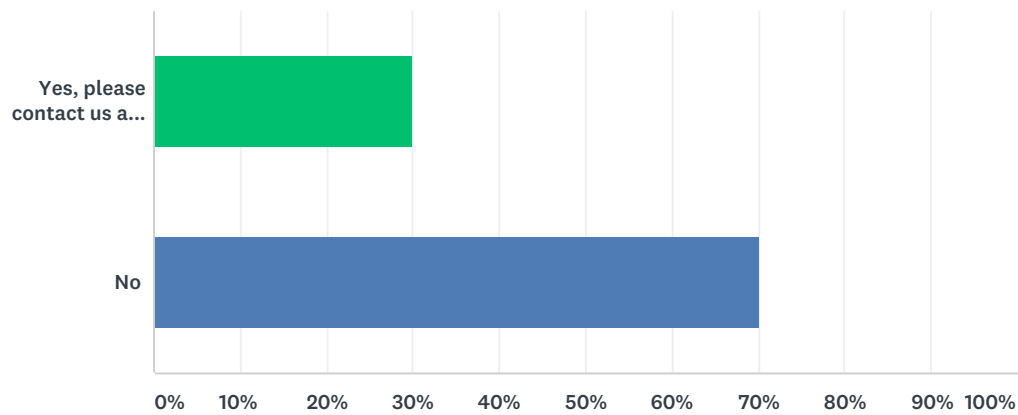
Answered: 10   Skipped: 0
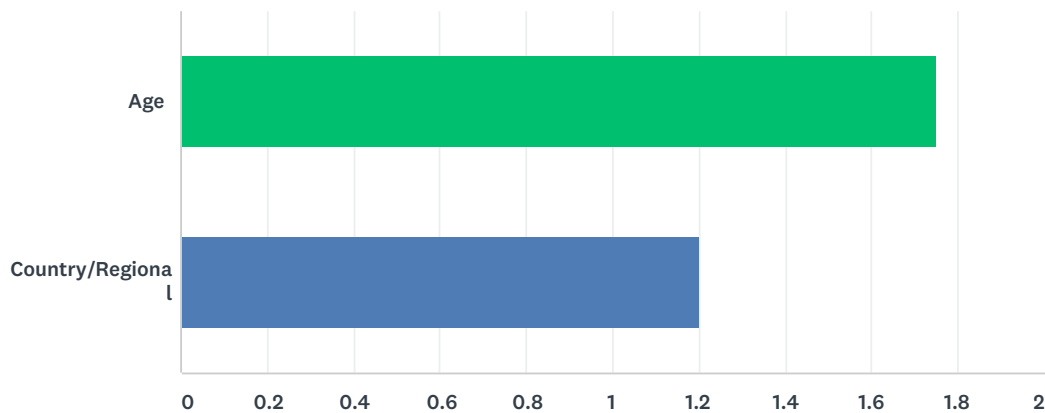
	VERY RELEVANT	RELEVANT	NOT RELEVANT	TOTAL	WEIGHTED AVERAGE
Age	37.50% 3	50.00% 4	12.50% 1	8	1.75
Country/Regional	80.00% 8	20.00% 2	0.00% 0	10	1.20

#	OTHER (PLEASE SPECIFY)	DATE
1	I'd advise the system provides with the possibility to disaggregate the data by age and country/regional. The relevance of the disaggregation will of course vary from one case to the other depending on the nature of the project.	11/17/2017 3:03 PM
2	Education	11/17/2017 12:11 PM
3	The disaggregation by age should be an option incorporated in the disaggregation by sex so as to distinguish women and girls on one hand and men and boys on the other hand	11/17/2017 10:35 AM
4	The indicators should have the possibility to disaggregate data by type: Example: SME / Large business / NGO / academics/government	11/14/2017 4:59 AM

Q11 Could you identify implementing partners (NGOs, consulting companies, UN, World Bank…) that would be willing to test OPSYS?
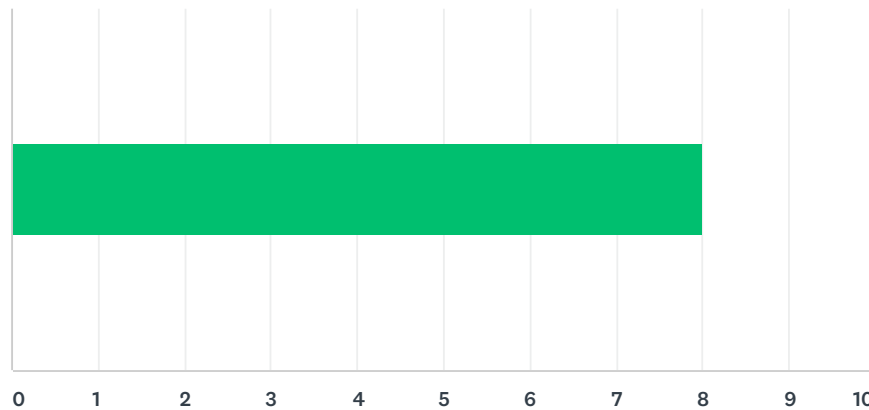
Answered: 10   Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes, please contact us at the address EuropeAid-OPSYS-USER-SUPPORT-COMMUNICATION@ec.europa.eu	30.00%	3
No	70.00%	7
TOTAL		10

Q12 How clear was the step by step scenario to be tested?

Answered: 10   Skipped: 0

ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	8	80	10
Total Respondents: 10			

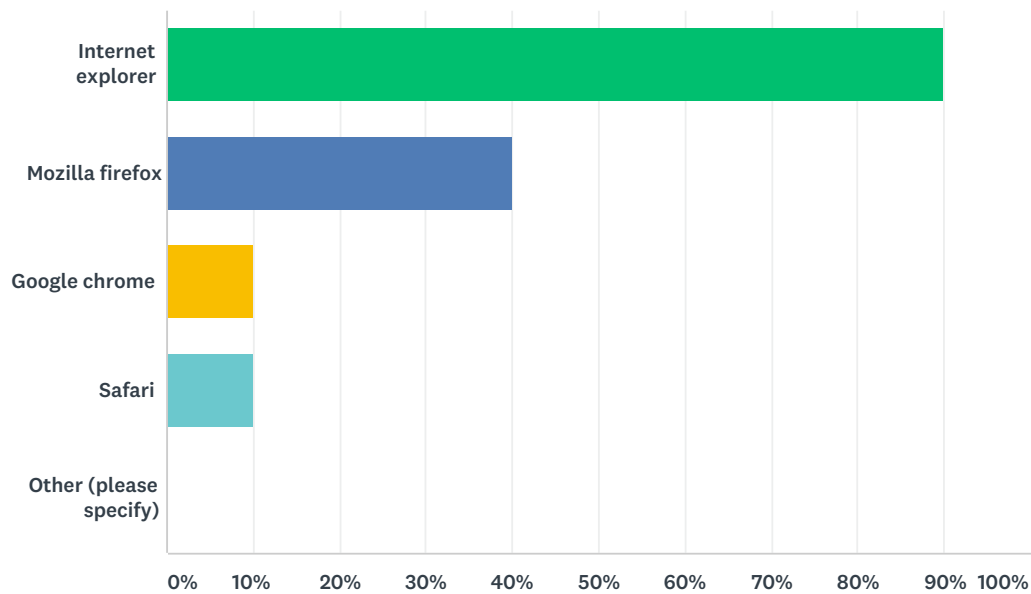| #		DATE
1	10	11/30/2017 12:47 PM
2	7	11/30/2017 11:27 AM
3	8	11/24/2017 2:22 PM
4	6	11/17/2017 3:44 PM
5	8	11/17/2017 3:06 PM
6	7	11/17/2017 12:11 PM
7	8	11/17/2017 10:36 AM
8	8	11/16/2017 3:18 PM
9	9	11/14/2017 5:01 AM
10	9	11/8/2017 10:22 AM

Q13 Please provide any additional feedback on the general support provided (webinars, scenario, guidance, user support).

Answered: 3   Skipped: 7

#	RESPONSES	DATE
1	Webinar was good but the scenario Guide for UAT phase 1 could have been formulated in a clearer way especially point 21. The Glossary of the Scenario is useful and it should be integrated into OPSYS Workplace as another icon alongside the "Help Manual"	11/17/2017 3:44 PM
2	No additional feedback. I've not followed up the Test Phase closely nor I attended the first webinar that was organised.	11/17/2017 3:06 PM
3	Webinar was very relevant to prepare the test phase. The scenario was clearly explained. I did not require additional support	11/14/2017 5:01 AM

Q14 Which browser did you use?
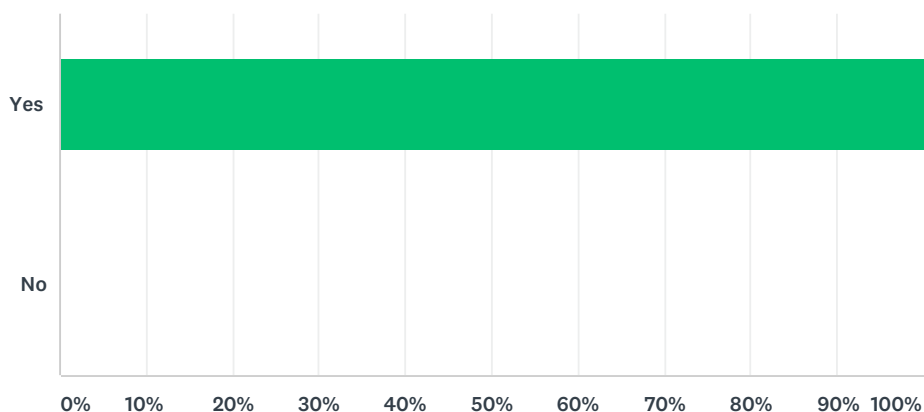
Answered: 10   Skipped: 0

ANSWER CHOICES	RESPONSES	
Internet explorer	90.00%	9
Mozilla firefox	40.00%	4
Google chrome	10.00%	1
Safari	10.00%	1
Other (please specify)	0.00%	0
Total Respondents: 10		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

14 / 24

Q15 Could you switch language in My Workplace?

Answered: 10   Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	100.00%	10
No	0.00%	0
TOTAL		10

#	PLEASE PROVIDE A FEEDBACK ON THIS FUNCTION	DATE
1	easy to find and use	11/30/2017 3:02 PM
2	The finction works correctly	11/24/2017 2:26 PM
3	No issues encountered	11/17/2017 4:24 PM
4	Would add Spanish	11/17/2017 12:12 PM

Q16 Could you perform a CRIS search?
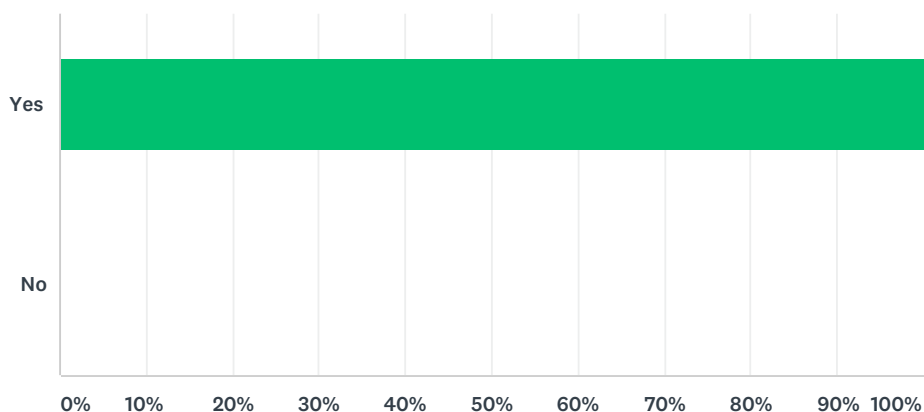
Answered: 10   Skipped: 0
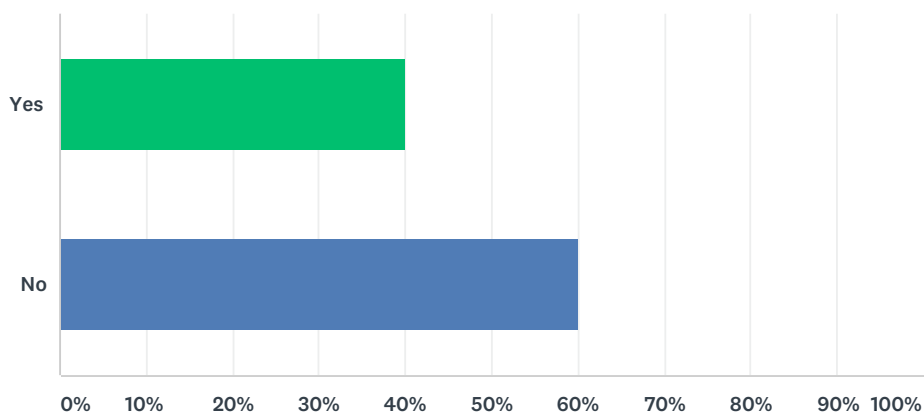
ANSWER CHOICES	RESPONSES	
Yes	40.00%	4
No	60.00%	6
TOTAL		10

#	PLEASE PROVIDE FEEDBACK ON THIS FUNCTION	DATE
1	I could but I found that more words - and not just letters - were needed to be input to identify/find what I was looking for and that often more than 5000 items appeared all at once - which is not really user friendly A second issue was to understand the relationship between the Filter function on the left hand side and the Search bar. The utility of all the sub-divisions within the Filter Function is not immediately clear.	11/17/2017 4:24 PM
2	Yes, but it took some time to understand how the "Search" field functions and the filters could be more visible Also there was no button to go back directly from "Search" to "Home"	11/17/2017 10:55 AM
3	I could do a search, but when I tried to filter only the documents from last year, it didn't work. Even though documents from last year where there.	11/16/2017 3:23 PM
4	Error 404--Not Found From RFC 2068 Hypertext Transfer Protocol -- HTTP/1.1: 10.4.5 404 Not Found	11/14/2017 7:06 AM
5	Display page unavailable	11/8/2017 10:23 AM

Q17 Could you access directly one intervention from My Workplace?
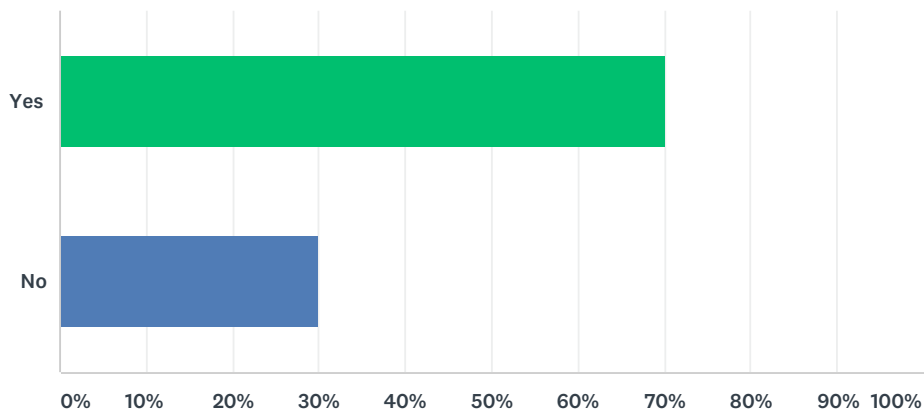
Answered: 10   Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	100.00%	10
No	0.00%	0
TOTAL		10

#	PLEASE PROVIDE A FEEDBACK ON THIS FUNCTION	DATE
1	I could but the intervention I wanted to test - ENTRI II under AAP 2016 of IcSP - appeared with the same budget as the overall AAP 2016 which was EUR 27 million. This was confusing and it took some minutes to understand the link between the AAP 2016 (Decision level 1) and the operational entity which was ENTRI II.	11/17/2017 4:24 PM

Q18 Could you create a logframe?
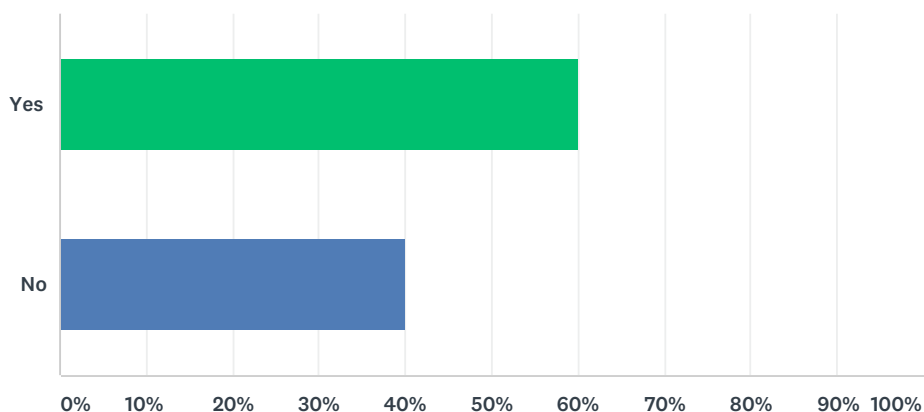
Answered: 10   Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	70.00%	7
No	30.00%	3
TOTAL		10

#	PLEASE PROVIDE A FEEDBACK ON THIS FUNCTION	DATE
1	When I clicked on the different projects, I just received a blank page.	11/30/2017 11:42 AM
2	I could but it took a long time as first I had to define a result and only then could I proceed to setting an indicator. I had to repeat this for output, outcome and impact levels which was fully logicall and this I managed to do quite easily. However, while I do see the value in having to describe the result , I do not see the value of having to describe the corresponding indicator when the indicator may already exist in the drop down menu of indicators for FPI manged instruments. I spent more time having to describe results and indicators than I would think necessary. FPI-managed inidcators may be usefully broken down into impact, outcome and outputs indicators in order to faciliate encoding/creation of logframes	11/17/2017 4:24 PM
3	Information should be available in the tool for each item to be filled in correctly Are there enough coherence control foreseen in the instrument? How to ensure that the same type of project will have the same type of logframe for the results to be comparable at a wider scale?	11/17/2017 10:55 AM
4	I didn't try as I'm not the responsible project manager of any of the projects currently in OPSYS.	11/16/2017 3:23 PM
5	At my first attempts, I could create a logframe, but somehow on my first trial, I could not see it immediately, when I tried to save it, it was telling me that savind was not possible. It is only the day after, when I reconnected that I realised the GO/SO/Results had been saved nonetheless. I tried a second time and this time it worked immediately and I could save and see immediately the logframe.	11/14/2017 7:06 AM
6	Create logframe button was only available at the decision level	11/8/2017 10:23 AM

# Q19 Could you access a logframe?

Answered: 10   Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	60.00%	6
No	40.00%	4
TOTAL		10

#	PLEASE PROVIDE A FEEDBACK ON THIS FUNCTION	DATE
1	When I clicked on the different projects, I just received a blank page.	11/30/2017 11:42 AM
2	For some reason, I could not access the logframe after its creation with at least one indicator and results per level - output, outcome, impact. I could not save the logframe and by default, could not access it later on.	11/17/2017 4:24 PM
3	See above.	11/16/2017 3:23 PM
4	My project's logframe have not yet been uploaded but I could access and modify the logframe I created.	11/14/2017 7:06 AM

Q20 Could you add a result?
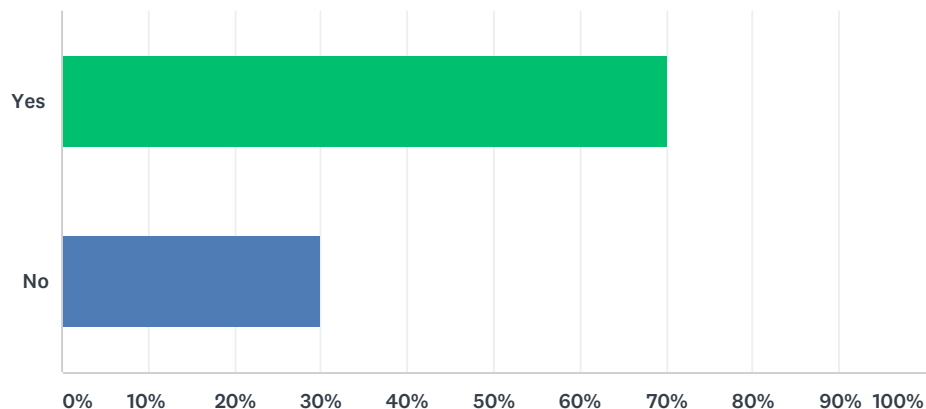
Answered: 10   Skipped: 0
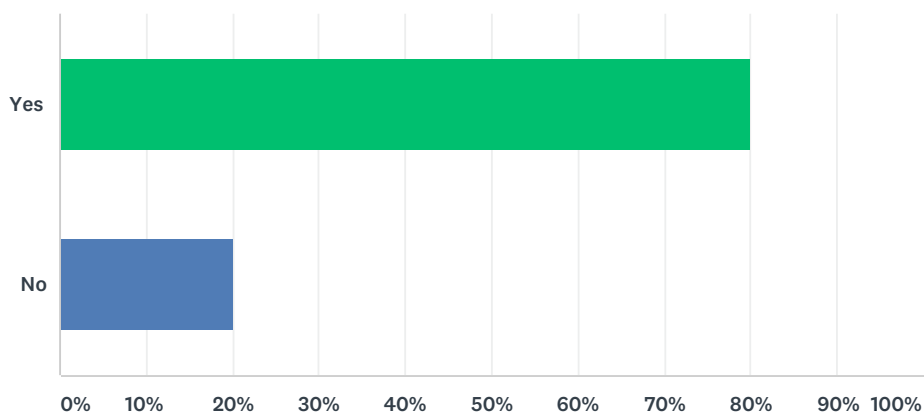
ANSWER CHOICES	RESPONSES	
Yes	80.00%	8
No	20.00%	2
TOTAL		10

#	PLEASE PROVIDE A FEEDBACK ON THIS FUNCTION	DATE
1	When I clicked on the different projects, I just received a blank page.	11/30/2017 11:42 AM
2	It seems not very user friendly, but this was the first time so it might be due by the unfamiliarity of the new system.	11/24/2017 2:26 PM
3	I could but it took more time than i imagined and I did not understand some of the content of the obligatory boxes that had to be filled in e.g the difference between cumulative and net value and where to use one or the other. The utility of having this input is not clear.	11/17/2017 4:24 PM
4	See above.	11/16/2017 3:23 PM
5	No issue	11/14/2017 7:06 AM

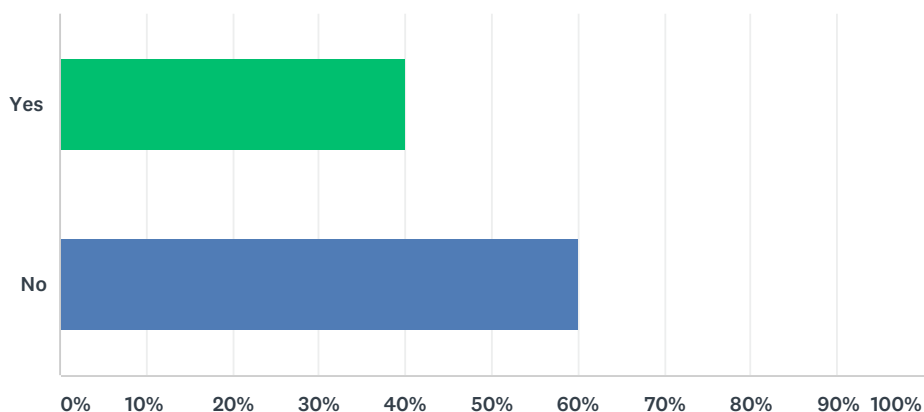# Q21 Could you add an indicator to a result?

Answered: 10   Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	70.00%	7
No	30.00%	3
TOTAL		10

#	PLEASE PROVIDE A FEEDBACK ON THIS FUNCTION	DATE
1	When I clicked on the different projects, I just received a blank page.	11/30/2017 11:42 AM
2	I could but it took more time than I imagined. The gender disaggregation does not provide for 4 boxes to cover men, women, girls and boys but only 2 for men/boys and women/girls, respectively. This does not meet FPI expectations as it will not help us to realise our reporting obligations under GAP II where EP and Council expect a sex disaggregation of results in relation to these 4 separate groups. Providing only 2 boxes here will help us only 50% of the way !	11/17/2017 4:24 PM
3	In baseline/target when disaggregation between sexes, the fields "Total/Men/Women are not aligned with the boxes	11/17/2017 10:55 AM
4	See above.	11/16/2017 3:23 PM
5	As the FPI standard indicators have not been uploaded, I could not test the matching functionality. But I could enter a new indicator and everything seemed OK	11/14/2017 7:06 AM

# Q22 Could you add a value to an indicator?

Answered: 10 Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	40.00%	4
No	60.00%	6
TOTAL		10

#	PLEASE PROVIDE A FEEDBACK ON THIS FUNCTION	DATE
1	When I clicked on the different projects, I just received a blank page.	11/30/2017 11:42 AM
2	It seems not very user friendly, quite complicated, but this was the first time so it might be due by the unfamiliarity of the new system.	11/24/2017 2:26 PM
3	This proved to be the most difficult part of the test to navigate. From the instructions - point 21 in particular - and from the screen, I could not understand the difference between the value and the matching value or the reason why it was obligatory to have both filled in. I did not manage to visualise the chart alongside the timeline.	11/17/2017 4:24 PM
4	See above	11/16/2017 3:23 PM
5	Somehow I could not save the indicators I created. It kept telling me that the indicator was saved but then I was not seing it in the logframe. So I was unable to perform that part of the scenario and enter a value on a existing indicator	11/14/2017 7:06 AM

Q23 Did you manage to test OPSYS via your mobile/tablet (under Apple or Androïd)?

Answered: 10   Skipped: 0
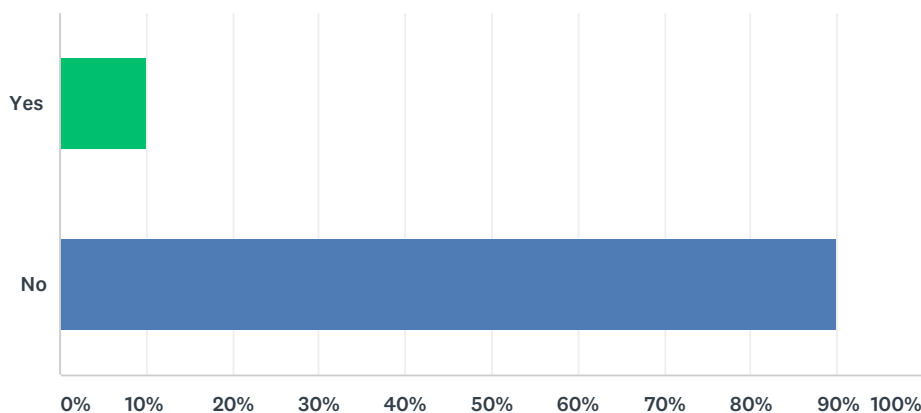
ANSWER CHOICES	RESPONSES	
Yes	10.00%	1
No	90.00%	9
TOTAL		10

#	PLEASE PROVIDE A FEEDBACK ON THIS FUNCTION	DATE
1	I did not try.	11/17/2017 4:24 PM
2	I did not try	11/17/2017 10:55 AM
3	Didn't try.	11/16/2017 3:23 PM
4	No comment. I try to avoid using my personal device to access work related software thus I am unlikely to use this functionality unless it gives me easy access to reports during missions.	11/14/2017 7:06 AM

Q24 Any other comment/feedback?

Answered: 3   Skipped: 7

#	RESPONSES	DATE
1	The user interface is very user friendly and the system is intuitive, bringing a fresh and relevant perspective on the relevant necessary/available information compared to CRIS	11/30/2017 3:02 PM
2	The available functionalities seem in general quite user-friendly. At this stage it is difficult to understand how OPSYS could be used as a planning and reporting tool at DG/Service level.	11/17/2017 10:55 AM
3	I am looking forward to see the integration of the procurement, in particular paper less procedure. I also look forward to see the integration of financial data with OPSYS as this was a positive aspect of CRIS to be able to merge finances and project management data.	11/14/2017 7:06 AM