



## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Welcome to OPSYS User Testing 2 - Track 1 Results and Monitoring

The User Test phase 2 will run from today **23/02/2018 to 12/03/2018**. You can carry out the test in any moment during this period: it can be done in a few hours or extended over a few days (that is, you can decide to do all the steps in one day or a bit every day according to your availability). The system gives you the flexibility to save and exit at any moment.

The test is to be conducted in pair between the EC staff (OM – Operational Manager) and the implementing partners (IP): some of the actions to be tested are linked to one another (i.e. you cannot perform an action unless your counterpart has done theirs), while some others can be carried out at any moment. These actions are organised in "test cases" as presented below.

**Please note that the first step needs to be performed by EC staff: IP cannot start their testing unless given access by the EC staff (Test Case 1, see below).**

**Note:** for this testing, we refer to "Lead IP", who is the one in charge of communication with the European Commission. In the future, the Lead IP will provide access to the other IPs who are part of the project, who will then be able to access the system as well.

Test cases:

<i>Operational Manager</i>	<i>Expected duration</i>	<i>(Lead) Implementing Partner</i>
<b>1. Access OPSYS and provide access to the Lead IP</b>	10 min	
	10 min	<b>2. Access OPSYS (Results Portal)</b>
	20 to 60 min	<b>3. Access, edit and submit logframe for approval</b>
<b>4. Approve logframe</b>	10 min	
	10 to 60 min	<b>5. Add current values to the logframe</b>
<b>6. View current values added by the Lead IP</b>	10 min	
<b>7. Revoke access to the Lead IP</b>	10 min	
	5 min	<b>8. Receive notification of removal</b>
<b>9. Access and edit logframe (no dependencies)</b>	20 to 60 min	
<b>10. Add values to the logframe (no dependencies)</b>	10 to 60 min	

□

## How to proceed

You will complete the survey while you do the testing: we have integrated the step by step scenario in this survey. As test cases alternates between OM and IP, you can save and continue the survey at another moment (i.e. when you counterpart has completed their test cases).

**Please note that to continue the survey where you have left it, you need the use same PC and the same browser, otherwise it will restart at zero.** If you can't, we suggest that you use the PDF provided (which is a copy of this survey), note your answers, and complete the survey in one step when you concluded the test.

This means that you will work on two different windows in your browser: one with OPSYS and the other with this survey/guidance.

**Reminder:** you are in a test environment: you can see only a sample of projects and the data you encode are stored only for the test period and will be discarded afterwards. Whatever modifications you will do on the online logframe do not affect the logframe or the project.

**Disclaimer:** we refer to project and programme as "interventions". You will see other terms such as "Programme", "Horizontal", "Other component". There is an ongoing task force for the terminology and data model to be used in OPSYS, so the terms that you see in this testing phase are not final.

**Browser:** OPSYS will work with all browsers. Nevertheless, for this testing we advise you to use Mozilla Firefox or Google Chrome to have the best user experience. Please note that for the moment there are some stability issues with Internet Explorer.

**User support:** in the scenario you will find link to video tutorial (e-learning videos). Here you can find the complete list:

[Video tutorials for EC staff](#)

[Video tutorials for Implementing Partners](#)

If you have any questions, please feel free to contact us at this address: EuropeAid-OPSYS-USER-SUPPORT-COMMUNICATION@ec.europa.eu

## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Your profile

We will ask you a few questions on your profile to help us elaborate better your feedback. Please be reassured that the survey is anonymous.

**\* 1. What is your age range?**

- 20-35 years old
- 36-50 years old
- 51-65 years old
- + 66 years old

**\* 2. What is your gender?**

- Male
- Female
- I prefer not to say
- Other

**\* 3. How long have you been working in the organization?**

- Less than 5 years
- Between 5 and 10 years
- More than 10 years

**\* 4. Which browser do you usually use?**

- Mozilla Firefox
- Google Chrome
- Internet Explorer
- Safari
- Other (please specify)

**\* 5. Do you usually work on your tablet or smartphone?**

- Yes, all the time
- Yes, rarely
- Only on my tablet
- Only on my smartphone
- Never

Please add your feedback



## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Your profile

\* 6. Are you...?

- EC staff
- Implementing partner (external)



## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Your profile - EC staff

**\* 7. Which DG/Service are you working in?**

- DEVCO
- NEAR
- FPI
- Other (please specify)



## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

Your profile - EC staff: HQ or EUD?

\* 8. Where do you work?

- European Union Delegation
- Headquarters



## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Your profile - EC staff

**\* 9. What type of unit do you work in?**

- Policy/ Thematic unit
- Geographic unit
- Finance and Contracts
- Other horizontal unit (please specify)



## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Your profile - EC staff

\* 10. Which section of the Delegation do you work in?

- Cooperation/ Operation
- Finance and Contracts
- Other (please specify)

## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Test case 1: OM accesses OPSYS and provides access to Lead IP

In this test case the OM assigns an intervention to their Lead IP: this allows the Lead IP to access the intervention page with all the relevant information and create/encode/update and submit the logframe for approval.

Video tutorial:

[How to navigate in OPSYS](#)

[How to add a Lead IP to your intervention](#)

#### STEP 1

Click on the OPSYS acceptance link: <https://webgate.acceptance.ec.europa.eu/europeaid/opsys/ptl/my-workplace>

You will be redirected to the EU login page or directly to MyWorkplace if you are already logged in. You can login with your usual EU login.

This is My Workplace – your entry point in OPSYS. Not all the elements are yet functional.

European Commission | Opsys

Welcome DIGIT-OPSY-MIKE  
11:34 # Brussels LPT-D-1  
# info@ec.europa.eu

My workplace

Home Portfolio Tasks Search

My portfolio

Filter 1 Expand all

Aid to Uprooted People Thailand  
Multi-project  
BUDGET €16,000,000.00  
COMPONENTS 5/5 CONTRACTS 5/5 TASKS 0

New State Actors (NSA): Objective 1 - Actions in partner countries (in-country and multi-country interventions)  
Multi-project  
BUDGET €173,000,000.00  
COMPONENTS 0/1 CONTRACTS 0/392 TASKS 0

New State Actors (NSA): Objective 1 - Actions in partner countries (in-country and multi-country interventions)  
Multi-project  
BUDGET €164,601,691.98  
COMPONENTS 0/1 CONTRACTS 7/433 TASKS 0

CSOs: Enhancing CSO contributions to governance and development processes  
Multi-project  
BUDGET €152,025,000.00  
COMPONENTS 7/27 CONTRACTS 11/265 TASKS 0

Civil Society Organisations (CSOs) - Objective 1: Enhance CSO contributions to governance and development processes at country level  
Multi-project  
BUDGET €151,872,322.89  
COMPONENTS 0/2 CONTRACTS 6/209 TASKS 0

Partnership Instrument - Annual Action Programme 2016 (first phase)  
Multi-project  
BUDGET €105,402,000.00  
COMPONENTS 2/15 CONTRACTS 2/69 TASKS 0

Partnership Instrument - Annual Action Programme 2014  
Multi-project  
BUDGET €102,058,730.00  
COMPONENTS 0/35 CONTRACTS 1/82 TASKS 0

Partnership Instrument - Annual Action Programme 2015  
Multi-project  
BUDGET €96,260,000.00

My portfolio status

Results EU contribution

€92,486,517

On track 05  
Issue 47  
Off track 34

EU contribution €92,486,517  
Contracted €92,486,347  
Under preparation €0,000,000

Main indicators

Agricultural and pastoral ecosystems where sustainable land management practices have been introduced with EU support (number of hectares) 72 15 this year

Number of food insecure people receiving assistance through social transfers supported by the EU 1088 688 this year

Number of people with access to all season with EU support 12 11 this year

My tasks

My visas and contributions 2

My uni/delegations tasks 0

My sectors

WORK IN PROGRESS. Available soon.

## STEP 2

Click on the intervention you want to assign to your Implementing Partner.

The interventions that you or your unit/EUD manages are marked with a key. You can expand My Portfolio to see all the interventions.

**NOTE:** if you don't see any intervention with a key or any intervention at all, it means that you are not part of the testers for this User Testing. If you think this is a mistake, please contact us at DEVCO OPSYS USER SUPPORT & COMMUNICATION <EuropeAid-OPSYS-USER-SUPPORT-COMMUNICATION@ec.europa.eu>

The screenshot shows the 'My portfolio' interface. At the top, there is a search bar with 'Filter' and a button labeled 'Expand all' with a downward arrow icon. Below this, three intervention cards are listed. The first card, 'Aid to Uprooted People Thailand', is a 'Multi-project' with a budget of €16,000,000.00 and a key icon. The second card, 'Non State Actors (NSA): Objective 1 - Actions in partner countries (in-country and multi-country interventions)', is a 'Multi-project' with a budget of €173,000,000.00. The third card, 'Non State Actors (NSA): Objective 1 - Actions in partner countries (in-country and multi-country interventions)', is a 'Multi-project' with a budget of €164,601,691.98. Each card shows 'COMPONENTS', 'CONTRACTS', and 'TASKS' counts. A red box highlights the 'Expand all' button, and another red box highlights the key icon on the first card.

The screenshot shows the 'My portfolio' interface. At the top, there is a search bar with 'Filter' and a button labeled 'Collapse all' with an upward arrow icon. Below this, three intervention cards are listed. The first card, 'Aid to Uprooted People Thailand', is a 'Multi-project' with a budget of €16,000,000.00 and a dropdown arrow icon. The second card, 'Promoting stability, well-being and harmony for Myanmar Muslim and host communities in Thailand', is a 'Project' with a budget of €2,500,000.00 and a key icon. The third card, 'Promoting stability, well-being and harmony for Myanmar Muslim and host communities in Thailand', is a 'Project' with a budget of €2,500,000.00. The fourth card, 'Basic Education Support towards Transition (BEST) Phase III', is a 'Project' with a budget of €2,000,000.00. Each card shows 'COMPONENTS', 'CONTRACTS', and 'TASKS' counts. A red box highlights the 'Collapse all' button, and another red box highlights the dropdown arrow icon on the first card.

### STEP 3

You are now in the intervention page, where you can see all the relevant information. You can scroll down to visualize all the data.

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Welcome DIGIT-OPSY-S-MIKE  
11:42 Brussels UTC+1  
Addis-Abeba 12:42 UTC+2

My workplace > OE-0000146

Multi-project  
Aid to Uprooted People Thailand

Photo gallery  
No photos

General information  
Operational manager: Khobkhaud BHEAM  
EUD in charge: Delegation Thailand  
HQ entry in charge: DEVCO/F - Asia, Central Asia, Middle East/Gulf and Pacific  
DAC Sector: Relief co-ordination; protection and support services  
Nature: Geographic  
Geographic implementation: Single-Country  
Type: Multi-Project

Status: Ongoing  
Budget support: No  
Health status: ■

Description  
Benefiting zone  
Thailand  
To support the implementation of the UNHCR-CCSDPT Strategy Plan to ensure protection of the Burmese refugees in Thailand according to international standard and to engage the RTG in order to tackle the issue of refugees in the regional context.

Operational entity status

Results

Category	Count
On track	48
Issue	47
Off track	34

EU contribution

Category	Amount
EU contribution	€ 10,000,000
Contracted	€ 9,999,830
Under preparation	€ 0

My tasks

My tags

Timeline and key dates  
Duration of implementation (months): 83

Related entities

- Financing instrument
  - DCI
- Instrument domain
  - ACA
- MIP (Multi-annual Indicative Programme)
  - Multinational Regional Indicative Programme ASIA 2014-2020
- Sector of concentration
  - Aid to Uprooted People
- Action
  - Aid to Uprooted People Thailand

My sectors  
WORK IN PROGRESS. Available soon.

Click on "Implementing partner management" button on the top right of the page.

Welcome DIGIT-OPSY-S-MIKE  
11:42 Brussels UTC+1  
Addis-Abeba 12:42 UTC+2

Edit Access logframe Generate component **Implementing partners management** Initiate a call

### STEP 4

Once the window opens, click on "Add lead IP".

Implementing partners management

Multi-project - Aid to Uprooted People Thailand

Search for a Implementing Partner

Search filters:  
 only with lead IP  waiting for validation **Add lead IP**

Type in the email address of the Lead IP and click on "Next".

Implementing partners management

Multi-project - Aid to Uprooted People Thailand

Search for an Implementing Partner

Search filters:  only with lead IP  waiting for validation

Add a new lead IP

Lead implementing partner email \*

## STEP 5

- If the Lead IP is already assigned to this intervention

System displays message: "The user is already a Lead IP for this [OE type/CP type]"

- If the Lead IP has already an EU login account

System displays message: "[Firstname] [Lastname] is already registered in the system. User will receive a notification to confirm their role as lead-IP"

- If the Lead IP does not have an EU login account yet

System displays message: "[Email] not yet registered in the system. User will receive a notification to create an account and then confirm their role as lead IP"

In this last case, type in the First and Last name of the Lead IP and click on "Confirm".

Implementing partners management

Multi-project - Aid to Uprooted People Thailand

Search for an Implementing Partner

Search filters:  only with lead IP  waiting for validation

Add a new lead IP

Please fill in the first name \*

Please fill in the last name \*

Click on "Confirm" in the confirmation pop-up window.

The invitation is sent.

You can click on the "x" to be redirected to the intervention page.



\* 14. This is the end of the Test Case 1. Could you perform all the steps?

- Yes, without any problem
- Yes, but I had some problems
- Not at all

## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Test Case 1 - Feedback

\* 15. Which steps were difficult or problematic? Please provide your feedback in the comment box.

**TIP:** You can click on "Previous" to go back to the Test Case scenario if you need, your answers will be saved.

	Not problematic	Somewhat problematic	Very problematic
STEP 1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What was problematic?

## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Continuing to Test Case 4

To continue your test, you need to wait until your Lead IP completes Test cases 2 and 3. You can now close the survey (simply closing the window/browser) and open the link again once you have been informed that they completed the test cases. In the future, you will be able to decide how to be notified (email, notification in the system, etc): for the time being, a notification will be generated in the system but you will not receive an email. Therefore, you can either ask the Lead IP to inform you once they have completed their Test Cases or check back in OPSYS if you have notification.

You will then restart the survey from here. Click on Yes when you are ready to proceed.

**\* 16. Do you want to proceed to Test case 4 – OM approves logframe?**

Yes

# OPSYS User Test phase 2 - Results and Monitoring

## 23/02/2018 - 12/03/2018

### Test Case 4 - OM approves the logframe

In this test case the OM will visualize and approve the logframe that has been submitted by the Lead IP. This is a temporary simplification (only for the testing) of the "Review logframe" functionality, which will allow the OM to review in details, edit and propose changes to the logframe submitted.

Video tutorial:

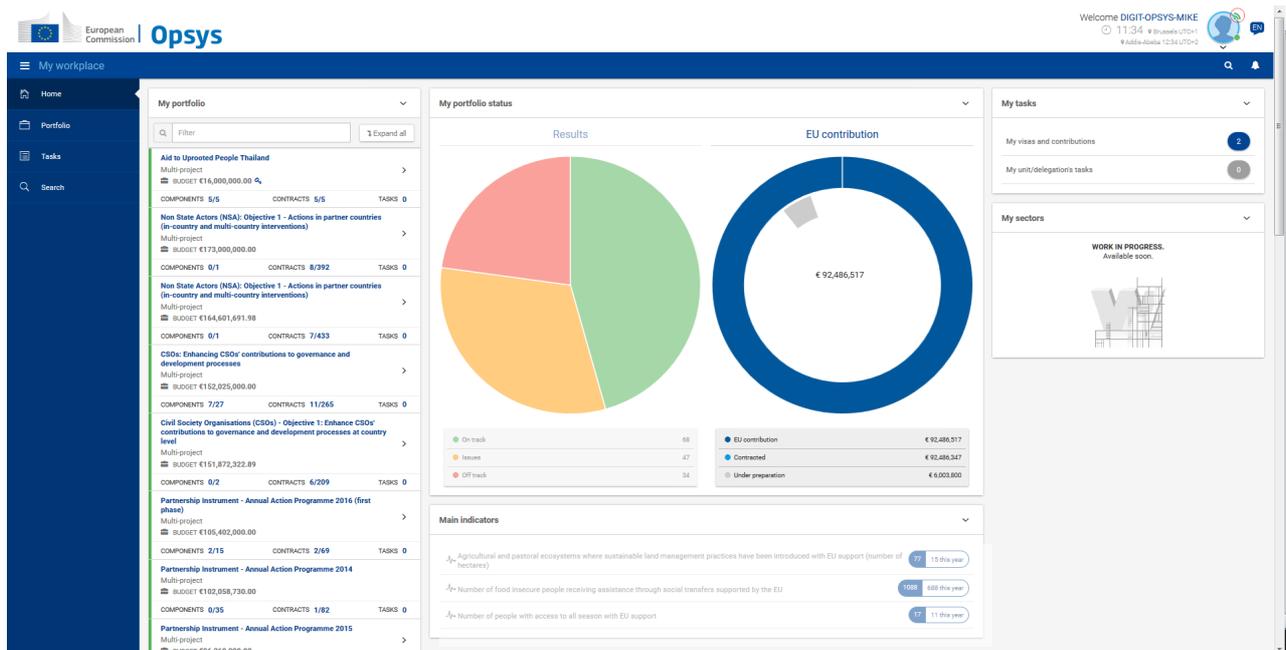
[How to approve a logframe](#)

#### STEP 1

Click on the OPSYS acceptance link: <https://webgate.acceptance.ec.europa.eu/europeaid/opsys/ptl/my-workplace>

You will be redirected to the EU login page or directly to MyWorkplace if you are already logged in. You can log in with your usual EU login credentials.

This is My Workplace – your entry point in OPSYS. Not all the elements are yet functional.



The screenshot shows the 'My workplace' dashboard with the following components:

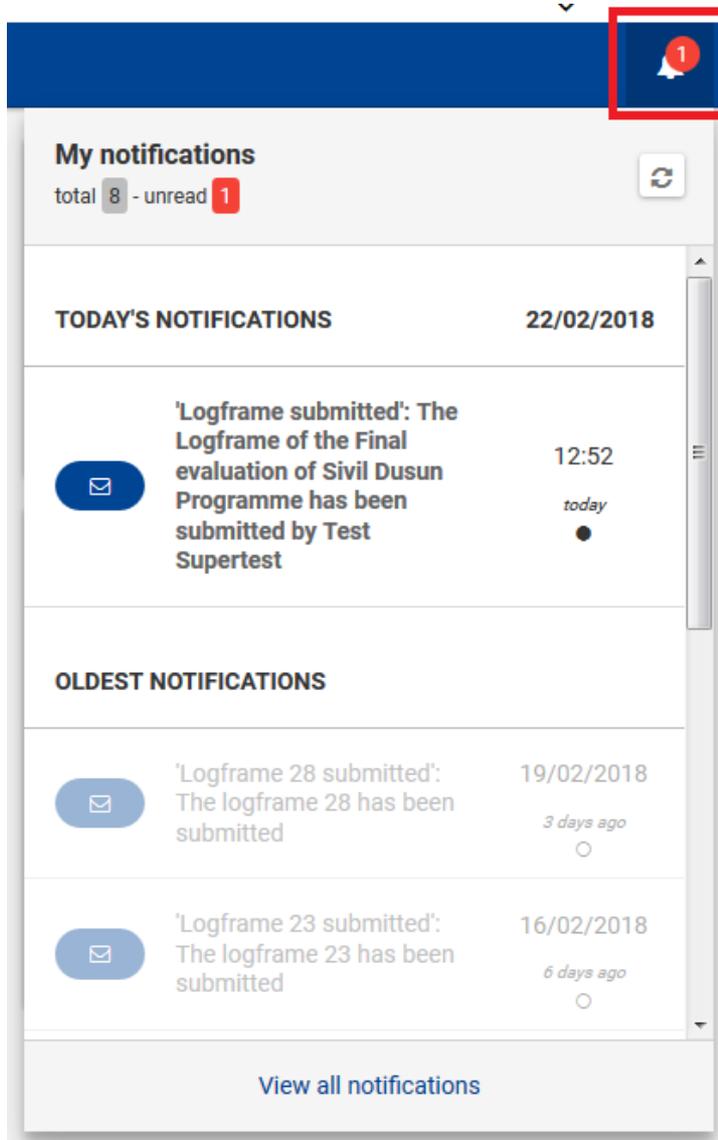
- Left Navigation:** Home, Portfolio, Tasks, Search.
- My portfolio (left sidebar):** A list of projects with filters and expand options.
  - Aid to Uprooted People Thailand:** Multi project, BUDGET €16,000,000.00, COMPONENTS 5/5, CONTRACTS 5/5, TASKS 0.
  - Non State Actors (NSA): Objective 1 - Actions in partner countries (in-country and multi-country interventions):** Multi-project, BUDGET €173,000,000.00, COMPONENTS 0/1, CONTRACTS 8/392, TASKS 0.
  - Non State Actors (NSA): Objective 1 - Actions in partner countries (in-country and multi-country interventions):** Multi-project, BUDGET €164,601,691.98, COMPONENTS 0/1, CONTRACTS 7/433, TASKS 0.
  - CSOs: Enhancing CSOs' contributions to governance and development processes:** Multi-project, BUDGET €152,025,000.00, COMPONENTS 7/27, CONTRACTS 11/245, TASKS 0.
  - Civil Society Organizations (CSOs) - Objective 1: Enhance CSOs' contributions to governance and development processes at country level:** Multi-project, BUDGET €151,872,322.89, COMPONENTS 0/2, CONTRACTS 6/209, TASKS 0.
  - Partnership Instrument - Annual Action Programme 2016 (first phase):** Multi-project, BUDGET €105,402,000.00, COMPONENTS 2/15, CONTRACTS 2/69, TASKS 0.
  - Partnership Instrument - Annual Action Programme 2014:** Multi-project, BUDGET €102,058,730.00, COMPONENTS 0/35, CONTRACTS 1/82, TASKS 0.
  - Partnership Instrument - Annual Action Programme 2015:** Multi-project, BUDGET €96,260,000.00, COMPONENTS 0/35, CONTRACTS 1/82, TASKS 0.
- My portfolio status (main content):**
  - Results:** A pie chart showing the status of tasks: On track (68), Issues (47), and Off track (34).
  - EU contribution:** A donut chart showing the total EU contribution of €92,486,517, broken down into Contracted (€92,486,347) and Under preparation (€6,003,800).
- My tasks (right sidebar):** My visas and contributions (2), My unit/delegator's tasks (7).
- My sectors (right sidebar):** WORK IN PROGRESS. Available soon.
- Main indicators (bottom):**
  - Agricultural and pastoral ecosystems where sustainable land management practices have been introduced with EU support (number of hectares): 73 (15 this year).
  - Number of food insecure people receiving assistance through social transfers supported by the EU: 1088 (58 this year).
  - Number of people with access to all season with EU support: 17 (11 this year).

## STEP 2

Click on the bell in the top right corner: it will show you the notification.

You should see the notification that the logframe has been submitted by your IP.

**NOTE:** for the moment, you are not automatically redirected to the intervention page. In the future, you will be able to click on the notification and be redirected.



### STEP 3

Click on the intervention for which you received the notification and you want to view and approve the logframe.

The interventions that you or your unit/EUD manages are marked with a key. You can expand My Portfolio to see all the interventions.

The left screenshot shows the 'My portfolio' interface with the 'Expand all' button highlighted. The right screenshot shows the 'My portfolio' interface with the 'Collapse all' button highlighted.

### STEP 4

You are now in the intervention page, where you can see all the relevant information. You can scroll down to visualize all the data.

The screenshot shows the intervention page for 'Aid to Uprooted People Thailand'. The page displays various sections including General information, Operational entity status, Results, EU contribution, and My tasks.

**General information**

Operational manager	Khobkhul INEAM	Status	Ongoing
EUD in charge	Delegation Thailand	Budget support?	No
HQ entry in charge	DEVCO/IF - Asia, Central Asia, Middle East/Gulf and Pacific	Health status	Green
DAC Sector	Relief co-ordination; protection and support services		
Nature	Geographic		
Geographic implementation	Single-Country		
Type	Multi-Project (?)		

**Operational entity status**

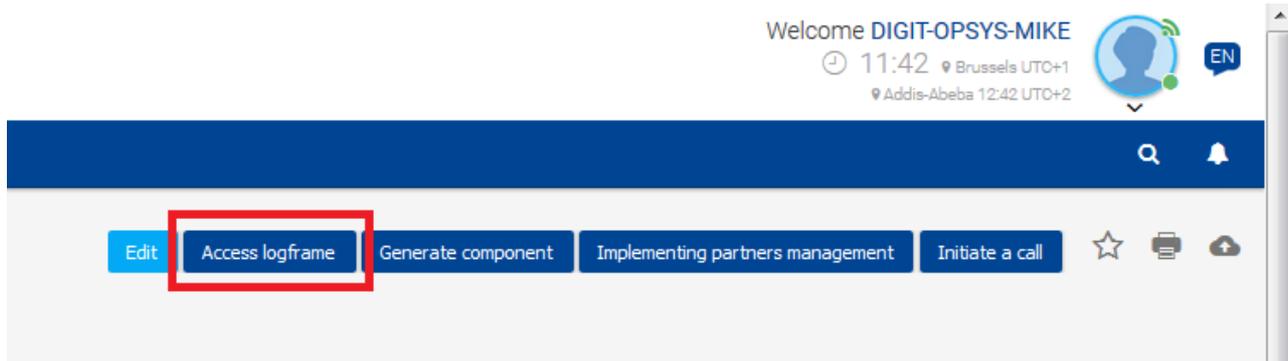
**Results**

On track	68
Issues	47
Off track	34

**EU contribution**

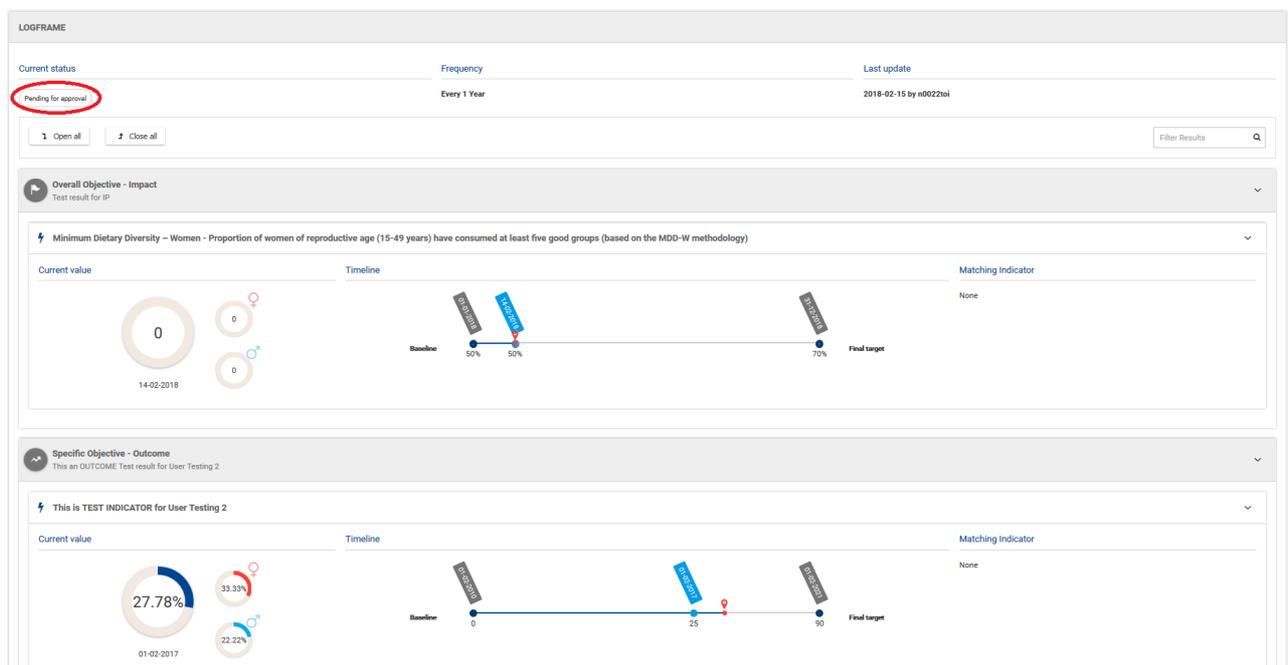
EU contribution	€ 10,000,000
Contracted	€ 9,999,830
Under preparation	€ 0

Click on "Access logframe" on the top right on the page.



## STEP 5

You can visualize the logframe as drafted by the Lead IP. The status is "Pending for approval".



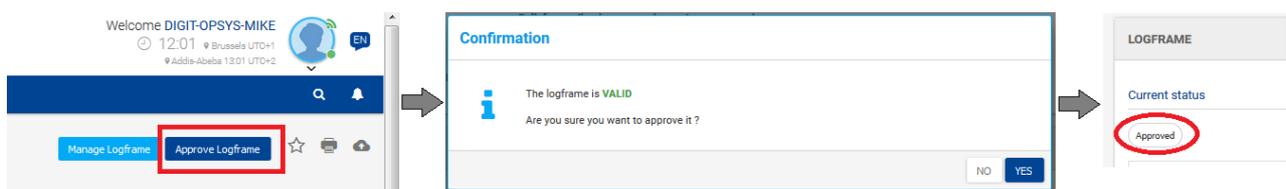
## STEP 6

Once you have reviewed the logframe, click on "Approve" and then on "Yes" in the confirmation pop-up. The status of the Logframe changes from "pending for approval" to "approved".

If there are missing elements (for example, a result without an indicator), the system blocks the approval and shows you where the errors are.

**NOTE:** the Lead IP cannot submit the logframe if incomplete, so you should not receive an error message unless you have edited the logframe afterwards.

**IMPORTANT:** the full functionalities concerning review logframe are not yet available. In the future, you will be able to review, edit, comment on all the elements of the logframe and to exchange back and forth with the Lead IP until you agree on a final version. For the testing only, we simplified it to a single step approval.



\* 17. This is the end of the Test Case 4. Could you perform all the steps?

- Yes, without any problem
- Yes, but I had some problems
- Not at all

## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Test Case 4 - Feedback

\* 18. Which steps were difficult or problematic? Please provide your feedback in the comment box.

**TIP:** You can click on "Previous" to go back to the scenario if you need, your answers will be saved.

	Not problematic	Somewhat problematic	Very problematic
STEP 1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 6	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What was problematic?

## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Continuing to Test Case 6

To continue your test, you need to wait until your Lead IP completes Test Cases 5. You can now close the survey (simply closing the window/browser) and open the link again once you have been informed that they completed the test cases. Once again, there are no notification in place yet to alert you when your IP has added current values to the logframe, so you can ask them to inform you or check in the system in a little while.

You will restart the survey from here. Click on Yes when you are ready to proceed.

**\* 19. Do you want to proceed to Test case 6 – OM views the values?**

Yes

# OPSYS User Test phase 2 - Results and Monitoring

## 23/02/2018 - 12/03/2018

### Test Case 6 - OM views the values added by the Lead IP

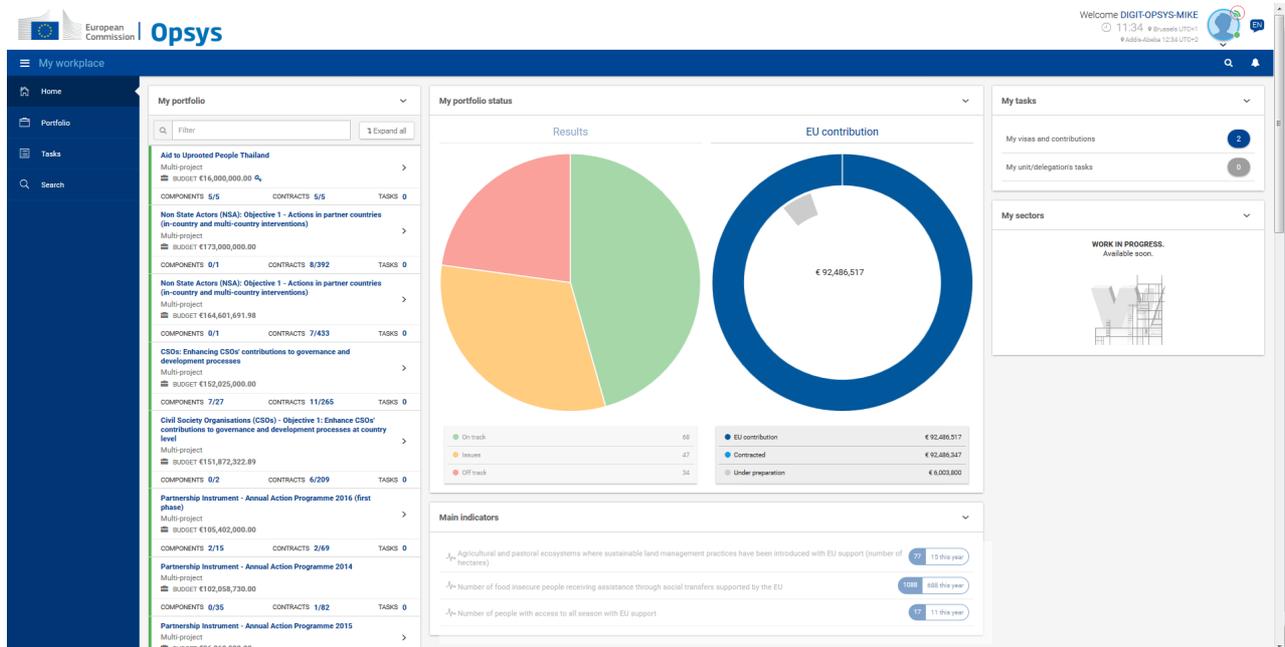
In this Test Case, the OM can view the values in the logframe added by the Lead IP. In the next releases, the OM will be able to edit and comment the values.

#### STEP 1

Click on the OPSYS acceptance link: <https://webgate.acceptance.ec.europa.eu/europeaid/opsys/ptl/my-workplace>

You will be redirected to the EU login page or directly to MyWorkplace if you are already logged in. You can log in with your usual EU login credential.

This is My Workplace – your entry point in OPSYS. Not all the elements are yet functional.



The screenshot shows the OPSYS My Workplace interface. On the left is a navigation menu with 'Home', 'Portfolio', 'Tasks', and 'Search'. The main content area is divided into several sections:

- My portfolio:** A list of projects with details like budget, components, and contracts. Visible projects include:
  - Aid to Uprooted People Thailand (Budget: €116,000,000.00)
  - Non State Actors (NSA): Objective 1 - Actions in partner countries (Budget: €173,000,000.00)
  - Non State Actors (NSA): Objective 1 - Actions in partner countries (Budget: €164,601,691.98)
  - CSOs: Enhancing CSOs' contributions to governance and development processes (Budget: €192,025,000.00)
  - Civil Society Organisations (CSOs) - Objective 1: Enhance CSOs' contributions to governance and development processes at country level (Budget: €151,872,322.89)
  - Partnership Instrument - Annual Action Programme 2016 (first phase) (Budget: €105,402,000.00)
  - Partnership Instrument - Annual Action Programme 2014 (Budget: €102,058,730.00)
  - Partnership Instrument - Annual Action Programme 2015 (Budget: €96,260,000.00)
- My portfolio status:** Contains two charts:
  - Results:** A pie chart showing the status of results: On-track (68), Issues (47), and Off track (34).
  - EU contribution:** A donut chart showing the total EU contribution of €92,486,517, broken down into Contracted (€92,486,347) and Under preparation (€6,003,800).
- My tasks:** A section for tracking tasks, including 'My visas and contributions' and 'My unit/delegation's tasks'.
- My sectors:** A section for sector-specific work, currently showing 'WORK IN PROGRESS. Available soon.'
- Main Indicators:** A section for key performance indicators, such as:
  - Agricultural and pastoral ecosystems where sustainable land management practices have been introduced with EU support (number of hectares): 72 (15 this year)
  - Number of food insecure people receiving assistance through social transfers supported by the EU: 1008 (686 this year)
  - Number of people with access to all season with EU support: 12 (11 this year)

## STEP 2

Click on the intervention you for which you want to view the values in the logframe.

The interventions that you or your unit/EUD manages are marked with a key. You can expand My Portfolio to see all the interventions.

The image shows two side-by-side screenshots of the 'My portfolio' interface. Both screenshots have a search bar at the top with a 'Filter' placeholder. The left screenshot has a red box around the 'Expand all' button, and a red circle around a search icon on the budget field of the first item. The right screenshot has a red box around the 'Collapse all' button, and a red circle around a search icon on the budget field of the first sub-project item.

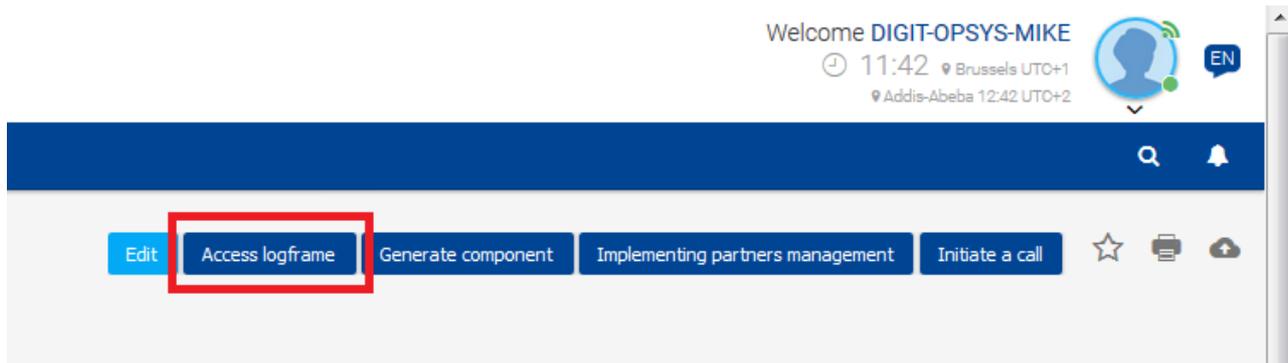
## STEP 3

You are now in the intervention page, where you can see all the relevant information. You can scroll down to visualize all the data.

The screenshot shows the intervention page for 'Aid to Uprooted People Thailand'. The page is divided into several sections:

- Photo gallery:** No photos.
- General information:** Operational manager: Khobkhal INEAM; EUD in charge: Delegation Thailand; HQ entry in charge: DEVCO/F - Asia, Central Asia, Middle East/Gulf and Pacific; DAC Sector: Relief co-ordination; protection and support services; Nature: Geographic; Geographic implementation: Single-Country; Type: Multi-Project.
- Description:** Benefiting zone: Thailand. To support the implementation of the UNHCR CCSDPT Strategy Plan to ensure protection of the Burmese refugees in Thailand according to international standard and to engage the RTG in order to tackle the issue of refugees in the regional context.
- Operational entity status:** Status: Ongoing; Budget support: No; Health status: Green.
- Results:** A pie chart showing the status of results: On track (68), Issue (47), Off track (34).
- EU contribution:** A donut chart showing the EU contribution: € 10,000,000. A table below shows: EU contribution: € 10,000,000; Contracted: € 9,999,830; Under preparation: € 0.
- My tasks:** My visas and contributions (0), My unit/delegations tasks (0).
- Related entities:** Financing instrument: DCI, Instrument domain: ACA; MIP (Multi-annual Indicative Programme): Multi-annual Regional Indicative Programme ASIA 2014-2020; Sector of concentration: Aid to Uprooted People; Action: Aid to Uprooted People Thailand.
- My tags:** Tag 1, Tag 2, Tag 3.
- Timeline and key dates:** Duration of implementation (months): 83.
- My sectors:** WORK IN PROGRESS. Available soon.

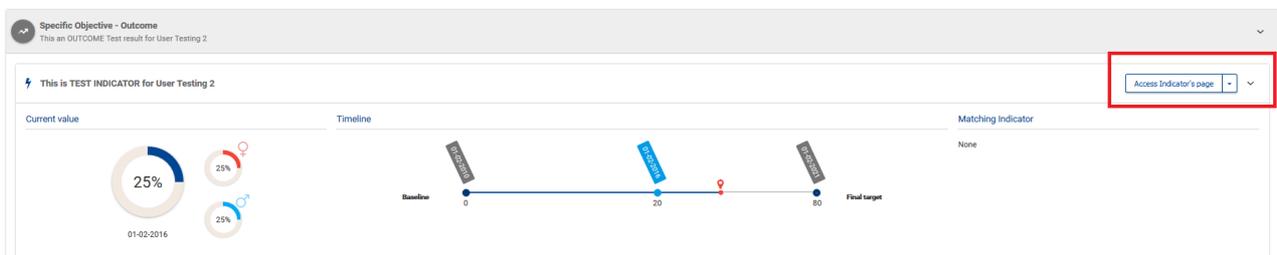
Click on "Access logframe" on the top right on the page.



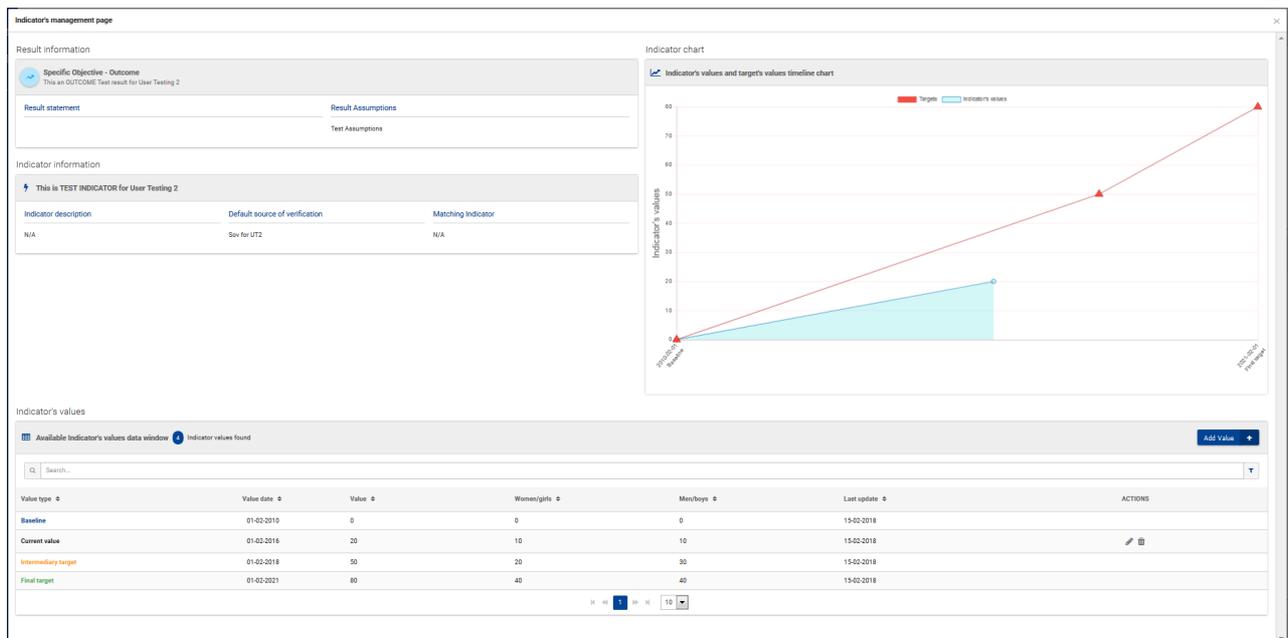
#### STEP 4

You can view the logframe and the values added by the Lead IP.

Click on "Access Indicator's page".



The indicator's page window provides a detailed overview of the indicator, where you can see all the progress of indicator graphically and listed in a table.



\* 20. This is the end of the Test Case 6. Could you perform all the steps?

- Yes, without any problem
- Yes, but I had some problems
- Not at all

## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Tase Case 6 - Feedback

\* 21. Which steps were difficult or problematic? Please provide your feedback in the comment box.

**TIP:** You can click on "Previous" to go back to the scenario if you need, your answers will be saved.

	Not problematic	Somewhat problematic	Very problematic
STEP 1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What was problematic?

## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Continuing to Test Case 7

You can directly continue to Test Case 7.

\* 22. Do you want to proceed to Test case 7 – OM revokes the access to the Lead IP?

Yes

# OPSYS User Test phase 2 - Results and Monitoring

## 23/02/2018 - 12/03/2018

### Test Case 7 - OM revokes access to the Lead IP

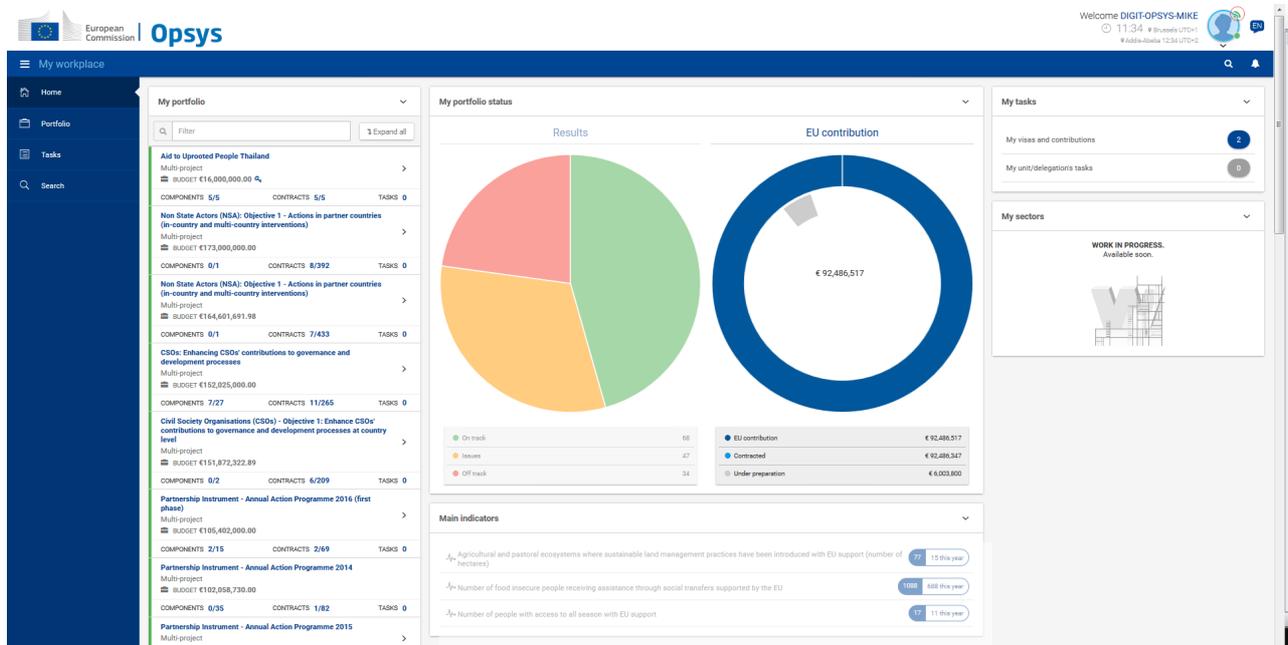
In this test case, the OM removes the Lead IP from the intervention, i.e. revokes the access permissions to the Lead IP, who won't be able any more to access the intervention information and the related logframe.

#### STEP 1

Click on the OPSYS acceptance link: <https://webgate.acceptance.ec.europa.eu/europeaid/opsys/ptl/my-workplace>

You will be redirected to the EU login page or directly to MyWorkplace if you are already logged in. You can log in with your usual EU login credential.

This is My Workplace – your entry point in OPSYS. Not all the elements are yet functional.



## STEP 2

Click on the intervention you for which you want to remove the Lead IP.

The interventions that you or your unit/EUD manages are marked with a key. You can expand My Portfolio to see all the interventions.

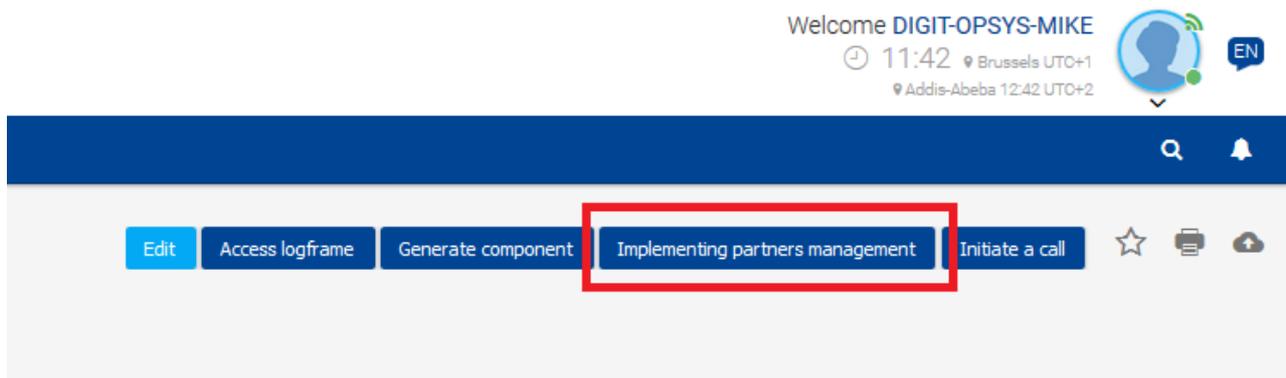
The image shows two side-by-side screenshots of the 'My portfolio' interface. Both screenshots have a search bar with 'Filter' and a button to the right. In the left screenshot, the button is labeled 'Expand all' and is highlighted with a red box. Below the search bar, there are three intervention cards. The first card is 'Aid to Uprooted People Thailand' with a budget of €16,000,000.00. A magnifying glass icon is over the budget value, and a red box highlights a right-pointing arrow icon. The second card is 'Non State Actors (NSA): Objective 1 - Actions in partner countries (in-country and multi-country interventions)' with a budget of €173,000,000.00. The third card is another 'Non State Actors (NSA): Objective 1 - Actions in partner countries (in-country and multi-country interventions)' with a budget of €164,601,691.98. In the right screenshot, the button is labeled 'Collapse all' and is highlighted with a red box. Below the search bar, there are three intervention cards. The first card is 'Aid to Uprooted People Thailand' with a budget of €16,000,000.00. A magnifying glass icon is over the budget value, and a red box highlights a downward-pointing arrow icon. The second card is 'Promoting stability, well-being and harmony for Myanmar Muslim and host communities in Thailand' with a budget of €2,500,000.00. A magnifying glass icon is over the budget value. The third card is 'Basic Education Support towards Transition (BEST) Phase III' with a budget of €2,000,000.00.

## STEP 3

You are now in the intervention page, where you can see all the relevant information. You can scroll down to visualize all the data.

The image shows a screenshot of the intervention page for 'Aid to Uprooted People Thailand'. The page is titled 'Multi-project' and 'Aid to Uprooted People Thailand'. It features a navigation bar with 'My workplace > OE-0000146' and a search bar. The main content area is divided into several sections: 'Photo gallery' (No photos), 'General information' (Operational manager: Khobkhal INEAM, EUD in charge: Delegation Thailand, HQ entry in charge: DEVCO/F - Asia, Central Asia, Middle East/Gulf and Pacific, DAC Sector: Relief co-ordination; protection and support services, Nature: Geographic, Geographic implementation: Single-Country, Type: Multi-Project), 'Operational entity status', 'Results' (Pie chart showing On track: 68, Issue: 47, Off track: 34), 'EU contribution' (Donut chart showing EU contribution: €10,000,000, Contracted: €9,999,830, Under preparation: €0), 'My tasks' (My visas and contributions: 0, My unit/delegations tasks: 0), 'Related entities' (Financing instrument: DCI, Instrument domain: ACA, MIP (Multi-annual Indicative Programme): Multi-annual Regional Indicative Programme ASIA 2014-2020, Sector of concentration: Aid to Uprooted People, Action: Aid to Uprooted People Thailand), 'My tags' (Tag 1, Tag 2, Tag 3), and 'Timeline and key dates' (Duration of implementation (months): 83). The page also includes a 'My sectors' section with 'WORK IN PROGRESS. Available soon.'

Click on "Implementing partner management" button on the top right of the page.

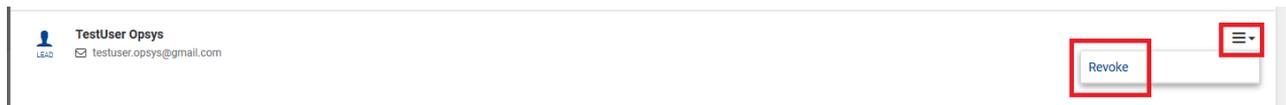


#### STEP 4

Click on the menu icon of the Lead IP you want to remove and click on "Revoke".

Click on "Confirm" in the confirmation pop-up window.

The Lead IP is now removed. Click on the "x" to be redirected to the intervention page.



\* 23. This is the end of the Test Case 6. Could you perform all the steps?

- Yes, without any problem
- Yes, but I had some problems
- Not at all

## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Tase Case 7 - Feedback

\* 24. Which steps were difficult or problematic? Please provide your feedback in the comment box.

**TIP:** You can click on "Previous" to go back to the scenario if you need, your answers will be saved.

	Not problematic	Somewhat problematic	Very problematic
STEP 1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What was problematic?

## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Continuing to Test Case 9

The testing on the workflow between EC staff and implementing partners is now completed. Please note that you can repeat the test as many times as you wish: you can re-assign the intervention and repeat all the other steps.

You can also continue the testing of the remaining test cases:

- OM accesses and edits the logframe
- OM adds current values to the logframe

Click on Yes when you are ready to proceed.

\* 25. Do you want to proceed to Test Case 9 – OM access and edits the logframe?

Yes

## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Test Case 9 - OM accesses and edits logframe

In this test case, the OM encodes (create, edit, delete) the indicators and results of the logframe.

Please bear in mind that if you work on the logframe at the same time as your Lead IP, you might interfere with the work of one another. We suggest therefore that you work on a different intervention or that you coordinate with your Lead IP to avoid editing the logframe at the same time.

Video tutorial:

[How to create a logframe](#)

[How to create a result](#)

[How to find and use an existing indicator](#)

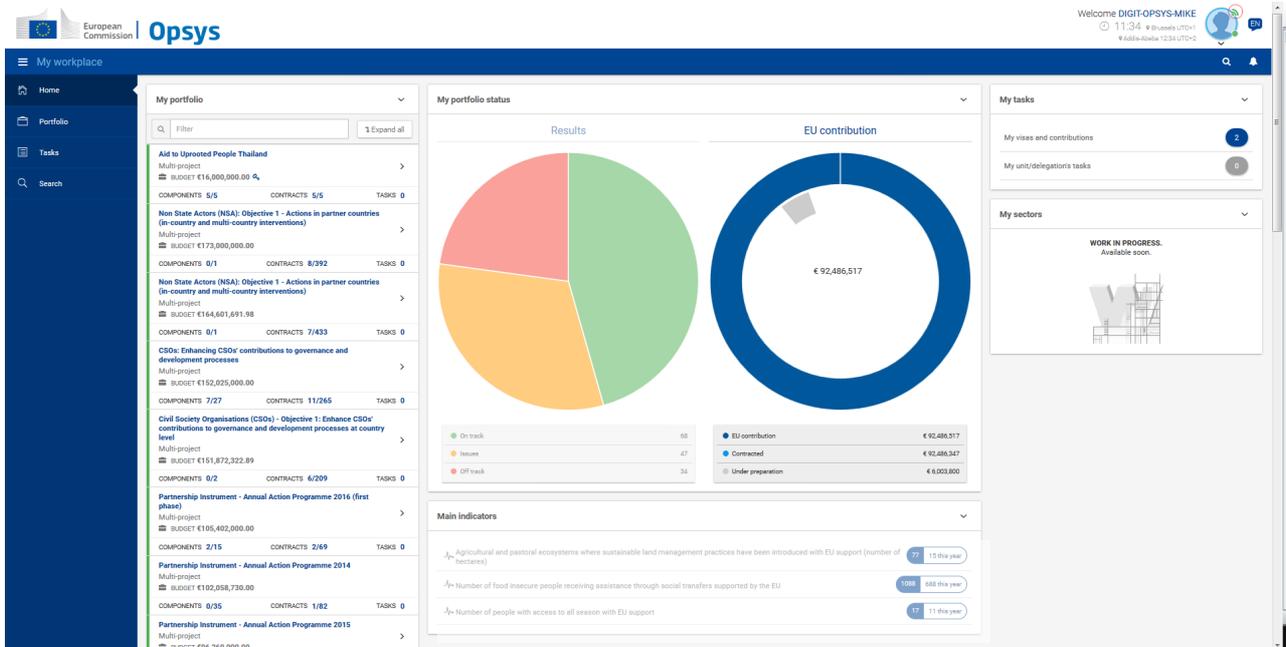
[How to create a new indicator](#)

## STEP 1

Click on the OPSYS acceptance link: <https://webgate.acceptance.ec.europa.eu/europeaid/opsys/ptl/my-workplace>

You will be redirected to the EU login page or directly to MyWorkplace if you are already logged in. You can log in with you usual EU login credentials.

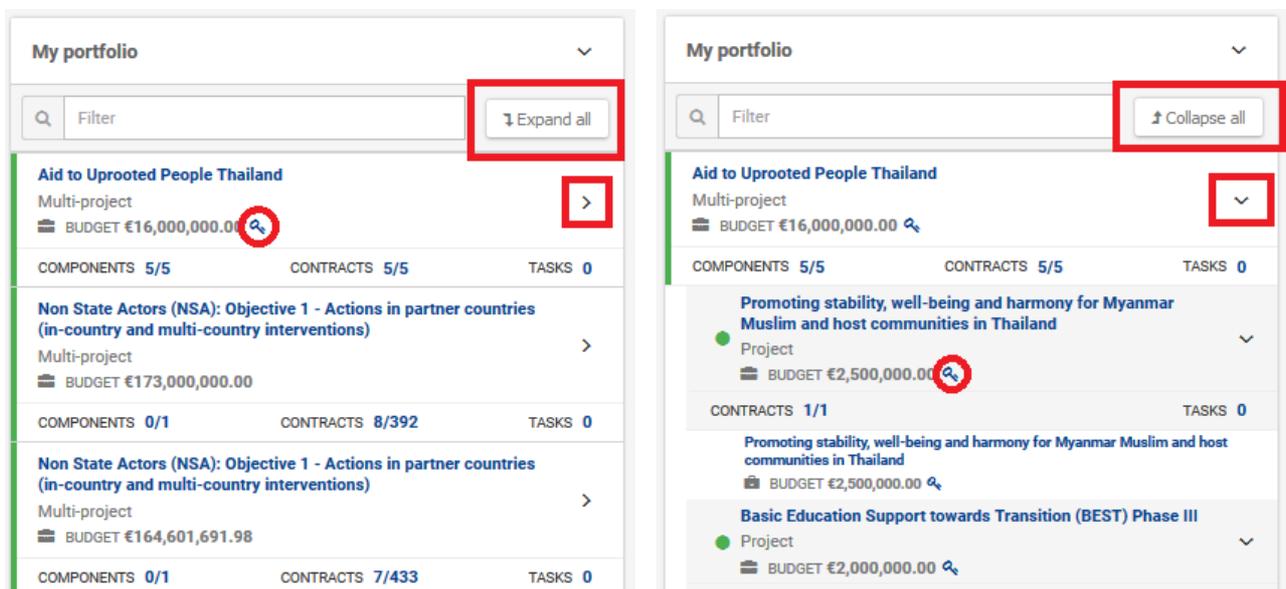
This is My Workplace – your entry point in OPSYS. Not all the elements are yet functional.



## STEP 2

Click on the intervention for which you want to encode the logframe.

The interventions that you or your unit/EUD manages are marked with a key. You can expand My Portfolio to see all the interventions.



### STEP 3

You are now in the intervention page, where you can see all the relevant information. You can scroll down to visualize all the data.

The screenshot shows the OPSYS interface for a multi-project intervention. The header includes the European Commission logo and 'Opsys' branding. The main content area is divided into several sections:

- Photo gallery:** A placeholder for photos with the text 'No photos'.
- General information:** A table of key details:

Operational manager	Khobkhaud BHEAM	Status	Ongoing
EUD in charge	Delegation Thailand	Budget support?	No
HQ entry in charge	DEVCO/F - Asia, Central Asia, Middle East/Gulf and Pacific	Health status	Green indicator
DAC Sector	Relief co-ordination; protection and support services		
Nature	Geographic		
Geographic implementation	Single-Country		
Type	Multi-Project		
- Description:** A text block describing the project's purpose: 'To support the implementation of the UNHCR-CCSDPT Strategy Plan to ensure protection of the Burmese refugees in Thailand according to international standard and to engage the BRG in order to tackle the issue of refugees in the regional context.'
- Operational entity status:** A section with two charts:
  - Results:** A pie chart showing the distribution of results: On track (48), Issue (47), and Off track (34).
  - EU contribution:** A donut chart showing the total contribution of €10,000,000, broken down into EU contribution (€10,000,000), Contracted (€9,999,830), and Under preparation (€0).
- My tasks:** A list of tasks with status indicators.
- Related entities:** A list of related entities including Financing instrument, Instrument domain, MIP (Multi-annual Indicative Programme), Sector of concentration, and Action.
- Timeline and key dates:** A section showing the duration of implementation in months (53).
- My tags:** A list of tags for the project.
- My sectors:** A section indicating the project is 'WORK IN PROGRESS' and 'Available soon'.

Click on "Access logframe" (if a logframe is already in the system) or "Create logframe" (if the logframe is not yet in the system).

This close-up screenshot focuses on the navigation bar at the top of the OPSYS interface. The bar contains several buttons: 'Edit', 'Access logframe', 'Generate component', 'Implementing partners management', and 'Initiate a call'. The 'Access logframe' button is highlighted with a red rectangular box, indicating the next step in the process. The top right corner of the interface shows the user's name 'Welcome DIGIT-OPSY-S-MIKE', the time '11:42', and the location 'Brussels UTC+1'.

**IMPORTANT:** for this test phase, we transferred the logframes available (i.e. in CRIS or received by the OMs) in the system. Therefore, in most cases you should be able to access the logframe of your intervention. Nevertheless, for the testing purposes, even if the logframe is already available and complete, please do perform the tasks as described.

**Once again, none of the changes that you perform in OPSYS will affect the "real" logframe of the project.**

## STEP 4

If there's no logframe is yet encoded, you will enter automatically in edit mode and the system will ask you if you want reuse the results and the indicators of the parents entities (i.e. MIP/NIP, instrument, Action Document, etc).

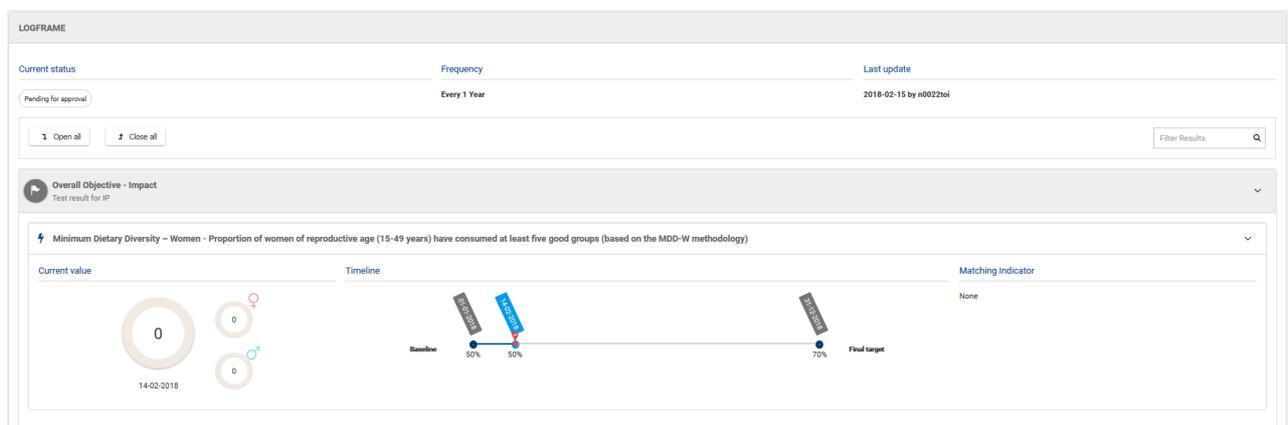
**NOTE:** in the test environment these data are not available, so the window will be empty.

**Choose the Results and Indicators that you want to reuse in the Logframe** ✕

<b>OPERATIONAL-ENTITY - Aid to Uprooted People Thailand</b>	<b>Overall Objective - Impact</b> Empty
	<b>Specific Objective - Outcome</b> Empty
	<b>Output</b> Empty

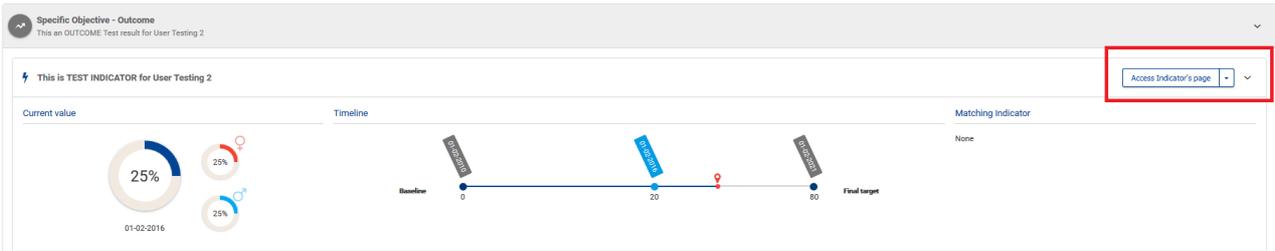
✕ Cancel ✓ Confirm →

If a logframe is encoded, you can visualize the information available.



**NOTE:** If your logframe has been migrated to OPSYS, at first you might be a bit lost in the way it is presented. Take the time to go through it. Please consider that logframes were migrated as to remain as identical as possible to the original, including errors. You will find all the information in the comments in the indicator, as you will see below.

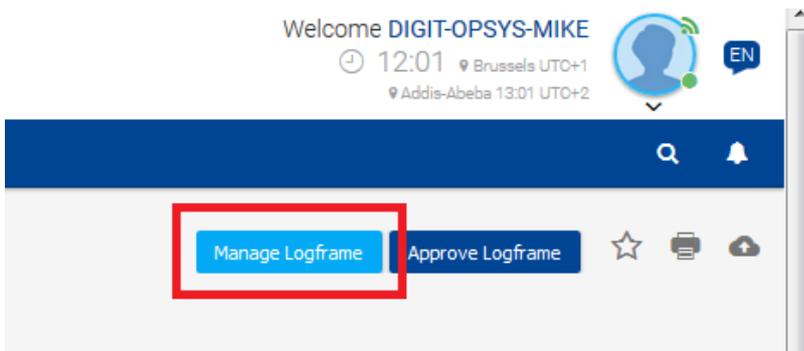
Depending on the status of the logframe, you can access the indicator's page:



Logframe status	Definition	Indicator's page
New	No data have been yet encoded	✗
Draft	(A part of) the logframe is encoded (by the OM or the Lead IP) but not yet approved by the OM	✗
Pending for approval	The logframe has been submitted by the Lead IP and has to be approved by the OM	✗
Approved	The logframe has been approved and it is now possible to add values	✓

Once the logframe is approved, if any modification is done in the indicators or the results, the status will move back to "Draft" and Indicator's page will disappear.

To edit the logframe, click on "Manage logframe" on the top right of the page.

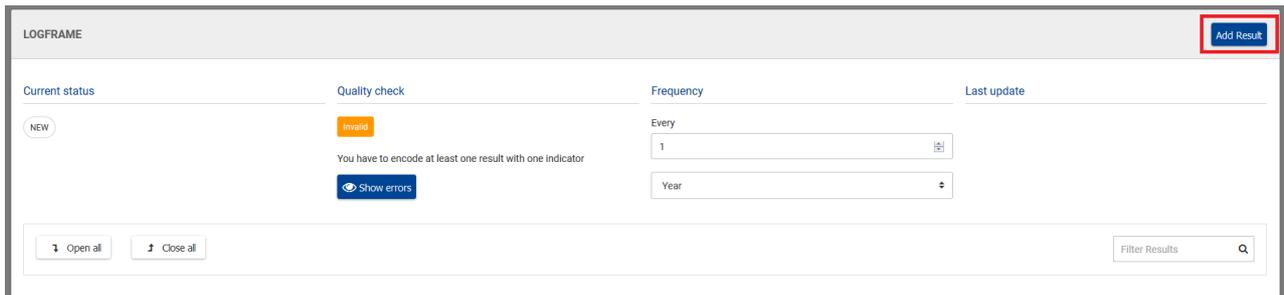


### STEP 5

You are now in the edit mode, where you can add/edit/delete results and indicators.

To start encoding your logframe, click on "Add results".

**NOTE** (in case a logframe is already encoded): if you want to start with editing your results and indicators, please go to step 14.



Encode the data and click on "Confirm".

**Add Result** [Close]

Result name \* This is an OUTCOME Test results for User Testing 2 [3950]

Result level \* Specific Objective - Outcome [4000]

Result statement [4000]

Result Assumptions \* Test Assumptions [3984]

To be defined

[Cancel] [Confirm]

The result will be displayed.

The system alerts that the result is not valid until you add an indicator.

Specific Objective - Outcome [Edit Result] [Add Indicator]

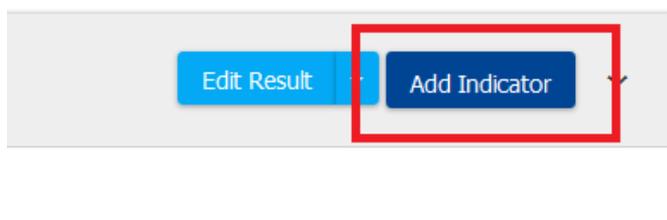
This is an OUTCOME Test results for User Testing 2

Invalid Result

> This result has no indicator

## STEP 6

Click on "Add indicator".



The indicator window opens and the system will suggest you a list of indicators divided by category:

- **corporate indicators:** indicators your DG reports on;
- **core indicators:** sector indicators that have been quality checked by thematic experts.

**IMPORTANT:** the system contains only a first sample of corporate and core indicator for testing purposes, some of them still in draft. The indicators do not cover all DGs and all sectors.

*Please take the time to go through the lists as we would like your feedback on them.*

The indicators are automatically filtered by:

- Level of the result for which you are adding an indicator
- DAC sector (same as the intervention's)

**Add Indicator - Search for an existing Indicator**

Search filters: 72050 - Relief co-ordination, protection and support services Specific Objective - Outcome

Q Type part of the Indicator name

+ More search criteria

List of Indicators matching your search criteria 0 result(s) found

## STEP 7

Click on "More Search Criteria". The window expands:

**Add Indicator - Search for an existing Indicator**

Search filters: 72050 - Relief co-ordination, protection and support services Specific Objective - Outcome

Q Type part of the Indicator name

- Less search criteria

DAC Sector 72050 - Relief co-ordination, protection and support services

Result's type Specific Objective - Outcome

Benefiting zone

List of Indicators matching your search criteria 1 result(s) found

CORE INDICATORS

Minimum Dietary Diversity - Women - Proportion of women of reproductive age (15-49 years) have consumed at least five good groups (based on the MDD-W methodology) Quantitative / Percentage

Cancel Reset criteria Create new Indicator

## STEP 8

Remove the filters by clicking on the "x" and search for new filters.

**NOTE:** The benefitting zone filter is not yet available.

### Add Indicator - Search for an existing Indicator

Search filters:

[Less search criteria](#)

DAC Sector Results type

- 110 - EDUCATION
- 111 - Education, level unspecified
- 11110 - Education policy and administrative management
- 11120 - Education facilities and training
- 11130 - Teacher training
- 11130 - Educational research

**Indicator for test Miguel** Quantitative / Numeric

**CORE INDICATORS**

- Availability and overall quality of food and nutrition security analysis mechanisms (e.g. Integrated Food Security Phase Classification (IPC))** Qualitative
- Extent to which regional/national policy documents or sector strategies are making use of statistical information made available through information systems** Qualitative
- Hunger and Nutrition Commitment Index (HANGI)** Quantitative / Numeric
- Minimum Acceptable Diet (MAD): Proportion of children 6–23 months of age who receive a minimum acceptable diet (apart from breast milk) based on MAD methodology by sex** Quantitative / Percentage
- Minimum Dietary Diversity Proportion of children 6–23 months of age who receive foods from 4 or more food groups (based the MDD-C methodology) by sex** Quantitative / Percentage
- Minimum Dietary Diversity – Women - Proportion of women of reproductive age (15-49 years) have consumed at least five good groups (based on the MDD-W methodology)** Quantitative / Percentage
- Number of "South" nutrition centres of excellence created/supported** Quantitative / Numeric
- Number of Government staff demonstrating improved knowledge of the food security and nutrition situation by sex** Quantitative / Numeric
- Number of Member States that are active in the SUN Donor methodology** Quantitative / Numeric
- Number of SUN-focal point that are High Officials by sex (national directors or above)** Quantitative / Numeric
- Number of countries benefitting from National Information Platforms on Nutrition (NIPN)** Quantitative / Numeric
- Number of countries implementing food fortification actions** Quantitative / Numeric
- Number of countries that select and monitor SDG indicator 2.2.1** Quantitative / Numeric

## STEP 9

Type free text in the search bar to look for an indicator.

### Add Indicator - Search for an existing Indicator

Search filters:

[Less search criteria](#)

DAC Sector Results type

Benefiting zone

**List of Indicators matching your search criteria** 1 result(s) found

**CORE INDICATORS**

- Hunger and Nutrition Commitment Index (HANGI)** Quantitative / Numeric

## STEP 10

Select an indicator: additional information (description and source of verification) is shown.

Click on "Next".

**Add Indicator - Search for an existing Indicator** ✕

Search filters:

[- Less search criteria](#)

DAC Sector ⓘ

Result's type ⓘ

Benefiting zone ⓘ

List of Indicators matching your search criteria 1 result(s) found ?

CORE INDICATORS

**Hunger and Nutrition Commitment Index (Hanci)** Quantitative / Numeric

Indicator description	Default source of verification
The Hunger and Nutrition Commitment Index (Hanci) compares 45 developing countries whose hunger and under nutrition status is considered severe or alarming. It has two main components: hunger and nutrition. This indicator focuses on the latter. It ranks their political commitment based on 22 indicators.	Hanci data set. The indicators to be used are: National nutrition policy, design or plan, National nutrition plan or strategy, Multi-sectorial and multi-stakeholder coordination mechanism, Time-bound nutrition targets, National nutrition survey.

\* 26. Core indicators

	Strongly agree	Somewhat agree	Neither agree or disagree	Somewhat disagree	Strongly disagree	N/A
These core indicators are appropriate for my sector	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
These core indicators are clear and well formulated	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I will surely use these core indicators when I will create the logframe of my future project	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It was easy to find and select the core indicators relevant for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
They are similar to the indicators I have used in my projects	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide your feedback

## STEP 11

Encode the data and click on "Confirm".

**Add Indicator - Fill Indicator's attributes**

Indicator type:  Quantitative  Percentage  Numeric

Indicator type:  Qualitative

Default source of verification:

Disaggregation by sex:  Yes  No

**Baseline**

Start date:

Total:

Comment:

**Target 1**

Start date:

Total:

Comment:

**Final target**

Start date:

Total:

Comment:

## STEP 12

Click again on "Add indicator".

The indicator window opens. This time click on "Create new indicator".

The indicator is displayed under the results.

**Specific Objective - Outcome**

This is an OUTCOME Test result for User Testing 2

**Hunger and Nutrition Commitment Index (Hanci)**

Current value:

Timeline:

Matching Indicator:

## STEP 13

Encode indicator name, description (facultative) and type.

**Add Indicator - Fill Indicator's attributes** ✕

Specific Objective - Outcome : This an OUTCOME Test result for User Testing 2

Indicator name \*  2859

Indicator description  4000

Indicator type \*  Quantitative  Qualitative

The window will expand once you select the indicator type.

**Add Indicator - Fill Indicator's attributes** ✕

Specific Objective - Outcome : This an OUTCOME Test result for User Testing 2

Indicator name \*  2859

Indicator description  4000

Indicator type \*  Quantitative  Percentage  Numeric  Qualitative

Default source of verification \*  4000  To be defined

Disaggregation by sex  Yes  No

**Baseline** To be defined

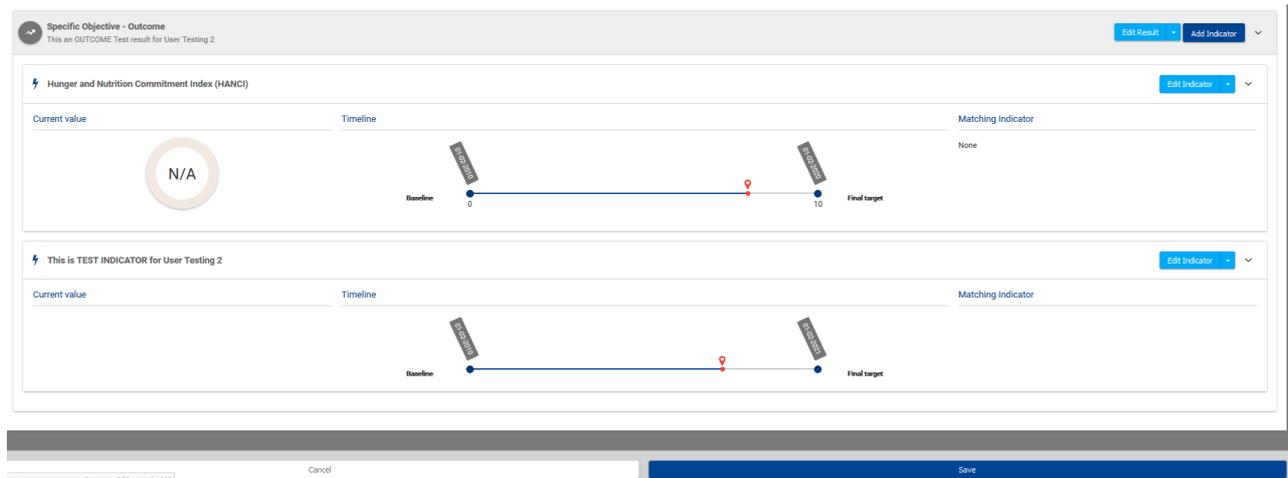
Start date * <input type="text" value="dd/mm/yyyy"/> <span>📅</span>	Total * <input type="text"/>	Women/girls <input type="text"/>	Men/boys <input type="text"/>
Comment <input type="text" value="Comment"/> <span>4000</span>			

**Final target** To be defined

Start date * <input type="text" value="dd/mm/yyyy"/> <span>📅</span>	Total * <input type="text"/>	Women/girls <input type="text"/>	Men/boys <input type="text"/>
Comment <input type="text" value="Comment"/> <span>4000</span>			

Click on "Confirm".

The indicator is displayed under the result.



#### STEP 14

Click on "Edit Result" to edit the results information.

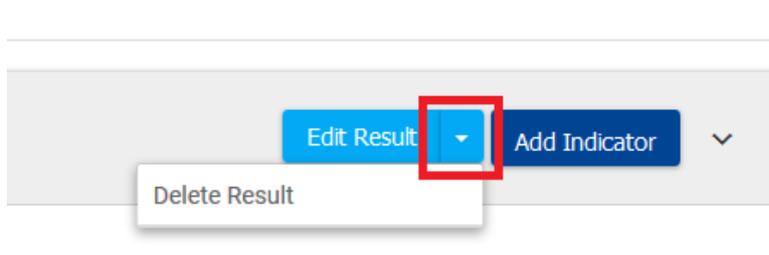
#### STEP 15

Click on "Edit indicator" to edit the indicator information.

#### STEP 16

To delete a result, click on small arrow next to "Edit Result" and click on "Delete Result". All indicators linked to this result will be deleted as well.

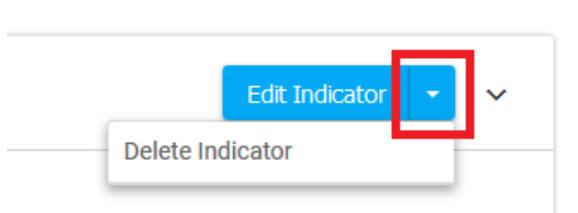
Click "Delete" in the confirmation pop-up window.



#### STEP 17

To delete an indicator, click on the small arrow next to "Edit Indicator" and click on "Delete Indicator".

Click on "Delete" in the confirmation pop-up window.



You can repeat all steps from STEP 5 to 17 as needed!

## STEP 18

Click on "Save" at the bottom of the page.

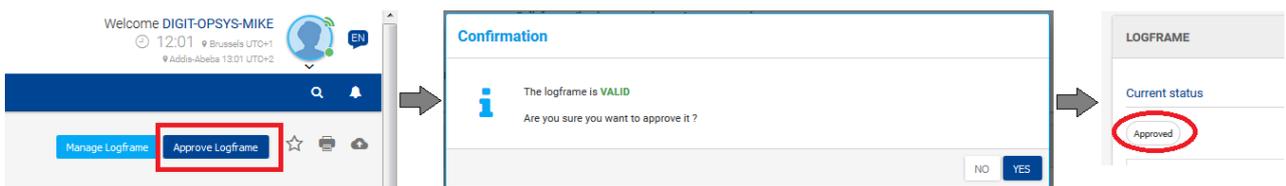
You will be redirected to logframe page. You have the overview of what you encoded.



## STEP 19

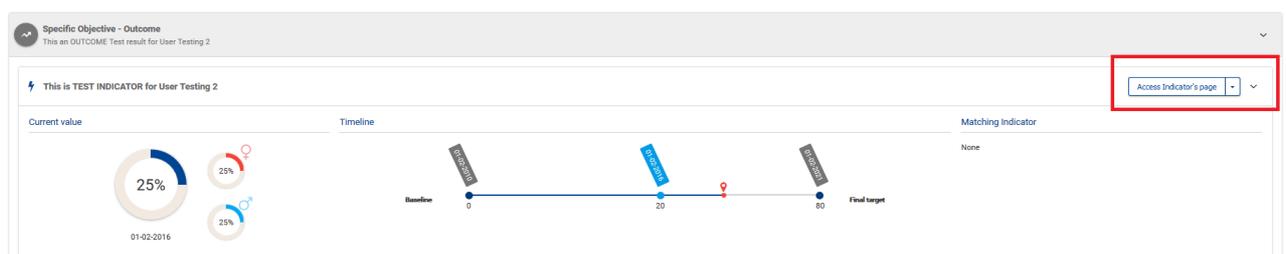
Once you have added all the results and indicators you want, click on "Approve Logframe" on the top of the page and then on "Yes" in the confirmation pop-up. The status of the Logframe changes to "approved".

If there are missing elements (for example, a result without an indicator), the system blocks the approval and shows you where the errors are.



## STEP 20

You can now click on "Access indicator's page" to see the details for the indicators you have added.



The indicator's page window provides a detailed overview of the indicator.

The screenshot displays the 'Indicator's management page' with the following sections:

- Result information:** Includes a 'Specific Objective - Outcome' (This an OUTCOME Test result for User Testing 2), 'Result statement', 'Result Assumptions', and 'Test Assumptions'.
- Indicator information:** States 'This is TEST INDICATOR for User Testing 2'. It includes fields for 'Indicator description' (N/A), 'Default source of verification' (Sov for UT2), and 'Matching Indicator' (N/A).
- Indicator's values:** A table showing values for 'Women/girls' and 'Men/boys' across different target types and dates.

**Indicator chart:** A line chart titled 'Indicator's values and target's values timeline chart'. The Y-axis is 'Indicator's values' (0-80) and the X-axis is 'Timeline' (2010-01-01 to 2021-01-01). A red line shows 'Indicator's values' increasing from 0 to 80. A red triangle marks the 'Final target' at 80.

Value type	Value date	Value	Women/girls	Men/boys	Last update	ACTIONS
Baseline	01-02-2010	0	0	0	15-02-2018	
Intermediary target	01-02-2018	50	20	30	15-02-2018	
Final target	01-02-2021	80	40	40	15-02-2018	

\* 27. This is the end of the Test Case 9. Could you perform all the steps?

- Yes, without any problem
- Yes, but I had some problems
- Not at all

## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Test Case 9 - Feedback

\* 28. Which steps were difficult or problematic? Please provide your feedback in the comment box.

**TIP:** You can click on "Previous" to go back to the scenario if you need, your answers will be saved.

	Not problematic	Somewhat problematic	Very problematic
STEP 1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 6	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 7	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 8	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 9	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Not problematic

Somewhat problematic

Very problematic

STEP 19

STEP 20

What was problematic?



## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Continuing to Test Case 10

You can directly continue to Test Case 10.

Click on Yes when you are ready to proceed.

**\* 29. Do you want to proceed to Test Case 10 – OM adds current value?**

Yes

# OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

## Test Case 10 - OM adds current values

In this test case, the OM adds (edits and deletes) current values to the logframe.

Video tutorial:

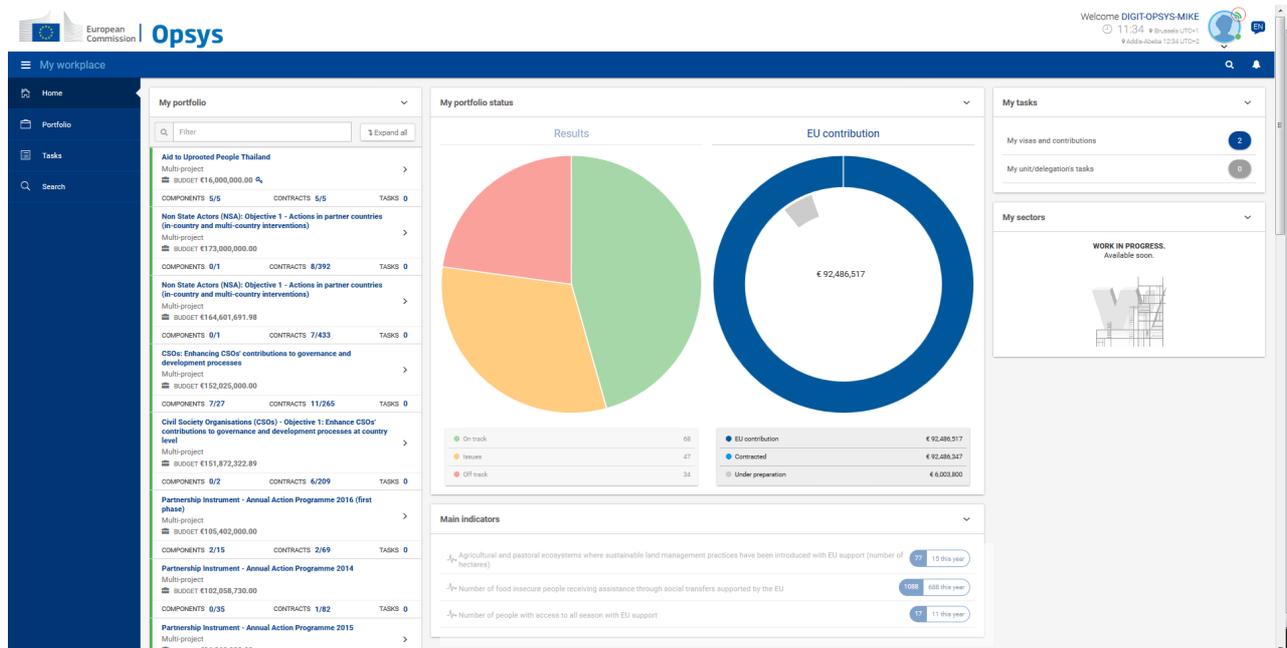
[How to add a value](#)

### STEP 1

Click on the OPSYS acceptance link: <https://webgate.acceptance.ec.europa.eu/europeaid/opsys/ptl/my-workplace>

You will be redirected to the EU login page or directly to MyWorkplace if you are already logged in. You can login your usual EU login credentials.

This is My Workplace – your entry point in OPSYS. Not all the elements are yet functional.



The screenshot displays the 'My workplace' interface. On the left is a navigation menu with 'Home', 'Portfolio', 'Tasks', and 'Search'. The main content area is divided into several sections:

- My portfolio:** A list of projects with filters and expand options. Visible projects include:
  - Aid to Uprooted People Thailand (Budget: €16,000,000.00)
  - Non State Actors (NSA): Objective 1 - Actions in partner countries (Budget: €173,000,000.00)
  - Non State Actors (NSA): Objective 1 - Actions in partner countries (Budget: €164,601,691.98)
  - CSOs: Enhancing CSOs' contributions to governance and development processes (Budget: €152,025,000.00)
  - Civil Society Organizations (CSOs) - Objective 1: Enhance CSOs' contributions to governance and development processes at country level (Budget: €151,872,322.89)
  - Partnership Instrument - Annual Action Programme 2016 (first phase) (Budget: €105,402,000.00)
  - Partnership Instrument - Annual Action Programme 2014 (Budget: €102,058,730.00)
  - Partnership Instrument - Annual Action Programme 2015 (Budget: €96,260,000.00)
- My portfolio status:** Contains two charts:
  - Results:** A pie chart showing the distribution of results across different categories.
  - EU contribution:** A donut chart showing the total EU contribution of €92,486,517, broken down into:
 

Category	Value
EU contribution	€ 92,486,517
Contracted	€ 92,486,347
Under preparation	€ 6,003,800
- My tasks:** Shows 'My visas and contributions' and 'My unit/delegation's tasks'.
- My sectors:** Displays 'WORK IN PROGRESS. Available soon.' with a 'W' logo.
- Main indicators:** Shows three indicators:
  - Agricultural and pastoral ecosystems where sustainable land management practices have been introduced with EU support (number of hectares): 15 this year.
  - Number of food insecure people receiving assistance through social transfers supported by the EU: 1088 688 this year.
  - Number of people with access to all season with EU support: 17 11 this year.

## STEP 2

Click on the intervention for which you want to add values to the logframe.

The interventions that you or your unit/EUD manages are marked with a key. You can expand My Portfolio to see all the interventions.

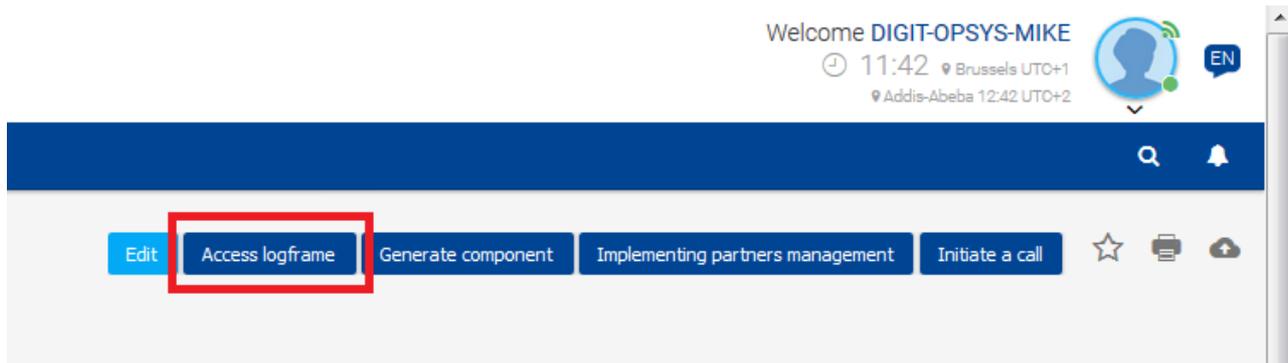
The image shows two side-by-side screenshots of the 'My portfolio' interface. Both screenshots have a search bar and a filter icon. The left screenshot has a red box around the 'Expand all' button and a red box around a right-pointing arrow icon next to the first intervention. The right screenshot has a red box around the 'Collapse all' button and a red box around a downward-pointing arrow icon next to the first intervention. The first intervention in both is 'Aid to Uprooted People Thailand' with a budget of €16,000,000.00. The second intervention is 'Non State Actors (NSA): Objective 1 - Actions in partner countries (in-country and multi-country interventions)' with a budget of €173,000,000.00. The third intervention is 'Non State Actors (NSA): Objective 1 - Actions in partner countries (in-country and multi-country interventions)' with a budget of €164,601,691.98. The right screenshot shows a detailed view of the second intervention, 'Promoting stability, well-being and harmony for Myanmar Muslim and host communities in Thailand', with a budget of €2,500,000.00. Below it is another intervention, 'Basic Education Support towards Transition (BEST) Phase III', with a budget of €2,000,000.00.

## STEP 3

You are now in the intervention page, where you can see all the relevant information. You can scroll down to visualize all the data.

The image is a screenshot of the intervention page for 'Aid to Uprooted People Thailand'. The page is divided into several sections. At the top, there is a navigation bar with 'My workplace > OE-0000146' and a search bar. Below the navigation bar, there is a 'Photo gallery' section with a 'No photos' message. The 'General information' section includes fields for 'Operational manager' (Khobkhal INEAM), 'EUD in charge' (Delegation Thailand), 'HQ entry in charge' (DEVCO/F - Asia, Central Asia, Middle East/Gulf and Pacific), 'DAC Sector' (Relief co-ordination; protection and support services), 'Nature' (Geographic), and 'Geographic implementation' (Single-Country). The 'Status' is 'Ongoing' and 'Budget support?' is 'No'. The 'Description' section includes a 'Benefiting zone' (Thailand) and a brief description of the project's purpose. The 'Operational entity status' section includes a 'Results' pie chart and an 'EU contribution' donut chart. The 'Results' chart shows 'On track' (68), 'Issue' (47), and 'Off track' (34). The 'EU contribution' chart shows 'EU contribution' (€10,000,000), 'Contracted' (€9,999,830), and 'Under preparation' (€0). The 'My tasks' section includes 'My visas and contributions' and 'My unit/delegations tasks'. The 'Related entities' section includes 'Financing instrument' (DCI, Instrument domain, ACA), 'MIP (Multi-annual Indicative Programme)' (Multi-annual Regional Indicative Programme ASIA 2014-2020), 'Sector of concentration' (Aid to Uprooted People), and 'Action' (Aid to Uprooted People Thailand). The 'My tags' section includes 'Tag 1', 'Tag 2', and 'Tag 3'. The 'Timeline and key dates' section includes 'Duration of implementation (months): 83'. The 'My sectors' section includes 'WORK IN PROGRESS. Available soon.'

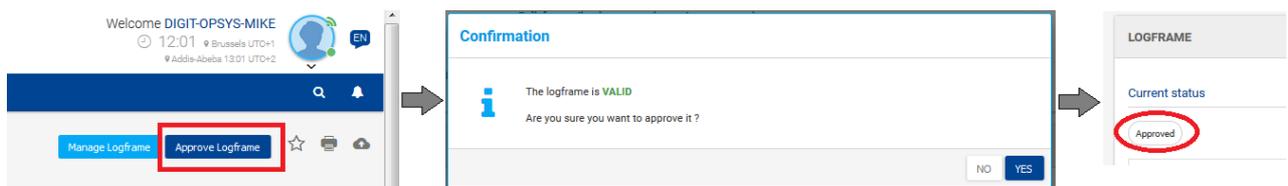
Click on "Access logframe".



#### STEP 4

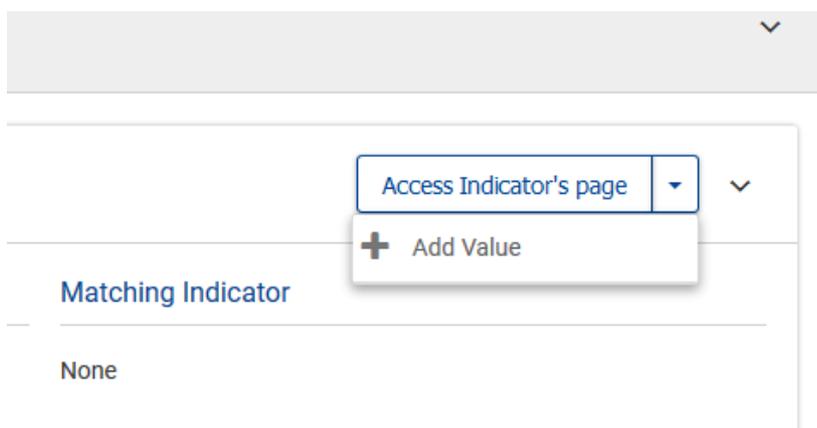
You can view the logframe you or your Lead IP encoded. To add values, the logframe needs to be in "Approved" status. If not yet approved, click on "Approve Logframe" on the top of the page and then on "Yes" in the confirmation pop-up. The status of the logframe changes to "Approved".

If there are missing elements (for example, a result without an indicator), the system blocks the approval and shows you where the errors are.



#### STEP 5

To add a value, click on the small arrow next to "Access Indicator's page" and click on "Add value".



The add indicator value window opens. The Source of Verification is the automatically retrieved from the one you encoded when you added the indicator. You can edit it if needed.

**Add Indicator value**

**Hint:** Please fill in all the required fields for the new actual value.

**ADD CURRENT VALUE**

Current value date \*

dd/mm/yyyy

Current value \*

Women/girls

Men/boys

Source of verification \*

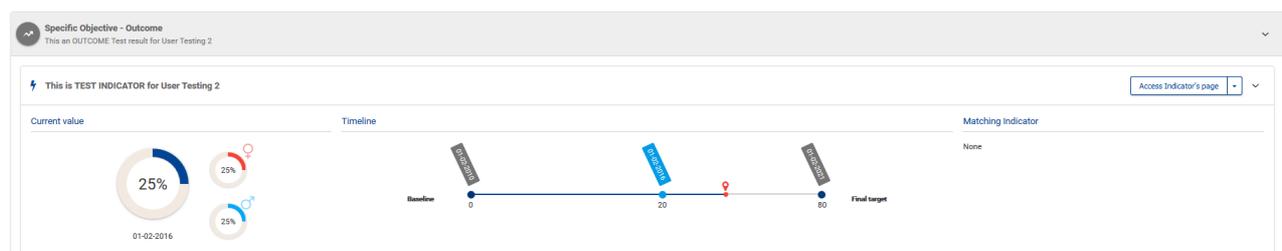
Sov for UT2 3999

Comment 4000

Cancel Save

Encode the value data and clicks on "Save".

The value is displayed in the timeline.



## STEP 6

Click on Access Indicator's page.

The indicator's management page opens. Clicks on the edit icon (pencil) on the value just added.

The screenshot displays the 'Indicator's management page' with the following sections:

- Result information:** Includes 'Specific Objective - Outcome' (This an OUTCOME Test result for User Testing 2), 'Result statement', 'Result Assumptions', and 'Test Assumptions'.
- Indicator information:** Includes 'Indicator description' (This is TEST INDICATOR for User Testing 2), 'Default source of verification' (Sev for UT2), and 'Matching Indicator' (N/A).
- Indicator chart:** A line chart titled 'Indicator's values and targets values timeline chart' showing 'Indicator's values' (blue line) and 'Targets' (red line) from 2016-01-01 to 2018-02-15. The y-axis ranges from 0 to 80.
- Indicator's values:** A table with columns: Value type, Value date, Value, Women/girls, Men/boys, Last update, and ACTIONS. The 'Current value' row (01-02-2018, 20) has an edit icon (pencil) highlighted with a red box.

Value type	Value date	Value	Women/girls	Men/boys	Last update	ACTIONS
Baseline	01-02-2010	0	0	0	15-02-2018	
Current value	01-02-2018	20	10	10	15-02-2018	
Intermediate target	01-02-2018	50	20	30	15-02-2018	
Final target	01-02-2021	80	40	40	15-02-2018	

## STEP 7

The edit indicator value window opens: edit the fields you and and click on "Save".

The window closes and value is updated.

## STEP 8

Clicks on the delete icon (bin) on the value just edited. A confirmation pop up opens: click on "Delete" to confirm your choice.

## STEP 9

You can add a value also click on "Add a value".

Once you have done all the changes that you wish, you can click on the "x" to be redirected to the lograme page.

The screenshot displays the 'Indicator's management page' with the following sections:

- Result information:** Includes 'Specific Objective - Outcome' (This is an OTCOME Test result for User Testing 2), 'Result statement', 'Result Assumptions', and 'Test Assumptions'.
- Indicator information:** Shows 'This is TEST INDICATOR for User Testing 2' with fields for 'Indicator description' (N/A), 'Default source of verification' (Sov for UT2), and 'Matching indicator' (N/A).
- Indicator chart:** A line chart titled 'Indicator's values and targets values timeline chart' showing 'Indicator's values' (blue area) and 'Targets' (red line) from 2010 to 2021. The y-axis ranges from 0 to 80.
- Indicator's values:** A table with columns: Value type, Value date, Value, Women/girls, Men/Boys, Last update, and ACTIONS. A red box highlights the 'Add Value' button in the top right.

Value type	Value date	Value	Women/girls	Men/Boys	Last update	ACTIONS
Baseline	01-02-2010	0	0	0	15-02-2018	
Current value	01-02-2018	20	10	10	15-02-2018	
Intermediary target	01-02-2018	50	20	30	15-02-2018	
Final target	01-02-2021	80	40	40	15-02-2018	

You can repeat STEP 5 to 9 as needed!

\* 30. This is the end of the Test Case 10. Could you perform all the steps?

- Yes, without any problem
- Yes, but I had some problems
- Not at all

## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Test Case 10 - Feedback

\* 31. Which steps were difficult or problematic? Please provide your feedback in the comment box.

**TIP:** You can click on "Previous" to go back to the scenario if you need, your answers will be saved.

	Not problematic	Somewhat problematic	Very problematic
STEP 1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 6	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 7	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 8	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEP 9	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What was problematic?



## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Continuing the survey - EC staff

You have now complete the testing!

In the second part of the survey we will ask you some questions about your priorities and preferences.

Click on Yes when you are ready to proceed.

**\* 32.** Do you want to proceed the second part of the survey now?

Yes

## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Questions for EC staff

\* 46. How do you monitor the progress of your intervention?

- Current value versus Final target
- Current value versus Intermediary target
- Current value versus previous value
- Current value versus baseline
- Other (please specify)

\* 47. Do you usually have intermediary targets in your logframe?

- Always
- Rarely
- Never

Other (please specify)

**\* 48. How often do you enquire on the progress of your intervention?**

- Only with the progress report
- During a key event of the intervention (PSC, field mission, HQ mission, etc)
- Irregularly, whenever I need it
- Very often, mostly informally (phone calls, emails, etc)
- Other (please specify)

**\* 49. When drafting a new logframe, do you reuse indicators from...**

- The instrument
- The programming document
- The corporate indicators
- Core (sector) indicator provided by thematic colleagues
- SDGs
- Other sources outside the EC (please specify in the comment box)

Other (please specify)

**\* 50. When drafting a new logframe, do you receive support from...**

- Your geo desk
- Thematic units
- Methodological units
- Other (please specify)

**\* 51. Who approves the changes in the following elements?**

	HQ	Head of Cooperation / Head of Unit	Head of Sector / Team Leader	FCA	The OM	No approval needed	Cannot be changed
Overall Objective	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Specific Objective	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Output	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Objective indicators	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Specific Objective indicators	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Output indicators	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comment

In Opsys, any information encoded by an external user must be subject to a validation mechanism by an internal user. For result reporting, a review mechanism will be put in place allowing the EC manager to approve, amend, reject and comments the submitted logframe or indicators values. In the future, Logframe will be already encoded and approved during the contracting phase and result reporting done at least for each progress report. The next questions are about the level of detail needed during this review process.

\* 52. What would be the best way to perform a review of the logframe?

Very relevant

Neutral

Not relevant

Assess and comments at the level of each results and related indicators

Assess and comments only at the level of the logframe as a whole

A mix of both: A general comment box and possibility to access and comment on each results and related indicators

Other (please specify)

\* 53. What would be the best way to perform a review of current values?

	Relevant	Neutral	Not relevant
Visualise all updated values at ones	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visualise detailed information for each indicator	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assess and comment each current value one by one	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assess and comment at the level of the logframe as a whole	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Logframe visualization and export (I)

\* 64. Could you understand all the elements of your logframe?

- Yes, everything was clear
- It took me a while to understand where to look
- I could not understand how the information was displayed

Please provide additional feedback

\* 65. Was the logframe of your intervention migrated to OPSYS (i.e. did you find the logframe of your intervention in the system)?

- Yes
- No

## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Logframe visualization and export (II)

\* 66. Was the logframe correctly imported?

- Yes, all information was correct
- Partly, a part of the information was missing or incorrect
- No, the largest part of the information was missing or incorrect
- I could not understand where to find the information

Please provide additional feedback



## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### Logframe visualization and export (III)

For the moment, only one type of visualization of the logframe is available in the system.  
Please take a look at the options for additional visualization below and provide your feedback.

# Option 1

LOGFRAME VIEW

DRAFT



Periodicity

Last update by

Every 6 months

GAYRAUD Alexis 19/02/2018

Open all

Close all



Search...



## Overall Objective - Impact

Improvement of access to water in Bénin



### Assumption

Political context allows organising all the electoral processes and activities foreseen. The Peace agreement is reached or at least the truce covers the elections period. Essential funding for all the electoral processes is provided.



## Number of people with access to all season with EU support

Access indicator's page



Target	Date	Value	Men	Women
Baseline	DD/MM/YYYY	10 people	10 people	10 people
Intermediary 1	DD/MM/YYYY	10 people	10 people	10 people
Intermediary 2	DD/MM/YYYY	10 people	10 people	10 people
Intermediary 3	DD/MM/YYYY	10 people	10 people	10 people
Final target	DD/MM/YYYY	10 people	10 people	10 people

### Source of verification

- 3.1. Mozambican Official Bulletin
- 3.2. Reports on analysis of bills



## Specific Objective - Outcome

Increase the number of children going to school in Benin



### Assumption

Political context allows organising all the electoral processes and activities foreseen. The Peace agreement is reached or at least the truce covers the elections period. Essential funding for all the electoral processes is provided.



## Number of children going to primary school in Bénin

Access indicator's page



Target	Date	Value	Men	Women
Baseline	DD/MM/YYYY	10 people	10 people	10 people
Intermediary 1	DD/MM/YYYY	10 people	10 people	10 people
Intermediary 2	DD/MM/YYYY	10 people	10 people	10 people
Intermediary 3	DD/MM/YYYY	10 people	10 people	10 people
Final target	DD/MM/YYYY	10 people	10 people	10 people

### Source of verification

- 3.1. Mozambican Official Bulletin
- 3.2. Reports on analysis of bills

# Option 2

LOGFRAME VIEW

DRAFT



Periodicity

Last update by

Every 6 months

GAYRAUD Alexis 19/02/2018

Results	Indicator	Baseline	Intermediary target	Final target	Source of verification	Assumptions
<b>Overall Objective Impact</b> Amélioration de l'accès à l'eau au Bénin	✓ <b>Number of food insecure people</b> <a href="#">Details</a>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin 3.2. Reports on	N/A
	✓ <b>Number of food insecure people</b> <a href="#">Details</a>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin 3.2. Reports on	
<b>Specific Objective Outcome</b> Amélioration de l'accès à l'eau au Bénin	⚠ <b>Number of food insecure people</b> <a href="#">Details</a>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin	Political context allows organising all the electoral processes and activities foreseen. The Peace agreement is reached or at least the truce covers the elections period. Essential funding for all the electoral processes is provided.
	✓ <b>Number of food insecure people</b> <a href="#">Details</a>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin	
	⚠ <b>Number of food insecure people</b> <a href="#">Details</a>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin	
<b>Outputs</b> Amélioration de l'accès à l'eau au Bénin	✓ <b>Number of food insecure people</b> <a href="#">Details</a>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin 3.2. Reports on	Political context allows organising all the electoral processes and activities foreseen. The Peace agreement is reached or at least the truce
	✓ <b>Number of food insecure people</b> <a href="#">Details</a>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin	
<b>Activities</b> Amélioration de l'accès à l'eau au Bénin	⚠ <b>Number of food insecure people</b> <a href="#">Details</a>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin 3.2. Reports on	Political context allows organising all the electoral processes and activities foreseen. The Peace agreement is reached or at least the truce covers the elections period. Essential funding for all the electoral processes is provided.
	✓ <b>Number of food insecure people</b> <a href="#">Details</a>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin	
	⚠ <b>Number of food insecure people</b> <a href="#">Details</a>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin 3.2. Reports on	

# Option 3

LOGFRAME VIEW

DRAFT



Periodicity

Last update by

Every 6 months

GAYRAUD Alexis 19/02/2018

Search...

Results	Indicators	Baseline	Intermediary target	Final target	Source of verification	Assumptions
<p><b>Overall Objective Impact</b> Amélioration de l'accès à l'eau au Bénin</p>	<p><b>Number of food insecure people receiving</b></p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin 3.2. Reports on	N/A
	<p><b>Number of food insecure people receiving assistance</b></p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin 3.2. Reports on	
<p><b>Specific Objective Outcome</b> Amélioration de l'accès à l'eau au Bénin</p>	<p><b>Number of food insecure people receiving</b></p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin 3.2. Reports on	Political context allows organising all the electoral processes and activities foreseen. The Peace agreement is reached or at least the truce covers the elections period. Essential funding for all the electoral processes is provided.
	<p><b>Number of food insecure people</b></p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin 3.2. Reports on	
	<p><b>Number of food insecure people receiving assistance through social</b></p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin 3.2. Reports on	
<p><b>Outputs</b> Amélioration de l'accès à l'eau au Bénin</p>	<p><b>Number of food insecure people</b></p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin 3.2. Reports on	Political context allows organising all the electoral processes and activities foreseen. The Peace agreement is reached or at least the truce covers the elections
	<p><b>Number of food insecure people</b></p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin 3.2. Reports on	
<p><b>Activities</b> Amélioration de l'accès à l'eau au Bénin</p>	<p><b>Number of food insecure people receiving</b></p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin 3.2. Reports on	Political context allows organising all the electoral processes and activities foreseen. The Peace agreement is reached or at least the truce covers the elections period. Essential funding for all the electoral processes is provided.
	<p><b>Number of food insecure people</b></p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin 3.2. Reports on	
	<p><b>Number of food insecure people receiving assistance through social</b></p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin 3.2. Reports on	

\* 67. Please rate how relevant the additional views presented are for you.

	Relevant	Neutral	Not relevant
Option 1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Option 2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Option 3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\* 68. Please rank the different views.

	<input type="text" value="Option 1"/>
	<input type="text" value="Option 2"/>
	<input type="text" value="Option 3"/>

69. Additional feedback on the options proposed?

How would you like to **export/download** your logframe? Please take a look at the options below and provide your feedback.

# Option A

LOGFRAME VIEW

DRAFT

Periodicity

Last update by

Every 6 months

GAYRAUD Alexis 19/02/2018



## Overall Objective - Impact

Improvement of access to water in Bénin

### Assumption

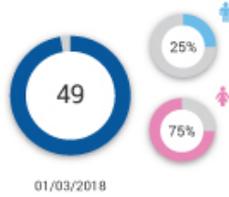
Political context allows organising all the electoral processes and activities foreseen. The Peace agreement is reached or at least the truce covers the elections period. Essential funding for all the electoral processes is provided.



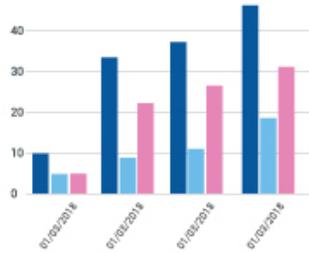
## Number of people with access to all season with EU support

[Access indicator's page](#)

### Actual value



### Indicator's chart



### Source of verification

- 3.1. Mozambican Official Bulletin
- 3.2. Reports on analysis of bills



## Specific Objective - Outcome

Increase the number of children going to school in Benin

### Assumption

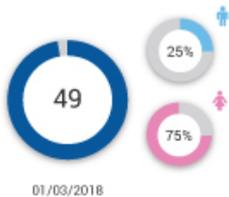
Political context allows organising all the electoral processes and activities foreseen. The Peace agreement is reached or at least the truce covers the elections period. Essential funding for all the electoral processes is provided.



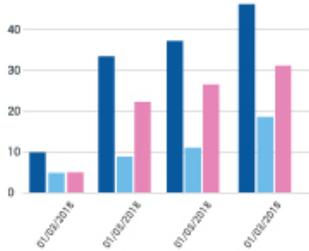
## Number of children going to primary school in Bénin

[Access indicator's page](#)

### Actual value



### Indicator's chart



### Source of verification

- 3.1. Mozambican Official Bulletin
- 3.2. Reports on analysis of bills

# Option B

LOGFRAME VIEW

DRAFT

Periodicity

Last update by

Every 6 months

GAYRAUD Alexis 19/02/2018

Results	Indicator	Baseline	Intermediary target	Final target	Source of verification	Assumptions
<p>✓ Overall Objective Impact</p> <p>Amélioration de l'accès à l'eau au Bénin</p>	<p>✓ Number of food insecure people</p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin	N/A
	<p>✓ Number of food insecure people</p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin	
<p>ⓘ Specific Objective Outcome</p> <p>Amélioration de l'accès à l'eau au Bénin</p>	<p>ⓘ Number of food insecure people</p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin	Political context allows organising all the electoral processes and activities foreseen. The Peace agreement is reached or at least the truce covers the elections period. Essential funding for all the electoral processes is provided.
	<p>✓ Number of food insecure people</p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin	
	<p>ⓘ Number of food insecure people</p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin	
<p>✓ Outputs</p> <p>Amélioration de l'accès à l'eau au Bénin</p>	<p>✓ Number of food insecure people</p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin	Political context allows organising all the electoral processes and activities foreseen. The Peace agreement is reached or at least the truce covers the elections
	<p>✓ Number of food insecure people</p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin	
<p>ⓘ Activities</p> <p>Amélioration de l'accès à l'eau au Bénin</p>	<p>ⓘ Number of food insecure people</p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin	Political context allows organising all the electoral processes and activities foreseen. The Peace agreement is reached or at least the truce covers the elections period. Essential funding for all the electoral processes is provided.
	<p>✓ Number of food insecure people</p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin	
	<p>ⓘ Number of food insecure people</p> <p><a href="#">Details</a></p>	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	DD/MM/YYYY 10 people (7 M, 3 F)	3.1. Mozambican Official Bulletin	

# Option C

LOGFRAME VIEW

DRAFT

Periodicity

Last update by

Every 6 months

GAYRAUD Alexis 19/02/2018



\* 70. Please rate how relevant the export/download options presented are for you.

NOTE: please note that the export can be PDF, XLS, WORD, etc.

	Relevant	Neutral	Not relevant
Option A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Option B	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Option C	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\* 71. Please rank the different export options.

Option A

Option B

Option C

72. Additional feedback on the export options?



## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

\* 73. Once again, are you...?

- EC staff
- Implementing Partners



## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### E-learning and user support (EC staff)

In this section, we would like to collect your feedback on the support provided.  
For the testing all support was provided only in English, it will be provided also in French in the first release.

\* 74. Were the video tutorial clear and understandable for you?

	Very clear	Clear	Not clear at all	I did not watch this video
1. How to navigate in OPSYS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. How to add a Lead IP to your intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. How to create a logframe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. How to create a result	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. How to find and use an existing indicator	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. How to create a new indicator	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. How to add a value to an indicator	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. How to approve a logframe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide your feedback

\* 75. Were the video tutorial necessary for you to understand how to perform the action described?

	I could have not performed the action without the video	It helped but it was not necessary	I did not watch this video as I could perform the action without support
1. How to navigate in OPSYS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. How to add a Lead IP to your intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. How to create a logframe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. How to create a result	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. How to find and use an existing indicator	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. How to create a new indicator	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. How to add a value to an indicator	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. How to approve a logframe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide your feedback

\* 76. About the length of the video tutorial... were they:

	Too short	A bit too short	Just right	A bit too long	Too long
1. How to navigate in OPSYS	<input type="radio"/>				
2. How to add a Lead IP to your intervention	<input type="radio"/>				
3. How to create a logframe	<input type="radio"/>				
4. How to create a result	<input type="radio"/>				
5. How to find and use an existing indicator	<input type="radio"/>				
6. How to create a new indicator	<input type="radio"/>				
7. How to add a value to an indicator	<input type="radio"/>				
8. How to approve a logframe	<input type="radio"/>				

Please provide your feedback

\* 77. About the pace of the video tutorial... were they:

	Too fast: I had difficulties understanding what was happening	A bit too fast: I could follow most of it, but I had to come back to re-watch some	Just right	A bit too slow: I lost my focus at times...	Excessively slow
1. How to navigate in OPSYS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. How to add a Lead IP to your intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. How to create a logframe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. How to create a result	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. How to find and use an existing indicator	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. How to create a new indicator	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. How to add a value to an indicator	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. How to submit a logframe for approval	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide your feedback

\* 78. How would you rate the video tutorial overall?



Additional feedback

## OPSYS User Test phase 2 - Results and Monitoring 23/02/2018 - 12/03/2018

### IT experience

\* 84. How fast did the OPSYS/Results Portal run?

- Very fast
- Fast
- Average
- Slow
- Very slow

Please provide additional feedback

\* 85. Which browser did you use?

- Mozilla Firefox
- Google Chrome
- Internet Explorer
- Safari
- Other (please specify)

\* 86. How do you rate the navigation in OPSYS/Result Portal?

- Very clear and user friendly
- Average
- Confusing and not use friendly

Other (please specify)